

WELCOME2013

THE UNIVERSITY OF
WARWICK



GETTING STARTED AT Warwick

#warwick2013

 **WELCOME GUIDE**

A GLOBALLY CONNECTED UNIVERSITY

Checklist

CONGRATULATIONS ON STARTING WARWICK IN 2013!

To help you get started, we have put together a checklist of things to do before you arrive and when you arrive at the University. You can also find this information and more on the Welcome to Warwick website warwick.ac.uk/welcome

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WELCOME TO Warwick

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Before you arrive

ENROLMENT

🌐 warwick.ac.uk/welcome

There are two stages to completing your enrolment (registration) as a student at the University of Warwick. The first stage – completing online submission of your photograph and the online enrolment form – must be completed before you arrive at the University in order for your card to be ready for collection when you arrive. The second stage is to collect your University card in person, providing proof of your identity (and your valid visa documentation, should you require permission to study in the UK). How, when and where you can do this, as well as guidance on visa documentation, is covered on page 28 of this guide. You can complete both parts of the first stage by following the relevant links at warwick.ac.uk/welcome. Full instructions and further information can also be found on this website.

Online enrolment opens approximately three weeks before the start of your course, although you can upload your photo prior to this. You will need your University number (the seven-digit number found on your formal offer letter) to log in to your online enrolment form. When you have completed the online enrolment process, your Certificate of Enrolment will be displayed and you can register for your IT Services (ITS) account and University email address. You will need to bring your Certificate of Enrolment (or the Certificate number) with you when you come to collect your University card, and will not be able to collect your University card without a suitable form of ID (and visa documentation, should you require permission to study in the UK).

REGULATIONS

By enrolling as a student of the University of Warwick you agree to abide by the University's regulations as set out in the University Calendar. Further details can be found at warwick.ac.uk/calendar

Remember to enrol online and submit a photograph so that your University card can be made ready for your arrival.



SUBMITTING YOUR PHOTOGRAPH FOR YOUR UNIVERSITY CARD

🌐 warwick.ac.uk/studentphotos

Remember you must complete both the online photo submission and the online enrolment form before you arrive in order for your University card to be ready for you to collect at the University. To submit your photograph, go to warwick.ac.uk/studentphotos and follow the instructions provided.

Online photo submission will open on 12 August 2013 and students starting their course at the beginning of the autumn term (Monday 30 September 2013) must submit their photograph by 6 September 2013. Your University card is used to identify you as a member of the University of Warwick and must be carried with you at all times whilst on campus. It is used to access most University buildings as well as functioning as a library card. If lost, there is a £15 penalty fine to obtain a replacement. For further information about your University card go to warwick.ac.uk/universitycards



REGISTERING FOR AN IT SERVICES (ITS) ACCOUNT AND YOUR '@warwick.ac.uk' EMAIL ADDRESS

- W warwick.ac.uk/welcome/its
- E helpdesk@warwick.ac.uk

You must complete the online enrolment process as outlined on the previous page before you can set up your ITS account and register for your University email address. With your ITS account you can log in to University networked computers on campus and access your University email account, network file store and other online services.

When you have completed your online enrolment, we will provide you with a link to the ITS registration page from the Certificate of Enrolment screen. Click the 'Register for an ITS account' button and follow the instructions to register for your account. If you didn't continue from the Certificate of Enrolment screen to register for an ITS account, you can register later by going to warwick.ac.uk/register. You will need your University number to complete the registration process.

Once you've registered, we'll give you an ITS login code which you will need to use when accessing ITS workstations, your University email, some University web pages and other IT Services. You should make a note of this, as well as your University email address. DO NOT write down your ITS password – especially alongside your email address. This is private to you and you should keep it that way. Your University email address is the only email address that the University's central administration will use to contact you during your period of study at Warwick. We will use this to notify you of things like the opening/closing of re-enrolment, examination registration procedures, information relating to fees and bursaries, and so on.

If you don't intend to use this email address as your main address, then it is vital that you set up a rule forwarding all email from this address to an email address you intend to check regularly.

If you need help to do this, please contact the IT Services Help Desk on helpdesk@warwick.ac.uk. Once you have your ITS account set up you can also sign up for your own blog on Warwick Blogs at blogs.warwick.ac.uk.

ACCEPTING YOUR OFFER OF ACCOMMODATION

- W warwick.ac.uk/accommodation
- E accommodation@warwick.ac.uk

You will be aware that if you submitted your application before 31 July 2013 (along with a £250 deposit for postgraduates) then certain groups are given priority for campus accommodation. Applications for campus accommodation can be accepted after 31 July 2013. If Warwick Accommodation is not able to offer you campus accommodation, they will assist you in finding off-campus accommodation. If you have applied for accommodation you will receive an offer of a campus or off-campus room by email from Warwick Accommodation. Postgraduates will be emailed during August/September and undergraduates in September. Keep checking your email for this offer. Once you receive it, you should follow the instructions in the email to sign your online contract.

To ensure that you receive your email and that it does not get added to your spam or junk mail folders, please add the following email addresses to your safe-list or your email address book:

- E accommodation@warwick.ac.uk
- E accommodationoffers@warwick.ac.uk
- E accommodation2@warwick.ac.uk

You must sign your online contract to accept your offer of accommodation as soon as possible after receiving it otherwise you will not be able to collect your room key. Once you have signed your contract there is an automatic seven-day 'cooling-off' period in which you can still reject your offer provided you haven't moved into the accommodation. Your accommodation contract contains details of what fees you have to pay.

The University does not provide invoices for accommodation fees. As part of your offer of accommodation you will also receive detailed instructions for moving into your accommodation. See also the Arriving at Warwick section of this guide. All accommodation fees must be paid by direct debit, details of which can be found on page 8.

PHOTOS FOR RESIDENTIAL REGISTRATION

Please note that these photographs are separate to the one that you will upload as part of the enrolment process. When you arrive at your campus accommodation you will be required to provide two passport sized photographs of yourself. You will also be asked to complete an Emergency Contact form, including details of any medical conditions that the Residential Life team ought to be aware of. The photographs and emergency information help the Residential Life team to look after your interests and respond accordingly in the unlikely event of an emergency. Please make sure that you have your two passport photographs to hand when you collect the keys for your accommodation.

STUDENTS' UNION MEMBERSHIP

🌐 warwicksu.com

✉ enquiries@warwicksu.com

The Students' Union is the main democratic body representing Warwick students, and is part of the National Union of Students (NUS). The Students' Union building at the University of Warwick is one of the main social hubs for all students, running an active programme of events and offering societies and sports clubs to meet all interests. Students registering with the University of Warwick automatically become a member of the Students' Union unless you choose not to become a member (see below). Your University card will also act as your NUS membership card.

Under The Education Act, 1994, students have the right not to be a member of the Students' Union if they so wish. You can opt-out of Students' Union membership when you complete your online enrolment. Opting out of Students' Union membership will prevent you from joining any of the Union's clubs and societies or from participating in any elections.

The Library is right at the heart of campus and whatever your subject you'll find it invaluable.



JOINING WARWICK SPORT

🌐 warwick.ac.uk/warwickssport

✉ fitness@warwick.ac.uk

Sport plays a significant role in the student experience at Warwick. There are exceptional facilities and opportunities available to you whether you're an absolute beginner, looking to keep fit with friends, keen to try a new challenge, want to join a club (of which there are over 70) or ready to compete at an elite level in your chosen discipline.

The Warwick Lifestyle programme includes our gym and exercise classes. Warwick Lifestyle has a broad range of fitness classes including Body Combat, Pump and Attack to the more relaxed yoga and stretch classes. Warwick Active includes our Sports Courses programme where you can learn to sail, windsurf or improve on your tennis and squash skills.

The Ernst & Young Leagues are also incorporated into Warwick Active, over 1000 people participate in intra mural football, netball, hockey, lacrosse and Hall Sports.

By joining Warwick Sport for a small annual fee, you will have numerous chances to get involved, as well as admission to all the sports facilities (excluding the premium rate facilities). An additional fee applies for the Lifestyle Gym, the Indoor Climbing Centre and the Indoor Tennis Centre. For joining fees, membership information and to register with Warwick Sport visit **warwick.ac.uk/warwickssport**

At the start of the year, there is a Festival of Sport which runs from 30 September – 4 October which showcases the opportunities available.

There are also a number of free classes and programmes and sports clubs taster sessions for the whole week to take part in. This is the perfect way to try out the facilities, find out about the multitude of opportunities Sport at Warwick has to offer and perhaps try something you have never done before.

EATING AT WARWICK

The Eating at Warwick scheme is a convenient, cashless way to buy food and drink around campus, offering 10% discount in all cafés, bars and restaurants*. Your University card will have an Eating at Warwick facility enabled on it which works in the same way as a mobile top up. You simply load money onto your card and then spend it across campus to receive your discount. Parents and guardians can also top up the card for you.

There is no cost to join the scheme and you can reclaim any unused cash back at any time.

To top up visit **warwick.ac.uk/eating**

**The 10% discount does not apply in Costcutter or The Bookshop.*

THE LIBRARY

The Library is right at the heart of campus and whatever your subject you'll find it invaluable. Our Get Started sessions give you the opportunity to become familiar with the Library facilities, meet staff and find out about resources for your course. You can access bite-sized Get Started sessions before arriving at **warwick.ac.uk/lib-getstarted**



Money matters

THIS SECTION IS INTENDED TO HELP YOU ORGANISE THE PAYMENT OF YOUR TUITION FEES, ACCOMMODATION FEES AND ANY OTHER FEES THAT YOU MAY BE REQUIRED TO PAY TO THE UNIVERSITY AT ANY TIME.

