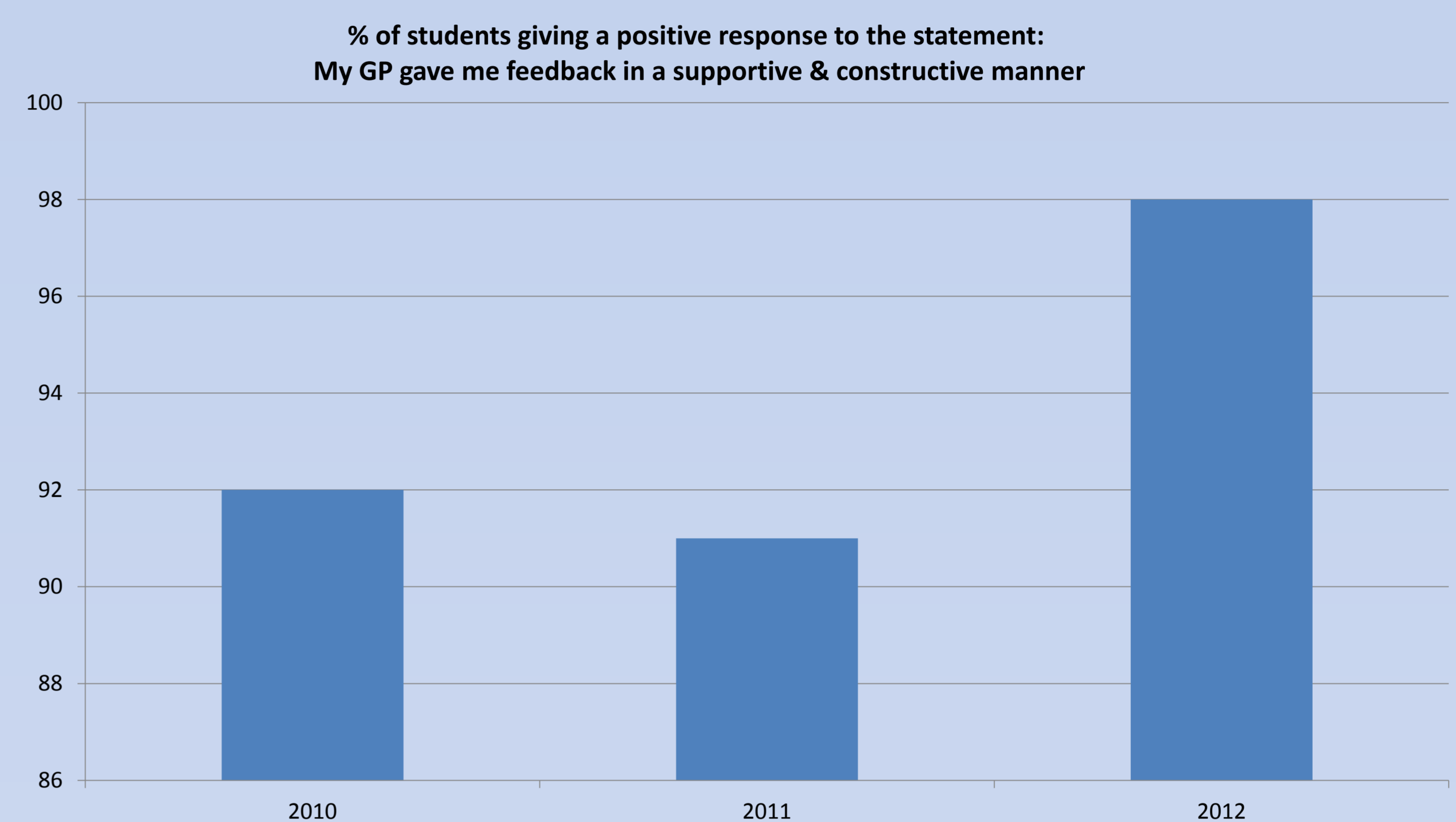
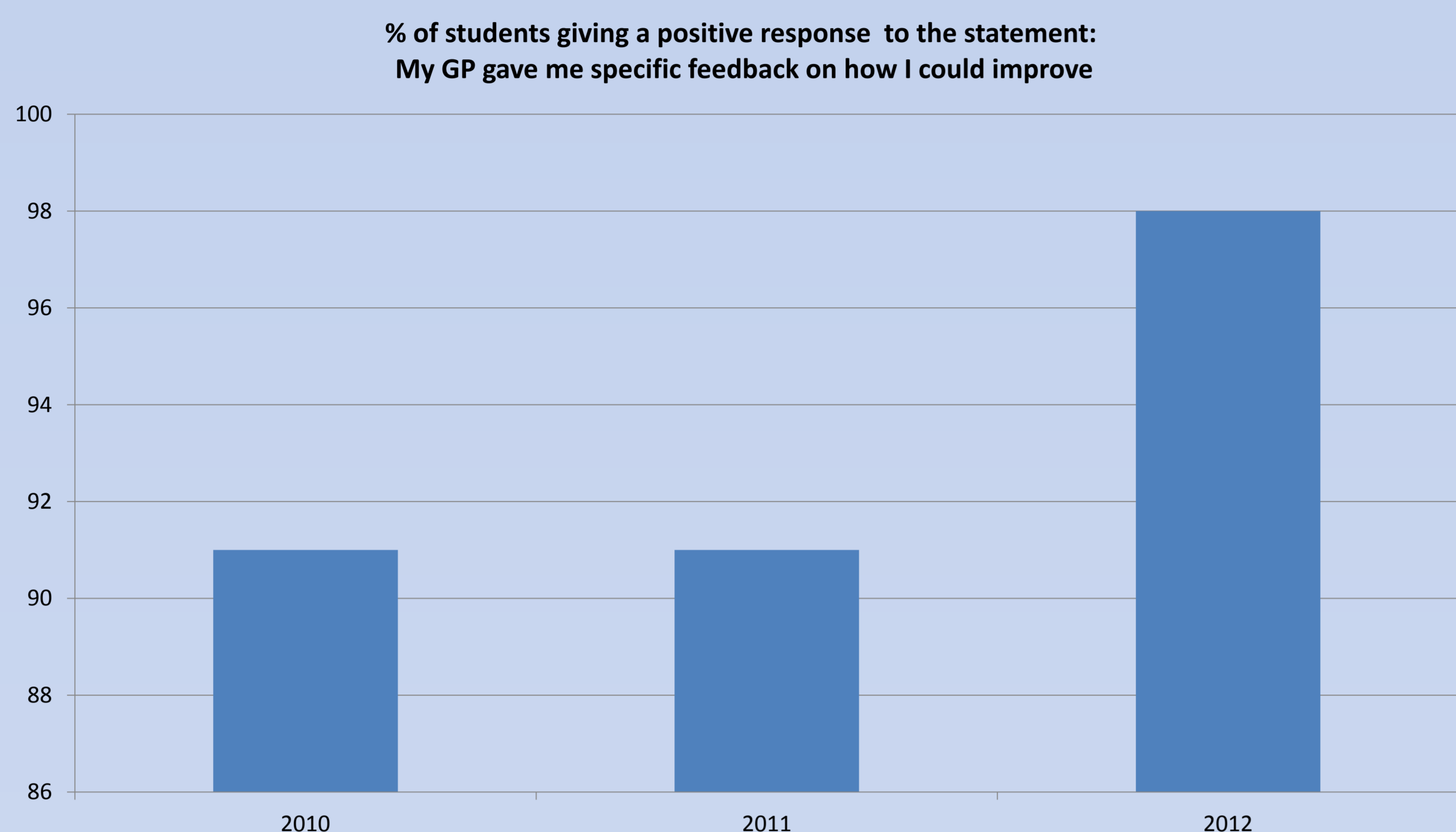


