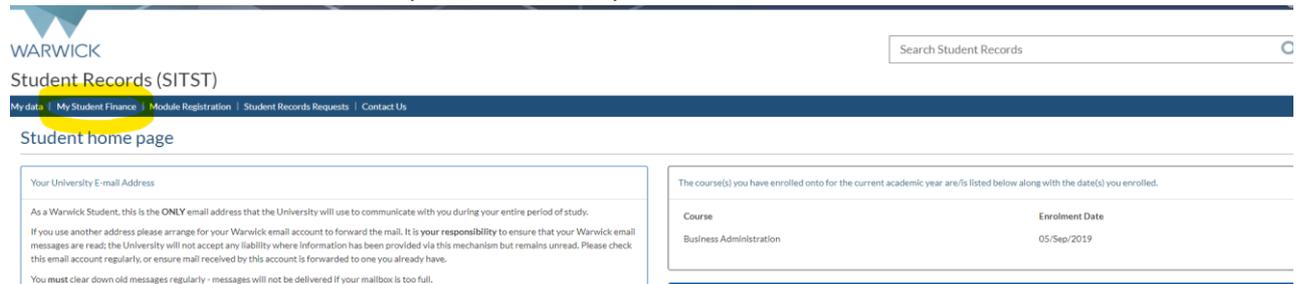


DETAILED INSTRUCTIONS TO PAY WARWICK UNIVERSITY BY FLYWIRE

1. All students can access Flywire via their My Student Finance section of the Student Records site



The screenshot shows the Warwick Student Records (SITST) website. The 'My Student Finance' link in the navigation menu is highlighted in yellow. The page title is 'Student home page'. Below the navigation, there are two main sections: 'Your University E-mail Address' and 'The course(s) you have enrolled onto for the current academic year are/is listed below along with the date(s) you enrolled.' The 'Your University E-mail Address' section contains instructions for students to ensure their email is up-to-date. The 'The course(s) you have enrolled onto...' section contains a table with the following data:

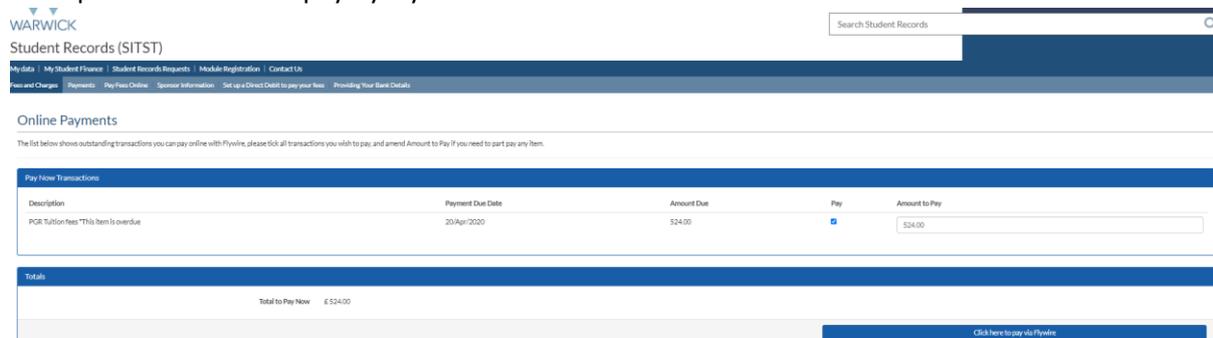
Course	Enrolment Date
Business Administration	05/Sep/2019

2. Access the Pay Fees online section, and then click on the Pay Now with Flywire banner



The screenshot shows the Warwick Student Records (SITST) website with the 'Pay Fees Online' section. The 'Pay Fees Online' link in the navigation menu is highlighted. Below the navigation, there is a 'Pay Fees Online' section with a banner for 'PAY NOW WITH flywire'. The banner includes logos for VISA, Mastercard, American Express, PayPal, Trustly, Alipay, Direct Club INTERNACIONAL, and Flutterwave. Below the banner, there is a 'Click here to pay by Flywire' button.