- 🌐 warwick.ac.uk/studentfinance
- 🌐 warwick.ac.uk/welcome

Ordinance 16 concerning the 'Payment of Annual Fees, Residential Charges and Other Debts' and the information contained in this section set out what the University expects of you in terms of the payment of fees. Copies of the ordinance can be found in the University Calendar which is available on our website at warwick.ac.uk/calendar

Students at Warwick are expected to manage their own account with the University. Once you have enrolled you can see your statement, pay fees, set up a direct debit and check your student loan status online by accessing the Student Records System at warwick.ac.uk/evision. The Student Finance and Funding Teams are online at warwick.ac.uk/studentfinance and on Facebook at facebook.com/warwickfinancefunding. The Student Finance Team will post regular updates on their website and Facebook page.

ANNUAL TUITION FEES

Tuition fees are payable for each year of your course at the start of the academic year or at the start of your course, if your course begins at a different point in the academic year. As part of the enrolment process you should be able to print an invoice to a local printer. If your invoice is not made available to you through the enrolment process, please refer to the FAQ section on the Welcome to Warwick website at warwick.ac.uk/welcome. Tuition fees are set prior to the start of each academic year and increase each year in line with inflation. Details on how to pay your fees can be found online at warwick.ac.uk/studentfinance/pay. Tuition fees can be paid in instalments. Undergraduate course fees and postgraduate fees listed by faculty can be found at warwick.ac.uk/services/academicoffice/finance/whatyouneedtopay/tuition



ACCOMMODATION FEES

All students living in University accommodation are encouraged to pay their accommodation fees by direct debit. Details relating to all aspects of the direct debit system can be found at warwick.ac.uk/studentfinance/pay

Students who do not have a UK bank account at the start of term 1 can pay their accommodation charges for that term by any method shown later in this guide and then set up a direct debit for the remaining termly accommodation payments. Students should deduct the amount of any accommodation deposit paid from their term 1 rent before making any payment.

Accommodation charges are due on the first day of each term. Payment for accommodation charges must be made by direct debit, or within 21 days of term starting (if not paid by direct debit) to avoid late payment penalty charges on any overdue balance.



If you elect to pay your tuition fees in full at the start of the academic year, you can do so online at warwick.ac.uk/evasion

Full details of accommodation provided by the University, including accommodation fees for academic year 2013/14, can be found at warwick.ac.uk/accommodation/studentaccommodation/all/campus/rent

OTHER CHARGES

Other charges such as music fees, library fines, other fines, room transfer fees and late payment penalties will be added to your account with the University as they arise during the year. These charges must be settled in full in the term in which they occur.

PAYING TUITION FEES

All fees owed to the University must be paid in Pounds Sterling, either by direct debit, online or one of the other methods described later in this section.



STUDENTS WHO TAKE OUT A TUITION FEE LOAN

If you are a home/EU student and have successfully applied to the Student Loan Company (SLC) for a tuition fee loan, the SLC will pay tuition fees to the University on your behalf.

An invoice will be made available to you as part of the enrolment process, but you do not need to pay this fee, it will be paid via the SLC. If you live in Scotland you should receive an award notice from the Student Awards Agency For Scotland (SAAS). In order for the SAAS to pay your tuition fee loan, you must send a copy of your award notice to Student Finance to confirm this.

Students who have taken a tuition fee loan with the SLC will not need to make any payment to the University for their tuition fees. The University will require sight of their Student Support Notification (SSN) where no confirmation of the loan is available directly from the SLC. The University will ask for a copy of the SSN where this is the case either at enrolment or by email.

2+2 or part-time students who apply for funding once their course has been started will not need to make a payment to the University for their tuition fees at enrolment, but will need to demonstrate that they have applied for student support during October 2013.

STUDENTS WHO DO NOT HAVE A TUITION FEE LOAN

If you do not have a tuition fee loan from the SLC and are not being sponsored in full by a third party, you have two options available to you when paying your tuition fees:

Payment in full

If you elect to pay your tuition fees in full at the start of the academic year, you can do so online at warwick.ac.uk/evasion or by one of the methods shown later in this section. In order to be able to use this facility, you must have enrolled with the University and have an IT Services account. A step-by-step guide to paying your fees online can be found at warwick.ac.uk/studentfinance/pay

Payment by instalments via direct debit

If you elect to pay your tuition fee by instalments, the instalment arrangements are as follows:

- 50% of fees to be paid by any method at or before enrolment (less any course deposits already paid)
- 25% of fees to be paid by direct debit on 23 January 2014
- 25% of fees to be paid by direct debit on 24 April 2014

Details of how to set up a direct debit can be found at warwick.ac.uk/studentfinance/pay

FEES BEING PAID OR PART PAID BY A SPONSOR

Arrangements for students who are fully funded or part funded by a sponsor can be found at warwick.ac.uk/services/academicoffice/finance/whatyouneedtopay

SETTING UP A DIRECT DEBIT INSTRUCTION

You can set up a direct debit instruction online, after you have enrolled, by going to the Student Records System at warwick.ac.uk/evision and selecting the 'Direct Debits' link on the Student Finance page.

Further details of direct debits can be found at warwick.ac.uk/studentfinance/pay/direct_debit

PAYMENT DEADLINES, LATE PAYMENT PENALTIES AND STATEMENTS

Students will be sent one reminder by email each term (to your University of Warwick email address) regarding payment deadlines and any overdue balance on your account. Any tuition fee and/or accommodation fee balances overdue after 21 days in each term will be subject to late payment penalty charges of 3%.

If you do not pay your tuition fee instalments by the dates specified, the University reserves the right to withdraw your facility to pay by instalment and will request any remaining tuition fee balance immediately, in full.

LATE FEES AND DIRECT DEBIT SURCHARGES

The University charges late payment fees on all balances that are overdue (Ordinance 16(6)) and for all rejected/cancelled direct debit payments.

All charges (tuition and accommodation and all other charges) are due at the start of each term. To avoid late payment penalties, payment must be made during each term by direct debit, or within 21 days of the start of the term, if paying by another method.

INSTALMENT DATES FOR ACADEMIC YEAR 2013-14

Terms	Start date	Direct debit date	Date after which late fees are payable (if not paid by direct debit)	Penalty to be applied to any overdue tuition fee or accommodation fee balance
Term 1	30 Sep 2013	24 Oct 2013	1 Nov 2013	3%
Term 2	6 Jan 2014	23 Jan 2014	30 Jan 2014	3%
Term 3	23 Apr 2014	24 Apr 2014	14 May 2014	3%
Summer vacation*	29 Jun 2014	17 Jul 2014	24 July 2014	3%

*50 week accommodation only



You can set up a direct debit instruction to pay fees online at warwick.ac.uk/evasion

OTHER METHODS OF PAYMENT

Debit/credit card

Payments can be made via the University's automated telephone payment system by calling **0845 0040 357**. You will need to have access to your University number, your date of birth (as held on the University's database) and your credit/debit card details.

Cheque/bankers draft

These should be made payable to 'University of Warwick' and sent to Student Finance, University House, University of Warwick, Coventry CV4 8UW or handed in when you collect your University card.

Bank transfer

The University's bank details can be found at **warwick.ac.uk/studentfinance/pay**. Any bank charges deducted from your payment by the bank at the time of the transfer will be passed on to you. The University does not accept payment by Diners Club, nor does it accept payments in cash, eurocheque or travellers cheque. Please quote your University number and student name on any payment you make or on any transfer you make to the University's bank account. In addition, on the reverse of any cheques or bankers drafts, please write clearly what it is you are paying i.e. tuition fees or accommodation fees.

OTHER FINANCIAL AND FUNDING INFORMATION

You may find the following links useful:

[Applying for Student financial support \(Home/EU undergraduates and PGCE students\)](#)

🌐 **warwick.ac.uk/studentfunding**

[Information on Warwick Undergraduate National Scholarships and Bursaries](#)

🌐 **warwick.ac.uk/warwickusb**

[Funding for Postgraduate Students \(excluding PGCE students\)](#)

Funding opportunities available through the University of Warwick can be found at **warwick.ac.uk/gsp/scholarship**

General postgraduate funding opportunities within the UK can be found at **prospects.ac.uk**

[Payment of Postgraduate Stipends by the University](#)

If you are expecting to receive a postgraduate stipend from the University, please refer to **warwick.ac.uk/studentfinance/whentopay/paymenttostudents/maintenancebursary**

FINANCIAL DIFFICULTIES AND HARDSHIP FUNDS

warwick.ac.uk/hardshipfunds

If you are facing financial difficulties and are concerned that you may be unable to meet your financial obligations by the due dates, you must contact either:

Credit Control Team, **024 765 23636/72636**
(please call **0845 0040 357** to make payments)

Student Funding Team, (tel: **024 7615 0096**)

The Students' Union Advice Centre (tel: **024 7657 2824**), warwicksu.com/advice

If you contact these services, the University will make every effort to help you. If you do not contact them and you do not pay your fees by the appropriate deadlines, you may incur late payment penalties and you may be suspended from the University under Ordinance 16, 'Payment of Annual Fees, Residential Charges and Other Debts'. Application forms for all hardship funds are available from the Student Funding Office, University House or the Students' Union Advice Centre and can be downloaded from the University website at warwick.ac.uk/hardshipfunds

SUSPENSIONS, TRANSFERS AND WITHDRAWALS

If you are considering any of these options, please refer to the University's website at warwick.ac.uk/studentrecords and warwick.ac.uk/calendar/fees. Further information on the rules applied at the time you suspend/transfer/withdraw from your course can be found at warwick.ac.uk/calendar. For advice on the funding implications of suspensions, transfers and withdrawals please contact the Student Funding team on **024 7615 0096** or email to studentfunding@warwick.ac.uk

REFUNDS

Please refer to warwick.ac.uk/calendar/fees (7e. and 7f.) for the University's policy on refunds. If you think you are entitled to a refund, please email studentfinance@warwick.ac.uk and state "Refund" and your University number in the title of your email.

