



### When can we rely on outcome rates - a modelling study

#### Background

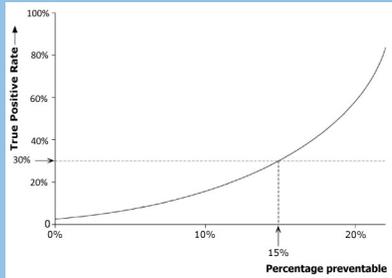
- Risk-adjustment outcome rates (e.g. death rates and infection rates) are used to monitor hospital performance, on the assumption that high rates reflect poor care.
- But high rates of bad outcomes might be false positives, despite risk adjustment.
- High rates of false positives waste resources, stigmatise hospitals and lead to gaming the system. False negatives provide false reassurance.
- High false positives and negatives occur when the signal (e.g. preventable deaths) gets lost in the noise (e.g. inevitable deaths).
- CLAHRC researchers have developed an equation to identify what makes a useful outcome rate.

Turn over to find out more

**Outcomes are a good measure of healthcare quality provided that about one in eight bad outcomes can be prevented**

## Findings

- The figure below shows that if less than about 15% of bad outcomes are preventable, then overall risk-adjusted outcome rates are a poor measure of quality. When preventability is over 20%, they are a much better measure of quality.
- Less than 15% of all hospital deaths are preventable and so risk-adjusted hospital death rates are a poor guide to quality.
- More than 20% of bloodstream infections or pressure ulcers are likely preventable. Risk-adjusted infection and pressure damage rates are likely to be a good measure of quality.



For discussion about assumptions behind the above figures, see the reference below.

## Reference

Girling AJ, Hofer TP, Wu J, Chilton PJ, Nicholl JP, Mohammed MA, Lilford RJ. Case-mix adjusted hospital mortality is a poor proxy for preventable mortality: a modelling study. *BMJ Qual Saf.* 2012. Available from: <http://qualitysafety.bmj.com/content/early/2012/10/12/bmjqs-2012-001202.full>



## Recommendations for practice

The NHS should use risk-adjusted outcome rates to measure care quality only when at least 15% of bad outcomes can be prevented by good care.

### What is CLAHRC for Birmingham & Black Country?

The Collaborations for Leadership in Applied Health Research and Care (CLAHRC) is a partnership between the University of Birmingham and a number of NHS organisations in Birmingham and Black Country. We are funded by the National Institute for Health Research with a mission to undertake high-quality applied health research focused on the needs of patients to improve health services locally and beyond.

For further information, visit:  
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