

# Natural Language Processing Research to Drive FinTech: Now and Next

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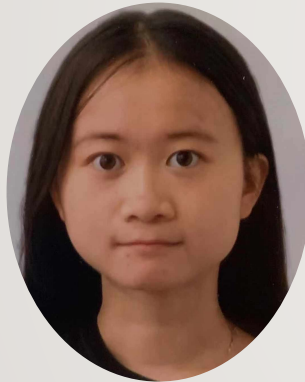
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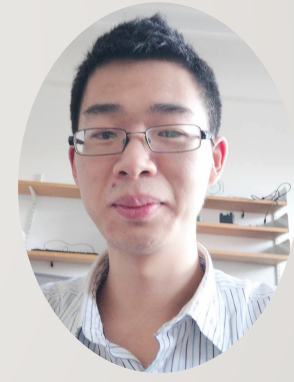
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## Acknowledgements

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# Outline

- Theme Identification
- Financial Information Extraction
- Sentiment Analysis
- End-to-end NLP-Inference approaches

# Theme Identification

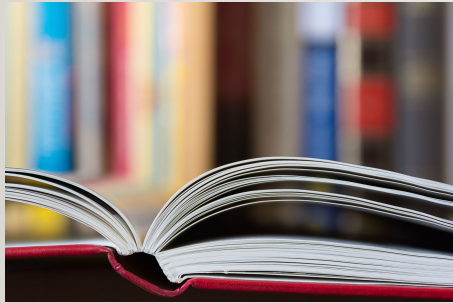
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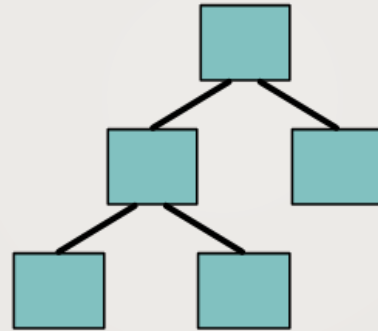
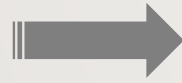
# Making Sense of Text

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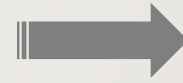
**Aim:** We want to gain an insight into topics discussed in a large document collection.



Document Collection



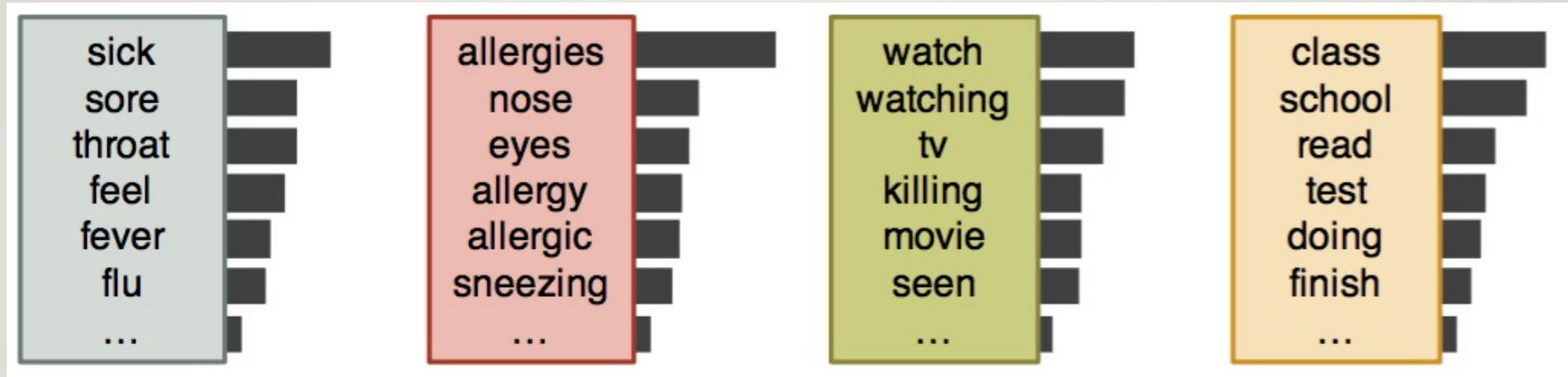
Topic Hierarchy



Insights

# Topic Models (e.g., Latent Dirichlet Allocation)

- *Global context of words*



# Example Topic Extraction Results by LDA

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Topic 1	Topic 2
colonoscopy	pain
bleeding	knee
anemia	fracture
transfusion	leg
red	physical
blood	therapy
chronic	arthroplasty
cells	joint
transfused	surgery
glucose	osteoarthritis

# Example Topic Extraction Results

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red blood cells

Topic 1	Topic 2
colonoscopy	pain
bleeding	knee
anemia	fracture
transfusion	leg
red	physical
blood	therapy
chronic	arthroplasty
cells	joint
transfused	surgery
glucose	osteoarthritis

# Example Topic Extraction Results

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	Topic 1	Topic 2
	colonoscopy	pain
	bleeding	knee
	anemia	fracture
red blood cells	transfusion	leg
	red	physical
	blood	therapy
blood glucose	chronic	arthroplasty
	cells	joint
	transfused	surgery
	glucose	osteoarthritis



# Problems

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- Documents may contain phrases which are semantically non-decomposable
  - E.g., “red blood cells”, “physical therapy”, ...
- Unigram topic models may be ambiguous and generate spurious topics
  - E.g., “red blood cells” are mixed with “blood glucose”

# Example Topical Phrases – Latent Dirichlet Allocation

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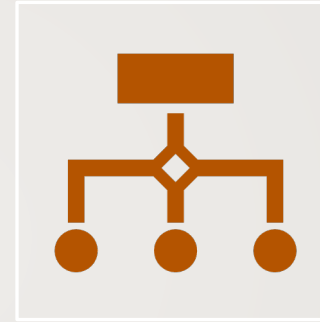
Topic 1	Topic 2	Topic 3
<b>LDA</b>		
swallowing transferred intubated intensive_care speech wean extubated tube_feeds arrest aspiration	infection vancomycin antibiotics culture fever intervertebral culture_blood fluid levaquin gentamicin	surgery repair wound signs removed nasogastric_tube diets female hospital_course diverticulitis

# Unsupervised Topical Phrase Extraction – Topical Phrase Model

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**Extract phrases first using an off-the-shelf concept extraction tool**



**Learn a topic model which can model the generation of phrases**

Takes a hierarchy of Pitman-Yor Processes as prior

Capture  $n$ -grams of arbitrary length naturally by considering word orders within phrases

# Example Topical Phrases Extracted by Topical Phrase Model

Topic 1	Topic 2	Topic 3
<b>TPM</b>		
restrictive lung disease	right coronary artery	ciprofloxacin 500 mg
pleuritic chest pain	left upper extremity	levofloxacin 500 mg
ferrous sulfate 325 mg	systemic vascular resistance	levofloxacin 250 mg
dyspnea on exertion	systolic ejection murmur	ciprofloxacin 250 mg
vq scan	pulmonary vascular resistance	metronidazole 500 mg
breath chest pain	flash pulmonary edema	chronic urinary tract infection
interstitial lung disease	shortness of breath	white blood cell count
morbid obesity	transesophageal echocardiogram	benign prostatic hyperplasia
arterial blood gas	left internal mammary artery	recurrent urinary tract
pulmonary function tests	coronary artery disease	irbesartan 150 mg

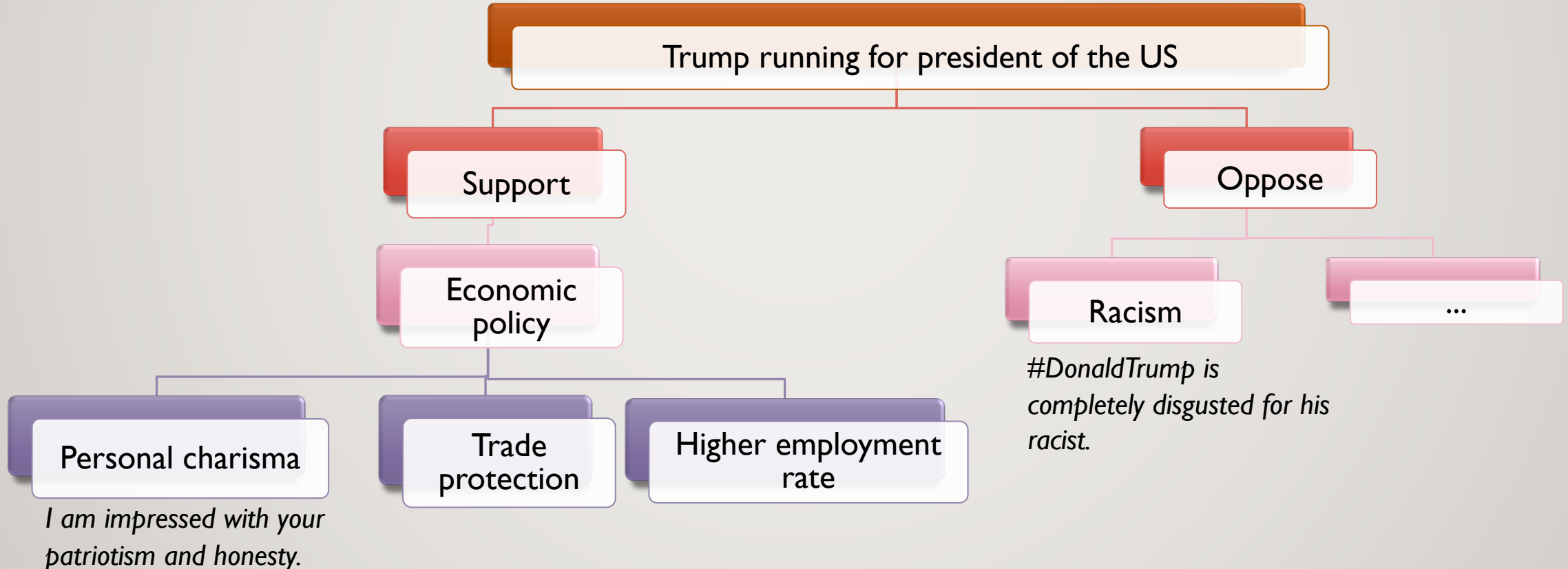
Disease name:

Symptoms:

Diagnosis method:

# Hierarchical Viewpoint Discovery

- When users express their stances towards a topic in social media, they might elaborate their viewpoints or reasoning.
- Oftentimes, viewpoints expressed by different users exhibit a hierarchical structure.





# Hierarchical Opinion Phrase Model

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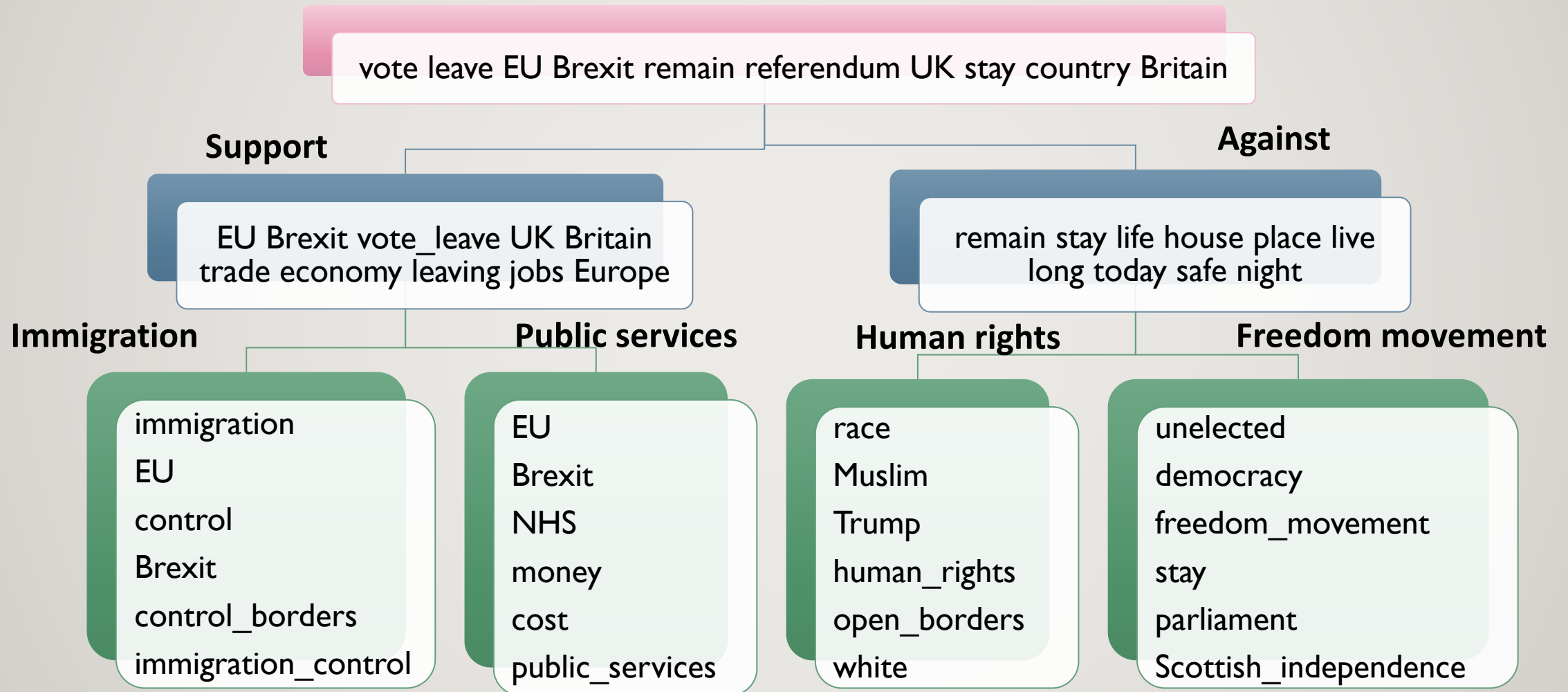
- The Topical Phrase Model can be extended to generate hierarchical viewpoints.
  - The root node (level-1) contains the topic of interest (e.g., ‘Trump run for president’)
  - The level-2 topics indicate stance (e.g., either “*Support*” or “*Oppose*”)
  - Topics in the level-3 and below contain viewpoints under different stances.
- Generative process:
  - Document generation can be modelled by a nested Chinese Restaurant Process (Blei et al., 2010).
  - The level-2 topic is sampled from a Bernoulli distribution.
  - Generation of phrases under each topic follows the Hierarchical Pitman Yor process (Teh, 2006).