FREQUENTLY ASKED QUESTIONS

A list of FAQs can be found on the University website at warwick.ac.uk/welcome or on the Student Finance website at warwick.ac.uk/studentfinance/faqs

OPENING A BANK ACCOUNT

The University has two banks on campus, Barclays and Santander, so for convenience you might wish to open a student bank account with one of these. Almost all other major banks have branches in nearby Coventry, Kenilworth or Leamington Spa. Many banks offer student accounts, most of them with 'giveaways' or special deals to attract you. Make sure you do your research before you come to University to find out which bank account is best for you.

Don't let the offer of fancy gadgets or free gifts sway you into signing up for an account that might not be right for you in the long-term. Be aware that the campus banks can be particularly busy during the first weeks of term so if you can open an account with a local branch before you arrive at the University, we recommend that you do this. If you experience delays in opening an account, we recommend that you speak to the Student Finance team so that they can advise on late payment of your fees. To open a student bank account you will generally need to provide:

- Personal identification (such as a passport or EU identity card)
- Proof of student status (offer letter, including your address, or certificate of student status). International students can collect this certificate from the Panorama Room until Tuesday of week one, and after this from the Student Services Reception on the ground floor of University House. You will need to show a copy of your Certificate of Enrolment
- Proof of UK address (certificate of student status or tenancy agreement)
- Proof of overseas address if applicable (international students can use their offer letter including their home address or certificate of student status)

Further information for international students can be found in the *International Guide*.

Please also be aware that it is not safe to carry large sums of cash with you or to store it in your residence. If you must bring large sums of cash with you, please contact Security who will be able to help arrange temporary secure storage of your cash.

Academic life

TEACHING EXCELLENCE

At Warwick, you will be part of a dynamic community where knowledge is being created, rather than simply described, with teachers who are up to date, genuinely involved in the creative side of their subjects, passionate and enthusiastic. The quality of our teaching has been recognised by the award of nine prestigious National Teaching Fellowships from the Higher Education Academy.

We also have our own annual teaching awards – the Warwick Awards for Teaching Excellence – for which nominations are made by students and academic staff.

As much as the academics, you will be equally inspired by your fellow students. Warwick students match up to the spirit of the University; they are ambitious and passionate about learning. One of the many academic opportunities available to you is the URSS: Warwick Undergraduate Research Internships and we also have an undergraduate research journal called *Reinvention*. All journal articles are peer-reviewed by academics, just as with any ordinary academic journal. These are just a couple of examples of the vibrant learning community that you are about to become a part.

YOUR ACADEMIC DEPARTMENT

Your department is the key point of contact for academic matters and will provide information on course issues such as module registrations and assessments. Many departments issue their students with a department or course-specific handbook.

This should be read in conjunction with this guide and the *Student Handbook* which you will receive when you collect your University card. It is important that you attend any induction sessions that your department may have organised.

START.WARWICK

🌐 start.warwick.ac.uk

Start.Warwick is your personal homepage where you can view University services, information and news in one place. You can customise Start.Warwick to show the information and tools you want – things like your timetable, webmail, room search, staff and student directory, exam dates, local travel or the Library catalogue. Go to start.warwick.ac.uk and log in using your University ITS account.



The University of Warwick has been ranked 3rd in the world in the latest QS table of the world's top 50 universities under 50 years of age.

Access to central administration systems

The 'My Warwick Admin Systems' gadget in Start.Warwick links you to the Student Records System, where you can update your personal record, pay for fees and accommodation and register for course modules. You will also find links to exam dates, printer credit purchase and more in the My Warwick Admin Systems gadget.

EVISION MODULE REGISTRATION

🌐 warwick.ac.uk/evision

You should choose your modules online through warwick.ac.uk/evision (unless your department does not use eVision module registration). We advise you to register your module choices early, noting the deadline your department gives you.

warwick.ac.uk/evision connects you to the Student Records System and is one of the administration systems you can access from Start.Warwick.

TIMETABLES

📧 warwick.ac.uk/centraltimetabling

For help with timetables visit

📧 warwick.ac.uk/centraltimetabling/helpwithtimetables/

Personal lecture timetables

Your personal lecture timetable (PLTT) will be available via Start.Warwick on the day after you have chosen your modules. First add the 'My calendars' gadget to your Start.Warwick homepage and then add 'Lecture & Seminar Timetable'. You will still need to check with your department for details of seminars, tutorials, practicals and any other classes not booked through the Central Timetabling Office. For more information visit warwick.ac.uk/centraltimetabling/personallecturetimetables

Programme of study (POS) timetables

POS timetable grids show all of the core and optional modules available on a course of study in a particular year. They can help you to select alternative options online if you find that your chosen options clash on your personal lecture timetable. For frequently asked questions visit warwick.ac.uk/centraltimetabling/faqs

EXAMINATIONS

Although some departments will run exams throughout the year, the majority of exams for undergraduate students take place during weeks five to nine of the summer term. Exams for all students are staggered throughout that period so even if yours finish early we ask that you remember that other students may still be sitting their exams and you remain considerate towards them. Details about times and venues for your exams will be made available later in the year. Some examinations will also take place on Saturdays.

Students studying for a taught postgraduate degree may have exams at different times throughout the year. Your department will advise you of your examinations.

SUPPORT AND REPRESENTATION

Personal tutors

📧 warwick.ac.uk/personaltutors

All undergraduate and taught postgraduate students are allocated a personal tutor. Your personal tutor is a member of academic staff within your department and is your main point of contact for overseeing your academic progress and for discussing any concerns you may have about your course of study or department.



Student Staff Liaison Committee

📧 warwick.ac.uk/sslc

Student Staff Liaison Committees (SSLC) are an important communication channel between students and academic departments. SSLCs are chaired by a student representative, and made up of students and members of academic staff for each course or department. They provide a formal channel through which concerns or complaints about an academic department or course can be discussed, and act as a forum through which departments receive feedback from their students.

Student representation is co-ordinated by the Students' Union.

Senior Tutor

📧 warwick.ac.uk/seniortutor
Ground floor, University House

The University Senior Tutor is a member of academic staff responsible for providing support to individual students or groups from all Departments on academic and study-related matters. Students should seek the support of the Senior Tutor if they have concerns relating to their course which they are having difficulty resolving within their Department. The Senior Tutor's office is located on the ground floor of University House. The Senior Tutor operates as part of a wider team of Student Support Services.

Preparing for Warwick

SOCIAL MEDIA

Why wait until you arrive at Warwick to start making new friends? Through a variety of social networking sites you can start connecting right now with other new students of the University of Warwick.

Twitter

The University has an official Twitter account @warwickuni – follow us for the latest news and events from campus. You can also tweet with the hashtag #warwick2013 to connect with other students who will be joining the University this year.

Facebook

The University has an official Facebook page at facebook.com/warwickuniversity where you can see the latest news and events from the University. You will also find a number of unofficial Facebook groups and profiles set up for Warwick freshers and students. Please use your discretion when joining any “unofficial” groups as the information you receive from these may not be correct and should be treated with caution.

There are several other Twitter accounts and Facebook pages that have been set up by different departments in the University and you can find out about the official pages at warwick.ac.uk/socialmedia



The University has an official Facebook page, facebook.com/warwickuniversity, where you can see the latest news and events from the University.

UNIVERSITY APP

📱 warwick.ac.uk/mobileapps/start

The Start.Warwick App will help you settle in and find your way around campus. It's free for iPhone, iPad and Android users.

PACKING

Whether you start packing weeks in advance or throw it together at the last minute, deciding what to bring isn't always as easy as it might sound, so here are a few tips on what you should and shouldn't bring. For those joining us from overseas, there is further information in the *International Guide* about what not to bring through an airport when arriving in the UK.

Paperwork

There will be various pieces of paperwork that you will want to have to hand when you move into your accommodation. We recommend that you keep a folder of essential information, including things such as this guide, your passport-sized photographs for moving into residences, moving-in instructions, your Certificate of Enrolment, your record of immunisations, etc. International students should also see the *International Guide* for details of the documents that are useful to have to hand when arriving at the airport.



Clothes

If you are living on campus then you will have a good-sized wardrobe in your bedroom to store your clothes. Remember to bring clothes hangers. Also remember to bring plenty of warm clothing. The autumn term at Warwick might start out bright and sunny, but it can soon turn colder as the winter draws in and the nights get darker earlier. You might also want to bring washing powder and a laundry bag with you too for taking your clothes to the launderette. Clothes hangers, washing powder etc. are available to buy from Costcutter supermarket on campus.

Bed linen and towels

If you are going to be living on campus then bed sheets, blankets, pillows and pillow-cases are provided for you in your room. However, many students prefer to bring their own bed linen and a duvet with them. Duvets are provided in some student rooms. Please check the accommodation website for more information. You must also bring your own bath towels. If you are living off-campus bedding will not be provided.

Books

You may have already received instructions from your department to buy course books. You might like to purchase these beforehand from the University Bookshop at warwickbooks.com. The University Bookshop keeps a good stock of all core course books, so you may prefer to wait until you arrive to purchase them onsite. The Students' Union will be running a second-hand book sale during the first weeks of term, so it's also worth looking there for key course books. Please ensure that you buy correct up-to-date editions.

Computer or laptop

Every student bedroom on campus is connected to the University network, so you can easily connect your PC or laptop to the internet from your own room. We'll give you a free network cable so you can connect your machine to the network. For information on how to connect and our full Acceptable Use Policy, visit warwick.ac.uk/resnet

There is also a WiFi version of the residential network (you'll find it listed as 'ResNet secure' in the list of available networks on your computer) that you can connect to. It's covered by the same Acceptable Use Policy. For more information, including details of how to connect, visit warwick.ac.uk/wireless/ResNet-secure

If you don't have a computer or laptop, don't worry – there are plenty of computers available around campus that you can use.



