

**WELCOME**

**TO YOUR NEW HOME**

## ARRIVAL INSTRUCTIONS (Car, Bus, Taxi)

For students living off campus

## Arrivals 2021/2022

In very rare circumstances, changes may need to be made to the following arrival instructions so please ensure you check for any changes 72 hours before your planned arrival. Any changes will be uploaded onto this document which you can access via the same link.

The keys to your Warwick Managed Off-Campus property can be collected from Student Services, located on the ground floor of Senate House on Central Campus. If you are planning on arriving outside of their opening hours, you will need to email [studentservices@warwick.ac.uk](mailto:studentservices@warwick.ac.uk) at least 48 hours prior to your arrival so that alternative arrangements can be made. Student Services is located just a 4 minute walk from the main bus interchange on Central Campus and there are various visitor car parks that you can use and taxi drop off is available on Health Centre Road (opposite Senate House).

To collect your keys, you will need photographic identification e.g. your Warwick ID card or your passport. Keys will not be given to anyone on your behalf under any circumstances. If you have signed as a group, you are not required to arrive together.

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## COVID-19 Guidance

### Before you arrive

This year, in light of the ongoing global Covid-19 pandemic, there are some additional important steps that you should take in preparation for your arrival:

1. Research the bus route/local taxi firm for your onward journey to arrive at Student Service on campus and then again to your university managed property
2. Familiarise yourself with the most up to date UK COVID measures enforced by UK Government: <https://www.gov.uk/coronavirus>
3. Keep up to date with what the University is doing in response to Covid-19 and for answers to any questions you may have in relation to this: <https://warwick.ac.uk/coronavirus>

### Additional Guidance

Before you arrive to collect your keys you must ensure that you are COVID 19 symptom free for at least 10 days before your arrival. If you have experienced symptoms within this period you will need to delay your arrival. If you are travelling from outside of the UK you must follow any relevant [government guidance](#) relating to self-isolation or and testing. To keep everyone safe during arrivals we request that you only bring a maximum of one person with you to assist in your move.

## Arriving by Car after 26th September

Visitors are able to park in several [car parks](#) across campus. The nearest car park to Senate House where Student Services are located is carpark CP202, which is a short stay (4 hour) car park. You can choose to use any of the visitor car parks when collecting your keys, noting that charges and opening times may apply. You can use the postcode CV4 7AL and follow the [interactive campus map](#) to guide you to your chosen car park.

## Arriving by Bus after 26<sup>th</sup> September

Buses will stop at the bus interchange on Central Campus which is within walking distance (approximately 4 minutes) from your key collection point at Senate House.

## Arriving by Taxi after 26<sup>th</sup> September

You should direct your taxi driver to follow the directions provided above for cars. You can then collect your key from Senate House. Alternatively, you can use the taxi drop off available on Health Centre Road (opposite Senate House).

## Getting to your property by taxi after collecting your key

After you have collected your key you'll want to make your way to your new property. A taxi journey into Coventry should only take on average 15 minutes, depending on the traffic. If you need to call a taxi, please ask a member of staff at Student Services for assistance.

## Getting to your property by bus after collecting your key

There are regular services to Coventry and these depart from the Bus Interchange on Central Campus. The bus interchange on central campus is served by regular services to our properties in Coventry. The journey time for all of our properties should not exceed 30 minutes dependent on traffic and your wait time for a bus should not exceed 20 minutes. To find out specific times and routes please visit:

<https://warwick.ac.uk/about/visiting/directions/localbuses/>

## Arriving Out of Hours

Please [check the website](#) to find out the opening times for Student Services. If you are unable to arrive during opening hours, please email [studentservices@warwick.ac.uk](mailto:studentservices@warwick.ac.uk) at least 48 hours before your arrival to inform them of the date and time you expect to arrive. They will then send you further guidance.

Have a safe journey and we look forward to welcoming you.