D.M. Blei, T.L. Griffiths, M.I. Jordan. The nested Chinese restaurant process and Bayesian nonparametric inference of topic hierarchies *Journal of the ACM*, 57(2):1-30, (2010),

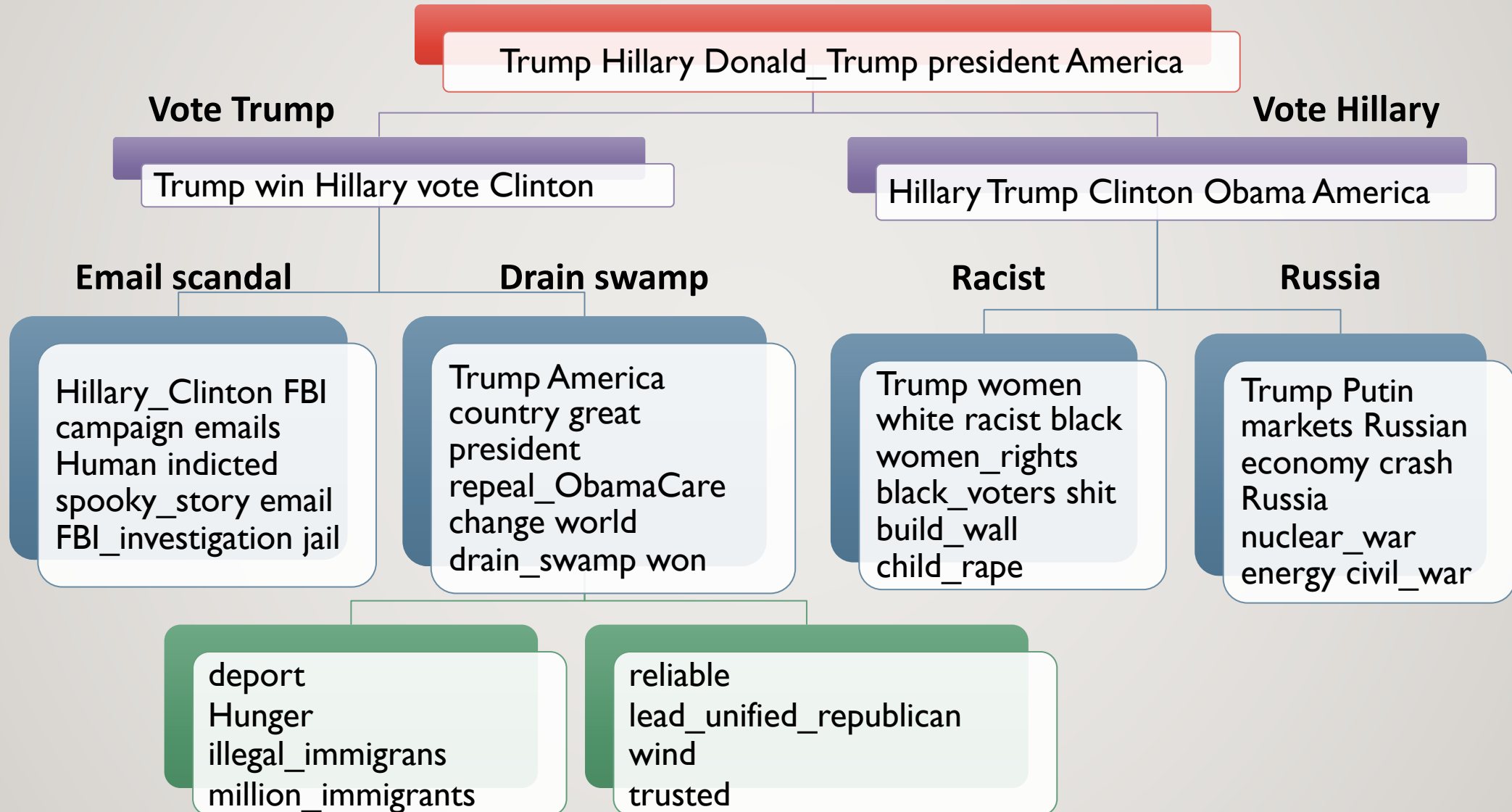
Y.W. Teh. A hierarchical Bayesian language model based on Pitman–Yor processes. *ACL* 2006,

L. Zhu, Y. He and D. Zhou. [Hierarchical Viewpoint Discovery from Tweets Using Bayesian Modelling](#). *Expert Systems with Applications*, 116:430-438, 2019.

# Brexit



# US General Election



# Open Challenges

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Hierarchical topic extraction on streaming data – dealing with topic drift



Interpretability of topics



Human-in-the-loop topic extraction

# Financial Information Extraction

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# State-of-the-Art in Named Entity Recognition (NER)

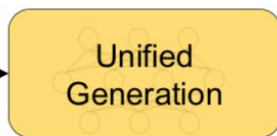
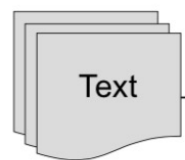
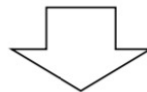
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Dataset	Entity Types	Model	F1
<a href="#">CoNLL 2003 NER task</a> Newswire text from the Reuters RCV1 corpus	four entity types (PER, LOC, ORG, MISC)	Automate the process of finding better concatenations of embeddings for structured prediction ( <a href="#">Wang et al., 2021</a> )	94.6
<a href="#">Ontonotes corpus v5</a>	18 tags, consisting of 11 types (PERSON, ORGANIZATION, etc) and 7 values (DATE, PERCENT, etc)	BERT+Key-Value Memory Network ( <a href="#">Nie et al., 2020</a> )	90.32
<a href="#">Few-NERD</a> consists of 188,238 sentences from Wikipedia, 4,601,160 words and each is annotated as context or a part of a two-level entity type	8 coarse-grained types, 66 fine-grained types	BERT-Tagger ( <a href="#">Ding et al., 2021</a> )	68.88

# Universal Information Extraction

Task	Schema	Instance								
Entity	PER: _ ORG: _	In 1997, Steve was excited to become the CEO of Apple.								
Relation	(_, Work for, _)	In 1997, Steve was excited to become the CEO of Apple.								
Event	<table border="1"> <thead> <tr> <th>Type</th> <th>Start Position</th> </tr> </thead> <tbody> <tr> <td>employee</td> <td></td> </tr> <tr> <td>employer</td> <td></td> </tr> <tr> <td>...</td> <td></td> </tr> </tbody> </table>	Type	Start Position	employee		employer		...		In 1997, Steve was excited to become the CEO of Apple.
Type	Start Position									
employee										
employer										
...										
Sentiment	Positive { Opinion: _; Target: _ }	In 1997, Steve was excited to become the CEO of Apple.								

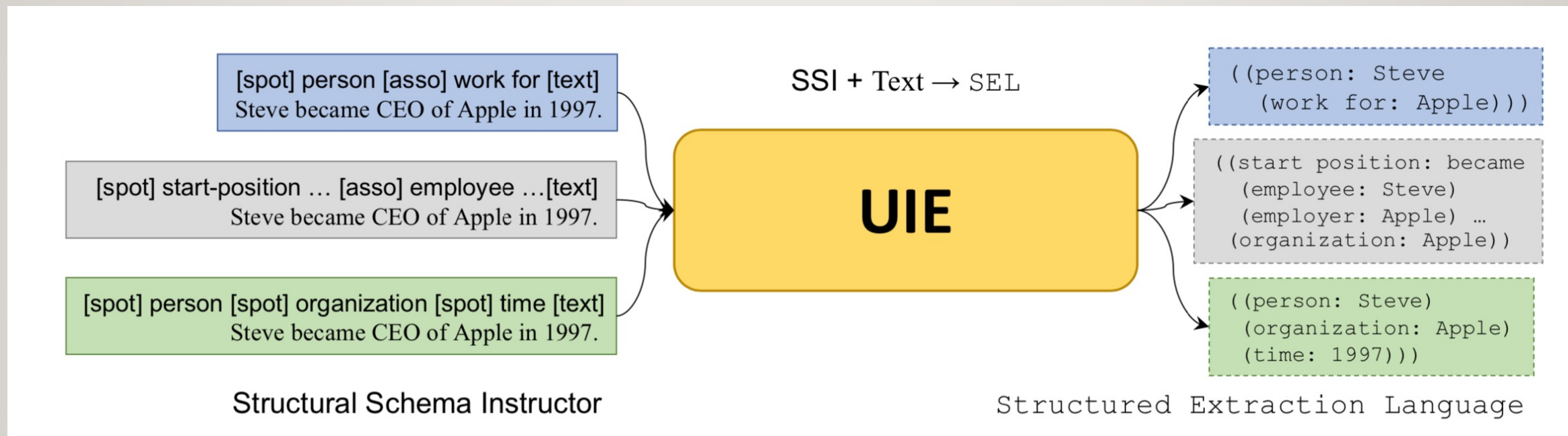
(a) Task-specialized IE



- Entity PER: Steve ORG: Apple
- Relation (Work for, Steve, Apple)
- Event (Start-Position: become ...)
- Sentiment Positive: excited

(b) Universal IE

# Universal Information Extraction



# Few-Shot Learning on CoNLL03

Model	1-Shot	5-Shot	10-Shot	AVE-S	1%	5%	10%	AVE-R
T5-v1.1-base	12.73	30.17	58.89	33.93	75.74	85.71	87.70	83.05
Fine-tuned T5-base	24.93	54.85	65.31	48.36	78.51	87.67	88.91	85.03
UIE-base w/o SSI	43.52	64.76	72.47	60.25	81.91	<b>88.41</b>	<b>89.84</b>	86.72
UIE-base	<b>46.43</b>	<b>67.09</b>	<b>73.90</b>	<b>62.47</b>	<b>82.84</b>	88.34	89.63	<b>86.94</b>

- Models:
  - T5-v1.1-base – an initial model of UIE- base;
  - Fine-tuned T5-base – fine-tuned with sequence generation tasks such as summarization,;
  - UIE- base w/o SSI – without structural schema instructor (SSI) in the pre-training stage
- Experiments on six different partitions of the original training sets
  - 1/5/10- shot, 1/5/10% ratio
  - Sample 1/5/10 sentences for each entity type in the training set.

# Financial Event Extraction

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...Shenkai Petrochemical Co., Ltd. received the receipt from the company's shareholder, Yexiang Investment Ltd. on the evening of November 15, 2016. Regarding the notice of the shares being frozen. ... On November 14, 2016, Yexiang Investment received the Notice of Litigation Preservation from the Court of Binjiang District, and granted a total of 47577481 shares held by Yexiang Investment will be frozen, and the freezing period is from October 31, 2016 to October 30, 2019 ... Yexiang Investment is ... holding 47577481 shares of the company, accounting for 13.07% of the company's total share capital. ... On February 2, 2016, the 42 million shares held by it are pledged to Haitong Securities Ltd., and the repurchase transaction date was February 1, 2017. ...



# Financial Event Extraction

...Shenkai Petrochemical Co., Ltd. received the receipt from the company's shareholder, **Yexiang Investment Ltd.** on the evening of November 15, 2016. Regarding the notice of the shares being frozen. ... On November 14, 2016, Yexiang Investment received the Notice of Litigation Preservation from the **Court of Binjiang District**, and granted a total of **47577481 shares** held by Yexiang Investment will be frozen, and the freezing period is from **October 31, 2016** to **October 30, 2019** ... Yexiang Investment is ... holding **47577481 shares** of the company, accounting for **13.07%** of the company's total share capital. ... On **February 2, 2016**, the **42 million shares** held by it are pledged to **Haitong Securities Ltd.**, and the repurchase transaction date was **February 1, 2017**. ...