# Student survey demonstrates high levels of satisfaction with GP course formative feedback

Dr K Owen, GP Course lead, WMS

At the end of the General Practice course students are required to complete an on-line survey concerning their experience on the course. Results from 2 questions about feedback received from GP tutors are shown below.



Areas of good practice which enable us to achieve high levels of satisfaction with feedback include:

## Initial training for new tutors

All new GP tutors have 2 days compulsory initial training which includes:

- Feedback models
- Benchmarking using videos
- Use of LAP consultation assessment tool
- Effective use of course documentation

## Faculty development

All GP tutors attend an **annual days update** including benchmarking using videos & teaching skills

A termly **newsletter** is sent out to all GPs highlighting any issues arising & includes teaching tips

A **website** which GPs can access includes videos and information on update sessions

## Quality monitoring

Student feedback is reviewed throughout the year. Each GP practice receives individualised feedback from the on-line questionnaire at the end of each year in a format which compares it with overall responses.

Each practice is visited 3 yearly and feedback is discussed. In the event of poor feedback practices are visited that year.

## Practice mentoring

Each practice has a WMS clinical fellow as practice mentor who contacts the practice regularly.

If there is any student feedback suggesting problems during the year the mentor will contact the practice for an informal discussion at an early stage.

Additional support can be offered to practice or student as needed.

## Hand held student documentation

Students hold an individual logbook which contains their weekly formative feedback from practice GPs enabling them to take it away & reflect on it.

## Course structure labels feedback

The course structure requires GPs to give and record weekly written formative feedback to each student. GPs formally assess and record feedback for at least one student consultation each week using Leicester Assessment Package (LAP) criteria