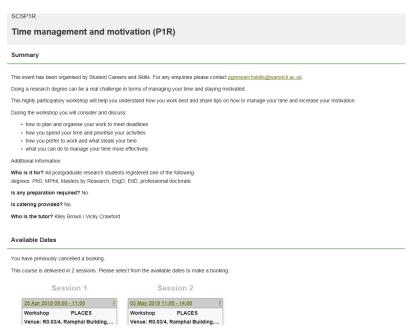


Warwick SkillsForge

Researchers – Booking onto Events/ Register on a Waiting List

Sign in to Warwick SkillsForge

From your Course Search and in the Course Description screen as below {from **User Guide: Searching for Events**}:



[Click] on the sessions you want book:

Session 1

26 Jul 2017 10:00 - 11:00 <u>i</u> Workshop PLACES Venue: R0.14 Seminar Room, Ram... 02 Aug 2017 10:00 - 11:00 <u>i</u>

Session 2



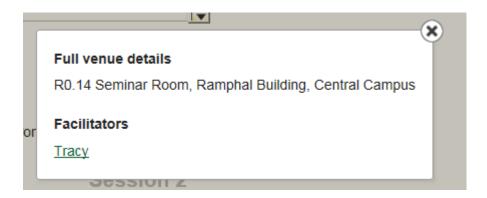
To note: Chosen sessions will change colour. If there are two sessions as part of the event, when you click on one, both will automatically be chosen. If the provider has allowed mix and match bookings you can [Click] onto an alternative date and it will be chosen:



Alternatively the provider may require the same groups to attend both sessions and if this is the case the sessions will be locked:



The information button will become available on selected sessions [Clicking] on this button brings up the information box:



> [Click] on the in the top right hand corned to close the *information* box. You will return to the Event Details page

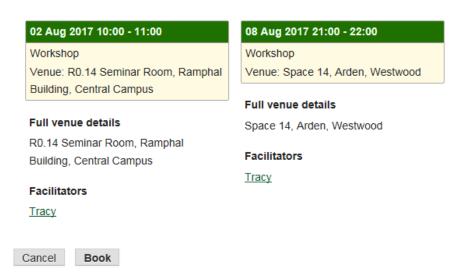
To book onto events:

When you have selected sessions as below:

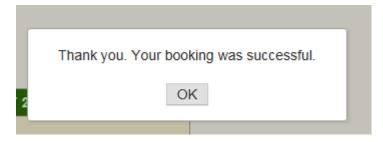


➤ [Click] onto the *Book* button. The following review screen will appear:

Please review your booking below and confirm:



- > [Click] Cancel to return to the previous event detail page
- > [Click] the **Book** button to continue with the booking. You will receive a confirmation:



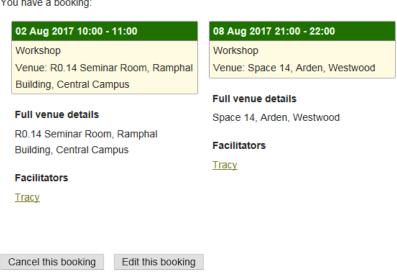
[Click] OK

You will return to the Event Details Tab with booking confirmed. The Facilitator link will appear so you can email the Facilitator. You will also now be able to see a Cancel this booking and Edit this booking button.

To note: where there is only one session or occurrence it is not possible to edit the booking so instead you will see the following button replace the 'Edit this booking' button:

Sorry, not possible to edit this booking

You have a booking:

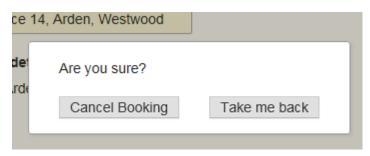


To cancel the booking:

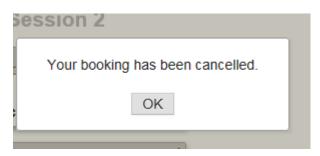
You have a booking: Whilst on this page:



