

# Warwick SkillsForge

## **Managing your Events**

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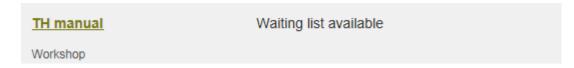
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## Finding your Event

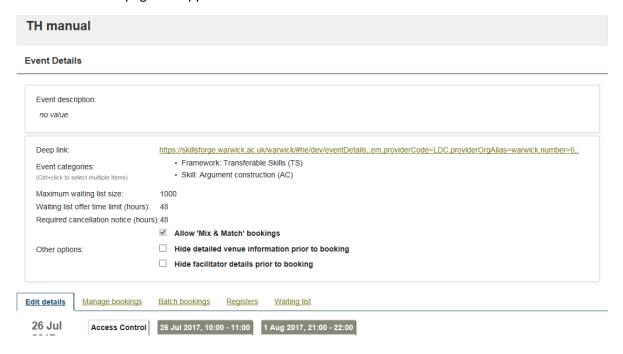
## > Sign in to Warwick SkillsForge

From Useful Shortcuts or the Admin drop down tab, [Select] *Manage Existing Events. Search for the event you wish to manage.* **(See User Guide: Searching for events)** 

Once you have the event you wish to manage, [Click] on the highlighted title link



Your event details page will appear:



To note: The Deep link is the link you can copy and use when you want to insert a link to this specific event into a web page / document etc.

## **Edit Event Details**

You will see a summary of your event with details entered as well as tabs to action

**To note:** you can change elements in this screen by [Clicking] in the relevant box (Event description / Event categories / Maximum waiting list size / Waiting list offer time limit / required cancellation notice and Other options boxes

➤ [Click] on the Edit details Tab

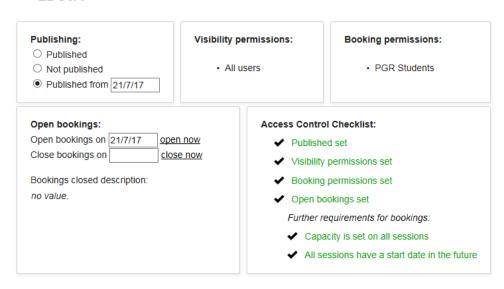
#### To change Access Control

➤ [Click] on the *Access Control* box



The following screen will appear:

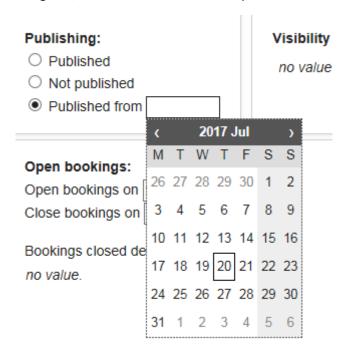
#### LDC6/1



You can change your pre-set controls in any of the relevant boxes

### To change your Published date:

➤ If you wish to make your event live from a certain date: [Click] on the *Published from* button and in the following box, choose a date from the drop down calendar:

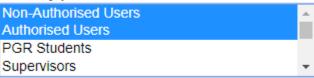


Alternatively you can click on *Not Published* and the event will be removed and the *Published set* will turn from green text to red. *Please be advised that this should only be used where bookings have not yet been made* 

To add or change Visibility permissions:

In the Visibility permissions, [Click] on the *no value* text. A box will appear that you can select visibility permissions from:

#### Visibility permissions:



[Click] on the visibility permission/s you require

#### To add or change Booking Permissions:

In the Booking permissions, [Click] on the *no value* text. A box will appear that you can select booking permissions from:

## Booking permissions:



➤ [Click] on the booking permission/s you require (Authorised Users are those who can log in but includes supervisors/admin staff etc)

To [Select] multiple items, you can [Hold] down the CTRL key on your keyboard whilst scrolling up and down for the relevant permission and, then [Click] to choose, [Release] the CTRL key (The chosen permissions will be highlighted in blue)

#### To open bookings or change the open bookings date:

To open your event you can:

- If you wish to open bookings now: [Click] on the *open now* link, (the Open bookings set will turn from red text to green in the Access Control checklist)
- If you wish to open bookings from a certain date: [Click] into the *open bookings on* box and choose a date from the drop down calendar. The new date will populate that box

Alternatively if you do not wish to open your event you can remove the text from the box by [Clicking] into the box and deleting. (the Open bookings set will return in the Access Control checklist)

To close your event you can:

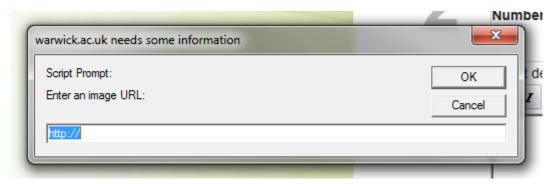
- If you wish to close bookings now: [Click] on the *close now* link. Today's date will appear in the box
- If you wish to close bookings from a certain date: [Click] into the *close bookings on* box and choose a date from the drop down calendar. The new date will populate that box

Alternatively if you do not wish to close your event you can remove the text from the box by [Clicking] into the box and deleting

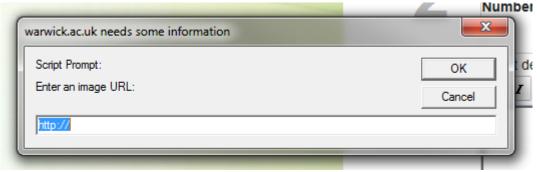
**To note:** you can add *bookings closed description* by [Clicking] into the *no value* text which will bring up a description box

