



Participant Information Leaflet for interviewees

Study Title: Future Proof Apprenticeships

Investigator(s): Peter Dickinson, Beate Baldauf (IER, University of Warwick)

Introduction

You are invited to take part in a research study. Before you decide, you need to understand why the research is being done and what it would involve for you. Please take the time to read the following information carefully. Talk to others about the study if you wish. Please ask us if there is anything that is not clear or if you would like more information. Take time to decide whether or not you wish to take part.

Who is organising and funding the study?

The Co-operative Group.

What is the study about?

The focus of the research project is how apprenticeships might be future-proofed in the post-COVID world (in the medium to longer term). The study is focusing on apprenticeships in the two main sectors the Co-op operates in – Food Retail and Funeralcare. These sectors are likely to face important but different challenges over the next several years. The central question of the project is what needs to be done to equip both sectors with the skills for the future.

Do I have to take part?

Your participation in this interview is entirely voluntary and you can withdraw at any time without question.

What would taking part involve?

It will involve an interview with an IER researcher which should last about 45 minutes.

The interview may be recorded but only after you have given your consent to it being audio recorded. The audio recording will be held for one year after the publication of the final report and any related journal publications and then securely deleted.

Any information you provide will be kept securely in a password-protected folder at the University of Warwick for the purposes of the research.

What are the possible benefits of taking part in this study?

You will be able to contribute to the research topic and provide the perspective of your organisation. It is anticipated that the final report will be available to all participants.

What are the possible disadvantages, side effects or risks, of taking part in this study?

There are no anticipated risks to you as a research participant.

Expenses and payments

There will be no payment for taking part in the telephone interview.

Will my taking part be kept confidential?

Yes. We will follow strict ethical and legal practice and all information about you will be handled in confidence. All data you provide will be anonymised and will be stored securely in a password-protected folder at Warwick University (in reporting any identifying information removed to ensure confidentiality). All contact details and consent forms will be safely stored. Only the named researchers and a project assistant will have access to the data. No interview data will be transferred outside of the University of Warwick.

If during the course of the interview you disclose anything which may highlight harm to you or to others, the interviewers have a duty of care to report this to the relevant authorities, but otherwise, your confidentiality will be maintained throughout.

Direct quotes may be used in the report but these will not identify you in any way.

What will happen to the data collected about me?

As a publicly-funded organisation, we have to ensure that it is in the public interest when we use personally-identifiable information from people who have agreed to take part in research. This means that when you agree to take part in a research study, such as this, we will use your data in the ways needed to conduct and analyse the research study.

We will be using information from you in order to undertake this study and will act as the data controller for this study. We are committed to protecting the rights of individuals in line with data protection legislation. The University of Warwick will destroy telephone contact details immediately after the end of the project. Consent information will be kept securely for 10 years after the study has finished and then destroyed securely.

Research data will be anonymised as quickly as possible after data collection. This means all direct and indirect identifiers will be removed from the research data and will be replaced with a participant number. The key to identification will be stored separately and securely to the research data to safeguard your identity. It will be possible for us to withdraw your data up to 3 weeks after the data has been collected and this data will then be securely destroyed if you wish us to do so. If no identifying information is collected, it will not be possible to withdraw information once submitted.

Data Sharing

Data will not be shared with any other organisation.

Your rights to access, change or move your information are limited, as we need to manage your information in specific ways in order for the research to be reliable and accurate. The University of Warwick has in place policies and procedures to keep your data safe.

This data may also be used for future research following review and approval by an independent Research Ethics Committee and subject to your consent at the outset of this research project.

Please refer to the University of Warwick Research Privacy Notice which is available here: <https://warwick.ac.uk/services/idc/dataprotection/privacynotices/researchprivacynotice> or by contacting the Information and Data Compliance Team at GDPR@warwick.ac.uk.

What will happen if I don't want to carry on being part of the study?

Participation is entirely voluntary, and a decision to withdraw participation from the study without giving a reason, will not affect you in any way. If you decide to withdraw from the study, please tell us before the interview and we will destroy your contact details securely and will not contact you again for the purposes of this research.

It will not be possible to withdraw your data which has already been collected, after it has been anonymised (3 weeks after data collection). To safeguard your rights, we will use the minimum personally-identifiable information possible and keep the data secure in line with the University's Information and Data Compliance policies.

What will happen to the results of the study?

The results of the study will be published in a final report. The Co-op Group is responsible for the publication of the final report but we would anticipate that all participants will be able to view a copy online.

Who has reviewed the study?

This study has been reviewed and given favourable opinion by the University of Warwick's Humanities and Social Science Research Ethics Committee (HSSREC).

Who should I contact if I want further information?

If you have any questions about any aspect of the study, or your participation in it, not answered by this participant information sheet, please contact:

Peter Dickinson on p.dickinson@warwick.ac.uk

Who should I contact if I wish to make a complaint?

