Wbs Business School

Warwick

WBS Global Mentoring Programme Pre-Induction 2022/24

Programme Responsibilities and How you can help!

Donna Curtis Global Mentoring Programme Manager



WBS Mentoring Steering Committee



Andrew Leach Co-Chair



Sanjiv Patel Co-Chair



Penny Thorpe Steering Committee



Claire Scott-Bardwell Steering Committee



Gary Lloyd Steering Committee



Sally Learoyd Steering Committee



Sarah Jackson Steering Committee



Nupur Gadkari Steering Committee



Arwen Wilcock Steering Committee



Asheeka Hyde Mentee Representative



Daniele Todaro Mentee Representative



Sarah Pymm Director of Global Alumni Engagement



Donna Curtis Mentoring Programme Manager



Mentoring is about one person helping another to achieve something that is important to them.

It is about giving help and support in a manner that the recipient will appreciate and that will **empower** them **to move forward**.

It is also about creating an **informal** and **confidential** environment in which they **feel encouraged** to explore their hopes and concerns.

The WBS Mentoring Programme is available to enable students and alumni of WBS to benefit from the experience of alumni.

It also enables alumni to continue their relationship with WBS and other alumni.

Vision

To be the leading global volunteer mentoring programme, committed to empowering students and alumni to help unleash their full potential.

Mission

To provide unbiased and confidential mentoring to WBS students and alumni, from volunteer, experienced alumni.











Over 10 Years of Achievements

- Helped over 1,200 mentees
- Supported by over 250 WBS Mentors
- Celebrated over 10 years of Global Mentoring
- Over 30 different nationalities from 2022
 Programme
- Year on year, over 90% of mentees would recommend the scheme
- Globally connects the WBS communities



Re-accredited in 2022

Accredited since 2016 ...





Facts:

- 83 mentees joined the 2021 scheme, supported by 83 mentors
- With 240 WBS Mentors overall
- With 2021, this brings the total of WBS Mentees to 195 (both 2021 and 2022 Programme)
- Overall the 2022 scheme will have reached a total number of mentees supported, to well over 1200, since its beginning!!
- Global reach with hubs in Singapore, India and plans for more
- 2022 WBS Global Mentoring Programme finishes June 2024



WBS Mentor - Support

- Continued Professional/Personal Development, available for all WBS Mentors; Webinars, Face-to-face and online materials
- WBS Mentors requested to keep an individual record of CPD activity (form within Mentor Online Area)
- Mentoring Online Toolkit
- Special Access to <u>DLMBA Coaching/Mentoring module</u>
- Career Management Module
 FREE online course, created by industry experts, available for all WBS students and alumni (therefore, mentees too)
- Does your mentee need specific support? Perhaps geographical or sector experience? Mentors can call on fellow WBS Mentors, Steering members or WBS, to help with mentee issues. Contact mentoring@wbs.ac.uk or donna.curtis@wbs.ac.uk to seek support



Remember

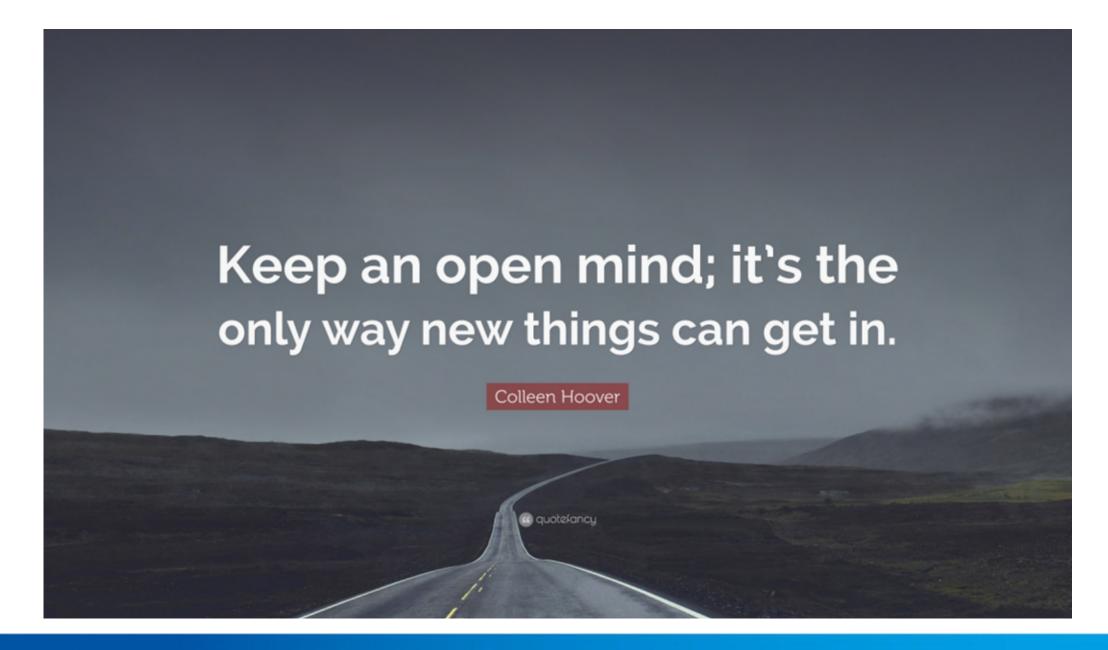
WBS Mentors volunteer their expertise and commit their time



Mentee/Mentor: Contact Programme Responsibilities

- It is the mentees responsibility to maintain contact and set meetings
- HOWEVER... if contact has gone quiet, we ask WBS Mentors to reach out to their Mentee, to check all is ok.
- Do not be surprised, if/when mentors send gentle reminders, to encourage focus.