## In ANY Description box that appears you can:

- Make text Bold highlight appropriate text and press
- Make text Italic highlight appropriate text and press
- Underline text highlight appropriate text and press
- Add numerical referencing highlight appropriate text and press
- Add bullet points highlight appropriate text and press
- Insert an image [Click] on the icon. The prompt box below will appear requesting a http URL address images must be saved via URL to be able to insert. [Type in the URL and [Click] on OK. The image will appear in the Event description box



To note: Ensure images are sized accordingly; larger images are not recommended within this



#### feature

- Insert a web link highlight appropriate text and press . The prompt box below will appear requesting a http URL address. [Type] in the URL and [Click] on OK. The link will be added to the relevant text in the Event description box
  - Remove a web link highlight appropriate text and press
- Remove formatting highlight appropriate text and press

> [Click] on the in the top right hand corner to close the Access Control box

Your Access Control box will be updated:



## **To Edit Sessions**

➤ [Click] onto the first session box

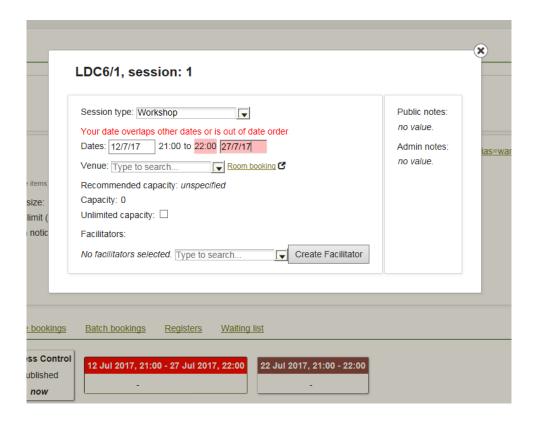
The Session 1 box will appear:

## LDC6/1, session: 1

Session type: Workshop  Dates: 21/7/17 21:00 to 22:00 21/7/17  Venue: Type to search Room booking Conditions are commended capacity: unspecified Capacity: 0  Unlimited capacity:  Facilitators:	Public notes: no value. Admin notes: no value.
No facilitators selected. Type to search Create Facilitator	

- > [Click] onto the Session Type and amend to the relevant/best matching event type
- Amend the Dates by [Clicking] into the *Dates* boxes populated and choosing from the drop down calendar

**To note:** you may receive an error message if event dates overlap or are out of date order – go back into the relevant boxes and amend

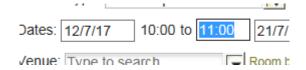


> [Click] into the first time box to amend the start time:

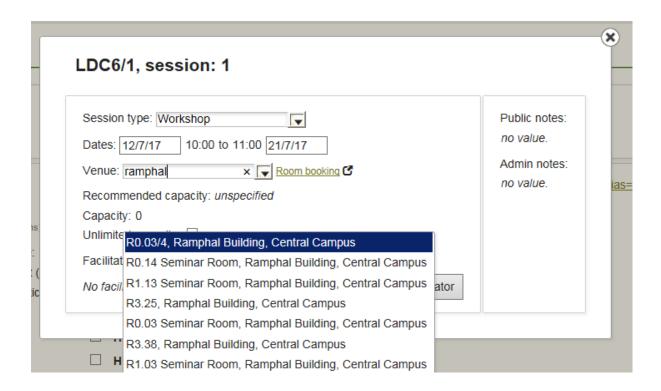


**To note:** Times must be entered with 00:00 function. The end time will automatically move by one hour from the amended start time

> [Click] into the second time box to amend the finish time (if required):



➤ [Click] into the Venue box and a list of rooms will show in screen. If you type in your new building name (e.g. Ramphal) or room number (e.g. R0.14), the list will reduce for you to choose:



> [Click] on the room you have changed to in the drop down box, and it will populate the venues field

The recommended capacity will automatically populate based on the room size

To change your event capacity:

In the Capacity box, [Enter] the number of spaces you want for the event (NB. The number of places and waiting list are linked to this number)

If you wish to place everyone on a waiting list to choose participants, leave the capacity as 0. *Please* be advised that this should only be used where bookings have not yet been made

> To amend the event facilitator from the *no facilitators selected* drop down list by [Clicking] on the name you require /or/ you can type to search by [Clicking] into the box and typing and then [Click] on the name you require

If your facilitator is not listed you can Create a Facilitator:

Click on the Create a Facilitator button



The screen will appear:

## Create a new facilitator



> [Enter] the full name of the facilitator in the *Name* field, then [Enter] a valid email address in the *Email* field

The *Name* and *Email* fields must be completed to create a facilitator. Phone is not required but can be entered

If you don't wish to create the facilitator, [Click] on the Cancel button. This will take you back to the Session 1 panel

➤ [Click] on the *Create* button. This will take you back to the Session 1 panel and the facilitator will be added:

NB. You can enter more than one facilitator



If you would to remove a facilitator, [Click] on



The facilitator will be removed from the list

#### To note:

You can add *Public notes* by [Clicking] into the *no value* text which will bring up a description box. These notes will be available in the public domain

You can add *Admin notes* by [Clicking] into the *no value* text which will bring up a description box. These notes will be available to Admin only

- > [Click] on the in the top right hand corner to close the Session 1 box. You will return to the Event Details page
- You can amend details for multiple sessions as appropriate:



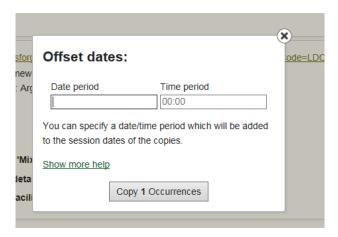
#### If you wish to add event occurrences:

To copy your event occurrence:

[Click] into the empty box to the left of the screen next to the date. The row will be highlighted



Click on the Copy selected occurrences box. The following Offset dates panel will appear:



The *Show more help* link – details how to complete this section. You can [Click] onto the link to view. [Click] *Hide more help* to hide the text