**Visit the Students' Union
second-hand book sale
during the first few weeks
of term to save some money
on course books!**

We'll put a memory stick in your room before you arrive on campus, which will contain information on many of the services available around Warwick. Just plug it into a USB port on your machine to access this. You can keep the memory stick and use it to store your own files and folders.

Television

Study bedrooms are all a good size at Warwick, but a television in your room can take up a lot of space. Bedrooms also do not have aerials piped into the room (though many kitchens do). If you are bringing a television you might also need to bring a booster aerial. Don't forget that you will also need to buy a TV licence – every study bedroom is considered to be a separate address so a licence will only cover the use of a television in your room, not for everybody in your corridor or hall.

Kitchen appliances

All campus kitchens are equipped with refrigerators, freezers, cookers, microwaves, kettles and toasters. Unless you have a medical reason and permission from Warwick Accommodation, you are not allowed to use kitchen appliances in your bedroom.

Plates, cutlery, kitchen utensils

Do bring your own plates, cutlery and kitchen utensils (pots and pans, etc). If you don't wish to bring these with you, there are plenty of places and opportunities to buy them either on or close



to the campus. A Pots and Pans sale usually takes place on campus at the beginning of every year, where second-hand pots and pans are donated or collected, cleaned and sold on to new students.

Costcutter supermarket on campus also stocks a selection of kitchen utensils, cutlery, crockery and glassware. Don't forget to bring tea-towels, dish-cloths and washing-up liquid.

Food

Many people arrive at University with their first food shop already packed up in the car with them. Be cautious, however, about how much food you bring (particularly perishable goods). Space in refrigerators, freezers and kitchen cupboards does need to be shared and is therefore restricted.

Pictures and posters

In study bedrooms the pin board can be used to display posters using pins. Items should not be stuck to the walls or ceilings with anything that will damage them (blu-tack, cellotape or pins). If you arrive and feel you need a poster or two to brighten your room, why not pop along to the Poster Sale in the Students' Union in the first weeks of term.

Medication

If you take regular medication, make sure that you bring a decent supply with you to cover you while you get registered with the University Health Centre. International students should be aware that some items (antibiotics, for example) available to purchase directly from pharmacies in some countries are only available by prescription from a registered General Practitioner (GP) in the UK.

BICYCLES

Should you wish to take advantage of cycling around the University, there are plenty of conveniently located cycle storage spaces across the entire campus where you can secure your bicycle. Whilst cycle theft on campus is relatively low, please remember to always use a 'D' type lock when you leave your bike – these are the only locks we recommend you use. You should also consider marking your bicycle with your home postcode for added security. One of the two campus Police Officers, PCSO Andrew Fox, runs a FREE Cycle Registration Scheme; you can contact him at Andrew.Fox@warwick.ac.uk. For your added peace of mind, your details will be entered onto a secure database that will allow Security Services and the Police to check and trace owners of registered cycles. Finally, always ensure other road users can see you by wearing something brightly coloured and by using effective lights, at the front and rear, from dusk until dawn. Keep fit and GET ON YOUR BIKE!

YOUR SAFETY AND SECURITY

In the excitement of coming to University, the last thing you will want to think about is falling victim to a crime during your time here. Warwick is a relatively safe campus and our Security team operate 24 hours a day, 365 days a year. However, occasionally unfortunate events such as thefts do take place. Thinking about your security before you arrive at the campus can help in the long-term. Buying a strong 'D' lock for your bicycle and marking it with your home post code and registering it with the campus police officers, investing in a security cable attachment for your laptop and taking out adequate insurance cover are just some of the things that you can do before you arrive. You can register your things on independent, police supported website, immobilise.com. Additionally, specific security information will be given to you upon arrival on campus, by way of a short DVD production through the campus police officers and Warwick Security Services during your initial kitchen meetings.

Useful information on staying safe and secure on campus can be found at warwick.ac.uk/security. The University has an excellent relationship with the local police and has two dedicated campus police officers. West Midlands Police have produced a special website providing information on student safety at saferstudents.co.uk. We recommend that you take the time to visit this site and take a look around.

University life

WARWICK ACCOMMODATION

warwick.ac.uk/accommodation Student Reception, Senate House

There are more than 6,250 student rooms on the University campus managed and maintained by Warwick Accommodation. Campus accommodation for students is let on a 30, 39, 40 or 51-week basis. Warwick Accommodation also manages over 1,850 off-campus bedrooms which are let on a 42, 48 and 50 week basis. When you accept your offer of accommodation you are agreeing to abide by the Residential Accommodation Regulations as set out in the University Calendar (warwick.ac.uk/calendar), the terms laid out in your accommodation contract, and the guidelines provided in residential handbooks.

RESIDENTIAL LIFE TEAM

warwick.ac.uk/supportservices

The Residential Life Team is led by the Head of Student Support. The Team comprises of Wardens, Deputy Wardens, Sub Wardens and Resident Tutors who live within the halls of residence and are there to support the wellbeing of students living on campus. Knock on the door of your Resident Tutor if you need someone to talk to, or if you can't contact them directly try emailing studentsupport@warwick.ac.uk or telephone 024 7657 5570.

RECEIVING POST

warwick.ac.uk/Postroom/students

Your campus address is as follows:

Full name
Room and Flat number
Block name/number
Residence
University of Warwick
COVENTRY
CV4 7ES

If you include your University ID number, along with your postal address, this will speed up delivery.

All Post and Courier items for students resident at the University will be delivered to the Student Post Room at Westwood.

The Student Post room is open from 10:30am to 6pm Monday to Friday and 10am to 3pm on Saturday. Post is delivered to each residential block by 1pm Monday to Saturday. For some types of deliveries, we'll send you a notification card, asking you to come and pick it up from the Student Post Room. Please see the map at the back of this guide for the Post Room's location.

You'll need to bring your notification card with you, along with your student ID card. You can also track items coming in to you on our own track and trace facility, warwick.ac.uk/tracking

Please note that there are no postal services operating on Sunday.

All students are asked to update their online accounts with companies to ensure that items are not returned.

These services are for students living on campus only. If you're living off-campus, you should have post sent to your off-campus address.



**Warwick Accommodation
manages over 6,250
rooms on campus and
hundreds of properties
in Coventry, Leamington
and Kenilworth.**

Please note that due to Health and Safety considerations, we can only accept items up to a maximum of 15kg.

For general information about post at Warwick, visit the main post page warwick.ac.uk/postroom

LAUNDRY

On central campus the main launderette is situated directly behind the Students' Union and Rootes Building and contains coin operated washing and drying machines. Arthur Vick, Bluebell, Claycroft, Sherbourne, the Heronbank and Lakeside Village, the Cryfield Village and Tocil residences also have laundry rooms. On the Westwood campus the launderette is located in the Institute of Education building and there are laundry rooms in each block.



Living off-campus

WARWICK ACCOMMODATION

📍 warwick.ac.uk/accommodation
Student Reception, Senate House

Warwick Accommodation also manages hundreds of properties in Coventry, Leamington Spa and Kenilworth. Most off-campus accommodation for students is let on a 42 or 48-week basis. There are tenancies for groups and individuals. There are also a limited number of 50 week lets available for postgraduate students. The majority of properties are within easy reach of a direct bus-route to the campus, or within walking distance of the campus. When you accept your offer of accommodation you are agreeing to abide by the terms laid out in your accommodation contract, and the guidelines provided in handbooks.

WARWICK AND THE ENVIRONMENT

📍 warwick.ac.uk/environment

The University is committed to preserving the environment at a local and global level and has an overriding ambition to make the Warwick campus “distinguished by environmental quality” (Vision 2015). Protection of the environment and reduction of carbon emissions is something that our student body is also passionate about. You can participate in a number of ongoing environmental initiatives whilst on the campus: incorporate elements of environmental sustainability into your studies, join some of the environmental societies across the University, use the mixed recycling facilities in halls of residence and participate in energy conservation competitions. For further information, including advice on reducing carbon emissions and information on recycling facilities available on campus, visit the Warwick and the Environment web pages.



Campus facilities

CAFÉS, BARS, RESTAURANTS AND SHOPS

🌐 warwickretail.com

Campus life offers far more than just a learning environment. We have a wide range of cafés, bars and restaurants across campus, including Westwood, Gibbet Hill and the Students' Union. The University also has two Costa Coffee outlets, one in Rootes building and the other in the Business School. Shops include a large Costcutter on central campus which is open 7 days a week and includes a Post Office. You will also find a hairdresser, pharmacy, travel agent and branches of Santander and Barclays.

Top up the Eating at Warwick facility on your University card and you will also receive 10% discount off food and drink in all cafés, bars and restaurants. For further information visit warwick.ac.uk/eating

THE CHAPLAINCY

☎ 024 7652 3519

✉ chaplaincy@warwick.ac.uk

🌐 warwick.ac.uk/chaplaincy

At the heart of central campus, the Chaplaincy is a vibrant space providing pastoral and spiritual care to all members of the University community, those of all faiths and of no faith.

It provides a space for worship and quiet reflection, as well as study, discourse and hospitality. The Chaplaincy is home to the Christian (Catholic, Anglican and Free Church), Jewish and Muslim Chaplains, who are always glad to meet students socially and pastorally.