How can you help?

- Keep an open mind; avoid snap judgements ... on who you're matched with ...
- Have <u>three proper</u> interactions/sessions before making a conclusion



Time: Expectations

- Establishing a relationship takes time
- Recommend at least 2 x Face to face interventions during first 3 months (for most this will be virtually, due to restrictions)
- On average expect 2 hours contact time per month,
 this is over the course of two-years.
- Recommend to plan and book a 1hr session per month (ideally, for first 3 months)
- Mentor's should respond within 2-3 days



Mentees: How can you help?

- Be flexible when fitting in mentoring sessions.
- Be prepared to make time for sessions during the day, evening or perhaps the weekend!
- Be prepared for meetings, set agendas/discussion points, forward follow-up meeting notes to mentors via email.
- Consider before each meeting; "What do I want to achieve from this session?"
- Be open and honest don't hide difficult times ...



Mentees & Mentors: How can you each help?

- Agree a plan/Contracting; establish ground rules early and revisit at least after 12 months ... we recommend every 6 months.
- Discuss who will set-up sessions, when, how often, for how long etc?
- What type of mentoring sessions will you have? In person (Covid-19 restrictions permitting), via Zoom, Teams, skype (or similar) or audio calls?
- What happens if you do not get a response? Is it ok, to text, email or WhatsApp to check on response? If so, after what period?



Mentees & Mentors: How can you help?

- Discuss openly, communication styles and how feedback is given/taken!
- Session feedback: we encourage WBS Mentors to periodically ask for feedback on their session(s):
 - a) Each session find out what one/two thing(s) did you get from this session?

In the beginning and periodically check:-

- b) What would you like more of?
- c) What would you like less of?

NB: Mentee's help you WBS Mentor to shape sessions to fit with you both.



Important. WBS Mentors ...

- Are NOT recruitment consultants
- Are NOT providers of a little 'black book' (a network) of contacts
- Are NOT an introductory service
- CANNOT invest in your businesses or employ you



Need help or support?



Issues notify
donna.curtis@wbs.ac.uk
or +44 (0) 24 7615 0371
Or mentoring@wbs.ac.uk

We can't fix or help, if we do NOT know about it!



WBS help: Careers resources





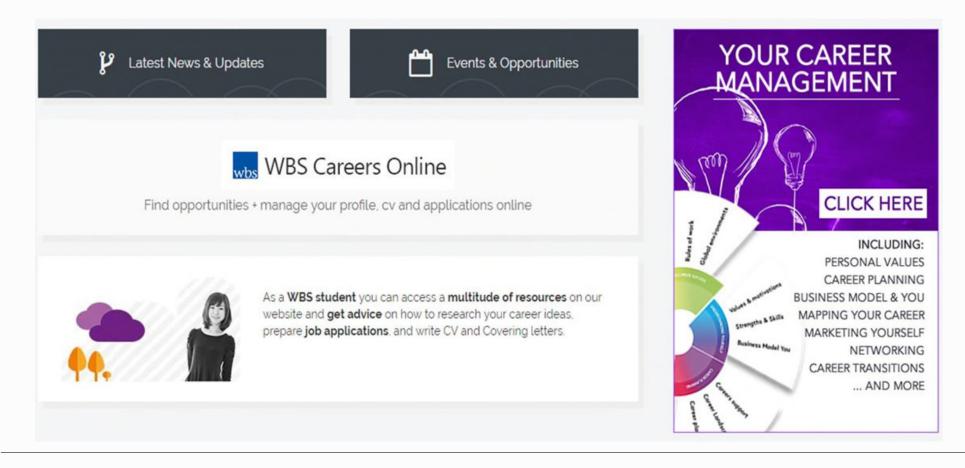






Strengths Profiler **Insights** *tailoring your communication*

WBS help: Online Career Management Module



https://my.wbs.ac.uk/go/career-management

Stay connected



Exclusive network group for Mentees; and separately for Mentors

Invitations sent after ALL inductions are complete



Mentor / Mentee Online Area



Help us: Keep us informed

- Annual Survey
- Ad-hoc surveys (emailed and/or by phone)
- Quarterly snapshots (mentees only)
 NB: 2022, non-respondents will be contacted individually
- Post programme feedback 6 months after programme completion





First Interaction: Outcome



- Get to know one another; find a common interest, share business backgrounds
- Mentee's consider sharing your CV
- Set your next meeting date

Mentoring Session Templates

Click document to download a document copy

| Wbs. Mentee meeting objectives and outcomes | | | | | |
|---|-------------|------------|---------|-------|--|
| | e meeting c | objectives | and out | comes | |
| Objectives: | | | | | |
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| Outcomes: | | | | | |
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Relationship Connection

- Formal relationship connection email sent to all One email is sent to both the mentee and the mentor
- Connection email contains, a contact plan, session template, resource links and your mentor/mentee profiles
- This is emailed out after your induction OR after your matched partners induction date.

(refer to mentor/mentee dates provided in your confirmed match email)





Donna Curtis

Global Mentoring Programme Manager

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www.my.wbs.ac.uk/go/mentoring