

Frequently Asked Questions – Central Campus Venues

Where is the University of Warwick?

- Four miles from Coventry City centre at the hub of the Midlands motorway network

Where are Central Campus Venues?

- The name given to the facilities provided by Warwick Conferences on the Central University Campus.
- Conference Reception is situated within Senate House.
- Once you arrive on campus, please look out for our signage to direct you to the conference venues
 - University Signage – these are positioned around campus highlighting all Academic Buildings and social spaces – they are white rectangular blocks.
 - Warwick Conferences signage is in place around campus to highlight buildings used for Conference Events (grey swing signs).

Is there a taxi rank on campus?

- Taxis are available within the Bus Interchange next to Warwick Arts Centre at most times of the day. Alternatively, you can contact Conference Reception on 02476 528910 for more information and relevant phone numbers.

I have a particular dietary requirement – can you manage this?

- Please inform your event organiser if you have a specific food allergy or a lifestyle dietary requirement (for example vegetarian, vegan, halal or Kosher)

Will we stay in student accommodation?

- All Central Campus Venue accommodation is student style using en-suite rooms. Your event organiser will be able to advise the type of accommodation you have been allocated.

Do any of the residences have lifts?

- Some residences do. If you have a particular accessibility requirement, then please discuss with your event organiser

What should I do if I feel unwell?

- Please contact Conference Reception on 02476 528910, who will ensure a message is given to your event organiser. We do not have a resident doctor available for conference delegates, but in the event that you require first aid assistance, this can be administered via our 24-hour Community Safety team on 02476 522083. Alternatively, there is a Walk-In Medical Centre in Coventry – <http://cityofcoventrynhshhealthcarecentre.nhs.uk/>

What should I do in the event of an emergency?

- In the event of an emergency and if you require the assistance of any of the emergency services, please call the Community Safety team on 024 765 22222 who will then contact the emergency service you require and escort them once on campus to the scene of the emergency.

What electrical supply is available in the bedrooms?

- Electricity is supplied at 220/240v and 50 cycles AC. Adaptors are available to purchase in Rootes Grocery Store on Central Campus.

Are there any laundry facilities on campus?

- A launderette is situated between the Rootes Building and Rootes residences, opening times are available from Conference Reception for self-service washing and drying. Washing powder and softener are not provided. You can purchase this from Rootes Grocery Store on Central Campus
- Some of the accommodation blocks have laundry facilities available to delegates. These machines are self-dosing for washing powder and fabric softener.
- All machines and driers require payment by debit/credit card.
- A dry-cleaning service is available in Rootes Grocery Store.

Will I have access to a kitchen within my accommodation block?

- Delegates will have access to a shared kitchen. Please note these areas will not contain any cooking equipment or utensils.

If I have any lost property during my stay, who do I contact?

- Contact Conference Reception by email @ ccvreception@warwick.ac.uk
- If you have left items in your bedroom and need them posting to a return address, there will be a minimum charge of £10.00. Dependant on size and weight of items the cost may be more.
- Items will only be kept for a maximum of 2 weeks following departure from the accommodation.

Are religious services available on campus?

- A Chaplaincy is available to all University visitors. Further information can be found on the Chaplaincy website <https://warwick.ac.uk/services/chaplaincy/>
- To gain access to the Chaplaincy, please ask at Conference Reception.

Is there anywhere on campus I can buy toiletries or get pharmacist advice?

- There is a pharmacy located in the Students' Union Building and Rootes Grocery Store also sells a variety of items. These buildings are located next to the Rootes Building

Are there a cash machines on campus?

- There is a cash machine outside Rootes Grocery Store. Please note that all outlets on campus are cashless.

Where are the nearest shops on / off campus?

- There are some retail shops on campus, a grocery store, post office, and pharmacy.
- Cannon Park Shopping Centre is within a ten-minute walk of Central Campus
<https://www.cannonparkshopping.co.uk/>

What should I do if I need to have parcels or post delivered personally to me during my stay?

- It is advisable to discuss your requirements with your event organiser, as specific delivery details are required to ensure your parcel / post is managed appropriately.
- Amazon deliveries can be delivered to campus using Amazon Lockers. See website for more details
<https://warwick.ac.uk/services/retail/shops/amazon/>

What is there to do in the local area?

- You will find bikes for hire on site using West Midlands Cycle Hire – a great way to see the local area. See the website for more information: <https://www.wmcyclehire.co.uk/>
- Coventry city centre is only four miles away and Kenilworth, Warwick, Stratford Upon Avon and Leamington Spa are nearby.