## Event #1: Equity Pledge

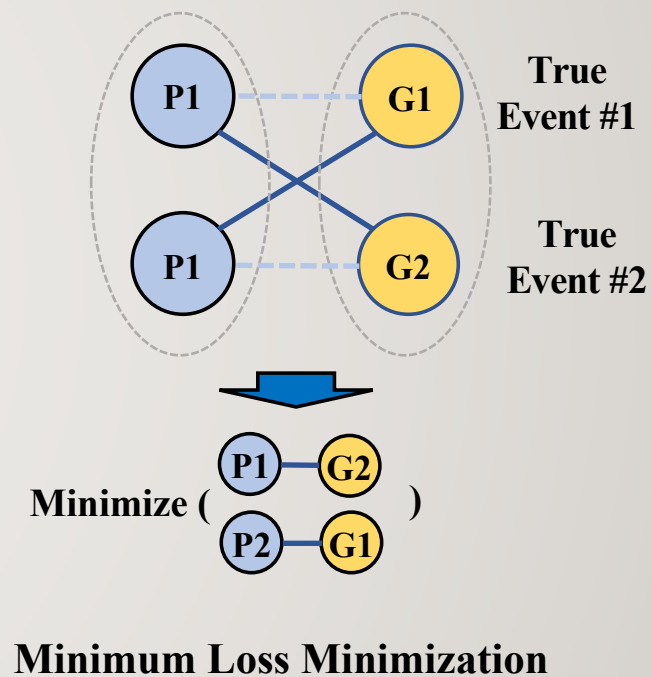
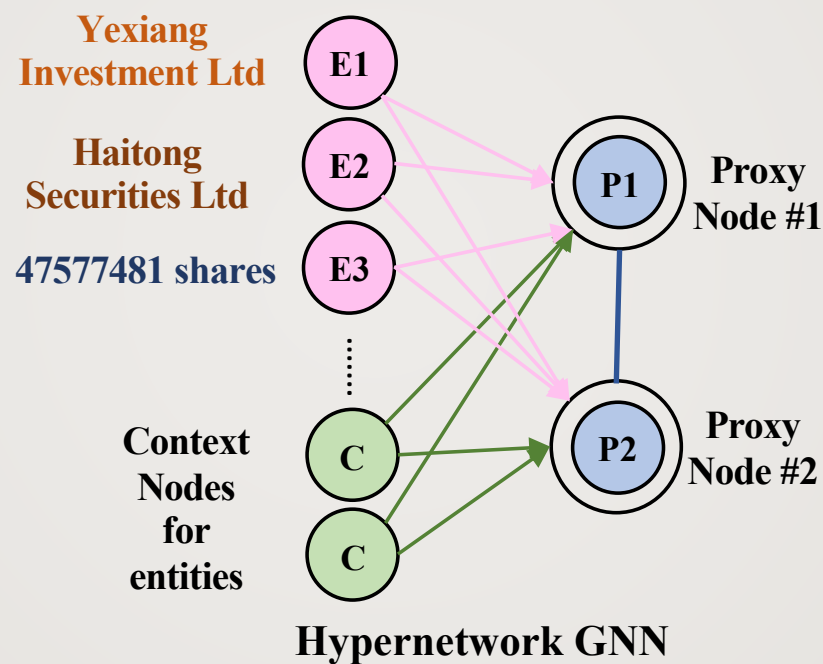
Pledger: **Yexiang Investment Ltd.**  
Pledgee: **Haitong Securities Ltd.**  
HoldingShares: **47577481** shares  
HoldingRatio: **13.07%**  
PledgedShares: **42 million** shares  
StartDate: **February 2, 2016**  
EndDate: **February 1, 2017**

## Event #2: Equity Freeze

EquityHolder: **Yexiang Investment Ltd.**  
LegalInstitution: **Court of Binjiang District**  
HoldingShares: **47577481** shares  
HoldingRatio: **13.07%**  
FrozeShares: **47577481** shares  
StartDate: **October 31, 2016**  
EndDate: **October 30, 2019**

# ProCNet – Proxy Nodes Clustering Network

- **ProCNet**: a novel approach via clustering with **proxy nodes** representing events.
- The process can be viewed as an **iterative metric learning** where
  - proxy nodes are centroids representing events;
  - entities are mapped to an event-oriented metric space by the Hypernetwork GNN.



# Financial Event Extraction Results

... [4] On October 16, 2018, Jinhui Wine Co., Ltd. (hereinafter referred to as the "Company") received the shareholder **Yingzhijiu Equity Investment Limited Partnership** (hereinafter referred to as "Yingzhijiu") to transfer the company it holds ... [6] **On June 27, 2016**, Yingzhijiu pledged **9,000,000 shares** of the company it held to **Guoyuan Securities Co., Ltd.** (hereinafter referred to as "Guoyuan Securities") for processing pledged repurchase transactions. ... [7] On June 6, 2017, the company implemented the 2016 profit distribution plan, that is, every 10 shares will be increased by 3 shares and a cash dividend of 2.4 yuan will be distributed. After the transfer, the above pledged shares increased from 9,000,000 shares to **11,700,000 shares** ... [8] On **October 15, 2018**, Yingzhijiu released all the above-mentioned **11,700,000 shares** from the pledge, ... [12] On **June 26, 2017**, Yingzhijiu pledged **2,000,000 shares** of the company it held to Guoyuan securities. ... [13] On **October 12, 2018**, Yingzhijiu pledged **1,000,000 shares** of the company (accounting for 0.275% of the total share capital of Jinhui Wine) to Guoyuan Securities as a supplementary pledge for the above-mentioned pledged shares, and handled the related procedures. ... [16] As of the date of this announcement, Yingzhijiu held **20,653,685 shares** of the company, accounting for **5.674%** of the company's total share capital, and pledged **4,993,030 shares** in total, accounting for 24.175% of the company's shares and 1.372% of the company's total share capital. . ...

## Event #1: Equity Pledge

Pledger: Yingzhijiu Equity Investment Limited Partnership  
 PledgedShares: 11,700,000 shares  
 Pledgee: Guoyuan Securities Co., Ltd.  
 TotalHoldingShares: 20,653,685 shares  
 TotalHoldingRatio: 5.674%  
 TotalPledgedShares: 4,993,030 shares  
 StartDate: June 26, 2016  
 EndDate: null  
 ReleasedDate: October 15, 2018

## Event #2: Equity Pledge

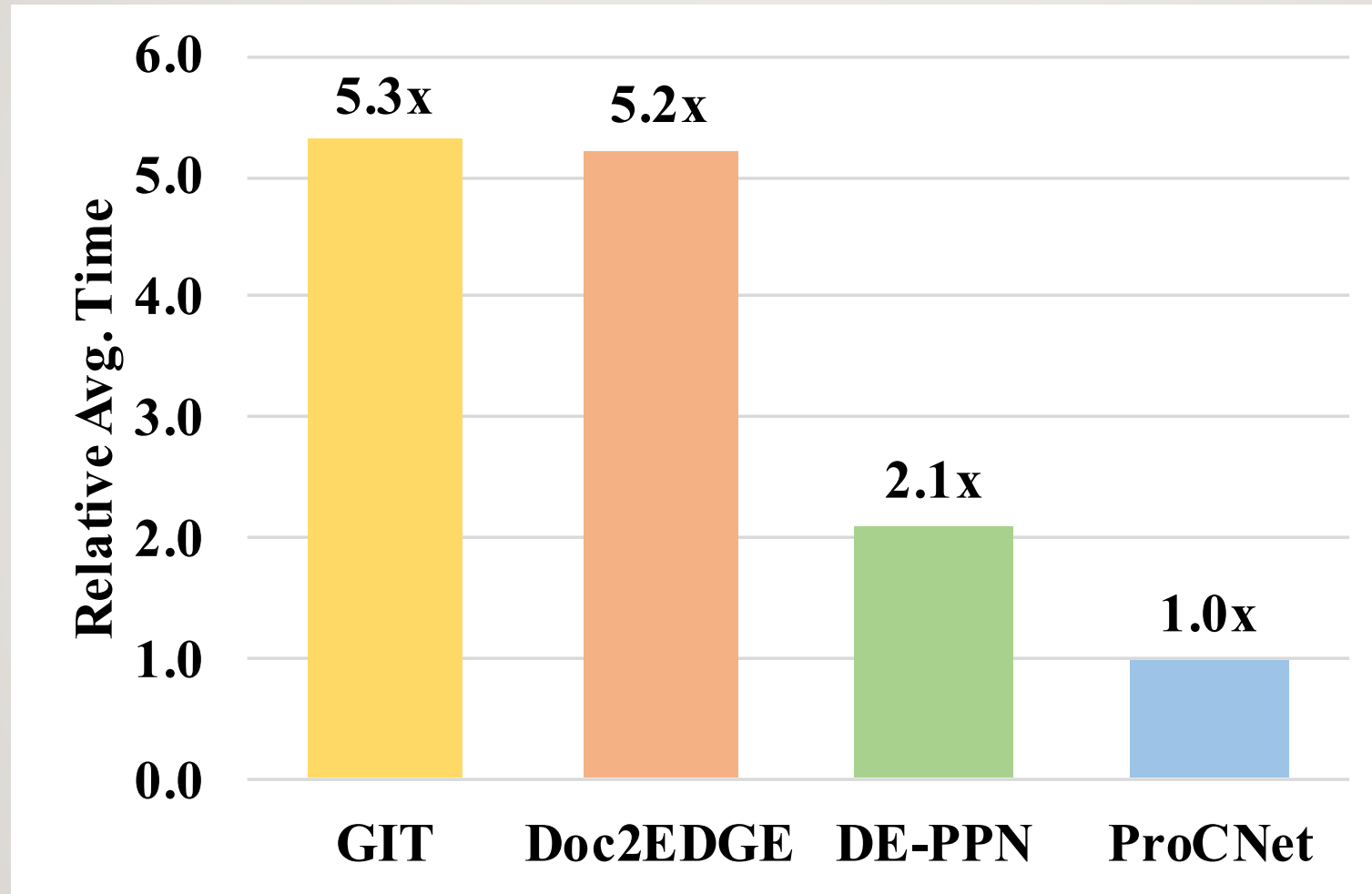
Pledger: Yingzhijiu Equity Investment Limited Partnership  
 PledgedShares: 1,000,000 shares  
 Pledgee: Guoyuan Securities Co., Ltd.  
 TotalHoldingShares: 20,653,685 shares  
 TotalHoldingRatio: 5.674%  
 TotalPledgedShares: 4,993,030 shares  
 StartDate: October 12, 2018  
 EndDate: null  
 ReleasedDate: null

## Event #3: Equity Pledge

Pledger: Yingzhijiu Equity Investment Limited Partnership  
 PledgedShares: 2,000,000 shares  
 Pledgee: Guoyuan Securities Co., Ltd.  
 TotalHoldingShares: 20,653,685 shares  
 TotalHoldingRatio: 5.674%  
 TotalPledgedShares: 4,993,030 shares  
 StartDate: June 26, 2017  
 EndDate: null  
 ReleasedDate: null