> Click] on the Cancel this booking button. The following will appear



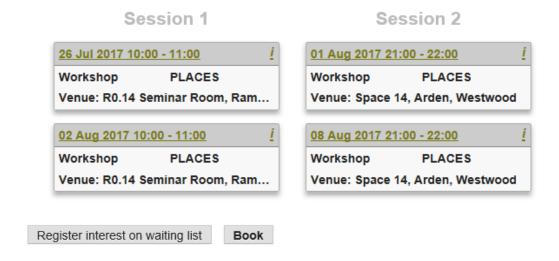
- > To return to the previous screen and not cancel the booking, [Click] on the *Take me back* button
- > To continue to cancel the booking, [Click] on *Cancel Booking*. A confirmation box will appear:



➤ [Click] OK

You will return to the Event Details page with sessions cancelled and the event becomes bookable again:

This course is delivered in 2 sessions. Please select from the available dates to make a booking:



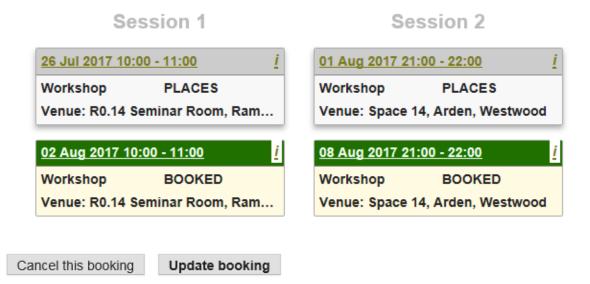
To edit a booking:

Whilst on the page: You have a booking:



> [Click] on the *Edit this booking* button. The following will appear:

This course is delivered in 2 sessions. Please select from the available dates to make a booking:



> [Click] onto the session boxes to change dates:

This course is delivered in 2 sessions. Please select from the available dates to make a booking:

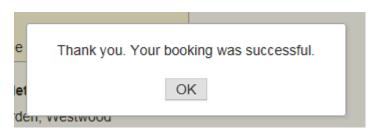


➤ [Click] on the *Update booking* button. The following screen will appear:

Please review your booking below and confirm:



[Click] on the *Book* button. A confirmation screen will appear:



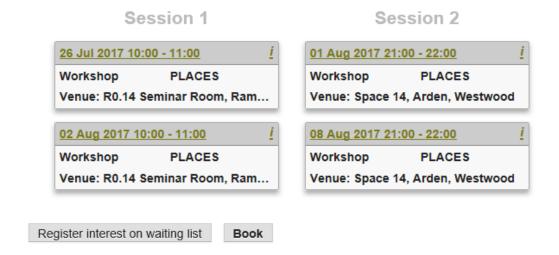
➤ [Click] on OK

The booking will be updated

To book onto the waiting list:

From the Event Detail page:

This course is delivered in 2 sessions. Please select from the available dates to make a booking:



➤ [Click] onto the Register interest on waiting list button:

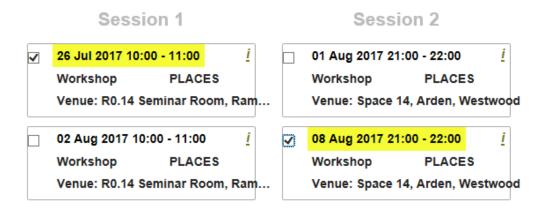
The following review screen will appear:

Click all the dates you can make and we'll offer you a place when one becomes available.



> [Click] in all the check box of the sessions that you can attend:

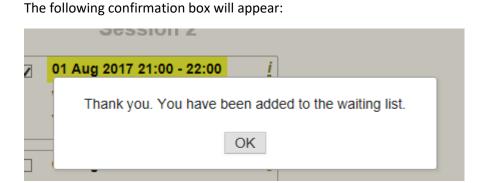
Click all the dates you can make and we'll offer you a place when one becomes available.



The boxes will be checked and sessions date and time highlighted

You can also [Click] on the *Select all* link underneath, or the *Select none* link to select all sessions or to clear the selections respectively

> To continue with registering on the waiting list, [Click] on the Register on waiting list button



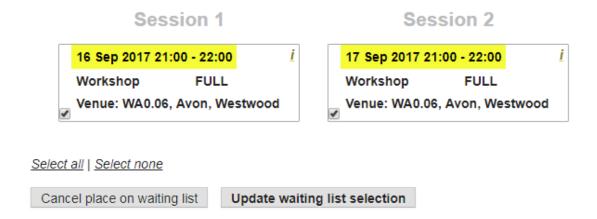
➤ [Click] OK.