SPORTS FACILITIES

🌐 warwick.ac.uk/sport

The University of Warwick has excellent sports facilities across the campus. These include:

- Newly Refurbished Lifestyle Gym and Lifestyle Studio's
- 25m Swimming Pool and Sauna
- Three Sports Halls
- Indoor Climbing Centre and Bouldering Room
- Squash Courts
- Three Synthetic Floodlit Pitches
- Extensive Outdoor Grass Playing Field and Sports Pavilion
- Tennis Centre with 4 Indoor and 4 Outdoor Floodlit Pitches
- Athletics Track



WARWICK SPORT

Sport plays a significant role in the student experience at Warwick. With exceptional facilities and extensive opportunities available whether you are an absolute beginner, looking to keep fit with friends, try a new challenge, join a club (we have over 70) or compete at an elite level in your chosen discipline. Joining Warwick Sport provides numerous chances to get involved in Sport, Active and Lifestyle Programmes as well as the Club Programme. Additional fees apply to join the Lifestyle Gym, the Indoor Climbing Centre and the Indoor Tennis Centre. For joining fees, membership information and to register with Warwick Sport visit warwick.ac.uk/warwickssport



Join Warwick Sport to keep fit, join a club, make new friends and try a new challenge!



WARWICK ARTS CENTRE

🌐 warwickartscentre.co.uk

Based at the heart of the campus, Warwick Arts Centre has a national reputation for its wide-ranging, diverse and international programme of performances, screenings and exhibitions.

With a concert hall, theatres and a cinema, places to eat and drink, and the acclaimed Mead Gallery, there are many opportunities for students to both participate and attend.

MUSIC CENTRE

🌐 warwick.ac.uk/musiccentre

The Music Centre caters for all students interested in developing or keeping up their music skills. Students can participate in one of the many music societies here at Warwick or just play or sing for fun using our practice rooms. The Centre also offers vocal and instrumental tuition, musical resources and rehearsal and performance spaces.

NURSERY

🌐 warwick.ac.uk/nursery

Rated 'Outstanding' by OFSTED, the nursery is located beside the lake in the Lakeside and Heronbank village. The nursery, which has 78 places, is open to the children of students and staff aged between 3 months and 5 years. Open for 50 weeks of the year, the nursery offers full-day and sessional care depending on parents' needs.

The nursery is an approved Forest School. Other activities include dance classes, tennis lessons and trips to the Warwick Arts Centre.

Generally places in the nursery are offered on a first-come, first-served basis and prior booking is essential. Please see the nursery web site for more information on fees and an application form.

Getting around

🌐 warwick.ac.uk/transport

CAR PARKING

🌐 warwick.ac.uk/parking

There are severe pressures on car parking on the University campus and there is no dedicated parking for students. There are also parking restriction schemes in place in the residential areas around the campus. Local public transport provides an excellent means of accessing the campus and nearby towns, and students are strongly advised not to bring cars onto campus. Only in exceptional circumstances will resident students be allowed to apply for permission to park on campus, for example if they have a disability. Details of the application process can be found on the car parking web pages. Regulations governing car parking on campus can also be found in the University Calendar, warwick.ac.uk/calendar

STUDENT CAR SHARE

🌐 warwick.ac.uk/takeamate

In January 2010 the University launched a formal car share scheme dedicated for Warwick students called 'Take a Mate'. The scheme facilitates students finding fellow students who wish to car share, which not only helps the environment, but can save you money too! If you are interested in car sharing, you can find more information by visiting the 'Take a Mate' web pages.



Local public transport provides an excellent means of accessing the campus and nearby towns.

PUBLIC TRANSPORT

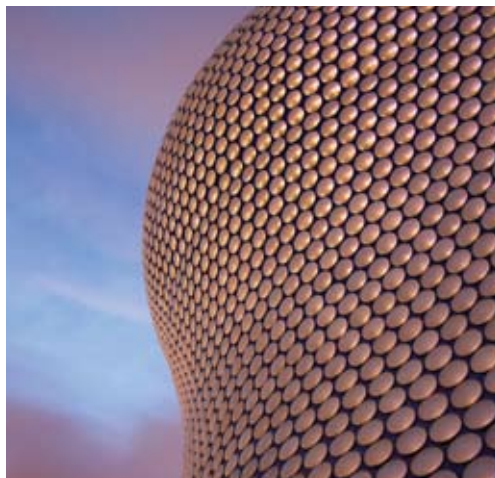
🌐 warwick.ac.uk/environment/transport/publictrans

Bus travel

There are good public transport links to the University campus with frequent bus services connecting the campus with the nearby towns of Kenilworth and Leamington Spa and with the city of Coventry.

A number of bus stops are located on the University campus including the main stop opposite the Arts Centre, and other stops opposite the Humanities Building, by the Gate House, on Gibbet Hill Road and along Kirby Corner Road by the Westwood campus.

A daily bus service links the main campus in Coventry to the School of Life Sciences campus at Wellesbourne, Warwickshire. The service number UW2 operates three services a day via Leamington Spa and offers subsidised bus fares for students.



In April 2011 Warwick subsidised the development and start up of 20 new bus services from areas of Coventry to the main campus offering subsidised public transport for all students. Details of the new bus services can be found on the University web pages warwick.ac.uk/estates/transport

Train travel

Coventry train station and the Pool Meadow bus station (in Coventry city centre) provide good rail and coach links connecting Coventry with other parts of the country.

Campus Shuttlebus Services

📍 warwick.ac.uk/shuttlebus

The University runs three Shuttle Bus services - one in the morning, one in the daytime and one at night. The daytime service includes the Student Post Room on Westwood campus in its route. Timetables can be found on the University web page warwick.ac.uk/shuttlebus

THE LOCAL AREA

📍 warwick.ac.uk/about/community

The University of Warwick campus is located on the border of Coventry and Warwickshire. Coventry city centre is approximately 20 minutes from central campus by bus, which also calls at Coventry's main railway station. Birmingham, the UK's second city, is just a 20 minute train ride from Coventry.

Coventry city centre boasts excellent shopping and historical attractions, including the stunning Coventry Cathedral, the Coventry Transport Museum, Herbert Art Gallery, St Mary's Guildhall and Medieval Spon Street. To the north of the city is the Ricoh Arena. A football and live concert venue, the Arena also has several bars, restaurants and a casino.



Directly south of the University campus and just 10 minutes by bus is the historic town of Kenilworth, with its stunning Castle ruins. Kenilworth also offers plenty of good restaurants and traditional pubs.

Head slightly further south of the University beyond Kenilworth and you'll reach the towns of Royal Leamington Spa and Warwick.

Leamington is a popular place for undergraduate students to live and has great bus links to the University. Leamington is excellent for shopping or for socialising in its many restaurants, cafés and bars. The Jephson Gardens are a great place to relax on a sunny day.

The neighbouring town of Warwick is steeped in history, and its Castle is one of the UK's most popular visitor attractions. Warwick Castle hosts special events throughout the year including pop concerts and themed events.

Finally, travel further south beyond Leamington Spa and Warwick and you'll reach Stratford-upon-Avon: Shakespeare country. Stratford is approximately 30 minutes drive by car from the University campus and is well worth a visit. Excellent shopping and restaurants are combined with tourist attractions, including Shakespeare's Birthplace. The town is also home to the Royal Shakespeare Company, and taking in one of their performances is a 'must-do' during your time at Warwick.



Arriving at Warwick

Welcome home

“Coming to study at the University of Warwick is not just an academic experience. For many it is also a life experience. Whether you will be living on campus, or in the local community, Student Support Services will do what they can to help you feel welcome. We want your arrival at Warwick to be as smooth as possible so that you can create an environment which is suited to your learning and development needs.



Arrivals Weekend is the busiest weekend of the year on campus, with a buzz of excitement only rivalled by graduation week. Whenever you arrive we want to ensure that you feel welcome.

Our campus is an exciting hub of world-class research, teaching and learning, and is home to approximately 6,500 people, and many more living in the local community. For those of you moving to Warwick this autumn, welcome home!

The University community stretches far and wide, and regardless of where you will be living, you will still be very much part of it. The network of Student Support Services (outlined on our website at warwick.ac.uk/supportservices) are available for you to access whenever you need them.

When you arrive you will make lots of new friends. Remember, everyone is in the same situation as you – perhaps a little nervous, sometimes a little homesick, but all undoubtedly excited and eager to start enjoying life and study at the University of Warwick.

This section of the guide will provide you with essential information for your arrival and advice on living in campus or off-campus accommodation and living with others. The Student Support team is always happy to hear from you. We are based on the Ground Floor of University House if you ever need to stop by, or you can email us at studentsupport@warwick.ac.uk

Welcome to Warwick and welcome to your new home away from home.”

Shirley Crookes

Head of Student Support

ARRIVALS WEEKEND

**Saturday 28 and
Sunday 29 September 2013**

GETTING TO YOUR RESIDENCE

The majority of new undergraduate students move into their campus accommodation on Arrivals Weekend, which will take place on 28 and 29 September 2013. This is one of the busiest weekends on campus with more than 6,250 campus rooms receiving their new occupants. Warwick Accommodation will issue detailed arrival instructions when they issue you with your offer of accommodation. Please read these instructions carefully.

To ease congestion international students who have booked onto the International Orientation programme may arrive on 24 September. We ask that all other undergraduate students with surnames beginning A-L aim to arrive on campus on Saturday 28 September, and those with surnames M-Z aim to arrive on Sunday 29 September. Where possible, please try to adhere to this request. Rooms will be available from 09:30 on each of those days.

Postgraduate students allocated to campus can move into accommodation from 21 September.

Students in off-campus accommodation will receive arrival instructions from Warwick Accommodation. Further information can be found on the Warwick Accommodation website at warwick.ac.uk/accommodation

CAR PARKING AND TRANSPORT

Whilst there is extensive car parking provided across the University campus, parking facilities close to each hall of residence are limited. You will be advised of a short-term parking zone when you arrive, which will allow you to unload your belongings into your accommodation. Once you have unloaded your vehicle, you **MUST** move it to a permanent car park as quickly as possible. Please ensure that you only park in designated areas and you do not block emergency access routes with your vehicle.



