

Support services information sheet

This information sheet provides some information about internal and external support services in Coventry for people who may be / have experienced sexual violence or abuse. This is not an exhaustive list of support services, but just to give you an idea of the support available. All information is correct at date of publish, May 2021.

Internal services

Campus security

- **Who they support:** students and any emergency on campus.
- **Support services:** they provide emergency support.
- **How to access support:** calling (number on the back of ID card).
- **Contact details:** 024 7652 2222 or campussecurity@warwick.ac.uk (email for general enquiries)
- **Website:** <https://warwick.ac.uk/services/campus-security/about/contact/>

Wellbeing Support Services

- **Who they support:** University of Warwick students.
- **Support services:** Self-help resources, master classes on how to improve wellbeing, one-to-one appointments, psychological therapy, email therapy, therapy groups, specialist one-to-one disability support.
- **How to access support:** self-referral via access through [wellbeing portal](#)
- **Website:** <https://warwick.ac.uk/services/wss/>
- **Contact details:** 024 7657 5570 or access through [wellbeing portal](#)

Report and Support

- **Who they support:** those supporting / victims of sexual misconduct, bullying and harassment, discrimination and hate incidents and crime.
- **Support services:** You can report anonymously/on someone else's behalf or speak to an advisor who can assist you in understanding the reporting options available and to support you in dealing with any impact the incident(s) has had on University life.
- **How to access support:** <https://reportandsupport.warwick.ac.uk/>
- **Contact details:** via [webpage](#)
- **Website:** <https://reportandsupport.warwick.ac.uk/>

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Students' Union

- **Who they support:** University of Warwick students.
- **Support Services:** Advice centre where you can obtain advice about health and wellbeing, housing and more. Independent Sexual Violence Advisor (ISVA) from Coventry Rape and Sexual Abuse Centre
- **How to access support:** [Advice services enquiry form](#)
- **Contact details:** charlotte.lewis@crasac.org.uk, and 02476 277777 for ISVA and [advice services enquiry form](#)
- **Website:** <https://www.warwicksu.com/>

Nightline

- **Who they support:** University of Warwick students.
- **Support services:** Nightline is a student-run, confidential, and non-judgmental peer-to-peer support listening service. It is open from 9pm to 9am every night of term.
- **How to access support:** 02476-522-199, 02476-574-322, nightline@warwick.ac.uk, [instant messenger](#), 9 PM to 1 AM
- **Website:** <https://warwick.nightline.ac.uk/>

External to the University

Coventry Haven

- **Who they support:** women and their children, including women with disabilities.
- **Support services:** Charity can provide safe accommodation for women and children, including women with disabilities. Information regarding abuse and covering your tracks. A helpline during the day, advice and support, counselling, group activities supporting women with confidence building and self-care, training around domestic abuse, specialist support around forced marriages, honour-based abuse and female genital mutilation.
- **How to access support:** self-referral
- **Website:** <https://www.coventryhaven.co.uk/>
- **Contact details:** 08001114988, info@coventryhaven.co.uk

Coventry Rape and Sexual Abuse Centre

- **Who they support:** Any victims of rape and sexual assault living in Coventry.
- **Support services:** Information about rape and sexual adult. They offer a helpline, counselling for adults, children and young people, support for parents or careers, short term crisis counselling and therapy during court process. They have an Independent Sexual Violence Advisor (ISVA) at the University
- **How to access support:** self-referral, referral from supporter or referral from ISVA
- **Webpage:** <https://www.crasac.org.uk/> and for Warwick SU ISVA, <https://www.warwicksu.com/help-support/health/sexual-violence-support/isva/>
- **Contact details:** 02476 277777, helpline@crasac.org.uk, charlotte.lewis@crasac.org.uk, and 02476 277777 for ISVA

Sexual Assault Referral Centre (SAECS), Blue Sky Centre

- **Who they support:** Men, women, children and people from the LGBTQUA+ community who have experienced sexual assault or rape.
- **Support services:** They can support with providing emergency contraception, make referrals to counselling, provide emotional support, offer you an examination, store forensic samples, helpline, support and advice people supporting victims, screening for STI's and HIV and pregnancy testing.
- **Webpage:** <https://blueskycentre.org.uk/>
- **Contact details:** 08009700370, info@blueskycentre.org.uk

Safehouse Panahghar

- **Who they support:** Panahghar supports people from Black, Asian and Minority Ethnic groups living in Coventry including men and women.
- **Support services:** West Midlands Forced Marriages and Honour Based Abuse Helpline, helpline for victims and supporters, Panahghar, which provides support for BAME individuals and support groups, refuge, emotional, legal and practical support.
- **How to access support:** self-referral or someone concerned can refer.
- **Webpage:** <https://www.safehouse.org.uk>

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- **Contact details:** 0800 055 6519

Valley House

- **Who they support:** Safe accommodations for males and females over 16 including their children and specialist support for BAME, LGBT and older people.
- **Support services:** Safe accommodation
- **How to access support:** Self-referral
- **Webpage:** <https://valleyhouse.org.uk/>
- **Contact details:** 0800 328 9084, referrals@valleyhouse.org.uk

Central England Law Centre, Safeplace, Coventry

- **Who they support:** People living in Coventry.
- **Support services:** Free legal advice for someone who is experiencing domestic abuse.
- **How to access support:**
- **Webpage:** <https://www.centralenglandlc.org.uk/safeplace>
- **Contact details:** 0800 111 4998, 02476223053

Safe to talk

- **Who they support:** victims and survivors of abuse.
 - **Support services:** Advice about covering tracks, online chat, free rail travel to get away from abuse and resources.
 - **How to access support:** website, self-referral, [email contact form](#)
- Contact details:** 0800 111 4998
- **Webpage:** <https://www.safetotalk.org.uk/>