In the *Date period* box, [Enter] the timeline – e.g. if you want the course to repeat in one week's time enter 1w, one month enter 1m

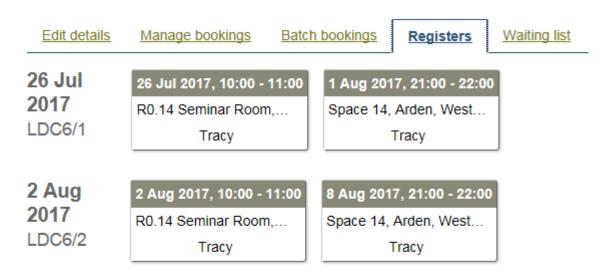
- In the *Time period* box, [Enter] the time e.g. if you want to repeat the course but 30 minutes later enter 00:30
- [Click] on Copy 1 occurrence

You will return to the Event Details page with the new sessions available. To note: The Access control box will show **Not** published.

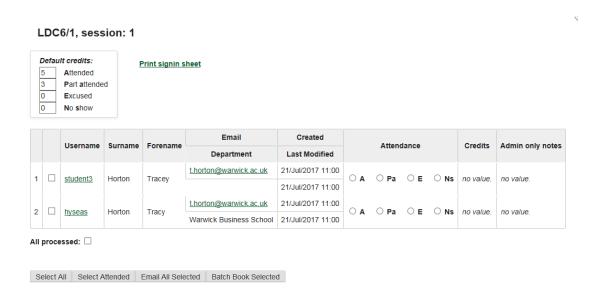
You can amend Access and Session information and Publish the course by following the steps above

## **View Registers**

[Click] on Registers Tab



► [Click] into the relevant session box, the session attendance box will appear:



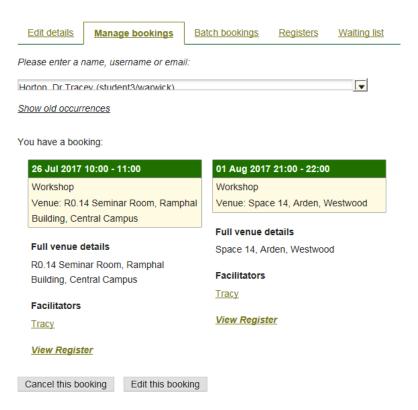
NB. If you have no attendees booked, the fields will be blank

In the top left hand navigation is a key to credit weightings showing default credits. *The credits are automatically calculated based on the number of hours for each session* 

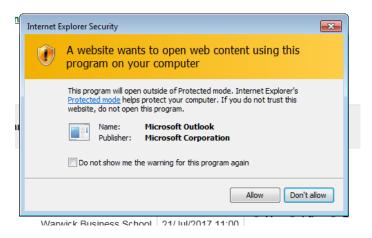
**To note:** If a researcher partially attends, the default number of credits is 0. You may wish to allow the researcher credits as part of the event, for example if they attend a half day out of a full day. NB. This must not exceed the total available credits given for those attended **Key: 1 hour = 0.5 credits** (see <u>To record attendance</u>)

On this screen you can see the attendees: Username; Surname; Forename; Email/Department; date booking Created and Last Modified; Attendance; Credits; Admin only notes

[Click] on a Username – to view the booking made. You will be taken to the Manage Bookings page (from here you can edit or cancel this users booking – see Manage bookings section)



- To go back to the Registers Tab, [Click] the back button on your web browser or [Click] the Register Tab. [Re-Choose] the relevant session
- ▶ [Click] on an Email link to email the user. An internet explorer security box will appear. {Allow} to be taken to your outlook page with email populated



[Clicking] on Don't Allow will return you to the session attendance box

### To Print the Attendance Sheet

> [Click] onto the Print signin sheet link

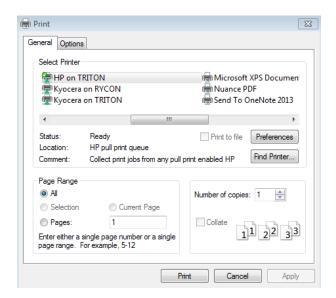
#### Print signin sheet

A new web browser window will appear and your sheet will be produced with users booked:

#### TH manual (LDC6)

Department	:: LDC	Adm						
Session 1						Session finish	n: 26 Jul 2017 11:00	
3633101		Venue: R0.14 Semin	14 Seminar Room, Ramphal Building, Central Campus				Facilitator(s): Tracy	
		Surname		Forename	Username		Signature	
	Horton			Tracey	student3			
	Horton			Tracy	hyseas			

[Click] the CTRL and P keys on your keyboard. A Print pop out box will appear



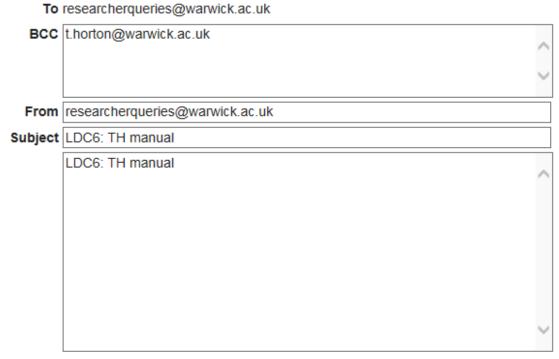
- > [Print] or [Cancel] print as required
- [Click] on the X in the new web browser page to close the sheet print page



You will return to the session attendance box

#### On this screen you can also:

- [Click] on each check box to select one user, tick will appear [Click] to remove select
   [Click] Select All to select all users. All users will be ticked
   [Click] Select Attended to select only those who attended. Only those attended will have ticked boxes
- For selected users, you can email by [Clicking] on A pop out box will appear:



Attachments Choose a file to upload...

