

Transcript: Why we're proud to be part of Estates

0:02

The admin team hold Estates up; we are the glue.

0:05

We keep everything going and nothing's too much trouble for us.

0:09

We're able to get the job done.

0:10

We all help each other, we've all got our expertise in different areas and support the whole of Estates, and we all come together and knowledge share.

0:18

So I would say definitely the team and the people.

0:20

That's the best part.

0:22

I would say the people are the best thing about Estates because the people you have worked with that make your day good, makes you feel comfortable on every second in the day.

0:31

How we work as a team, that makes me proud in Estates and we've always got each other's back no matter how busy it is.

0:38

I am proud to be a part of Estates because we are a huge team, we are a huge department, we all work closely together and we all support each of us.

0:49

Being the first point of contact is very rewarding.

0:51

It's very busy, it's very varied. No day's the same, no phone call's the same and at the end of the day to see what we've actually achieved is quite rewarding.

1:01

It's really about shaping the future of the University of Warwick to be a leader in digital Estates.

1:08

We're putting a huge amount of resource into making sure that we can be as efficient as we can in our smart buildings moving forward.

1:16

What makes me proud to be part of Estates?

1:18

I'd say the friendships and relationships that I've got. I particularly get job satisfaction when we're working well together in challenging situations, high pressure environments in that strength, bonds, increases respect within the team and other peers and other departments.

1:35

It's a great team to be fair.

1:36

It's very helpful and very accommodating.

1:38

So we sort of work together really well.

1:40

So any issues they've got, we'll assist them with where we can and in return works both ways.

1:45

Estates deliver so much.

1:46

It's not about any one team in Estates.

1:49

They work really well together, especially on major events, open days, graduation, arrivals for students.

1:56

We keep the environment as good as it can be across 3,400 buildings for staff, students, visitors, so it's an easy thing to be proud of.

2:04

We're good at solving stuff.