# Run-time Comparison

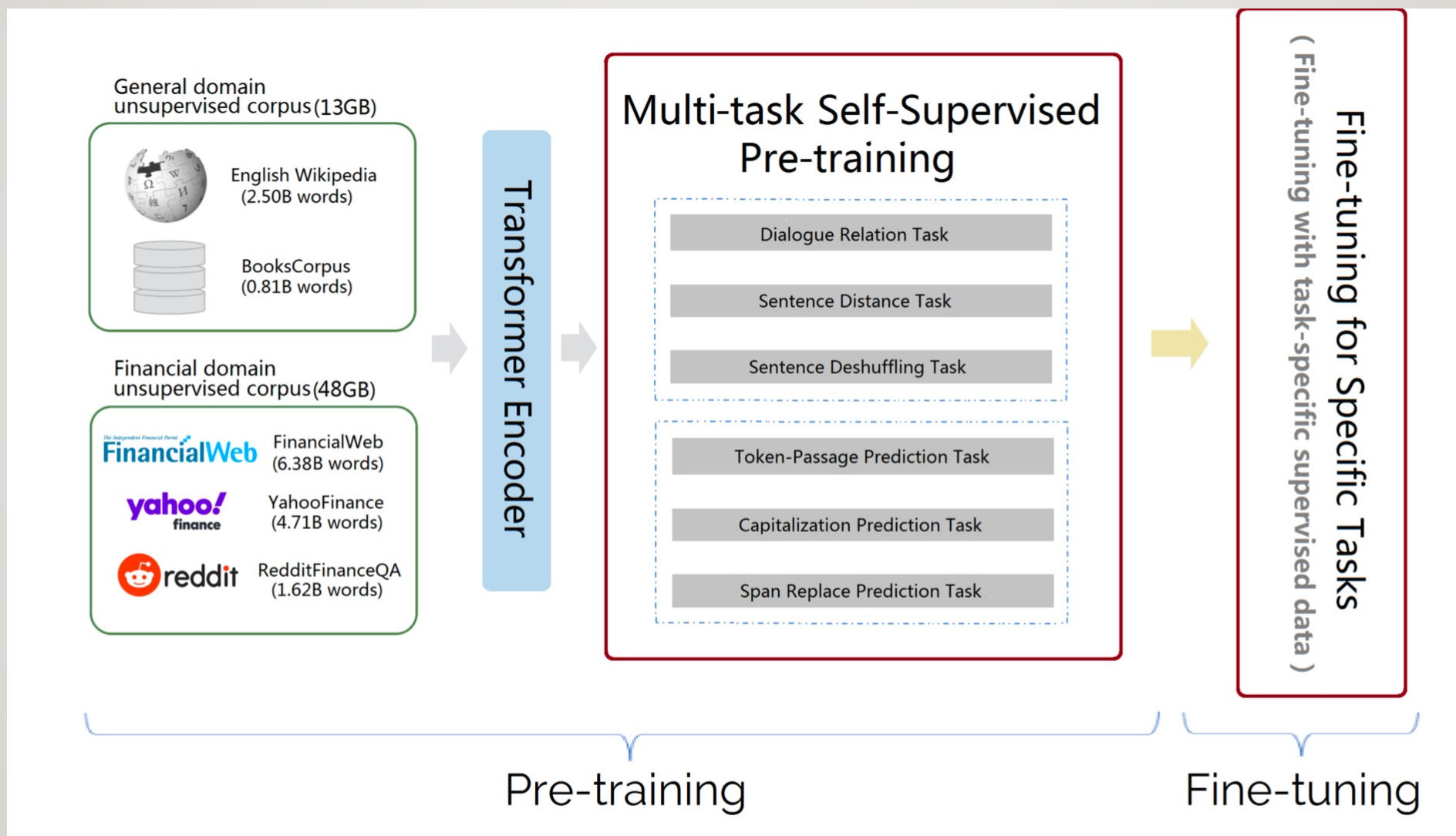
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# Sentiment Analysis

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# FinBERT: A pre-trained financial language representation model for financial text mining





# Datasets for Financial Sentiment Analysis

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- [Financial PhraseBank](#) (Malo et al., 2014)
  - 4845 English sentences randomly selected from **financial news** in the LexisNexis database.
  - Annotated as **positive**/neutral/**negative**
  
- [FiQA Sentiment Analysis dataset](#)
  - Data from financial news headlines and financial microblogs, with manually annotated target entities, sentiment scores and aspects.
  - The **financial news headlines** dataset contains a total 529 annotated headlines samples (436 samples for the training set and 93 samples for the test set)
  - The **financial microblogs** contains a total 774 annotated posts samples (675 samples for the training set and 99 samples for the test set)

# FinBERT Results on Sentiment Analysis

Model	Accuracy	F1
LPS [Malo <i>et al.</i> , 2014]	0.71	0.71
HSC [Krishnamoorthy, 2018]	0.71	0.76
ULMFit [Raaci, 2019]	0.83	0.79
FB-SA [Raaci, 2019]	0.86	0.84
FinBERT <sub>BASE</sub> (ours)	0.91	0.89
FinBERT <sub>LARGE</sub> (ours)	<b>0.94</b>	<b>0.93</b>

Financial PhraseBank

Model	<i>headline</i>		<i>post</i>	
	MSE	R <sup>2</sup>	MSE	R <sup>2</sup>
CUKG [FiQ, 2018]	0.13	0.46	0.10	0.09
IIT-Dehi <sup>‡</sup>	0.20	0.18	0.10	0.08
Inf-UFG <sup>‡</sup>	0.21	0.17	0.10	0.16
NLP301 [FiQ, 2018]	-	-	0.31	-1.67
SC-V [Yang <i>et al.</i> , 2018]	0.08	0.40	-	-
RCNN [Piao <i>et al.</i> , 2018]	0.09	0.41	-	-
FB-SA [Raaci, 2019]	0.07	0.55	-	-
FinBERT <sub>BASE</sub> (ours)	0.29	0.67	0.28	0.26
FinBERT <sub>LARGE</sub> (ours)	<b>0.38</b>	<b>0.77</b>	<b>0.37</b>	<b>0.36</b>

FiQA Sentiment Dataset

# Aspect-Based Sentiment Analysis

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- **Task:** Given a sentence (and a pre-defined aspect list), **aspect-based sentiment analysis (ABSA)** aims at inferring the sentiment polarity of an aspect expressed in a sentence.
- **Related task:** **Aspect Sentiment Triplet Extraction (ASTE)**
  - text → (aspect/target, polarity, sentiment expression)

Waiters are friendly and the tuna sushi seemed pretty fresh.



Aspect	Aspect Term	Sentiment Expression	Polarity
SERVICE	<i>waiters</i>	<i>friendly</i>	Positive
FOOD	<i>tuna sushi</i>	<i>pretty fresh</i>	Positive

# Tagging Scheme

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- *B* – begin, *I* – inside, *E* – end, *S* – single, *O* – outside

Waiters are friendly and the tuna sushi seemed pretty fresh.

Aspect tag:        S    O    O    O    O    B    E    O    O    O

Polarity tag:     POS   O    O    O    O    POS   POS   O    O    O

Aspect+polarity tag: S+POS   O    O    O    O    B+POS   E+POS   O    O    O

Opinion expression tag:    O    O    S    O    O    O    O    O    B    E

# Two-Stage Framework

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Waiters are friendly and the sushi seemed pretty fresh.

- Stage 1: given a sentence, extract two label sequence –
  - aspect terms and their polarities – (“waiters”, positive); (“tuna sushi”, positive)
  - opinion terms – “friendly”; “pretty fresh”
- Stage 2: pair up aspect terms with their corresponding opinion expressions
  - (“waiters”, positive, “friendly”)
  - (“tuna sushi”, positive, “pretty fresh”)

# Example Output

Review text	Ground Truth	Model Output
Rice is too dry, tuna wasn't so fresh either.	(Rice, too dry, NEG) (tuna, wasn't so fresh, NEG)	(Rice, too dry, NEG) (tuna, wasn't so fresh, NEG) (Rice, wasn't so fresh, NEG) <b>X</b> (tuna, too dry, NEG) <b>X</b>
I am pleased with the fast log on, speedy WiFi connection and the long battery life.	(log on, pleased, POS) (log on, fast, POS) (WiFi connection, speedy, POS) (battery life, long, POS)	(log, pleased, POS) <b>X</b> (log, fast, POS) <b>X</b> (WiFi connection, speedy, POS) (battery life, long, POS)
The service was exceptional – sometime there was a feeling that we were served by the army of friendly waiters.	(service, exceptional, POS), (waiters, friendly, POS)	(service, exceptional, POS) (waiters, friendly, POS)



# Machine Reading Comprehension for Aspect Sentiment Triplet Extraction

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- Extract (aspect, opinion expression, sentiment) triplet from text

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**Review:**

The **food** was **delicious**, but the **price** was indeed **expensive**.

The diagram illustrates the extraction of sentiment triplets from the review text. The word "food" is highlighted in red, and "delicious" is highlighted in blue. A blue arrow labeled "POS" points from "delicious" to "food". The word "price" is highlighted in red, and "expensive" is highlighted in blue. A blue arrow labeled "NEG" points from "expensive" to "price".

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**The result of aspect sentiment triplet extraction (ASTE):**

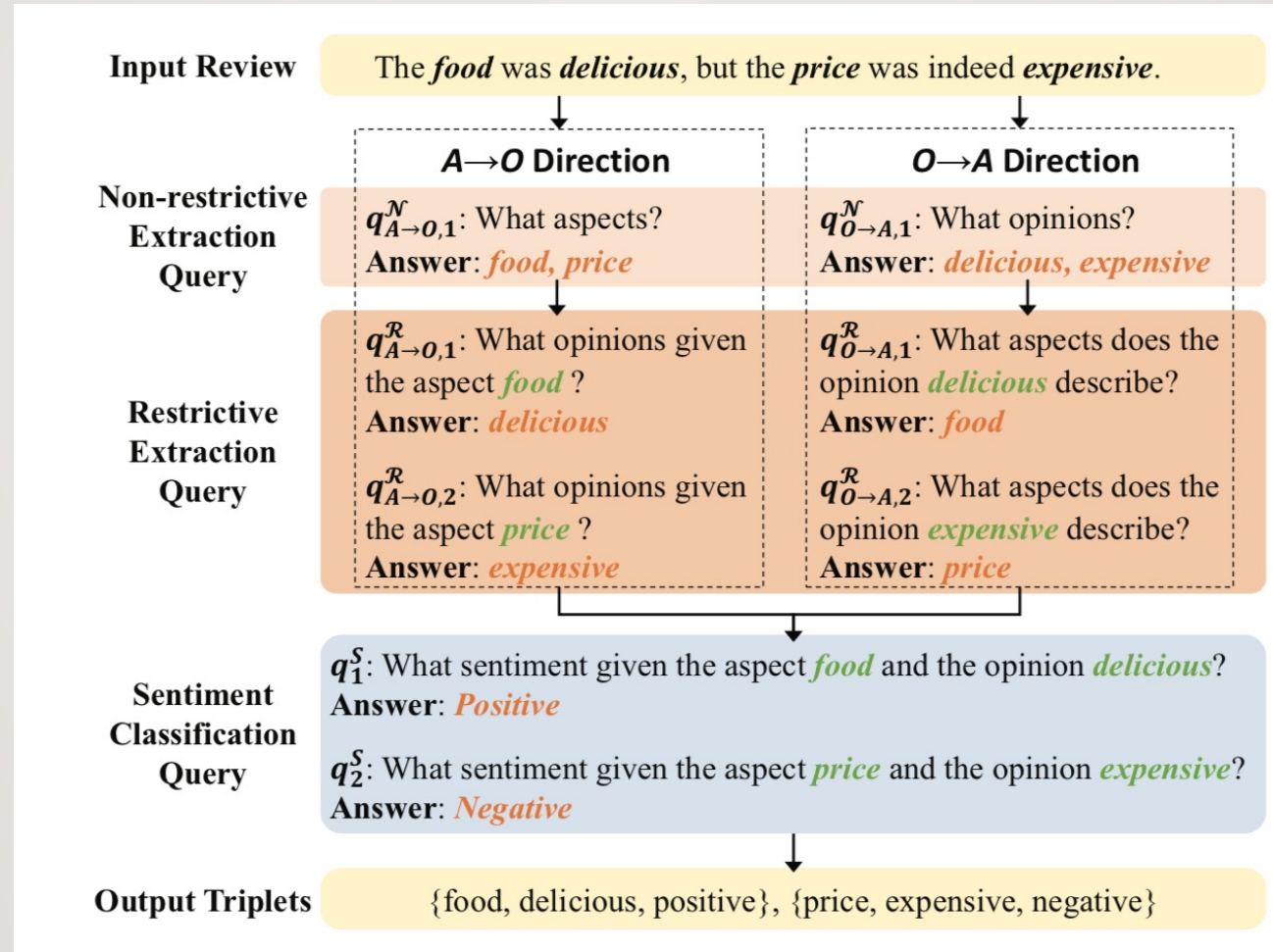
{**food**, **delicious**, **positive**}

{**price**, **expensive**, **negative**}

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# Machine Reading Comprehension for Aspect Sentiment Triplet Extraction

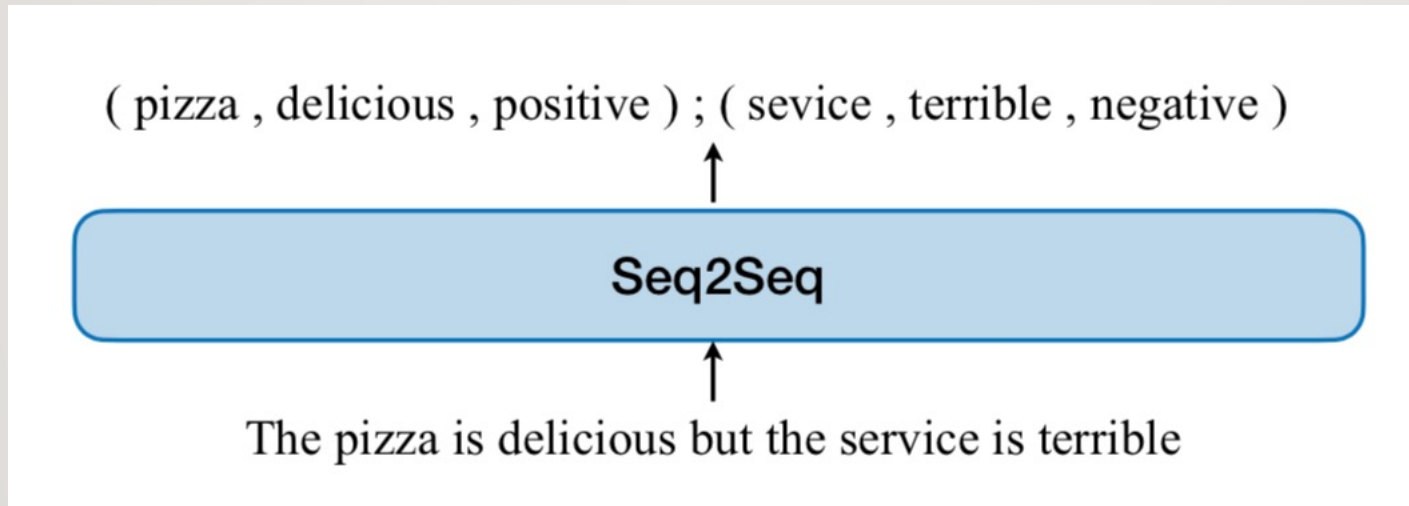
- Extract (aspect, opinion expression, sentiment) triplet from text



# Generative Aspect-Based Sentiment Analysis

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- Train T5 model for seq2seq generation of aspect-opinion-sentiment triplets.