Cancel Send

batch Book Selected to batch book those selected. You will be taken to the Batch Bookings page (from here you can edit or cancel this users booking – see Batch bookings section). To go back to the Registers page, [Click] the Registers Tab

#### **How to Email Users**

- The To box will be auto populated with the user/s name
- You can enter or remove any persons in the BCC box
- The **From** box will be auto populated with your provider resource account; you can enter a new address as required. (for additional accounts enter a ; after each name)
- The Subject box will be auto populated with course title, you can amend as required
- The description box will be auto populated with course title, you can amend as required

If you would like to upload an attachment:

[Click] on the <u>Choose a file to upload...</u> link

A pop out browser of you documents library will appear

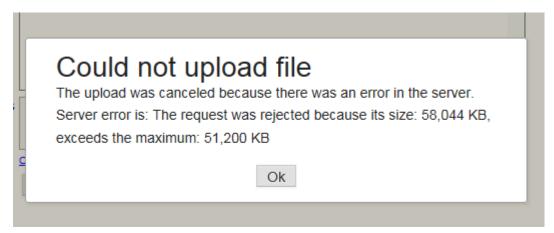
[Choose] the file you require and insert

When the attachment has been saved, a Done message will appear:



A waste basket will also appear in the right hand navigation

If a file is too large to upload you will receive an error message:



➤ [Click] Ok to return to the email screen. You will see an error message:



- [Click] on the waste basket to remove the file
- [Click] on the Send button, to send the email
- > [Click] on the Cancel button, to cancel sending the email

You will return to the session attendance box

**To note:** you can action the items above for all sessions separately by [Clicking] on each session and following the instructions above

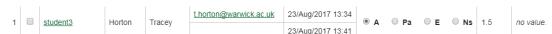
### To Record Attendance

From the *Registers* Tab, [Click] into your session

To note: you will need to record attendance for each session, not just one for events with more than one session. This is in case you have an event with four sessions but on different days and allows you to record attendance over a number of sessions/days

For each attendee, [Click] on the relevant attendance radio button

The button will be selected and the credits will be automatically populated by the defaults:



Once the radio button is chosen, it will auto-save



If a researcher partially attends, the default number of credits is 0. You may wish to allow the researcher credits as part of the event, for example if they attend a half day out of a full day

> To do this, [Click] in the Credits box:



> [Type] in the number of credits you wish to allocate. NB. This must not exceed the total available credits given for those attended. **Key: 1 hour = 0.5 credits /** we would advise using scaled of 0.5 credits where possible.



> [Click] into the *no value* text box in the *Admin only notes* field, and [Enter] notes where appropriate (e.g. off sick)



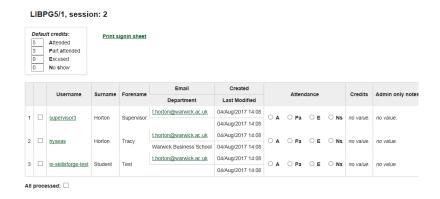
To note: if you want to record all as Attended, [Click] on the select All button. Click attended on the first researcher radio button in the attendance fields and all researchers will populate as Attended. To save time: you may wish to select all, note as attended, and then change researchers to Pa, E or Ns if you have a large number of attendees e.g:

Would you like to app	ly this attend	dance to all 3 selected rows?	
	Yes	No	

- ➤ [Click] on records. 

  All processed: 
  to note that you have completed all the attendance
- > [Click] on the in the top right hand corned to close the session attendance box. You will return to the Registers Tab

If you have an event that researchers are booked onto but you may have to cancel the event. From the session attendance screen:



#### You can:

- > [Click] on the Select All button. Tick boxes will be checked for all booked
- ➤ [Click] on Batch Book Selected and it will take you to the Batch Bookings screen. {See: Batch Bookings}

## To Manage the Waiting Lists

[Click] on the Waiting List Tab



## Waiting:

	Username	Surname	Forename	Email	Created	Last Modified	
1	student3	Horton	Tracey	t.horton@warwick.ac.uk	21/Jul/2017 12:00	21/Jul/2017 12:00	View
2	<u>hyseas</u>	Horton	Tracy	t.horton@warwick.ac.uk	21/Jul/2017 12:00	21/Jul/2017 12:00	View
E	mail users	Batch book	users				

#### Offered:

This list is empty

Email users Batch book users



On the Waiting list Tab you can see users: Waiting; Offered (places on events); Expired (offered but not booked in the required notice period)

Any users waiting will be first come first served of those who can book and will be shown under the *Waiting:* List

- [Click] on a Username link to view the booking made. You will be taken to the Manage Bookings page (from here you can edit or cancel this users requests – {see: Manage bookings section}
  - Return to the Waiting List Tab by [Clicking] back on your web browser or [Clicking] on the Waiting list Tab
- ➤ [Click] on the Email link to send that user an email see notes on How to Email Users
- To email all those on the waiting list, [Click] on the *Email user* button under the Waiting list Tab see notes on How to Email Users
- ➤ To batch book all those on waiting list, [Click] on the *Batch book users* button under the Waiting list Tab. You will be taken to the Batch Bookings page (from here you can edit or cancel this users booking {see: <u>Batch bookings</u> section}

  Return to the Waiting List Tab by [Clicking] back on your web browser or [Clicking] on the Waiting list Tab

➤ [Click] on the *View* link on this page to view the waiting list detail for this user:

	Last Modified	
7 12:00	21/Jul/2017 12:00	<u>View</u>

## Viewing waiting list selection for student3, Horton, Tracey

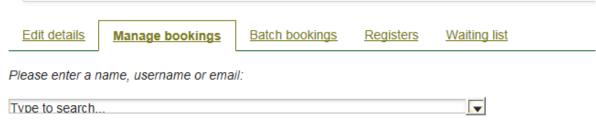


> [Click] on the in the top right hand corned to close the *viewing waiting list* box. You will return to the Waiting List Tab

