

Restor Health, Restor Care, Restor Value
 The only provider of RestorCare
 supporting a sustainable, meaningful
 An Integrated Future...

With National Strategy and the STP

Main Questions to be addressed in the plan

Strategic Priority	Key Initiatives	Primary Objectives
Operational Excellence	Process Improvement, Cost Reduction	Improve Efficiency, Reduce Costs
Market Expansion	Geographic Growth, New Services	Increase Market Share, Diversify Revenue
Customer Satisfaction	Service Quality, Patient Experience	Enhance Patient Care, Increase Loyalty
Talent Development	Employee Training, Leadership Programs	Build Skilled Workforce, Foster Innovation

Doing forward care focus is on making sure both our customer services are delivered to our children in ways that support the STP vision...

To work together to deliver high quality care which supports our commitment to our work, our employees and our city.

Transformation Workstreams

Workstream	Key Initiatives	Timeline	Responsible Party
Operational Excellence	Process Improvement, Cost Reduction	Q1-Q2 2024	Operations
Market Expansion	Geographic Growth, New Services	Q3-Q4 2024	Marketing
Customer Satisfaction	Service Quality, Patient Experience	Ongoing	Customer Service
Talent Development	Employee Training, Leadership Programs	Q1-Q3 2024	HR

Opportunities for Integration

- Vertical integration
- Horizontal integration
- Cross sector integration
- Local authority integration

Questions

and not forgetting the way you



University Hospitals
Coventry and Warwickshire
NHS Trust

Better Health, Better Care, Better Value

*(formally Coventry & Warwickshire
Sustainability & Transformation Programme)*

An Integrated Future...

Professor Andy Hardy
Chief Executive Officer - UHCW NHS Trust
Better Health, Better Care, Better Value Lead
26 June 2017

NHS National Strategy and the STP

NHS National Strategy (2014)

- Why the NHS needs to change
- Focus on triple aim of improving health; reducing the care and quality gap; addressing financial sustainability of care
- A new relationship with patients and communities
 - Getting serious about preventing ill health
 - New models of care
 - Care deliver
 - Working more closely with local authorities
 - Context for securing investment

Public Health England have led on improving Prevention

National taskforces established to set out priorities for

- Urgent and Emergency Care
- Mental Health
- Cancer
- Transforming care for those with LD
- Maternity services



Sustainability and Transformation Planning (STP) is a route map for how we plan to deliver the national strategy at a local (Coventry and Warwickshire) level

Main Questions to be addressed in the plan

Health & Wellbeing	Care & Quality	Finance & Efficiency
<i>How will you close the health and wellbeing gap?</i>	<i>How will you drive transformation to close the care and quality gap?</i>	<i>How will you close the finance and efficiency gap?</i>
Plans for a 'radical upgrade' in prevention, patient activation, choice and control, and community engagement.	Plans for new care model development, improving against clinical priorities, and rollout of digital healthcare.	How we will achieve financial balance across our local health system and improve the efficiency of NHS/Social services.

Going forward our focus is on making sure safe and sustainable services are delivered to our citizens in ways that support the STP vision...

To work together to deliver high quality care which supports our communities to live well, stay independent and enjoy life.

Transformation Workstreams

Proactive & Preventative Care	Urgent & Emergency Care	Planned Care	Maternity & Paediatrics	Productivity and efficiency	Mental Health
<p>Lead - Gail Quinton</p> <ol style="list-style-type: none"> Existing OOH (incl. social care, mental health, acute, community); Community Resilience & Capacity: Additional proactive care opportunities (e.g. enhanced self-care, proactive management for people with LTC not in top15%); Public Health: Prevention / well-being initiatives 	<p>Lead - Glen Burley</p> <p>Implementing national U&EC review</p> <ol style="list-style-type: none"> Enhanced ambulatory care and single front door staffed with senior clinicians (incl. integrated NHS111/GPOOH, 999, mental health liaison); U&EC network across footprint (incl. ED, UCC, walk-in); Education for staff and public 	<p>Lead - Debbie Pook (TBC)</p> <ol style="list-style-type: none"> Pathway redesign and delivering Right Care opportunities (e.g. MSK, Cancer); 1-stop diagnostics; Consolidation of specialties; Specialised mental health; Review of lower value procedures. 	<p>Lead - Meghana Pandit</p> <ol style="list-style-type: none"> Short-term - to develop options for service change (implement Better Births); Proactive and preventative initiatives in the community; Long-term - to become part of planned care? 	<p>Lead - Kim Li</p> <ol style="list-style-type: none"> Back-office collaboration; Additional collaborative opportunities (e.g. estates optimisation, procurement) 	<p>Lead – Sharon Binyon</p> <ol style="list-style-type: none"> System for MH, underpinned by prevention, building resilience, early intervention, recovery and self care in the places people live and work Multi-agency approach Build capacity in primary care Remove barriers between primary and secondary care Assessment and intervention working alongside physical health care

Supporting Workstreams: workforce, estates, communications & engagement, IM&T

Additional work stream commencing Primary Care and Cancer

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Questions