# Open Challenges



Dealing with implicit aspects and/or implicit sentiments

Looks *nice*, and the surface is *smooth*, but certain *apps* takes seconds to respond.



Aspect Term	Aspect Category	Sentiment Expression	Polarity
<i>NULL</i>	Design	<i>nice</i>	Positive
<i>surface</i>	Design	<i>smooth</i>	Positive
<i>apps</i>	Software	<i>NULL</i>	Negative



Limited labelled data – meta learning and transfer learning

	Training set Sentences	Test set Sentences	Aspect Categories	Attribute Categories
SemEval15-Laptop	1739	761	22	9
SemEval15-Restaurant	1315	685	6	5



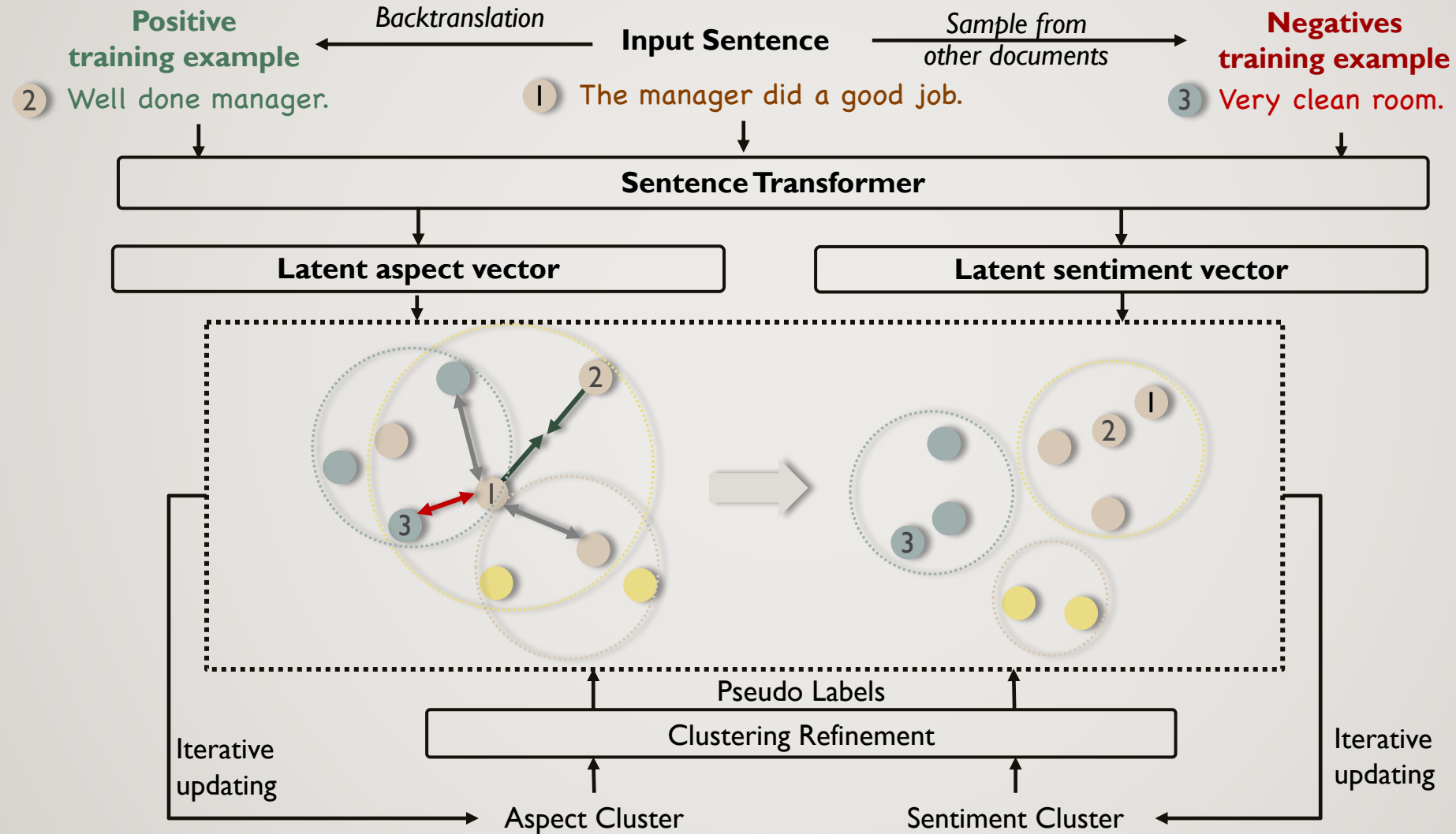
ABSA in domains beyond product reviews, e.g., patient reviews

I have had Lateral Flow tests. A lovely lady did the swab in a matter of think they have the right of way, nothing can be done about this I know, but worth noting if you are a first moments and I was advised what to do next. *Everything was clear and carefully explained.* The only downside - where it is situated, *the signage is clear but the road is narrow and windy* and there are some very big lorries entering and leaving the adjacent building site who seem to time visitor to the site.

# Unsupervised Contrastive Opinion Extraction

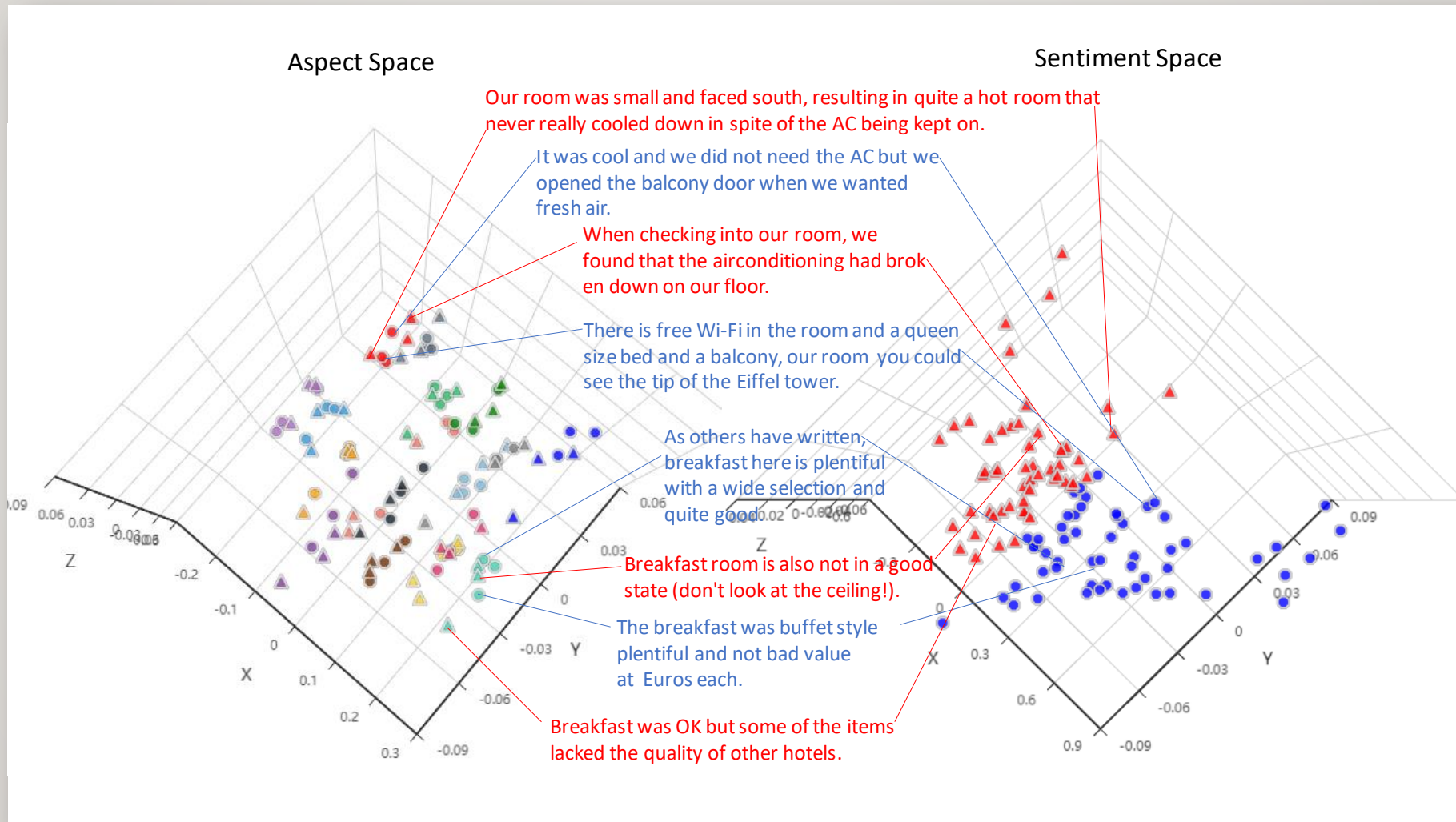
Aspect	Negative	Negative (%)	Positive	Positive (%)
Rooms	<ul style="list-style-type: none"><li>• Our room was small and faced south, resulting in quite a hot room that never really cooled down in spite of the AC being kept on.</li><li>• When checking into our room, we found that the air conditioning had broken down on our floor.</li></ul>	16.6	<ul style="list-style-type: none"><li>• There is free Wi-Fi in the room and a queen size bed and a balcony, our room you could see the tip of the Eiffel tower.</li><li>• It was cool and we did not need the AC but we opened the balcony door when we wanted fresh air.</li></ul>	83.4%
Services	<ul style="list-style-type: none"><li>• The hotel was completely full when we went and got very very busy for breakfast.</li><li>• We reported my fall to the duty manager; he couldn't have cared less and other than having a non-slip mat put in the bath on the following morning ignored my plight totally.</li></ul>	21.5	<ul style="list-style-type: none"><li>• Great customer service and good restaurant service is what made this experience so wonderful for my family.</li><li>• Good job to the manager Massimo (who knows how to hire great people)!</li></ul>	78.5

# CONE: Contrastive Opinion Extraction





# CONE – Results on Hotel Reviews



# End-to-end NLP Inference Approaches

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# Stock Prediction using News Events

## Alphabet Seeks To Identify 10,000 Poor-Performing Googlers As Activist Investor Calls To Cut Staff

Jack Kelly Senior Contributor @  
I write actions

17

## Apple, Google Face In-Depth Antitrust Probe of Mobile Market Power in U.K.

British competition regulator says it plans to pursue probe into how companies might restrict competition on mobile devices

## Is Tesla's stock crashing because Elon Musk is distracted by Twitter?

Tesla has lost more than half of its market value in 2022

By Cassie Werber | Published Friday 10:25AM



Photo: Aly Song (Reuters)

- Dataset
  - **Financial news** from Reuters and Bloomberg (October 2006 – November 2013)
  - **S&P's 500 stock index** and its individual stocks, prices obtained from Yahoo Finance
- Frame stock prediction as a **binary classification** task
  - Use the news information in day  $t - 1$  to predict price movements of stock market in day  $t$
  - Classification output:
    - **+1** – the stock closing price will *increase* compared with the opening price in day  $t$ ;
    - **-1** – the stock closing price will *decrease* compared with the opening price in day  $t$

# Stock Prediction using News Events

- Event extraction

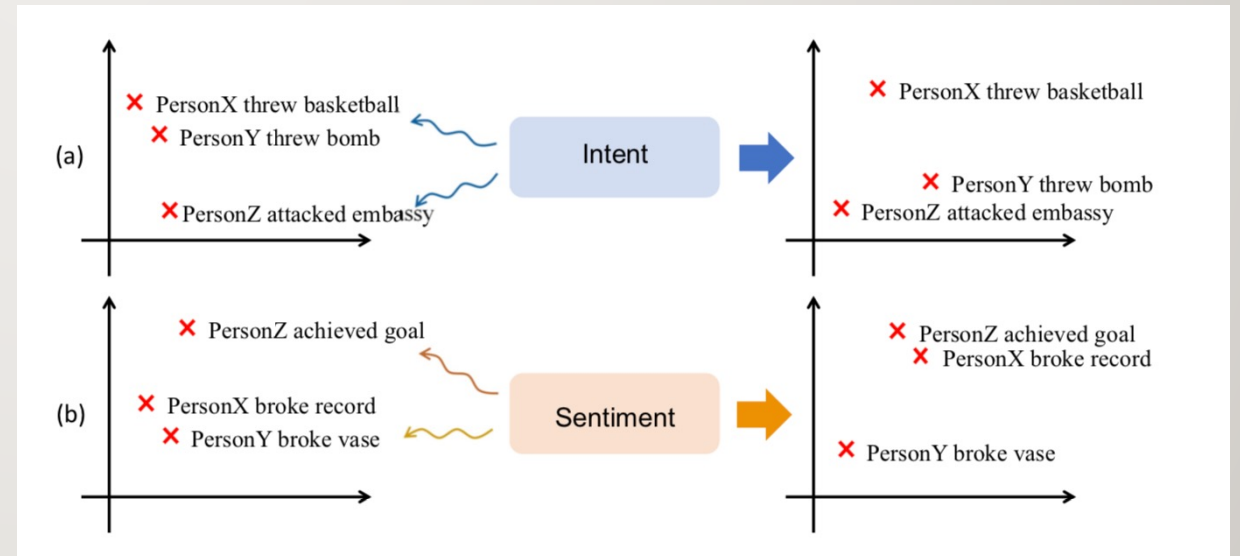
- Events are extracted from news using Open Information Extraction and dependency parsing.