## **Manage Bookings**

#### This function is for adding single users

➤ [Click] on the Manage Bookings Tab



#### Show old occurrences

> [Click] into the Type to search drop down box and enter the name, username (e.g. u1456236 or mnsabb) or email. We recommend surname



## A list will start to drop down based on search entry

➤ [Click] on the name to select. The name will populate the field and a set of sessions will show based on the current users booking/s:



This course is delivered in 2 sessions. Please select from the available dates to make a booking:



You can [Click] on the link *Show old occurrences* to see previous activity on the event for this user or *Hide old occurrences* to hide

[Click] on the sessions you want to add the user to:



## Session 2



**To note:** Chosen sessions will change colour. If there are two sessions as part of the event, when you click on one, both will automatically be chosen. If you have allowed mix and match you can [Click] onto an alternative date and it will be chosen:

## Session 1





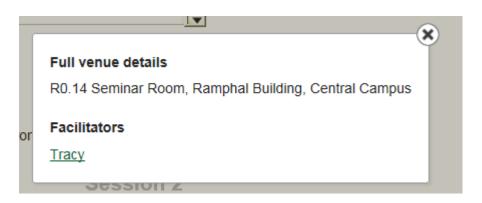
If you haven't allowed mix and match the sessions will be set:



## Session 2



The information button will become available on selected sessions [Clicking] on this button brings up the information box:



> [Click] on the in the top right hand corned to close the *information* box. You will return to the Manage bookings Tab

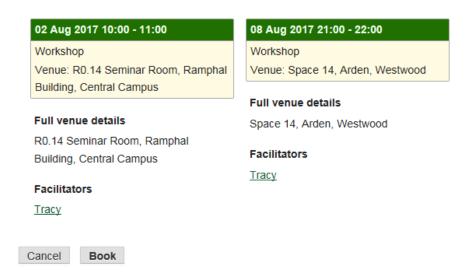
## To book users onto events:

When you have selected events as below:

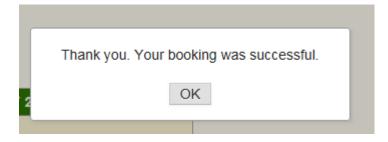


➤ [Click] onto the *Book* button. The following review screen will appear:

Please review your booking below and confirm:



- > [Click] Cancel to return to the previous manage bookings page
- > [Click] the **Book** button to continue with the booking. You will receive a confirmation:



> [Click] OK

You will return to the Manage bookings Tab with booking confirmed. The *Facilitator link* will appear so you can email the Facilitator. The *View Register* link will also appear. You will also now be able to see a *Cancel this booking* and *Edit this booking* button

You have a booking:



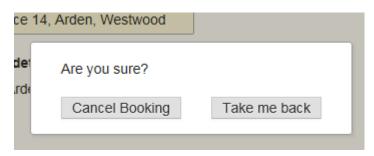
## To cancel the booking:

### Whilst on the page:

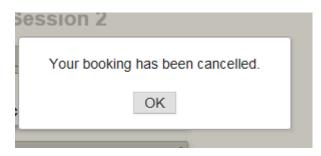
You have a booking:



> [Click] on the Cancel this booking button. The following will appear



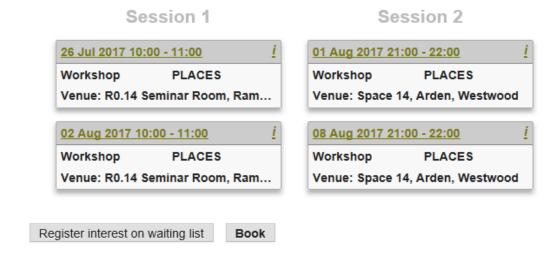
- To return to the previous screen and not cancel the booking, [Click] on the *Take me back* button
- > To continue to cancel the booking, [Click] on *Cancel Booking*. A confirmation box will appear:



## ➤ [Click] OK

You will return to the Manage bookings page with sessions cancelled and the event becomes bookable again:

This course is delivered in 2 sessions. Please select from the available dates to make a booking:



## To edit a booking:

#### Whilst on the page:

You have a booking:



> [Click] on the *Edit this booking* button. The following will appear:

This course is delivered in 2 sessions. Please select from the available dates to make a booking:



> [Click] onto the session boxes to change dates:

This course is delivered in 2 sessions. Please select from the available dates to make a booking:

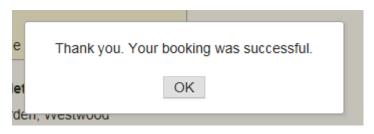


> [Click] on the *Update booking* button. The following screen will appear:

Please review your booking below and confirm:



[Click] on the *Book* button. A confirmation screen will appear:



> [Click] on OK

The booking will be updated

## To book a user onto the waiting list:

When you have selected the user you want on the Manage bookings tab:

> [Click] onto the Register interest on waiting list button.

Register interest on waiting list

Book

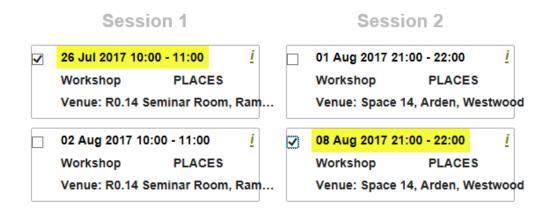
The following review screen will appear:

Click all the dates you can make and we'll offer you a place when one becomes available.



> [Click] in the check box of the sessions that the user can attend:

Click all the dates you can make and we'll offer you a place when one becomes available.