**Friends and family are
welcome on campus over
Arrivals Weekend to help
you unpack and settle in.**

WHAT TO DO ON CAMPUS

During Arrivals Weekend there will be information on the facilities, activities, advice and opportunities available to you, including student support and advice services, transport and security services.

Areas of the University for you to visit and find out more about over the weekend include the Library, Sports Centre, Music Centre and the Chaplaincy. There will be information about the local community and nearby towns in the Arts Centre.

The Warwick Welcome Service student ambassadors will be running campus tours from the Rootes Building throughout the weekend, including a general tour, tours to Warwick Business School, Gibbet Hill and Westwood campus. For more information visit warwick.ac.uk/welcome/arriving

VICE-CHANCELLOR'S WELCOME ADDRESS FOR PARENTS AND SUPPORTERS

Bringing someone to study at University can be an exciting and even emotional time for their family. At Warwick, we want parents and guardians to feel that they are part of our community too. During Arrivals Weekend the Vice-Chancellor will be formally welcoming new students' supporters to the University and telling them a little more about what they can come to expect over the coming months and years at the University. The Vice-Chancellor's welcome address for families will take place at 2pm on Saturday 28 September and Sunday 29 September 2013 in the Butterworth Hall, Warwick Arts Centre.

You can also register for communications from Warwick if you wish to hear our latest news. We provide termly email updates to tell you the latest developments on campus and keep you in touch with what Warwick has to offer. Please register for these communications at warwick.ac.uk/family

UNPACKING AND GETTING CONNECTED

If you're bringing your own computer or laptop with you, you'll want to get connected to the University network. For information on how to connect and our full Acceptable Use Policy, visit warwick.ac.uk/resnet

If you need help with anything, please call the Residential Network (ResNet) Help Desk on extension **75000**. For help with any other IT services, telephone extension **73737**.

We'll leave a network cable in your room ready for when you arrive so that you can connect.

There is also a WiFi version of the residential network (you'll find it listed as 'ResNet secure' in the list of available networks on your computer) that you can connect to. It's covered by the same Acceptable Use Policy. For more information, including details of how to connect, visit warwick.ac.uk/wireless/ResNet-secure

RESIDENTIAL LIFE TEAM

The Residential Life Team comprises a wide network of Resident Tutors, Sub Wardens, Deputy Wardens and Wardens who live and work in the halls of residence alongside the students. They are there to support you and ensure that your hall of residence is a safe and pleasant place in which to live and study. They are a key part of the University's extensive support system and often your first point of contact to help you deal with a range of issues from home-sickness to noisy neighbours or personal problems. If they can't help you, they will know somebody that can.



The Vice-Chancellor invites all parents and supporters to a Welcome Address during Arrivals Weekend

You will meet your Resident Tutor during your first few days at Warwick. Do get to know them and familiarise yourself with how to contact them. Knocking on their door or leaving them a note will often ensure a prompt response.

PROBLEMS WITH YOUR ACCOMMODATION

Halls of residence at the University of Warwick are well-maintained and thoroughly cleaned and prepared for your arrival. In the unlikely event that there is a maintenance issue with your room or communal areas please report this to Warwick Accommodation. You can report faults online at warwick.ac.uk/faultswa

DIFFICULTY SETTLING IN

The Residential Life Team take the utmost care in allocating rooms to individuals according to any special needs or circumstances that they may have outlined on their application. We understand that occasionally individuals may have difficulty settling into their accommodation and their new surroundings.



Arrivals Weekend is an exciting time for new students; find your halls, make new friends and find out what the University has to offer.

In the unlikely event that this is the case for you, please talk to the Resident Tutor responsible for your hall of residence. Home-sickness is quite normal and can sometimes impact on your ability to feel settled in your first few weeks in residence. We generally recommend that you allow yourself a little time to try to settle in properly.

If after a few weeks you still aren't happy then your Resident Tutor will do all they can to try to help you. This might involve making a request to move to a room elsewhere within your hall or making a request to transfer to another hall of residence altogether.

Requests to transfer to another hall of residence can be made through Warwick Accommodation from Monday 14 October 2013 but we cannot guarantee that your request will be successful.

COOKING AND FOOD STORAGE

All halls of residences have shared kitchens. All kitchens have a sink, cooker, microwave, kettle, toaster, fridges and freezers. You will need to provide your own cooking utensils, pots, pans, cutlery and plates. Kitchen appliances, including fridges, are not permitted in study bedrooms unless you have been granted permission by Warwick Accommodation on medical grounds.

Cupboard space is provided in every kitchen for you to store kitchen equipment and non-perishable food.

Please be aware that kitchen facilities are shared and space is restricted. It is understandable that many new students may wish to bring large amounts of food with them during Arrivals Weekend. However, it is advisable to keep this to a minimum, particularly for foods that require fridge or freezer space. Please be aware of others' right to store their items in those spaces.

During the evenings several people may also wish to use cooking facilities at any one time. Please be considerate of your neighbours' cooking needs and avoid taking over the kitchen and its equipment just for yourself. Please also tidy and wash-up immediately after you have finished cooking so that your neighbours can use the space.

ENVIRONMENTAL RESPONSIBILITY

As a Warwick resident, you are strongly urged to consider the environmental impact of your activities. Please use energy responsibly and utilise the existing recycling facilities. In addition, you can participate in a whole host of environment-related activities to drive improvements across the campus. For further information, please visit warwick.ac.uk/go/environment

Collecting your University card

If you are a full-time or part-time student who will attend the campus at some point, collecting your University card completes your enrolment with the University of Warwick. Your University card gives you access to the Library and to certain buildings around campus. The table opposite shows the date, time and location for collecting your card. We ask that you only come to collect your card on the day, venue and time that has been allocated to you. The Panorama Room is on the top floor of the Rootes Building, and Student Reception is just off the Atrium on the ground floor of University House. Please refer to page 36 or the online schedule (with interactive online map) to find out where your venue is located warwick.ac.uk/welcome/arriving/enrolmentevents

If you are unable to collect your card during your designated session then you will be able to pick it up from the Student Reception in University House from Monday 8 October 2013 onwards. Please be aware that Student Reception can be extremely busy at peak times of the year, therefore if you have been allocated a session in the Panorama Room, we strongly encourage you to attend that session. Similarly, if you are starting your course at a later point in the year, your card will be available from the Student Reception, unless you are told otherwise by your course administrator.

IDENTIFICATION AND DOCUMENTS

To collect your University card you will need to bring:

- A suitable form of identification (read information below)

AND

- Your Certificate of Enrolment (or the Certificate number)

Please note that you will not be able to collect your card without a suitable form of identification.

UK and other European Economic Area (EEA) students

Should provide a form of official identification that features your name. Appropriate examples of these would include your passport, photocard driving licence (and/or paper counterpart), EU National Identity card, Student Loan Company letter, or utility bill.

Students from outside the EEA

If you require immigration permission to study in the UK, you must provide valid visa documentation as your form of identification. Please note that a copy of your visa and passport will be taken at the point of University card issue so you must present all original documents:

Tier 4 Visa Holders

If you hold a Tier 4 visa your sponsor must be the University of Warwick.

If you used a CAS (Confirmation of Acceptance of Studies) issued by another institution to obtain your Tier 4 visa please read the information below.

If there is time, we would strongly recommend that you use your Warwick CAS to apply for a new Tier 4 visa before you travel to the University of Warwick.

If there is no time to obtain a new Tier 4 visa with the University of Warwick as your sponsor, you will only be able to complete your enrolment and issue your University card if you can provide sufficient evidence that you have taken steps to obtain appropriate immigration permission for study

- Students whose current visa was granted on the basis of an immigration application submitted BEFORE 5 October 2009. You must present either an email or letter from the Home Office which confirms you have been granted permission to switch sponsor to the University of Warwick.

OR

- Students whose current visa was granted on the basis of an immigration application submitted AFTER 5 October 2009. You must present a copy of your previous visa and a letter from the Home Office, which confirms that you submitted an application for a visa appropriate for study before your previous visa expired.

Students with permanent residency or indefinite leave to remain

If your passport is for a nationality that would normally require immigration permission to study in the UK, but you have permanent residency or indefinite leave to remain in the UK, you must provide your original passport and any residence permits as your form of identification. If you are seeking asylum or have been granted refugee status, and you do not have a passport, you must provide documentation from either the Home Office or your immigration solicitor, which confirms you have valid permission to be in the UK with no prohibition on studying.

Your Passport is with the Home Office

If your passport is with the Home Office as part of an in-progress visa application, you must provide a copy of your previous visa and a letter from the Home Office acknowledging receipt of your application, which confirms that you submitted an application for a visa appropriate for study before your previous visa expired.

You will not be issued a University card without a suitable form of identification.