Sep 3, 2013 - Microsoft agrees to buy Nokia's mobile phone business for \$7.2 billion

Actor = Microsoft  
Action = buy  
Object = Nokia's mobile phone business  
Time = Sep 3, 2013

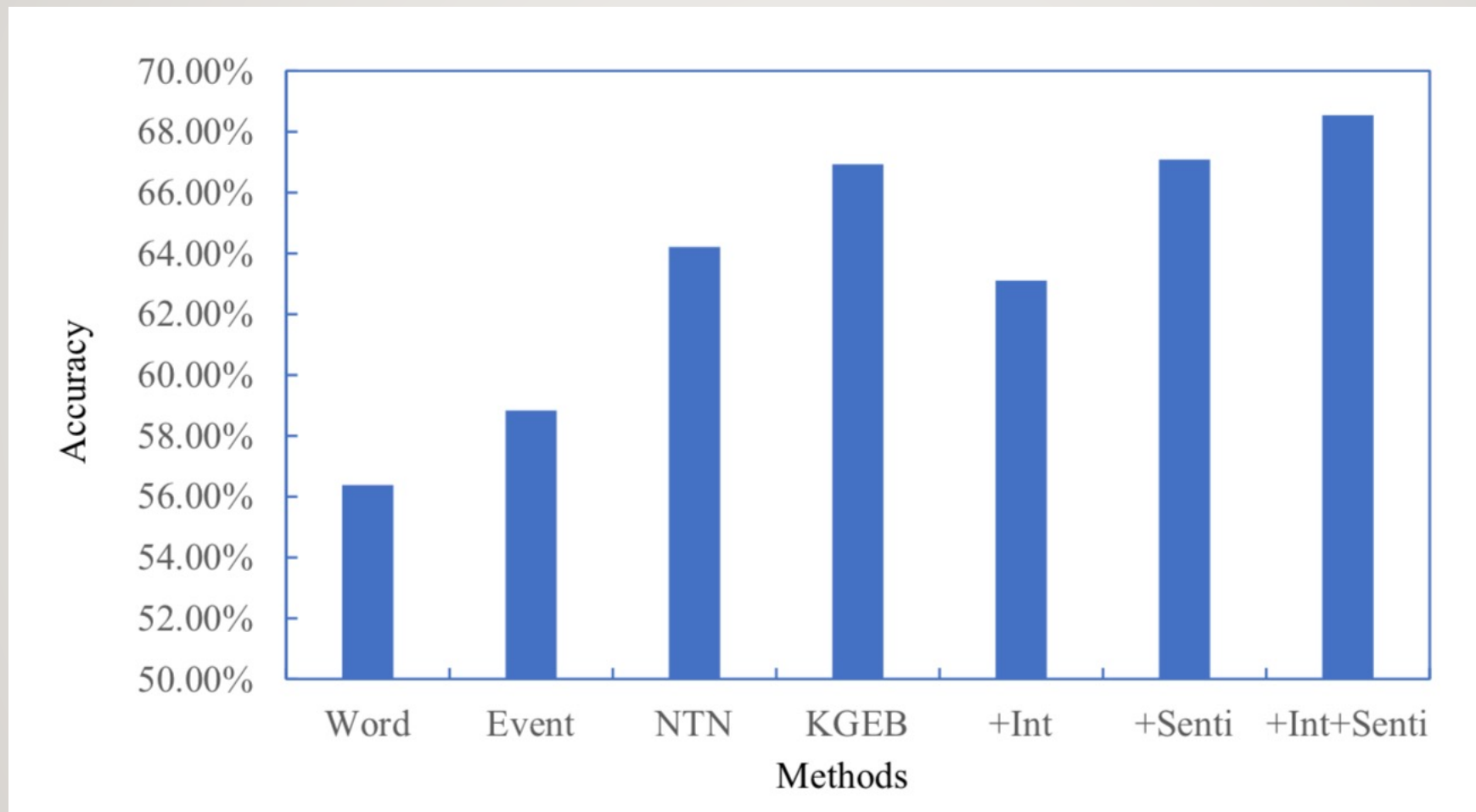
- Event representation learning

- Incorporate information of sentiment and intent of an event from an external commonsense knowledge



# S&P 500 Index Prediction Results

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# Stock Price Movement from Earnings Calls

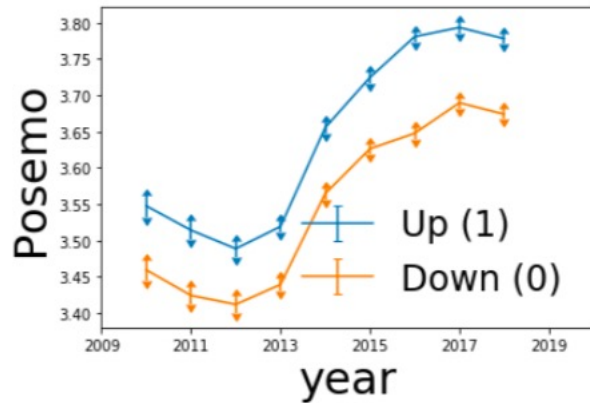
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- Data
  - 100,000 transcripts of earnings calls from 6,300 public companies (January 2010 – December 2019).
- Define the stock price movement as three different classification problem
  - **Input:** a company's earnings call transcript on day  $d$
  - **Output:** the upward/downward movement of the company's stock price
    - Value-based label function,  $y = \begin{cases} 1, & \text{if } s_{d+1} > s_{d-1} \\ 0, & \text{Otherwise} \end{cases}$

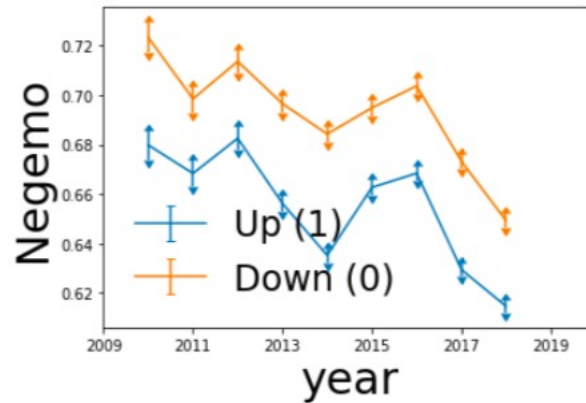


# Sentiments and Stock Price Movements

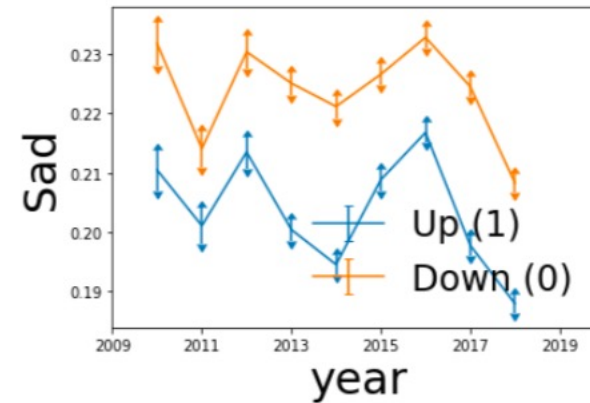
- Sentiment analysis using the Linguistic Inquiry and Word Count (LIWC) dictionary
  - **Sentiment:** Positive / Negative
  - **Emotions:** Anxiety, Anger, Sad scores
  - **Personality features:** Certainty, Cognitive, Insight, Causation, Discrepancy scores



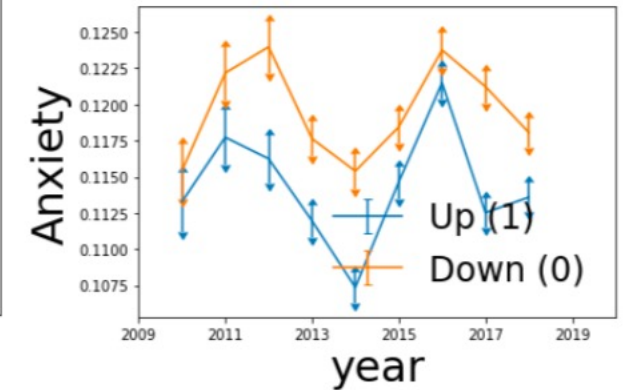
(a) Positive



(b) Negative



(c) Sad

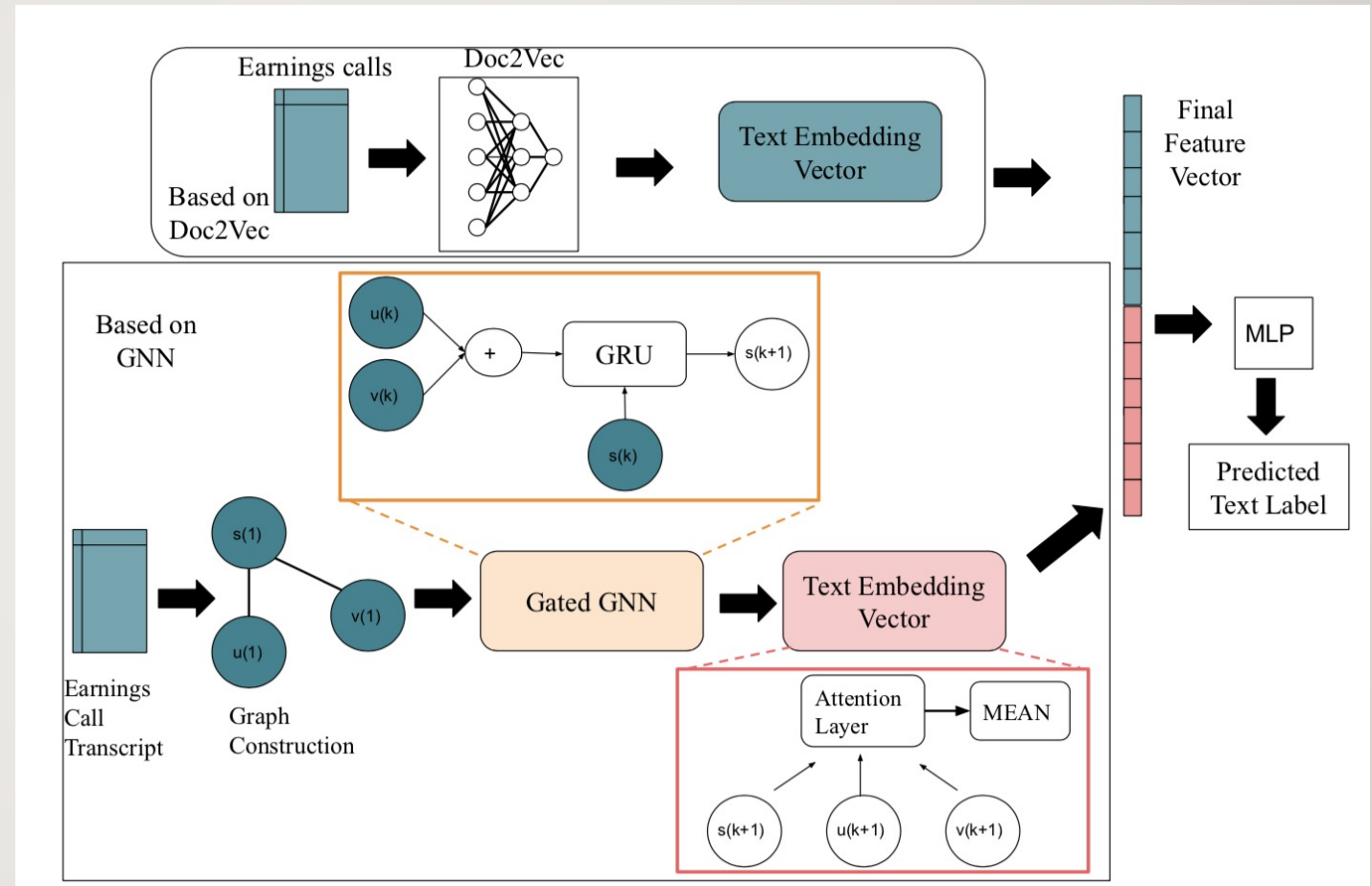


(d) Anxiety

# Earnings Calls and Stock Price Movement Prediction

## StockGNN

- Graph generation – each unique word in a document is a node and the words appear in its neighbourhood (or context) become its neighbours.
- Gated GNN to learn node embeddings.
- Combines GNN based embeddings with traditional context based Doc2Vec embeddings.



