Can we make Coventry's bus transportation system more sustainable?

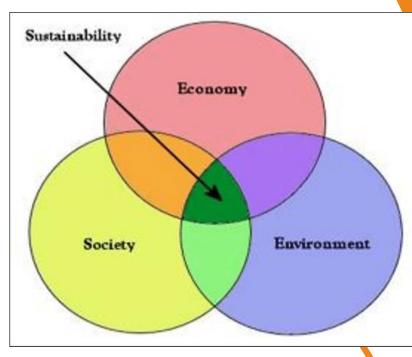


# What is sustainability? Putting it into context

Sustainability is a concept not easily defined. The UN Brundtland Report (1987) refers to sustainable development as "development that meets the needs of the present without compromising the ability of future generations to meet their own needs".

Sustainability involves three dimensions: the environmental, economic and social dimension.

To address sustainable development in public transportation, we focus more on the environmental and social pillars.





#### Environmental Sustainability

 Focus on the <u>net zero</u> <u>emissions</u> target of the UK government and the role of public transportation.

 The use of electric buses could be beneficial for achieving this goal



- Helping the community
- Focus on elderly and people with disabilities
  - Helping people in financial need

Of course, no policies can be implemented unless it is economically sustainable

# Problems of sustainability bus transportation in Coventry

## **Environmental sustainability**

- Emissions from buses lead to air pollution
- These emissions contribute to rising temperatures and aggravate the climate change problems.



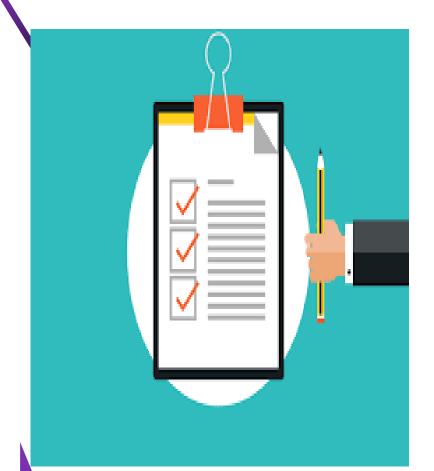




# **Social sustainability**

- 74.2% of the respondents found that bus fares were expensive
- 80.6% of the respondents thought that buses are not frequent enough to meet their needs
- Live bus information provided at the station and on the mobile app is not accurate enough (45.2%)

# Our proposed solutions are based on...



A survey of students and staff in the University of Warwick who are living either on campus, Canley, or Coventry City Center.

Total number of participants in the survey is 31

The current results are based only on a small sample of respondents, given time constraints.

The survey can be used for future studies by rolling it out to a bigger audience

#### One way to achieve environmental sustainability.....

87.1% of the respondents prefer to travel by cleaner-energy buses but only
25.8% would like to pay more for it, so how can we get enough resources?



The local council can tie up with local big companies to sponsor greener energy buses (including charging stations for the vehicles) as a part of their Corporate Social Responsibility (CSR) efforts



Advertising opportunities on the green-energy buses for companies



#### How can we attract more people to use greener energy buses?

Nudging Influencing people's actions and de cisions for them to behave optimally through positive enforcement and suggestions (Thaler & Sunstein, 2009)

Assigning labels on greener energy buses

Education Commuters should be made aware of the problems, the challenges and the available options

Reference: Thaler, R. H., & Sunstein, C. R. (2009). Nudge: Improving decisions about health, wealth, and happiness. Penguin.

# Solutions for social sustainability



#### **Affordability:**

**Price schemes** such as the more times people take a bus, the more reduction on prices could be a solution



### **Reliability:**

- Live tracking technology can be enhanced to make sure the information is up to date
- Bus frequency can be raised based on feedback from passengers collected via mobile apps
- More buses on a crowded route to reduce waiting times and at the same time transport more passengers

# Can these solutions be effective?

#### Closer to home....

#### Nottingham

- Has the largest electric buses fleet outside London.
- The city council has invested in this direction since it owns the fleet
- Received funding from sources like the Low-Emissions bus scheme from the DfT.
- Local community has a role tc play.
- In that way the local council has also limited challenges of social sustainability like social isolation for some groups (Aldenius et al., 2022).

#### Other countries....



**Denmark** 

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- Multi-modal smartcard
- Mobile ticketing
- Single corporate image
- Competent frequencies and journey times on major routes
- Affordable fares
- Integrated multimodal zonal ticketing
- High frequencies on major corridors
- A unified corporate identity and services that support rather than compete with one another

# Let's contribute to a more sustainable society together!