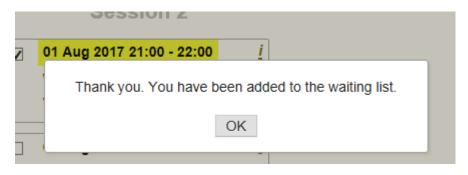
The boxes will be checked and sessions date and time highlighted

You can also [Click] on the *Select all* link underneath, or the *Select none* link to select all sessions or to clear the selections respectively

If you wish to exit the register on a waiting list field, you can click on the Exit waiting list button and you will return to the Manage bookings Tab

To continue with registering the user on the waiting list, [Click] on the Register on waiting list button

The following confirmation box will appear:

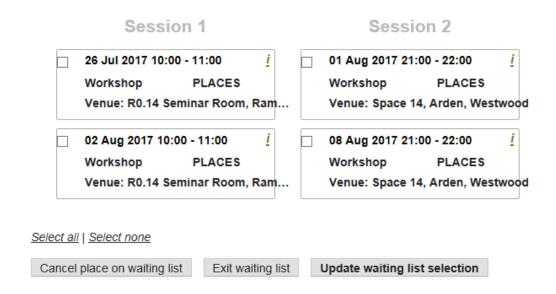


➤ [Click] OK.

You will return to the Manage bookings Tab with booking confirmed. You will now be able to see *Cancel place on this waiting list, Exit waiting list* and *Update waiting list selection* buttons

## Changing waiting list selections /or/ cancelling waiting list places:

You can make changes to waiting lists or cancel once registered on a waiting list either from this waiting list screen:

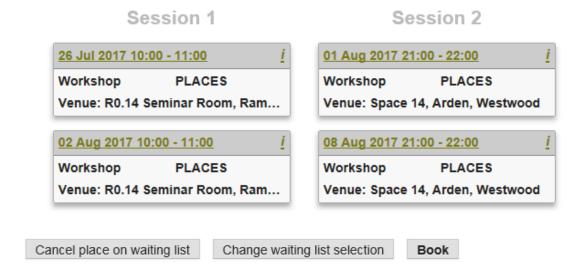


> By [Clicking] on the Cancel place on waiting list or Update waiting list selection

NB. You can also Exit waiting list from this screen

OR from the Manage bookings screen:

This course is delivered in 2 sessions. Please select from the available dates to make a booking:



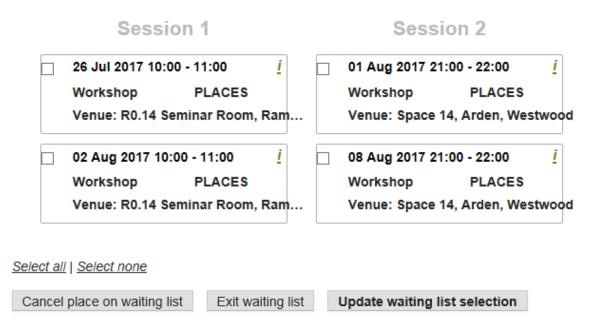
> By [Clicking] on the *Cancel place on waiting list* or *Change waiting list* selection.

NB. You can also **Book** from this screen

### To change or update waiting list selections

From the waiting list screen:

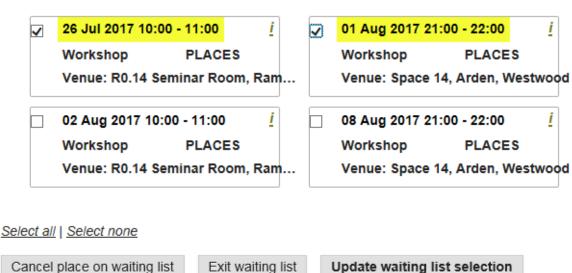
Click all the dates you can make and we'll offer you a place when one becomes available.



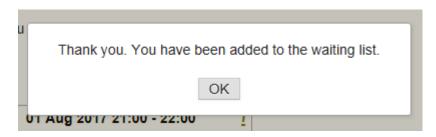
> [Click] in the check boxes of the amended dates that can be made

## Session 1

## Session 2

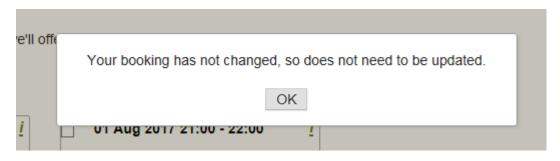


► [Click] on the *Update waiting list selection* button. A confirmation box will appear:



Your changes will have been executed

**To note:** If you have not made any changes, the following will appear:

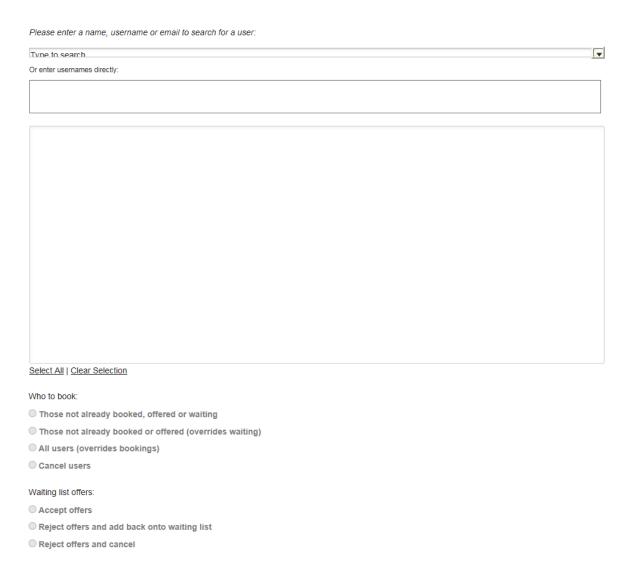


> [Click] on OK to return to the previous screen.