3. This leads to following screen where you can select which outstanding invoices you wish to pay. You can tick to unselect invoices you don't wish to pay or amend amounts if you wish to part pay an invoice. Then press Click here to pay by Flywire button:



The screenshot shows the Warwick Student Records (SITST) website with the 'Online Payments' section. The 'Online Payments' link in the navigation menu is highlighted. Below the navigation, there is an 'Online Payments' section with a table of outstanding transactions. The table has the following data:

Description	Payment Due Date	Amount Due	Pay	Amount to Pay
PGH Tuition fees - This item is overdue	20/Apr/2020	524.00	<input checked="" type="checkbox"/>	524.00

Below the table, there is a 'Totals' section with the following data:

Total to Pay Now	£ 524.00
Click here to pay via Flywire	

4. You will then be transferred to the Flywire portal, and drop down a list to ask which country you are paying from.

If you are using a credit card denominated in a currency which is not your country of domicile (for example a French student using a GBP denominated credit card) then please select the country of the preferred currency (United Kingdom) and you will be given options to pay in cards in that currency.

If you are paying with a card in your home currency, then select that country.

5. Flywire will then offer alternative methods or currencies of payment available in your territory, select which you require:

The screenshot shows the Warwick University Flywire payment interface. At the top left is the Warwick University logo. At the top right are links for 'Contact', 'Help', 'Log in', and 'English'. Below these is a progress bar with six steps: '1. Payment Info', '2. Payment method', '3. Payer Info', '4. Info for the receiver', '5. Review & Confirm', and '6. Make payment'. The main heading is 'Select your preferred payment method'. Below this is a 'Best Price Guaranteed' banner with a link to terms and conditions. Three payment options are listed: 'Bank Transfer in Australian Dollars (AUD)' for A\$1,938.00, 'Debit/Credit Card in AUD' for A\$1,980.00 (supporting Visa and Mastercard), and 'American Express in AUD' for A\$1,961.00 (supporting American Express). Each option has a 'SELECT' button. At the bottom, there is a highlighted link 'I want to pay in another currency' and a 'PREVIOUS' button.

IF you wish to pay in another currency not shown, please select the link for other currencies highlighted above – this will normally offer bank transfers in US\$, GBP or Euros.

6. Complete details of who is making the payment.
If a parent or third party is making the payment on your behalf please enter their email / phone details if you wish them to be kept informed of the progress of the transaction.
If you also want to be kept informed by SMS / text, please tick the box.
Ensure you tick the Terms and Conditions acceptance before pressing NEXT:

Payer information

(*) required field

Email *	First name *
Middle name	Family name *
Address 1 *	Address 2
City *	State / Province / Region
Zip code / Postal Code	+ 216 Phone number *
<input type="checkbox"/> Receive text notifications on your payment status	
<input type="checkbox"/> I would like to receive emails from Flywire about future discounts, promotions and offers	
<input checked="" type="checkbox"/> I have read, understand, and agree to the Flywire Terms of Use and Privacy Policy	

[← PREVIOUS](#) [NEXT →](#)

7. There are additional steps require in certain territories, follow links below to see what further details are required in:

- [China](#)
- [India](#)
- [Nigeria](#)

8. Following screen allows you to check and confirm the details entered, and also shows the Student details who the payment will be applied to (redacted here):

Review and confirm payment information

Payment information	You will send 1,966.000 dt	University of Warwick will receive £524.00
	Country or region Tunisia	
<hr/>		
Payment method	You selected Bank Transfer in Tunisian dinar (TND)	
<hr/>		
Payer information	First name A	Middle name -
	Family name Person	Address 1 Any Street
	Address 2 -	City Anycity
	State / Province / Region -	Zip code / Postal Code -
	Country Tunisia	Phone number +216 123456
	Email aperson@hotmail.com	
<hr/>		
Student Information	Student ID [REDACTED]	First Name [REDACTED]
	Last Name [REDACTED]	Date of Birth [REDACTED]
	Student Email Address flywire.testing@warwick.ac.uk	
<div style="display: flex; justify-content: space-between; width: 100%;"> <div style="border: 1px solid #ccc; padding: 5px 10px; text-align: center; color: #007bff;">← PREVIOUS</div> <div style="border: 1px solid #007bff; padding: 5px 10px; text-align: center; background-color: #007bff; color: white;">NEXT →</div> </div>		

9. This opens the transaction page below, which shows:
- Date by which you must make payment to Flywire to complete the transaction
 - Unique Transaction reference

And also SHARE button if you are wanting the payment to be made by your parents or another third party on your behalf, hit the SHARE and copy / paste the link provided into an email to the third party. They will be returned to this page to complete the transaction, and will be unable to change the payment method thereafter.