You will return to the Event Details Tab with waiting list confirmed. You will now be able to see Cancel place on this waiting list and Update waiting list selection buttons

Cancelling waiting list places or changing waiting list selections

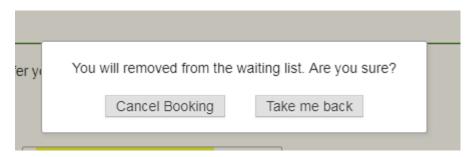
You can cancel a place or make changes to your waiting list once registered from this waiting list screen:

Click all the dates you can make and we'll offer you a place when one becomes available.

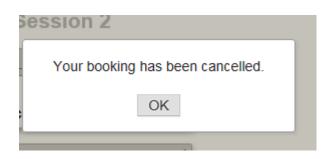


To cancel your waiting list place:

Click] on the Cancel this booking button. The following will appear



- To return to the previous screen and not cancel, [Click] on the *Take me back* button
- To continue to cancel, [Click] on *Cancel Booking*. A confirmation box will appear:

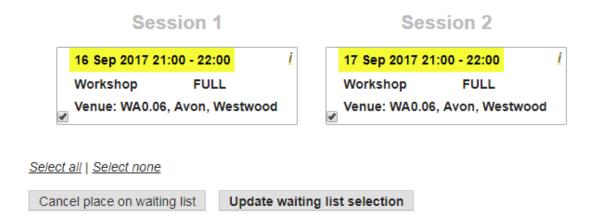


➤ [Click] OK

To change or update waiting list selections

From the waiting list screen:

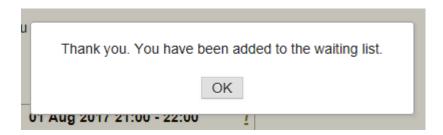
Click all the dates you can make and we'll offer you a place when one becomes available.



➤ [Click] into the session boxes you want to change

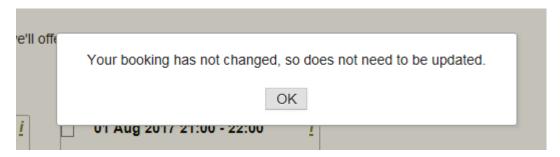
To note: you need to click in the dates before selecting the Update button

➤ [Click] on the *Update waiting list selection* button. A confirmation box will appear:



Your changes will have been executed

To note: If you have not made any changes, the following will appear:

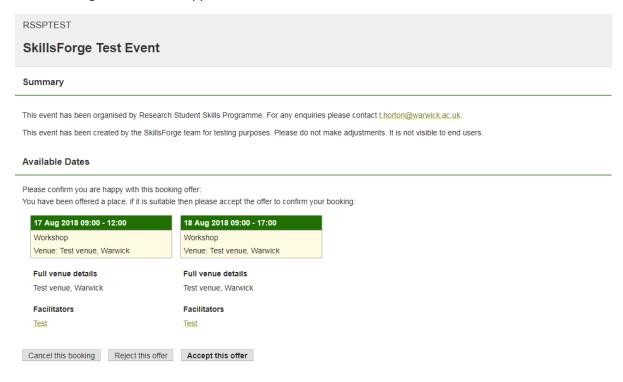


> [Click] on OK to return to the previous screen.

If you are being made an offer of a place from the waiting list, you will receive an email to your Warwick email account

➤ [Click] onto the relevant link to book in Warwick SkillsForge (and by signing in)

The following screen should appear:



- [Click] on 'Accept this offer' to book a place;
- [Click] on 'Reject this offer' to not book a place;
- > [Click] on 'Cancel this booking' to remove yourself from the list.

If you 'Accept this offer' the following will appear:



Please be advised that providers/departments have the ability to manually add you onto courses. Where this is the case you may receive an email to your Warwick account.

Emails should not go to your *Junk* folder but may go to *Clutter*, so please check when expecting emails from SkillsForge!

Contact:

Should you have any issues or queries (or feedback on this user guide) with regard to **booking events or registering on a waiting list** please contact the PGR Professional Development Officer in
the Doctoral College via: **PGRDevelopment@warwick.ac.uk** or tel: **024 761 50401 (ext. 50401)**