Any complaint about the way you have been dealt with during the study or any possible harm you might have suffered will be addressed. Please address your complaint to the person below, who is a senior University of Warwick official entirely independent of this study:

Jane Prewett

Head of Research Governance

Research & Impact Services

University House

University of Warwick

Coventry

CV4 8UW

Email: researchgovernance@warwick.ac.uk

Tel: 024 76 522746

If you wish to raise a complaint on how we have handled your personal data, you can contact our Data Protection Officer, Anjeli Bajaj, Information and Data Director who will investigate the matter: DPO@warwick.ac.uk.

If you are not satisfied with our response or believe we are processing your personal data in

a way that is not lawful you can complain to the Information Commissioner's Office (ICO).

Thank you for taking the time to read this Participant Information Leaflet

PRIVACY NOTICE

How we will ensure that we are using your personal data fairly and transparently in accordance with the requirements of the General Data Protection Regulation (GDPR)

Study Title: **Independent Review of Co-op Group Apprenticeship programme**

Who we are

The Co-op Group are organising and funding this study, which will be carried out by Warwick Institute for Employment Research (IER) at the University of Warwick as the data processor. For the purpose of data protection legislation, the University of Warwick is the data controller for any personal data processed as part of this project. The Co-op Group are not providing Warwick IER with any personal data.

How we will use your personal data

If you agree to participate, we will ask you to complete an online survey and then we will ask if you want to participate in follow-up qualitative interview. We will use the information you provide as a basis for analysis in order to develop research findings.

The nature of your personal data that we will be using

The categories of personal data that we will ask for are:

- Name and contact email and telephone number when completing the consent form.

Why our use of your personal data is lawful

Under the GDPR, we are required to have a lawful basis for processing your personal data. For the purpose of this project, the lawful basis is that processing is necessary to perform a task in the public interest (i.e. providing unbiased research evidence for the Co-op Group Financial on the impact of apprenticeship reforms).

Who will have access to your personal data?

Access to your personal data will be restricted to members of the Warwick Institute for Employment Research project team for this research project. We will not report your name or anything that would make you personally identifiable in any outputs from the research and will use our best endeavours to ensure that data in the report is anonymised.

For the purposes of reporting, any identifying information will be removed to ensure confidentiality. Your interview data will be stored safely on a password-protected folder at the University of Warwick and will only be accessible by the research team. Contact details will not be stored in the same file as your interview data. The IER and its data storage procedures are fully compliant with GDPR. Anonymised and aggregated research data will be made available to the Co-op Group but they will not have access to any individual interview summaries, names, email addresses, telephone numbers and other identifying details of participants. The collated research findings will be published in a research report and a journal article but none of your personal data will be included in the report.

Your right to withdraw consent

Participation in this study is entirely voluntary. Refusal to participate will not affect you in any way. If you do agree to participate, you may withdraw from the study at any time: there will not be any consequence of this. You have the right to withdraw from the study completely and decline any further contact by study staff after you withdraw. However, you will not be able to withdraw your responses (if they are used in any research reports) after the findings from the research have been published.

If you take part and inform us that you wish to withdraw from the research we will not use your response in the research and we will delete your responses.

How long we will keep your personal data?

We will retain your anonymised data for ten years in accordance with the University of Warwick retention requirements for research data. Your contact data will be deleted as soon as is practicable after the end of the project. The interview may be recorded but only after you have given your consent to it being audio recorded. The audio recording will be held for one year after the publication of the final report and any related journal publications and then securely deleted. Your contact data will be deleted as soon as is practicable after the end of the project.

Your data protection rights

Under certain circumstances, you have the right:

- to ask us for access to information about you that we hold;
- to have your personal data rectified, if it is inaccurate or incomplete;
- to request the deletion or removal of personal data where there is no compelling reason for its continued processing;
- to restrict our processing of your personal data (i.e. permitting its storage but no further processing);
- to object to direct marketing (including profiling) and processing for the purposes of scientific/historical research and statistics;
- not to be subject to decisions based purely on automated decision-making.

If you need to contact us regarding any of the above, please email the University of Warwick's Data Protection Officer at infocompliance@warwick.ac.uk. For further details see <https://warwick.ac.uk/services/idc/dataprotection/datasubjectrights>

Your right to complain

If you are unhappy with our use of your personal data, please let us know by contacting:

Head of Research Governance
Research & Impact Services
University House
University of Warwick
Coventry
CV4 8UW

Email: researchgovernance@warwick.ac.uk

You can also contact the Department for Education's Data Protection Officer via gov.uk by marking your correspondence as for the attention of the 'DPO'.

Alternatively, you have the right to raise any concerns with the Information Commissioner's Office (ICO) via their website at <https://ico.org.uk/concerns/>