

Welcome Pack – Guide for Visitors

- Name of the building and lab
 - **UK High Field NMR National Research Facility**
 - Magnetic Resonance Centre**
 - Millburn House**
 - University of Warwick Science Park**
 - Coventry**
 - CV4 7HS**
- Operating hours of the building?
- **24 hours a day, 365 days a year, excluding Christmas Day and New Year's Day.**
- Is there a need for a card or key to access the building or room?
 - **Card access is required for all areas of the building.**
- Provide contact details for:
 - Persons in charge of the lab
 - **The Facility Management Team who consists of:**
 1. **Dinu Iuga**, D.Iuga@warwick.ac.uk
 2. **Paolo Cerreia Vioglio**, Paolo.Cerreia-Vioglio@warwick.ac.uk
 3. **Anjali Menakath**, A.Menakath.1@warwick.ac.uk
 4. **Somnath Mondal**, Somnath.Mondal@warwick.ac.uk
 - Contact details for emergencies
 - **24-hour Control Centre**
(general enquiries)
Internal extension: x22083
External: 024 7652 2083
 - **Emergency**
Internal extension: x22222
External: 024 7652 2222
 - Contact details for estates problems (lifts, parking, toilets etc)
 - +44 (0)24 765 75100
 - Estates.Servicedesk@warwick.ac.uk



- Who to contact for help in creating reasonable adjustments
 - **Please contact a member of the Facility Management Team (FMT)**
- Who to contact for lab safety advice
 - **Please contact a member of the Facility Management Team (FMT)**
 - [Safety Notes for users of the UK Solid State NMR Facility](#)
- Who to contact for fire safety advice (PEEPs)
 - [Personal Emergency Evacuation Plan \(PEEP\)](#)
- Who to contact for security / out of hours concerns
 - **Community Safety**
 - 24-hour Control Centre** (general enquiries)
Internal extension: x22083
External: 024 7652 2083
 - Emergency**
Internal extension: x22222
External: 024 7652 2222
 - Police (non-emergency)** - 101 (press option for either Warwickshire or West Midlands Police, when prompted)
 - Emergency Procedures on Campus**

In life-threatening situations, call 999 first if you're the only person present. If others are with you, one person should call 999 while another contacts the Community Safety Control Centre. If achievable please contact CS after you have called 999.

However, for all other instances, if you need external emergency services (like ambulance, fire, or police) while on campus, call the Community Safety Control Centre emergency number first. They will advise you if you should then call 999. You may be best placed to answer questions from the emergency services, and Community Safety can help by guiding them directly to your location.

Email General Enquiry: Community.Safety@warwick.ac.uk

- Who to contact for mental wellbeing support
 - <https://www.nhs.uk/nhs-services/mental-health-services/>

Local resources & accessibility information

1. Accessible accommodation
 - Accessible rooms available at both the Radcliffe and Scarman hotels on campus.
2. Restaurants and cafes
 - [Places to Eat and Drink](#)
3. Shops (groceries)
 - [Shops on Campus](#)
 - [Local Area Shops](#)
4. Pharmacy
 - [Michael W Phillips Chemists](#)
 - [Boots](#)
5. Laundrette services
 - Accommodation provided by the facility is equipped with washing machines available for visitors to use.
6. GP practices
 - [The University of Warwick Health Centre](#)
7. Gym and/or swimming pool
 - [Warwick Sports Centre](#)

Travel and transport access

1. Maps and transport
 - [Map](#)
 - [How to get here](#)



2. What 3 words location <https://what3words.com>

- [Social.shadow.drama](#)

3. Accessible taxis – contact details and availability

- **Central Taxi's West Midlands**

Bookings and Enquiries:

Tel: 02476 505050 / 02476333333

Email: Info@centraltaxiscov.com

Web: <https://centraltaxiscov.com/>

- [Further Taxi details](#)

- Note: Taxi's will only drop off and collect from the South entrance of Millburn House.

4. [Buses \(and relevant rules\)](#)

5. Trains

- [Maps, relevant rules, timetables, local station access](#)
- Passenger Assist <https://www.nationalrail.co.uk/help-and-assistance/passenger-assist/>

6. [Cycle parking \(and relevant rules\)](#)

About ► Your Campus Journey

Changes to Campus ▾ | Regional information | Campus Maps ▾ | **Mode of travel ▾** | Travel Plan | Contact Us

by Cycling

Lime e-bikes & e-scooters

	Anchor-based storage point		Sheltered-based storage point
	Wall-mounted storage point		Gated storage point
	Building with shower		Main route
	Secondary route		Connect 2 Kenilworth route

There are several sheltered cycle storage points at the facility as marked by the pink dots on the map above.