You will return to the waiting list screen [Click] Exit waiting list to return to the Manage bookings Tab

## **Batch Bookings**

➤ [Click] onto the *Batch bookings* Tab:



You can either search for users in the Type to Search drop down box or you can enter users directly To search for users:

> [Click] into the Type to search drop down box and enter the name, username (e.g. u1456236 or mnsabb) or email. *We recommend surname* 



A list will start to drop down based on search entry:

Horton, Dr Supervisor (supervisor3/warwick)

Horton, Dr Tracey (student3/warwick)

Horton, Tracey (byseas/warwick)

> [Click] on the name to select. The name will populate the field and the user name or ID will also be shown in the boxes below:

You will be able to see that the check box is auto-populated and the *Username; Surname; Forename; Booking Status* and *New Booking Status* fields are shown

N/A will be given for New Booking Status on a new search

## To enter users directly:

- ➤ [Click] into the *Or enter usernames directly:* box
- > [Enter] a username/ID (e.g. u1456236 or mnsabb)

As you start to type, the box below will populate:



When a full ID is recognized, the box will complete:



**To note:** When a username or ID is not recognized the field will populate but no information listed and the check box will not be selected:



➤ **To note:** You can remove users from the list by [Clicking] into the *Or enter usernames directly:* box and deleting the user

You will now be able to see active radio buttons:

To note: ONLY RADIO BUTTONS THAT CAN BE USED WILL BECOME ACTIVE

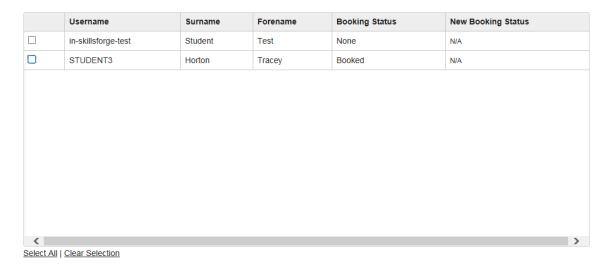


#### To enter multiple users:

- Type to search and enter Username or ID and select from the drop down box /or/
- > [Click] into the Or enter usernames directly box and enter users SEPARATED BY A COMMA:



You can Select all users or Clear your Selected Users by [Clicking] on the Select All link or Clear Selection link

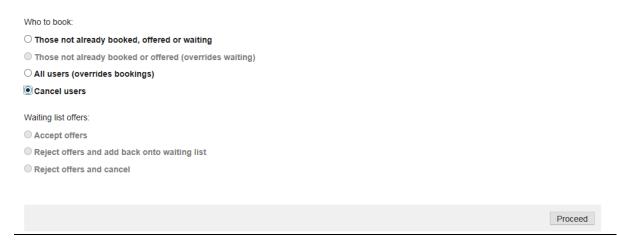


NB. This will only clear the check boxes not the users listed

You can also tick in and out of the check boxes to select specific users

## To batch cancel users:

Ensure the (correct) users are selected, [Click] into the Cancel users button:



[Click] the *Proceed* button. The following screen will appear:

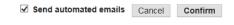
### **Action Confirmation**

### The following users will be actioned:

Username	Surname	Forename	Booking Status	New Booking Status
STUDENT3	Horton	Tracey	Booked	Cancelled

#### These users will be ignored:

Username	Surname	Forename	Booking Status
in-skillsforge-test	Student	Test	None



**To note:** only appropriate actions will be taken e.g. if a user isn't booked, that user will be ignored from changes made

- > To note: The Send automated emails will be checked. To not send an email to a user, [Deselect] the Send automated emails box
- > [Click] on the Cancel button to make no changes and return to the Batch bookings Tab
- > To continue with the cancellation/s, [Click] on the *Confirm* button

The action will be confirmed and the row highlighted in green:

### **Action Confirmation**

### The following users will be actioned:

Username	Surname	Forename	Booking Status	New Booking Status	
STUDENT3	Horton	Tracey	Cancelled	Cancelled	~

#### These users will be ignored:

Username	Surname	Forename	Booking Status
in-skillsforge-test	Student	Test	None

Finished **OK** 

### ➤ [Click] OK

You will return to the Batch bookings Tab and the Booking Status will be amended:

	Username	Surname	Forename	Booking Status	New Booking Status	
✓	in-skillsforge-test	Student	Test	None	N/A	
✓	STUDENT3	Horton	Tracey	Cancelled	N/A	
<						>
Select All	Clear Selection					

Who to book:

 $\bigcirc$  Those not already booked, offered or waiting

## To batch book users:

Ensure the (correct) users are selected, [Click] into the *Those not already booked, offered or* waiting button:

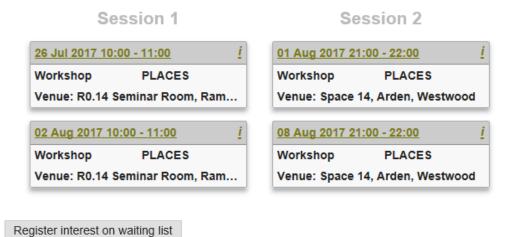
	Username	Surname	Forename	Booking Status	New Booking Status	
✓	in-skillsforge-test	Student	Test	None	N/A	
✓	STUDENT3	Horton	Tracey	Cancelled	N/A	
<						>

Who to book:

O Those not already booked, offered or waiting

The session details will appear below:

This course is delivered in 2 sessions. Please select from the available dates to make a booking:



**To note:** The Register interest on waiting list button will also appear. You can enter users on a waiting list by choosing this button and following the steps for booking below. The only difference

To continue to book:

➤ [Click] onto the session dates required:

will be their booking status will show as 'Waiting'

This course is delivered in 2 sessions. Please select from the available dates to make a booking:



