

UNDERSTANDING THE EVOLUTION OF PHARMACY WORK. ORGANISATIONAL AND MANAGERIAL PERSPECTIVES

A half day symposium at Warwick Business School

17th October 2008

In many western countries community pharmacy is undergoing some of the most fundamental changes for decades. New technologies, commercial pressures, government policies, and therapeutic advances are triggering profound transformations which promise to alter the nature and organisation of this sector. This is bringing to the fore new and still scarcely explored issues, from the need to identify new suitable organisational and professional models, to the necessity of developing new professional skills to operate in an increasing multidisciplinary and hierarchical context.



This half day symposium aims to stimulate discussion and dialogue on how organisation and management studies can help to shed light on the emerging issues facing the pharmacy sector. Building on the result of international scoping study, the symposium will present some recent research on the changing nature of pharmacy and promote a dialogue on building an organisational and management research agenda on pharmacy work.

Speakers will include UK and international organisational and management researchers, pharmacy scholars and representatives of the pharmacy research community.

The symposium is organised by the IKON Research Unit of Warwick Business School in collaboration with the Warwick Institute of Health.

Registration is **free**.

For further information or to register please contact: Dawn Coton, dawn.coton@wbs.ac.uk
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Warwick Business School
WBS Scarman Road Building, Room Bo.o 8
17th October 2008
14.30 – 17.30

Programme

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|---------------|--|
| 14.15-14.30 | Arrival and registration |
| 14.30- 14.35 | Welcome and introductions
D. Nicolini, IKON, Warwick Business School |
| 14.35 – 15.10 | A twenty year retrospective on the evolution of community pharmacy work
J. Jesson, Aston Business School |
| 15.10-15.45 | What kind of organization would pharmacists create?
R. Vince, University of Bath School of Management and School for Health |
| 15.45-16.00 | Coffee break |
| 16.00 -16.35 | The “glocalised” nature of community pharmacy
D. Nicolini (WBS), P. Adolfsson (Gothenburg U., Sweden), M. Bergamaschi (Bergamo U., Italy), G. Delmestri (Bergamo U., Italy), E. Goodrick (U. of Florida Atlantic, USA), K. Lindberg (Gothenburg U., Sweden), and T. Reay (U. of Alberta, Canada) |
| 16.35-17.25 | Panel discussion: Building an organisational and management research agenda on pharmacy work
Panellists: S. Anderson (UCL) J. Jesson (Aston U.), L. Sheldrake and B. Allen (Pharmacy Practice Research Trust), R. Vince (Bath U.), G. Delmestri (Bergamo), T. Reay (Alberta), E. Goodrick (Florida Atlantic U.), K. Lindberg (Gothenburg) |
| 17.25-17.30 | Final remarks and conclusion D. Nicolini, IKON, Warwick Business School |

Please confirm your participation to: Dawn Coton, dawn.coton@wbs.ac.uk 024 7652 4503