# Results

Measures	Accuracy					Avg. Precision					Avg. Recall				
Methods	Fin	Health	Mat	Service	Tech	Fin	Health	Mat	Service	Tech	Fin	Health	Mat	Service	Tech
DESVM	.544	.582	.554	.567	.597	.54	.577	.555	.568	.597	.54	.579	.555	.567	.598
DELOGREG	.55	.584	.556	.565	<b>.598</b>	.55	.58	.56	.57	.59	.54	.58	<b>.56</b>	.57	<b>.60</b>
DEMLP	.547	.552	.55	<b>.574</b>	.549	.54	.56	.55	<b>.58</b>	.55	.541	.55	.55	<b>.574</b>	.55
STOCKGNN	<b>.638</b>	<b>.606</b>	<b>.563</b>	.56	.55	<b>.62</b>	<b>.609</b>	<b>.562</b>	.56	<b>.603</b>	<b>.544</b>	<b>.608</b>	<b>.56</b>	.545	.562

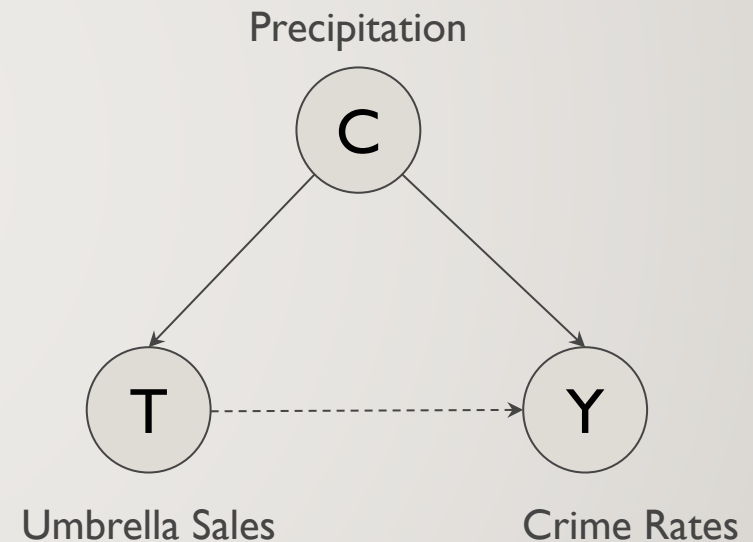
Value-based label ( $y_v$ ) results in five major sectors

# Motivation: Correlation $\neq$ Causation

- Increase in umbrella sales is correlated with increase in crime



## Common cause: Precipitation



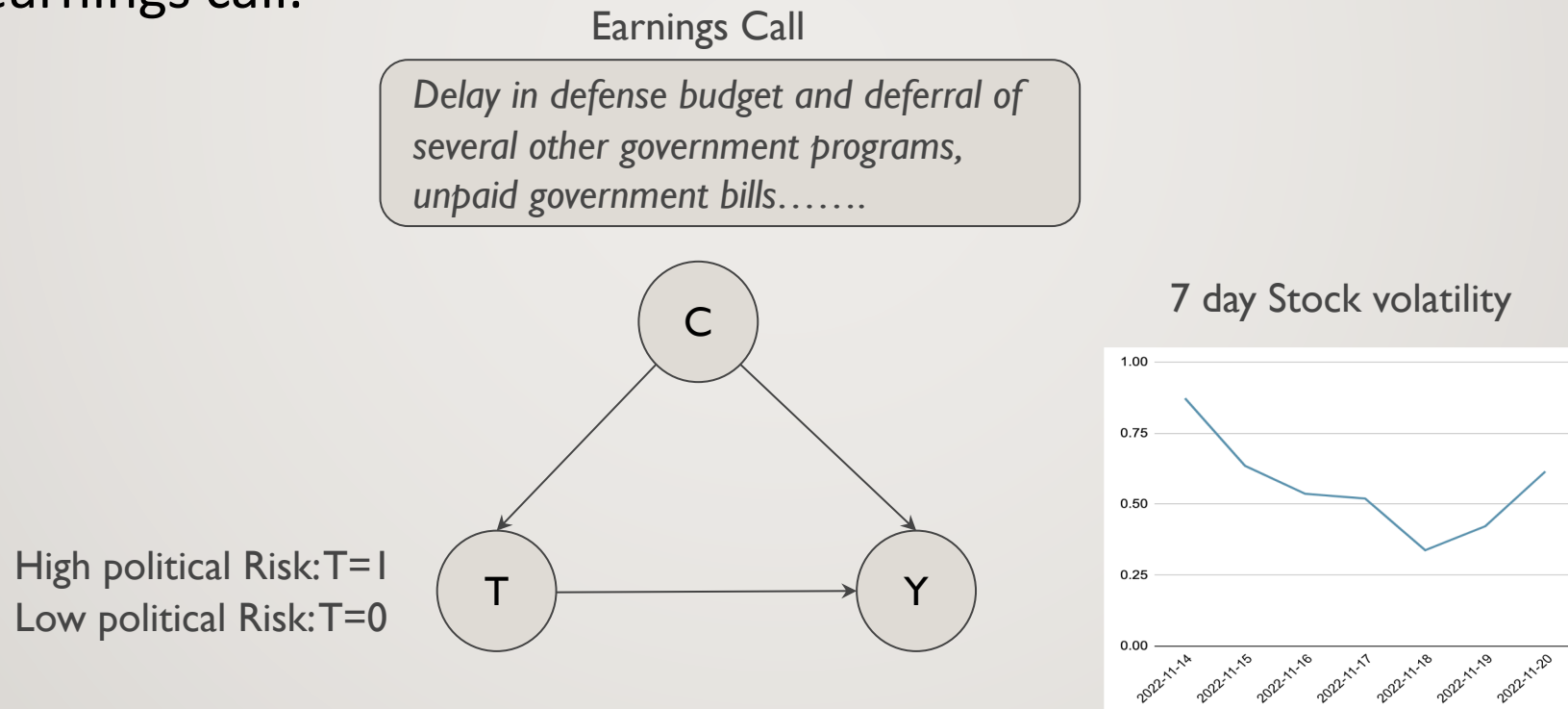
T: Umbrella Sales

Y: Crime Rates

C: Precipitation

# Estimating the Causal Effect between Political Risk and Stock Volatility

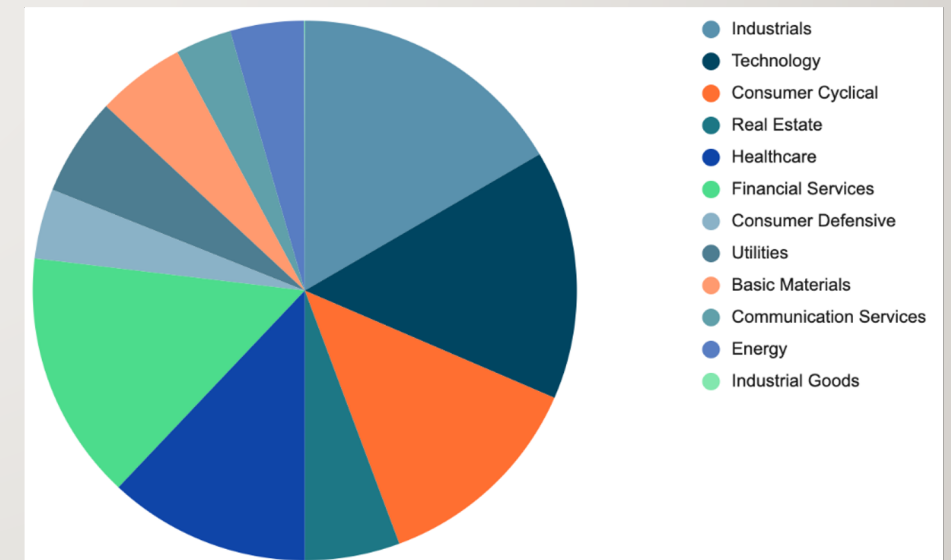
- Directly measuring the political risk faced by a company is difficult
  - The political risk can be quantified based on the discussions centred on risks associated with politics-related topics in the earnings call (Hassan et al., 2019).
- The firm-level stock volatility is calculated as the variance of the 7-day stock price after the earnings call.



# Datasets

- Downloaded 115,880 transcripts of earnings calls happened between May 2001 to Oct 2019.
  - 1438 companies in 12 different sectors.
- Infer the political risk score from each transcript and select the 10,000 transcripts with the highest and lowest scores as high political risk ( $T = 1$ ) and low political risk ( $T = 0$ ) transcripts, respectively.
- Since ground-truth causal effects are unavailable, we generate semi-synthetic data by simulating the outcome.

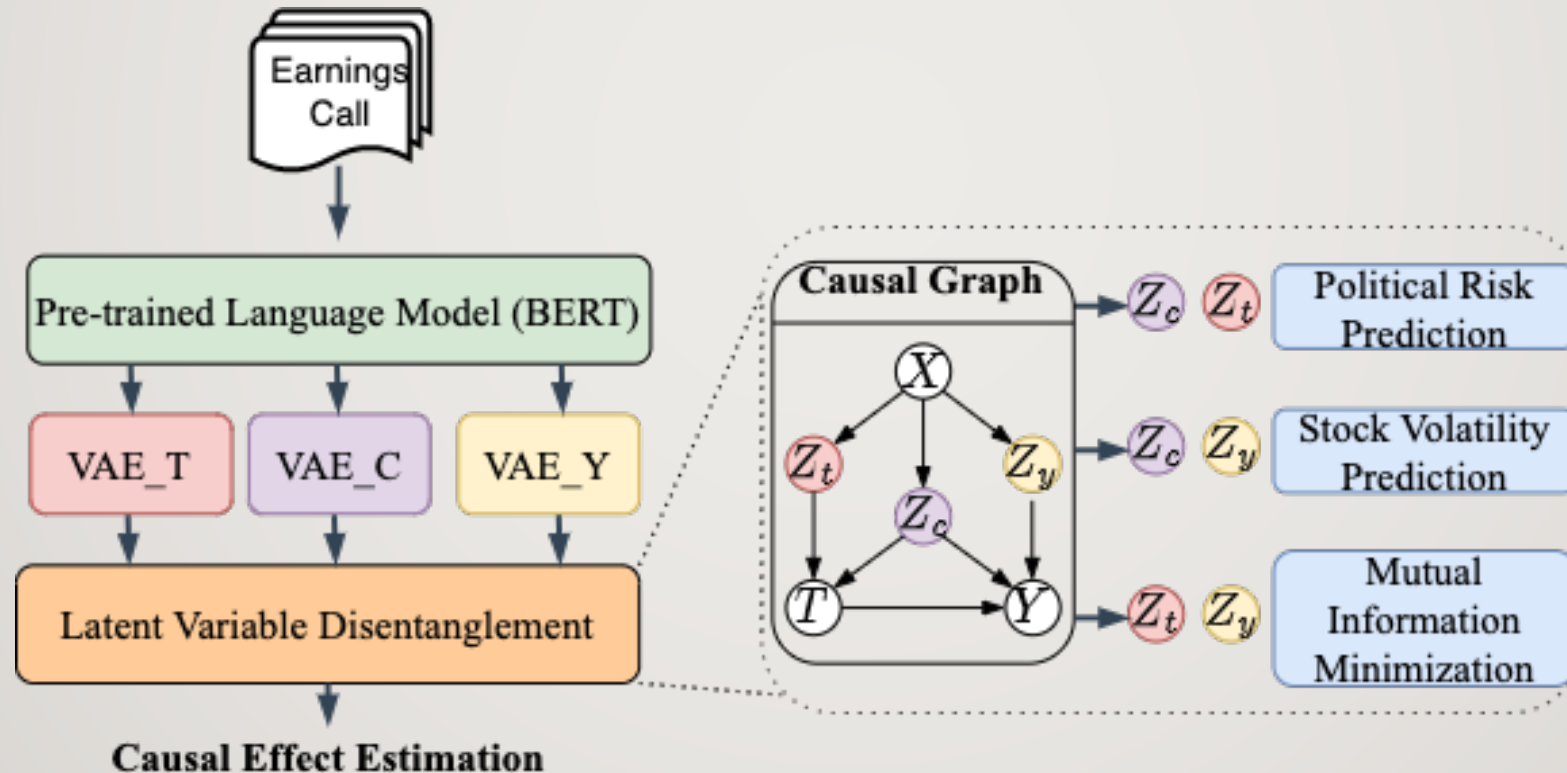
Statistics	EarningsCall
High political Risk ( $T=1$ )	10,000
High political Risk ( $T=0$ )	10,000
Average Length	1692.71
Training set	12,000
Validation Set	2,000
Test Set	6,000





