

1a - Expiry of Account - Student Leavers

Expiry of Student account, what happens when course ends

Your student record has a course end date. When the end date is reached, your student number will become invalid.

After the end date your student card will no longer give access to buildings.

The Library online resources are no longer accessible after the End date - they require a valid student id number with future end date.

If you installed Office 365 (Office 2011/2013 or 2016), the Office 365 licence will expire so Office products will become view only.

Access for 8 weeks after the end of the course

For a further 8 week grace period after the end date, you can still:

- Log in to University computers on campus

- Log in to some webpages

- Use the wifi (hotspot/resnet-secure)

- Access your email.

At the end of the 8 weeks you will no longer be able to log into University computers on campus.

Access for a further year after the 8 week

Your email account will remain accessible for a further one year period.

4 weeks before your email account is due to expire, you should receive an email informing you that your IT account will expire in 4 weeks time.

At the end of this year of access, your IT account and mailbox will be deleted.

Exporting Email

Due to GDPR, It is no longer possible to forward emails to personal email accounts.

Please see GDPR website for more information: <https://warwick.ac.uk/services/idc/gdpr/>

Graduates returning on another course

If you return to Warwick within 1 year to attend another course, you will usually keep the same student id number, and your existing ITS account, mailbox and email address will be reactivated.

Join the Warwick Alumni

Graduates can also join the Warwick Alumni and set up a separate WarwickGrad.Net account, see <https://warwick.ac.uk/alumni>

IT Services Help Desk

✉ helpdesk@warwick.ac.uk

🖥 warwick.ac.uk/its

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