➤ [Click] the *Proceed* button. The following screen will appear:

## **Action Confirmation**

### The following users will be actioned:

Username	Surname	Forename	Booking Status	New Booking Status
in-skillsforge-test	Student	Test	None	Booked
STUDENT3	Horton	Tracey	Cancelled	Booked

#### These users will be ignored:

Username	Surname	Forename	Booking Status		
		✓	Send automated emails	Cancel Confirm	

➤ [Click] on the *Confirm* button

The action will be confirmed and the row highlighted in green:

## **Action Confirmation**

### The following users will be actioned:

Username	Surname	Forename	Booking Status	New Booking Status	
in-skillsforge-test	Student	Test	Booked	Booked	~
STUDENT3	Horton	Tracey	Booked	Booked	~

### These users will be ignored:

Username	Surname	Forename	Booking Status
			Finished

➤ [Click] OK

You will return to the Batch bookings Tab and the Booking Status will be amended

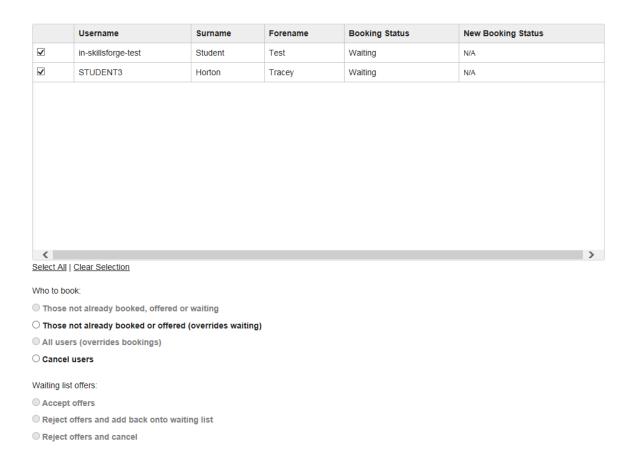
**To note:** The All users (overrides bookings) button can be used to make changes to sessions booked for all users

You still need to [Click] into radio buttons and [Click] the Proceed button to make changes even if the booking status' changes in the table on the Batch bookings page:

Booking Status	New Booking Status
Booked	Booked
Booked	Booked

## To batch book changes to waiting list:

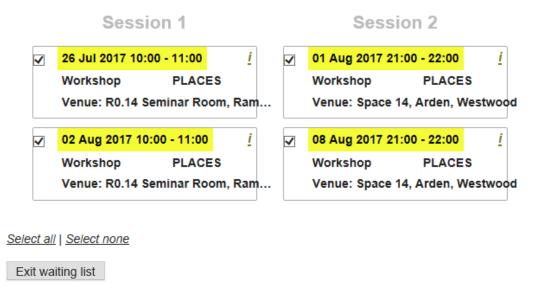
You can change waiting lists from the following screen:



> [Click] into the *Those not already booked or offered (overrides waiting)* button

The waiting list dates will appear:

Click all the dates you can make and we'll offer you a place when one becomes available.



**To note:** The Exit waiting list button will also appear

> [Click] on the check boxes for the dates required

➤ [Click] on the *Proceed* button. The following will appear:

## **Action Confirmation**

## The following users will be actioned:

Username	Surname	Forename	Booking Status	New Booking Status
in-skillsforge-test	Student	Test	Waiting	Waiting
STUDENT3	Horton	Tracey	Waiting	Waiting

## These users will be ignored:

Username	Surname	Forename	Booking Status		
		✓	Send automated emails	Cancel	Confirm

## > [Click] Confirm

## **Action Confirmation**

## The following users will be actioned:

Username	Surname	Forename	Booking Status	New Booking Status	
in-skillsforge-test	Student	Test	Waiting	Waiting	~
STUDENT3	Horton	Tracey	Waiting	Waiting	~

### These users will be ignored:

Username Surname Forename Booking Status
--

Finished **OK** 

## ➤ [Click] OK

The waiting list batches will also be able to be seen in the *Waiting list* Tab:



## Waiting:

	Username	Surname	Forename	Email	Created	Last Modified	
1	in-skillsforge-test	Student	Test	jonathan.carr@skillsforge.co.uk	24/Jul/2017 10:19	24/Jul/2017 10:26	View
2	student3	Horton	Tracey	t.horton@warwick.ac.uk	24/Jul/2017 10:19	24/Jul/2017 10:26	<u>View</u>
E	mail users Batch	book users					

## Offered:

Username	Surname	Forename	Email	Created	Last Modified		
This list is empty							
Email users Batch book users							

NB. On any Action Confirmation screen when you have clicked confirm, you have the option to STOP, by [Clicking] on the Stop button:

#### **Action Confirmation**

#### The following users will be actioned:

Username	Surname	Forename	Booking Status	New Booking Status	
in-skillsforge-test	Student	Test	Cancelled	Cancelled	~
STUDENT3	Horton	Tracey	Waiting	Cancelled	Ø

#### These users will be ignored:



## Where users have the offer of a place on the waiting list:

A user can be offered a place on a waiting list and may contact you directly, you can batch book users via this screen by Accept offers (the radio button will only be active when this option is available)

Waiting list offers:

- Accept offers
- Reject offers and add back onto waiting list
- Reject offers and cancel

You can also **reject offers and add the user back to a waiting list** or **reject offers and cancel** users from the event/s

You need to [Click] into radio buttons and [Click] the Proceed button to make changes even if the booking status' change on the Batch bookings page:

#### Contact:

Should you have any issues or queries (or feedback on this user guide) with regard to **managing your events** please contact the PGR Professional Development Officer in the Doctoral College via:

PGRDevelopment@warwick.ac.uk or tel: 024 761 50401 (ext. 50401)