# Model: Estimating Causal Effect with Disentangled Variables

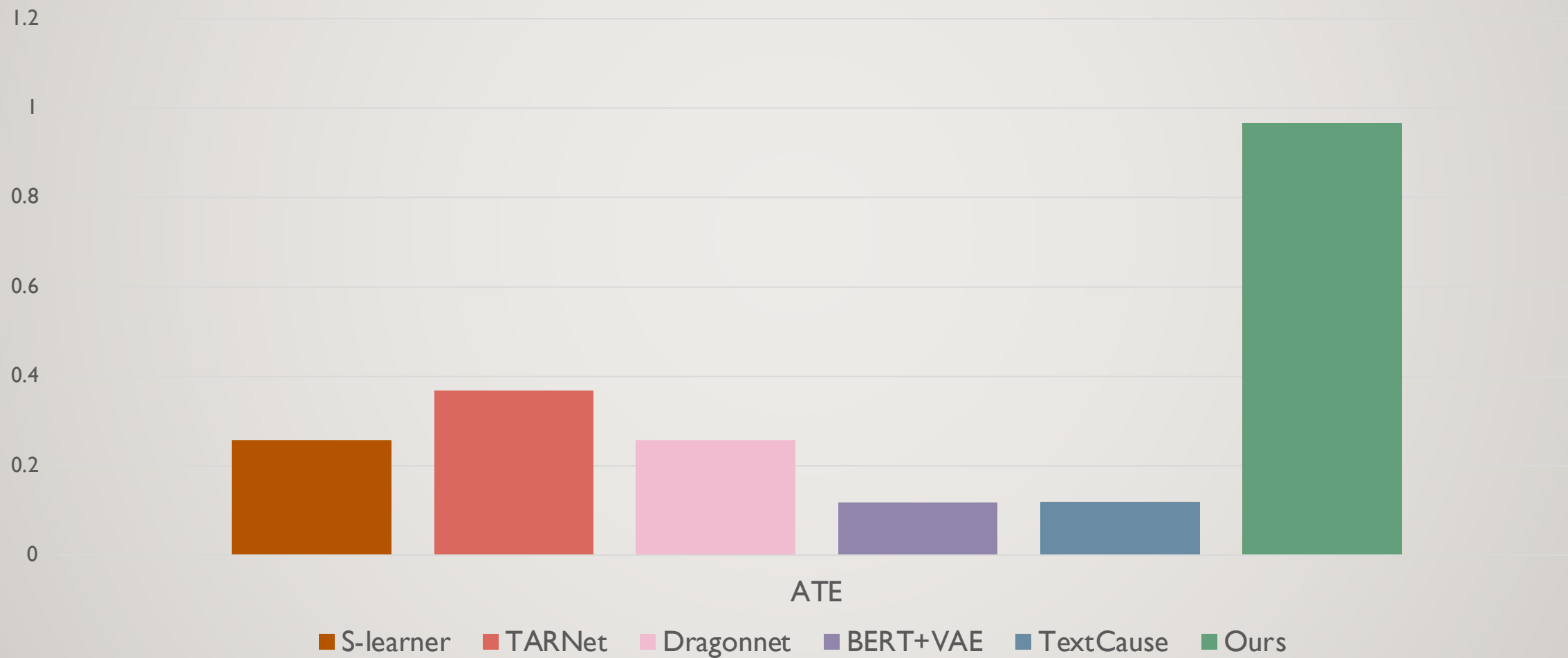
- Multi-task learning to disentangle different latent variables that affect treatment, outcome, and both treatment and outcome simultaneously.
- Minimize the mutual information between the latent instrumental variable  $z_t$  and latent outcome variable  $z_y$  to make them as independent as possible.



# Results

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Average Treatment Effect Estimation



# What is Next?

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# Future Directions

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NLP benchmarking in Finance

New evaluation frameworks

Causality and NLP

Model interpretability

# NLP Benchmarking in Finance



GEM BENCHMARK



## NLP Tasks in FinTech

Event  
Extraction

Sentiment Analysis

Causality  
Detection

Numeral  
Understand  
ing

Question-  
Answering

Commodity  
news  
corpus

SentiFM  
dataset

Financial  
PhraseBank

FiQA

StockSen

FinCausal  
shared task

FinNum  
shared task

FinQA

TAT-QA

# Limited Annotated Data

Financial Sentiment Analysis Datasets	Training set Sentences	Test set Sentences
Financial PhraseBank	4845	
FiQA Sentiment – Financial news headlines	436	93
FiQA Sentiment – Financial microblogs	675	99



Zero-shot and few-shot learning



Model adaptation and transfer learning

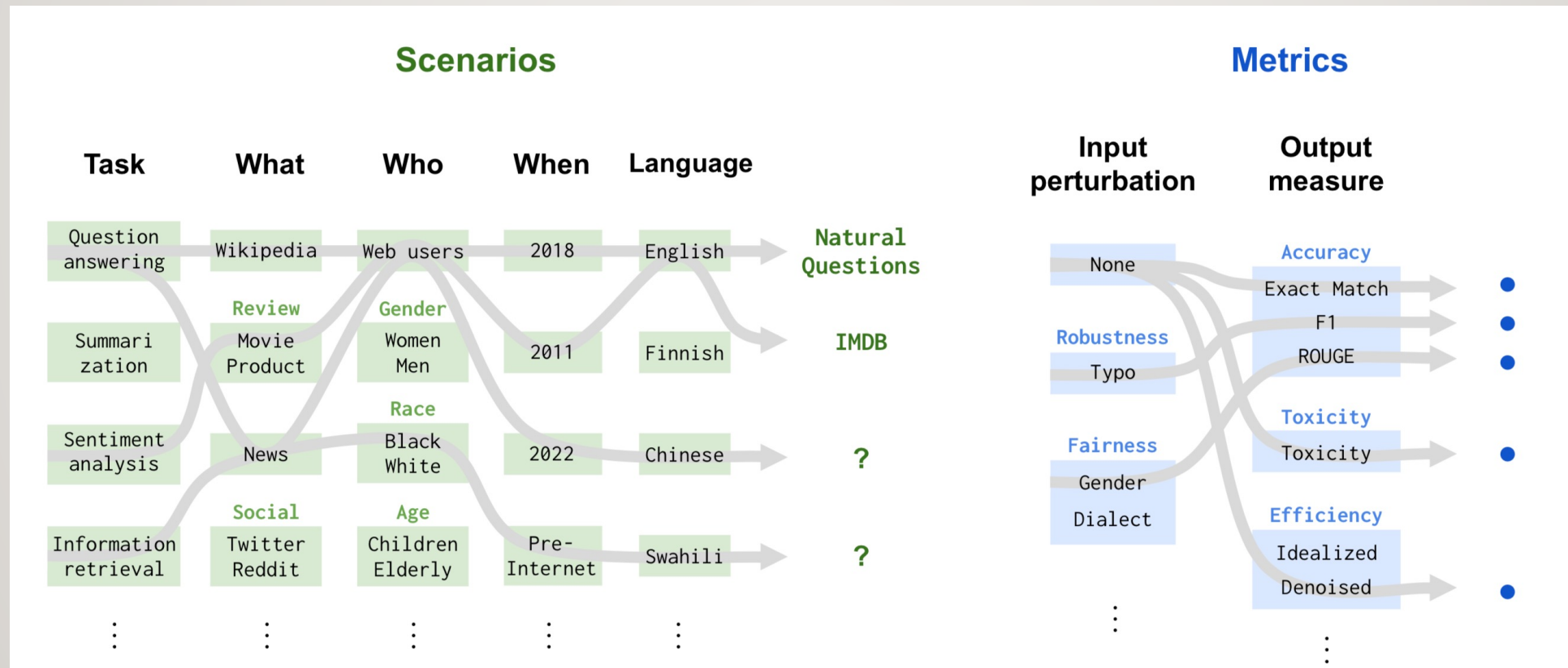


Continual learning



# New Evaluation Frameworks

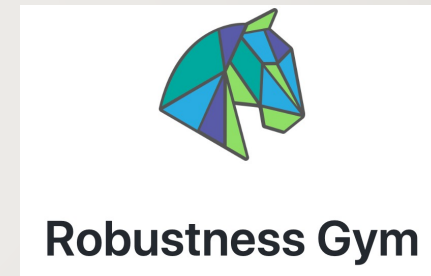
- Holistic Evaluation of Language Models (HELM)



# Robustness Evaluation Framework

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- Static data quickly becomes obsolete
- Update models with adversarial or synthetic examples
- Dynamic adversarial data collection



I wonder if episodes had quality control before broadcasting.



Predicted label

# Causality and NLP



## Causal information extraction

Detection of cause and effects from text  
Detection of causal relations of two events from text  
Causal graph construction



## Causal question-answering

Counterfactual question-answering

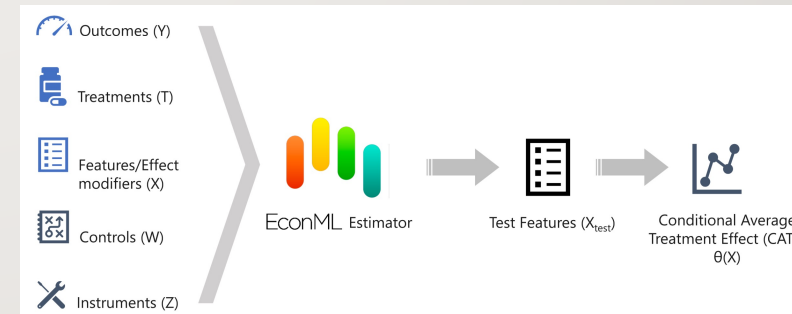


## Causal effect estimation with text

Text as confounders  
Text as outcome  
Text as treatment



<https://github.com/uber/causalml>



<https://www.microsoft.com/en-us/research/project/econml/>

# Causal Reasoning for NLP

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Incorporating causal knowledge between observations and output labels.

Counterfactual example generation

Disentangled learning of domain-invariant and domain-dependent features



Causal analysis for fairness and bias

Causal analysis can be used to identify the fairness properties of an observed distribution of data and predictions.

Counterfactual data augmentation can be used to reduce bias in pre-trained language models.



Counterfactual explanations

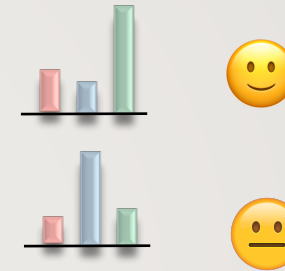
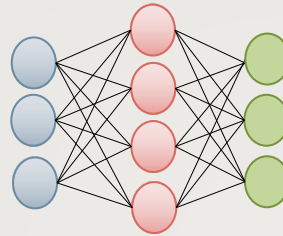
Counterfactual generation can be done at the feature representation level.

Explanation can be performed by comparing predictions for each input instance and its generated counterfactual.

# Model Interpretability

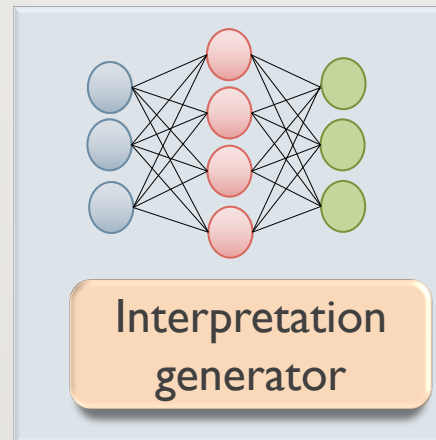
The food is delicious!

The food is [MASK]!



Predicted label

This movie has some of the worst production values and editing I've ever seen. There are several instances of actors pausing while trying to remember their lines...His plot is non-existent. The movie is a mess, a confusing, insipid mess.



Predicted label:



Interpretation:

This review is negative because it complains poor actor performance and inconsistent plot.

# Model Interpretability

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Interpretation  
beyond word- and  
phrase-level



Uncertainty  
interpretation



Conversational XAI





# QUESTIONS

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