Arrangements for completing your enrolment and collecting your University card are as follows:

UNIVERSITY CARD COLLECTION TIMES 2013-14

Date	Event	Time	Location
Mon 8 July	10 week Pre-session English (CAL)	14:00 – 16:00	University House Atrium
Mon 12 Aug	5 week Pre-session English (CAL)	13:30 – 16:30	University House Atrium
Mon 19 Aug	PGCE School Direct Primary and School Direct Salaried	11:00 – 12:00	University House Atrium
Mon 19 Aug	PGCE Secondary (including Secondary School Direct and School Direct Salaried)	13:30 – 15:00	University House Atrium
Mon 2 Sep	PGCE Primary and Early Years	11:00 – 12:30	University House Atrium
Mon 16 Sep	MSc Economics Pre-sessional	10:00 – 12:30	University House Atrium
Fri 20 Sep	Higher Education Foundation Programme (HEFP)	10:00 – 11:00 12:00 – 15:00	University House Atrium University House Atrium
Mon 23 Sep	Warwick Medical School (home students only)	13.30 – 16.30	Common Room, Medical Teaching Centre
Wed 25 Sep	Orientation (including International Medical Students)	10:00 – 16:30	Panorama Room, Rootes Building
Thu 26 Sep	MSc Management, MSc Business (Finance & Accounting), MSc Business (Behavioural Science), MA Management & Organisational Analysis and MSc Business (Marketing)	09:30 – 11:00	Panorama Room, Rootes Building
Thu 26 Sep	MSc Financial Maths, MSc Finance, MSc Finance and IT, and MSc Finance and Behavioural Science	11:00 – 12:00	Panorama Room, Rootes Building
Thu 26 Sep	MSc Management Science and Operational Research, and MSc Business Analytics and Consulting	12:00 – 13:00	Panorama Room, Rootes Building
Thu 26 Sep	Full-time MBA, and MSc Marketing and Strategy	13:00 – 14:00	Panorama Room, Rootes Building
Thu 26 Sep	MSc Finance and Economics and MSc Accounting and Finance	14:00 – 15:00	Panorama Room, Rootes Building
Thu 26 Sep	Undergraduate Part-time reception	17:30 – 19:00	Panorama Room, Rootes Building
Fri 27 Sep	International students (excluding Cal students) *	09:30 – 15:00	Panorama Room, Rootes Building
Sat 28 Sep	New Undergraduates: Surnames A to L	09:30 – 16:30	Panorama Room, Rootes Building
Sun 29 Sep	New Undergraduates: Surnames M to Z	10:30 – 16:30	Panorama Room, Rootes Building
Mon 30 Sep	New Postgraduate students: Surnames A to L (and CAL students) **	09:30 – 16:30	Panorama Room, Rootes Building
Tue 1 Oct	New Postgraduate students: Surnames M to Z (including Early Childhood Studies Students and 2+2 students)	09:30 – 14:00	Panorama Room, Rootes Building

* Excluding students who completed the Pre-session English course.

** Including students who completed the Pre-session English course.

Please note that these sessions are correct at the time of going to print but may be subject to change.

Check the latest enrolment information provided at warwick.ac.uk/welcome

Getting started

YOUR FIRST WEEKS AT WARWICK ARE GOING TO BE BUSY. YOU'LL NEED TO SETTLE INTO YOUR ACCOMMODATION, COMPLETE THE ENROLMENT PROCESS, ATTEND WELCOME SESSIONS, FIND YOUR ACADEMIC DEPARTMENT, SIGN UP FOR SOCIAL OR SPORTS CLUBS, ATTEND SPECIAL INFORMATION AND INTEREST SESSIONS... WHILST MAKING NEW FRIENDS AND FINDING YOUR WAY AROUND A NEW CAMPUS.

Within this section we have listed the key events and introduction sessions taking place. There is so much to do in the first few weeks of term that planning your time carefully is key to making the most of everything that the University and Students' Union has to offer.

Make sure you organise your time carefully between academic activities, personal development opportunities and social activities. Learning to manage your time wisely in your first few weeks will stand you in good stead for balancing the rest of your time here.

VICE-CHANCELLOR'S ADDRESS TO STUDENTS

The Vice-Chancellor invites all students to a formal welcome address during Week One to mark your arrival at Warwick. This will provide an excellent opportunity for you to meet other students and really begin to understand what it means to be part of one of the UK's leading universities. Students are invited to attend the Vice-Chancellor's address at the following times:

Undergraduates

Monday 30 September:

9am – Butterworth Hall, Warwick Arts Centre

Postgraduates

Tuesday 1 October:

9am – Cinema, Warwick Arts Centre

ACADEMIC INDUCTION

It is important to visit the Welcome website, warwick.ac.uk/welcome, for full details and updated information on academic induction.



“Warwick is the most highly targeted University by the biggest graduate recruiters.”

High Fliers 2013

Undergraduate students

Each academic department will hold welcome sessions for their undergraduate students. It is important that you attend the session for your course as these sessions will provide you with essential information on your academic studies for the year ahead. Please check the Welcome website for details of the time and location of your department's session. Unless otherwise stated, all welcome sessions take place on Monday 30 September 2013.

Postgraduate students

Postgraduate students should check directly with their department for details of induction sessions or course information for your programme. Information on additional induction events for all taught and research postgraduate students can be found on page 35.

NHS family doctor services registration form



Please complete in BLOCK CAPITALS with a ball point pen and tick or delete as appropriate

Patient's details

Date of birth	<input type="radio"/> D <input type="radio"/> D <input type="radio"/> M <input type="radio"/> M <input type="radio"/> Y <input type="radio"/> Y	NHS number	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>
Title	Mr/Mrs/Miss/Ms	Surname	
First name(s)			
Male	<input type="radio"/>	Female	<input type="radio"/>
		Previous surname(s)	
Town and country of birth			
Term time address			
Postcode		Telephone number	

Please help us trace your previous medical records by providing the following information

Your previous address in the UK
Name of previous doctor while at that address
Address of previous doctor

If you are from abroad

Your first UK address where registered with a GP	
If previously resident in UK, date of leaving	<input type="radio"/> D <input type="radio"/> D <input type="radio"/> M <input type="radio"/> M <input type="radio"/> Y <input type="radio"/> Y
Date you first came to live in UK	<input type="radio"/> D <input type="radio"/> D <input type="radio"/> M <input type="radio"/> M <input type="radio"/> Y <input type="radio"/> Y



Please continue overleaf

If you are returning from the armed forces

Your address before enlisting	
Service/personnel number	Enlistment date <div><div>D</div><div>D</div><div>M</div><div>M</div><div>Y</div><div>Y</div></div>

If you are registering a child under five

I wish the child to be registered with the doctor named overleaf for Child Health Surveillance

If you need your doctor to dispense medicines and appliances *(not all doctors are authorised to dispense medicines)*

I live more than one mile in a straight line from the nearest chemist

I would have serious difficulty in getting them from a chemist

Signature of patient	Signature on behalf of patient
Date <div><div>D</div><div>D</div><div>M</div><div>M</div><div>Y</div><div>Y</div></div>	Date <div><div>D</div><div>D</div><div>M</div><div>M</div><div>Y</div><div>Y</div></div>

NHS Organ Donor registration

I want to register my details on the NHS Organ Donor Register as someone whose organ/tissue may be used for transplantation after my death. Please tick the boxes that apply.

Any of my organs/tissue <div></div>	Kidneys <div></div>	Heart <div></div>	Liver <div></div>	Corneas <div></div>	Lungs <div></div>	Pancreas <div></div>
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Signature confirming agreement to organ/tissue donation	For more information: Please ask at the Health Centre reception for an information leaflet, visit the website uktransplant.org.uk or call 0845 60 60 400
Date <div><div>D</div><div>D</div><div>M</div><div>M</div><div>Y</div><div>Y</div></div>	

NHS Blood Donor registration

I would like to join the NHS Blood Donor registration as someone who may be contacted and would be prepared to donate blood.

I have given blood in the last three years

Signature confirming consent to inclusion on the NHS Blood Donor register	For more information: Please ask for the leaflet on joining the NHS Blood Donor register
Date <div><div>D</div><div>D</div><div>M</div><div>M</div><div>Y</div><div>Y</div></div>	

Preferred address for donation *(if different from your term time address)*

Postcode

My Warwick Journey: Student Careers and Skills

'My Warwick Journey' is all of the opportunities and experiences that you will have during your time at Warwick.

You are a part of Warwick life and all that the University has to offer. Making the most of your time here, and reflecting upon it, will help you explore who you are, including what is important to you and your unique values and attributes. Not only is this exciting, but also useful when considering your future and will put you in a strong position to pursue your ambitions after university.

Alongside immersing yourself within your chosen department and studying for your degree, you might choose to try volunteering, arrange work experience or an internship, become involved in one of the many student societies or develop further professional or personal skills.

Student Careers and Skills can help you on your journey with skills workshops, CV advice, one to one sessions, work experience guidance and job market and employer information.

REGISTERING WITH THE HEALTH CENTRE

uwhc.org.uk

The University has a National Health Service (NHS) Health Centre located at the heart of campus. We encourage all students living on campus and in the off-campus catchment area to register with the Health Centre. The beginning of term is a busy time of year for the Health Centre with thousands of new students registering with the practice.



To make this a little easier we are including the registration form in this publication for you to begin to complete some of the sections before you arrive on campus. Information such as your term-time address you will not know until you arrive, but it is worth completing other sections – particularly your NHS number – before you leave home for the University (international students who have not registered with the NHS in the UK before this visit will not have an NHS number and should leave this section blank).

When you arrive on campus take your completed registration form to the dedicated area that will be set up for Health Centre registration in the Chancellor's Suite, Rootes Building from Wednesday 25 September to Tuesday 1 October. Please note you should do this after collecting your University card. You will then be asked to complete a health check form.

For this, you will need a record, including dates of your immunisations, which can be obtained from your current GP, and details of any medication you are currently taking. It is important to bring these with you. Information provided to the Health Centre is treated as confidential.

