From: Singh, Dalvinder
To: postgraduate.law, Resource; Hiorns, Sara
Subject: Scam Phone Calls - Be Aware!
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Dear Students,

Following yesterday's email. I now have official advice from the immigration team:

Guidance provided by the Home Office: https://www.gov.uk/government/publications/frauds-tricks-and-scams/fraud-tricks-and-scams and UKCISA: https://www.ukcisa.org.uk/student-advice/life-in-the-uk/frauds-and-scams/
Please note, UKVI would not call like this.

Please get in touch if you require further assistance.

All the best,
Dal

Scam Phone Calls - Be Aware!

We have been made aware of scam phone calls targeting international students. In these calls, individuals claim to be from immigration authorities and state that there is a problem with the student's visa, sometimes threatening visa cancellation or requesting personal information.

Please be aware:

- Do not provide personal information, passport details, visa information, bank details, passwords, or verification codes over the phone.
- If you receive such a call, end the conversation immediately if you are unsure of the caller's identity.
- If you are concerned about your visa status, contact the University's Student Visa Advice Service or the International Student Office directly using official University contact details.
- Report suspected scam calls to the University and keep a record of any phone numbers used.

Useful Contacts:

- Student Cyber Security Information: https://warwick.ac.uk/students/together/welcome/whenyougethere/livingatuniversity/cybersafe/
- International Office: https://warwick.ac.uk/study/international/contact-us/
- **Student Visa Advice Service**: Student Visa Advice Service | The University of Warwick

If your situation does not match the scenarios we have posted you can still get in touch with us on the contact form, please provide us with as much information as possible when submitting your form.

https://warwick.ac.uk/study/international/visa/contact-us/get-advice/contact-

student-immigration/enquiry-form/

Emergency support: https://warwick.ac.uk/students/support/emergency-support/

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