

# Frequently asked questions

## Do I need a car to car-share?

No, many people are happy to offer lifts in exchange for sharing the fuel costs. You can register your journey as 'seeking a lift' if you do not have a car.

## How safe is car-sharing?

We have made our website as secure as we can. All member's details are stored securely in the database and only the members intended travel information can be accessed by other members.

When it comes to travelling, every member is responsible for his or her own safety. However we do recommend that members follow some simple security measures outlined below:

- Avoid exchanging home addresses with your travelling companion before you meet them
- Arrange to meet within a café or other public area.
- Inform a friend or family member of who you will be travelling with, when and to where
- Make sure you see each other's IDs - passports, student cards or driving licences - so you know you're travelling with the right person

**You are under no obligation to go ahead with any car-share arrangement. If you have any doubts about your travelling companion, for any reason, then you don't have to travel with them.**

## Where should I arrange to meet my car-sharer (s) ?

We recommend that you arrange a mutually convenient and safe location for both parties.

## I have a busy life, do I have to car-share everyday?

No. Even if you share two or three times a week it is possible to make a significant reduction in your carbon footprint and travel expenses. We recommend that you come to an agreement that works for everyone, which can change on a weekly basis. Just keep your fellow car-sharers informed so they can make alternative arrangements if necessary.

## Will my e-mail address be visible to other users?

No, your email address is kept hidden and not shown to other members anywhere on the site. Messages are sent and received via the messaging centre on our website.

## Is it possible to find a travelling companion of the same sex?

Yes, through our advanced search you can select 'only male' or 'only female' matches.

THE UNIVERSITY OF  
WARWICK

carshare  
with WarwickShare



## Car-sharing



## A step-by-step guide

[www.warwick.ac.uk/carshare](http://www.warwick.ac.uk/carshare)

part of the  
liftshare.com  
network

# How do I register for car-sharing?

## Step 1



**Join** - By visiting [www.warwick.ac.uk/carshare](http://www.warwick.ac.uk/carshare), you can access the site from the intranet or in the comfort of your own home.

You can register using a work email address ending in: @warwick.ac.uk

These restrictions are in place to ensure that the scheme can only be used by staff and students of the University of Warwick.

**Activate** - Once you have added your journey details, you will be sent an email. You need to follow the link in the email to activate your account.

## Step 2



**Search** - Simply enter the details of your commute to work and the system will find other members of WarwickShare or Take A Mate travelling the same way.

**Contact a match** - Use the secure system to make contact with someone making a similar journey to you.

## Step 3

**Share** - Saving hundreds of pounds a year!



# How do I create or join a BUDi team?

## Step 1

Sign in to your account and search for someone to share with by clicking on the 'Find matches' button next to your journey on the Journeys page.

## Step 2

Make contact with a member that you would like to share with. From your list of search results, click on the 'Find out more' button, then 'Compose message' to send a message or alternatively 'View phone number' if they have left one.

## Step 3

Having found a match, you need to update your sharing status. Go to 'Contacts' and confirm who you are sharing with – A BUDi team will be created for you, but you can personalise the team details and give it a name.

## Step 4

Already have a car-share partner but need to register your journey through the system? Follow the same process and find the person you are sharing with from the list of matches. If you can't find the person you are sharing with - at the end of your potential matches there is an option to 'Find member'. Selecting this will allow you to enter your friend's email address.

## Please note

Once you're in a team, you can let us know which team members you are sharing with by clicking on the 'status' next to their journey details on the Contacts page.

## Need more help?

Contact your Liftshare Scheme Manager,  
Graham Hine on 50532  
or by e-mailing [travel@warwick.ac.uk](mailto:travel@warwick.ac.uk)