10. Under section 1 choose how you wish to pass funds to Flywire to settle the payment.

Contact Help Log in English

1. Payment info 2. Payment method 3. Payer info 4. Review & Confirm 5. Make payment

Please initiate your payment of 1,966.000 dt no later than your Flywire due date of January 15, 2021

Status Payment pending [Why is my payment pending?](#) Payment ID: WWS415174945

You send to Flywire **1,966.000 dt** University of Warwick receives **£524.00**

Now, you need to transfer funds to Flywire to complete your payment

Use your preferred option depending on your bank:

- Online banking/ Mobile banking**
If you have online banking or a mobile app from your bank, you can easily log in to your account and initiate the transfer.
- Telephone transfer**
You may also call your bank and authorize them to initiate the transaction on your behalf.
- In-person visit to bank branch**
By paying a personal visit to your bank branch, provide the required information on the transfer form.

2 Make the bank transfer to Flywire

Use the payment instructions below to send the money to us. Keep in mind that it will take 2-3 business days to arrive to us.

Amount to pay **1,966.000 dt**

Share your payment details

SHARE

RETURN TO WARWICK EVISION ACCOUNT

Add this payment to your Flywire account

ADD PAYMENT

Manage your payment

- Edit payment details
- SMS notifications
- Cancel payment
- Download payment receipt

Your payment receipt is not available for download until after the payment reaches its destination

Section 2 sets out the unique details of the bank transfer you will need to make.

2 Make the bank transfer to Flywire

Use the payment instructions below to send the money to us. Keep in mind that it will take 2-3 business days to arrive to us.

Amount to pay	1,966.000 dt
Reference / Payment ID	WWS415174945
Beneficiary Account Number	13265005
Remittance Information / Reference	WWS415174945 - University of Warwick
Instructions to Sender/Sender Bank	To fulfill the FX Contract you have entered with peerTransfer Education please send TND. If any other currency is sent, payment will be returned.
Beneficiary Bank	Citibank, N.A., London Branch
Beneficiary Bank Address	Citibank, N.A., London Citigroup Centre, Canada Square, Canary Wharf, London E14 5LB
Beneficiary	peerTransfer Education Corp
Beneficiary Address	295 Devonshire Street, 4th Floor Boston, MA 02110, (USA)
IBAN	GB57CIT118500813265005
Beneficiary Bank SWIFT/BIC Code	CITIGB2L
Status	Please allow up to 72 hours for peerTransfer to update the progress of your payment on your dashboard. You will receive an email when that happens.
Notes	Please make sure that the Payment ID shown is included in the payment description or reference field. Otherwise, delays in processing your payment will be experienced

DOWNLOAD AUTH LETTER AND INSTRUCTIONS

11. If your bank requires an authorisation letter to prove you are make an educational payment, please download it on the button.

Once complete, please exit Flywire by pressing the Return to Warwick E:vision button

If you were logged in via the Student Records system, this will return you to that page, and you can re-navigate to verify that a payment has been initiated:

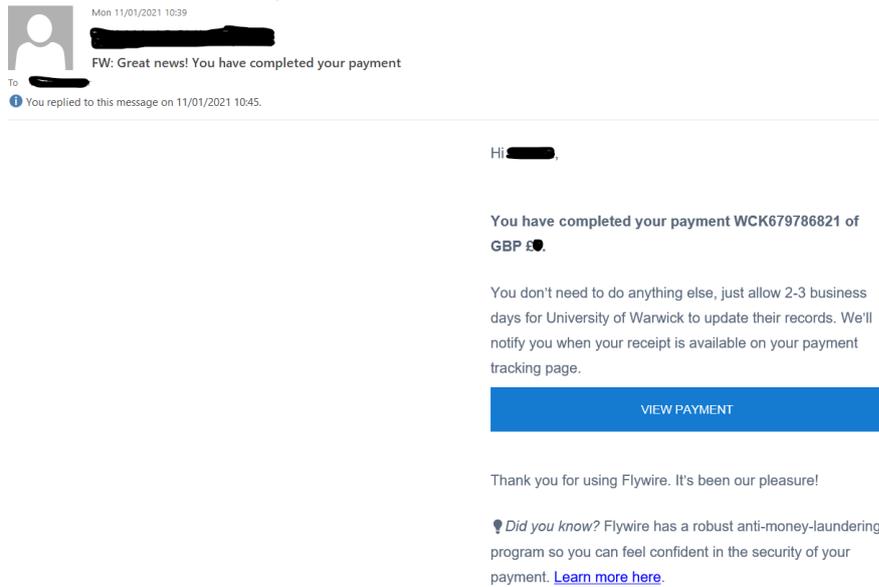
The screenshot shows the Flywire payment confirmation page. At the top, it indicates the status is 'Payment pending' with a yellow dot and a link 'Why is my payment pending?'. The payment ID is WWS415174945. A progress bar shows the amount sent to Flywire (1,966.000 dt) and the amount the University of Warwick receives (£524.00). A message states 'Flywire is waiting to receive your funds.' The main instruction is 'Now, you need to transfer funds to Flywire to complete your payment'. Three options are listed: 'Online banking/ Mobile banking', 'Telephone transfer', and 'In-person visit to bank branch'. On the right, there is a 'RETURN TO WARWICK E-VISION ACCOUNT' button highlighted in green, an 'ADD PAYMENT' button, and a 'Manage your payment' section with links for 'Edit payment details', 'SMS notifications', and 'Cancel payment'.

12. You will receive an email from Flywire to confirm you have initiated the payment with Flywire. If you wish to change your mind at this point, and edit cancel the payment, please select the View Instructions button

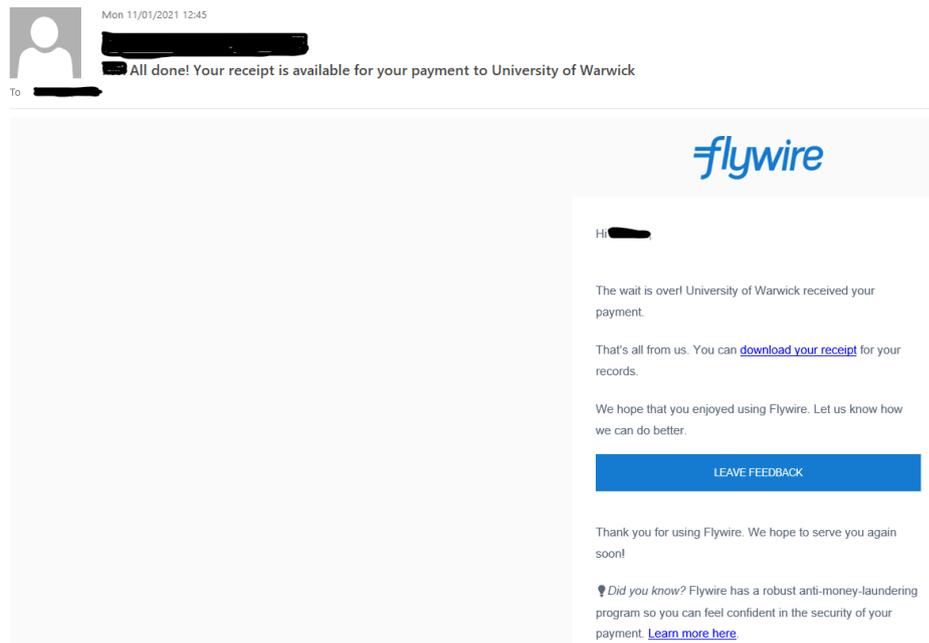
The screenshot shows an email confirmation from Flywire. The header includes a profile icon, the date 'Mon 11/01/2021 09:53', and a redacted subject line. The main body of the email says 'Fwd: Heads up! Additional action may be required to process your payment.' Below this is a link to view the message in a web browser. The main content of the email reads: 'Thanks for choosing Flywire for your payment! Here are the next steps: If you did not initiate your transfer with your bank: Please click below for instructions on how to complete your payment of GBP 1,966.00 to University of Warwick before 15 January 2021. If you already initiated your transfer with your bank: You're all set. It typically takes 2-3 business days to receive your bank transfer payment. You'll hear from us again when the payment is complete or you can track your payment status anytime.' A blue 'VIEW INSTRUCTIONS' button is centered below the text. At the bottom, it provides the unique payment reference 'WCK679786821', a 'Thank you!' message, and a link to 'Learn more here'.

13. Once you have sent your funds and they have been received by Flywire, the status of the payment will progress to Guaranteed. This may take 1-2 days.

14. You will then receive a further email from Flywire, your student account will be updated and a receipt will then be available to you.



15. After a further 48-72 hours, Flywire will deliver funds to Warwick, and you will receive a further Flywire email to confirm this.



16. Your student account will be updated again at this point, and the payment matched against the invoices being paid.