STUDENTS' UNION EVENTS

The Students' Union also plans an active programme of events for students throughout your years of study here, including numerous opportunities to find out about societies and sports clubs. The Students' Union will communicate their final events programme directly to you. You may also want to:

- Head over to the SU building on Arrivals Weekend to look around the Freshers' Fair, find out about student life and get your souvenir Freshers' T-shirt
- Look on the Union's website (warwick-su.com) to find out details of events taking place over the first two weeks – including the Societies Fair and Sports Fair
- Visit the Union's venues – The Copper Rooms, The Terrace Bar and The Dirty Duck – with your hallmates for a great night out. Whatever type of music you're into, or if you just want to have a dance and meet new people, there's sure to be an event for you! For a full programme of events planned for the year ahead and to book tickets online, visit warwick-su.com. Recent acts to have appeared at the Union include Labrinth, Rudimental, Noah & The Whale, Feeder, Chase & Status, Zane Lowe, Ministry of Sound, Sub Focus and more!

Being a postgraduate student

Welcome

“On behalf of the Graduate School and the Chair of the Board of Graduate Studies, I would like to welcome to Warwick those of you who will be joining us to undertake postgraduate study. With over 40% of our student body being made up of postgraduates, Warwick is strongly committed to providing you with a world-class education, whether in advanced level taught courses, in the form of research training, or a combination of the two. The Graduate School at Warwick is responsible for upholding the high standards of our graduate educational provision and of the wider postgraduate student experience, and you should feel free to contact us for advice at any time during the course of your studies. We also look forward to welcoming you to Warwick in person at our postgraduate induction events to be held over the course of the academic year.”



Maria Owens

Assistant Registrar, Graduate School

MASTERS SKILLS PROGRAMME

Use the Masters Skills Programme to help you achieve transition to postgraduate study, enhance your research skills, boost your employability and meet other Warwick students. The Warwick Skills Workshops provide opportunities for you to hone your academic, personal and professional development skills, and may lead to the Warwick Skills Portfolio Award. For more information visit warwick.ac.uk/skills/msp

“The workshops have been the biggest step that I have taken toward self development. I feel a huge surge in my confidence levels and am positive that I am graduating as a better, smarter and more enriched student.”

Warwick Business School student

Located in the centre of campus is the ‘**PG HUB**’, accessible by the entire postgraduate community at Warwick. This relatively new space is dedicated to supporting you in the broadest context of postgraduate life, not just study, and is a great place to meet and collaborate with people outside your immediate department. More information on the PG Hub can be found at warwick.ac.uk/library

WE WOULD LIKE TO EXTEND A WARM WELCOME TO THOSE OF YOU ABOUT TO EMBARK ON A POSTGRADUATE DEGREE AT THE UNIVERSITY OF WARWICK. WHILE MUCH OF THE INFORMATION PROVIDED IN THIS GUIDE IS APPLICABLE TO BOTH UNDERGRADUATE AND POSTGRADUATE STUDENTS, THE INFORMATION IN THIS SECTION IS SPECIFIC TO OUR POSTGRADUATE TAUGHT AND RESEARCH STUDENTS.

MOVING IN

Campus contracts for postgraduate students begin on 21 September 2013. Students will receive arrival instructions with their contract. Off-campus contracts start on a variety of dates depending upon the let length. Further details will be available on the contract and in the arrival instructions.

ACADEMIC INDUCTION FOR POSTGRADUATE STUDENTS

Students should check directly with their department for details of induction sessions or course information for your programme. Many departments issue their students with a department or programme-specific handbook.

MASTERS STUDENTS WELCOME RECEPTIONS

All Taught Masters students are invited to attend a Welcome Reception hosted by the Graduate School. This is the ideal opportunity to socialise with other Masters students and find out more about postgraduate life at Warwick. Light refreshments will be served and the events will take place on Tuesday 1, Wednesday 2 and Thursday 3 October 2013, between 6 – 7:30pm. Book your place at warwick.ac.uk/welcome/firstweeks

INFORMATION FOR RESEARCH STUDENTS

For the latest information on the University of Warwick and the facilities available to support you in your studies please see the Graduate School website at warwick.ac.uk/graduateschool

Induction Workshop for New Research Students

The Research Student Skills Programme (RSSP) invites you to attend 'How to Be an Effective Researcher', the one-day introductory workshop recommended for all new postgraduate research students at the University of Warwick. This day is designed to help you to make the best possible start to your research career by enhancing your understanding, skills and confidence in: planning your project, managing your time, working with your supervisor, communicating your research and developing your networks. It will also increase your awareness of the support services, training and research community open to you as a researcher at Warwick.

'How to Be an Effective Researcher' is offered on dates throughout the year so, whatever your start date or mode of study, you can find a session to suit you. For more details and booking, visit warwick.ac.uk/effectiveresearcher

Wolfson Research Exchange

During your first weeks you might also like to familiarise yourself with the dedicated space for researchers found on the third floor of the main Library: the Wolfson Research Exchange. More information on this space can be found on the website warwick.ac.uk/library

Research Student Skills Programme (RSSP)

Take the time during your first weeks at the University to explore the wide range of opportunities available to support your personal and professional development as a researcher. The Research Student Skills Programme offers an extensive range of training, events and resources, designed for students pursuing a PhD, MPhil, Masters by Research, EngD or Professional Doctorate. For more information, visit warwick.ac.uk/pgskills

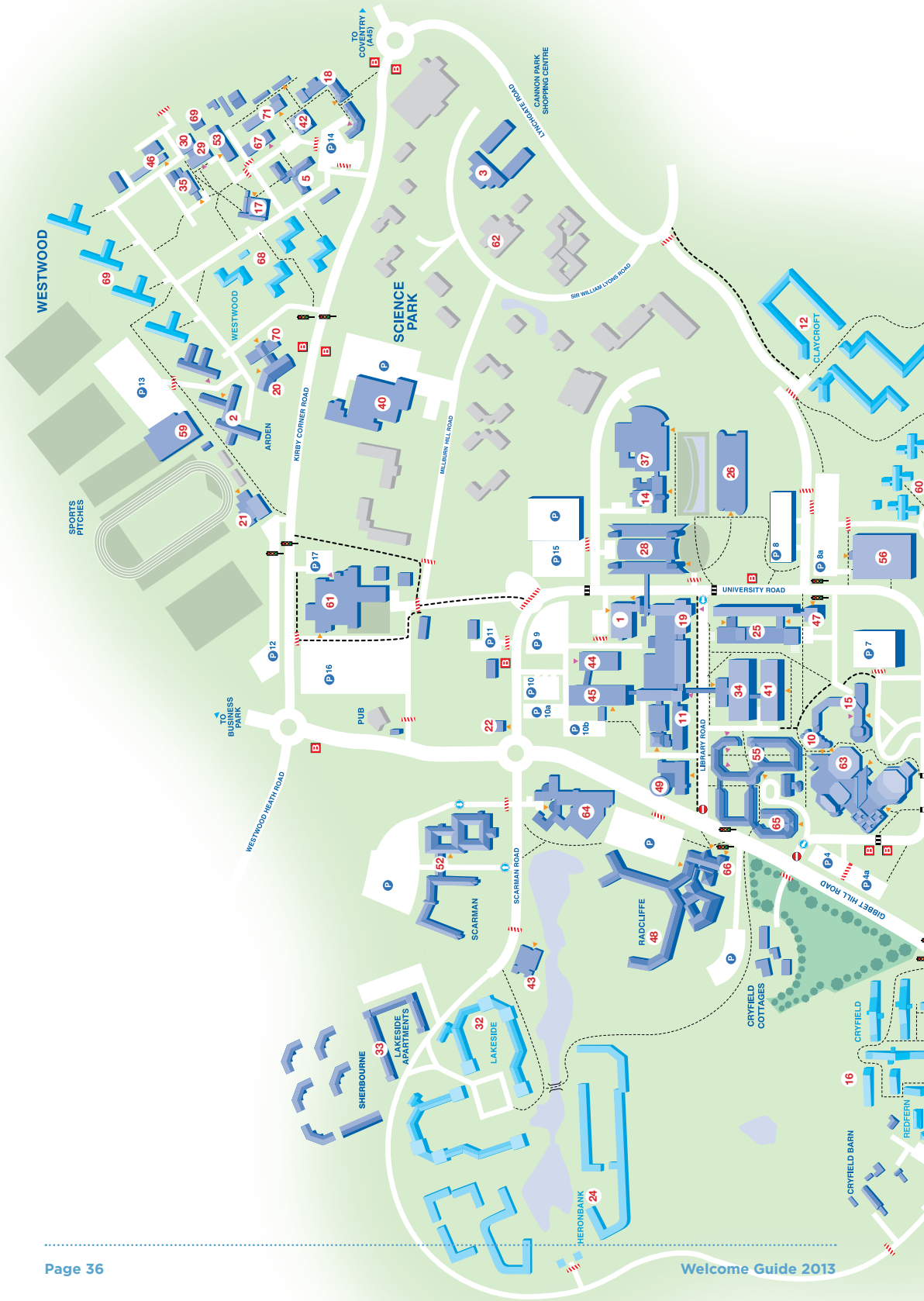
Some of the RSSP services available to you as a postgraduate researcher include:

- Professional Researcher Development (PRD) online tool (see warwick.ac.uk/prd): allows you to assess your skills and to identify relevant training opportunities
- Academic coaching: we offer one-to-one appointments with an expert coach, where you can discuss issues and seek guidance in any area relating to academic study
- Café Scientifique: a regular informal evening where you can share your research over dinner and drinks
- ePortfolios: a public online research profile (see warwick.ac.uk/eportfolios) showcasing your research, ideas, experience and interests to fellow researchers as well as potential employers and the wider world

The Warwick Portfolio

The Warwick Portfolio is a web-based resource designed for postgraduate research students to help you manage your academic, professional and personal development. The skills you perfect during your research degree will lay the groundwork for your subsequent career, so the Warwick Portfolio offers a personalised online portal where you can:

- access information about relevant training and development opportunities across the University
- assess, record and reflect on your skills
- assemble a portfolio of the varied experiences and achievements you will gain during your postgraduate research career at Warwick

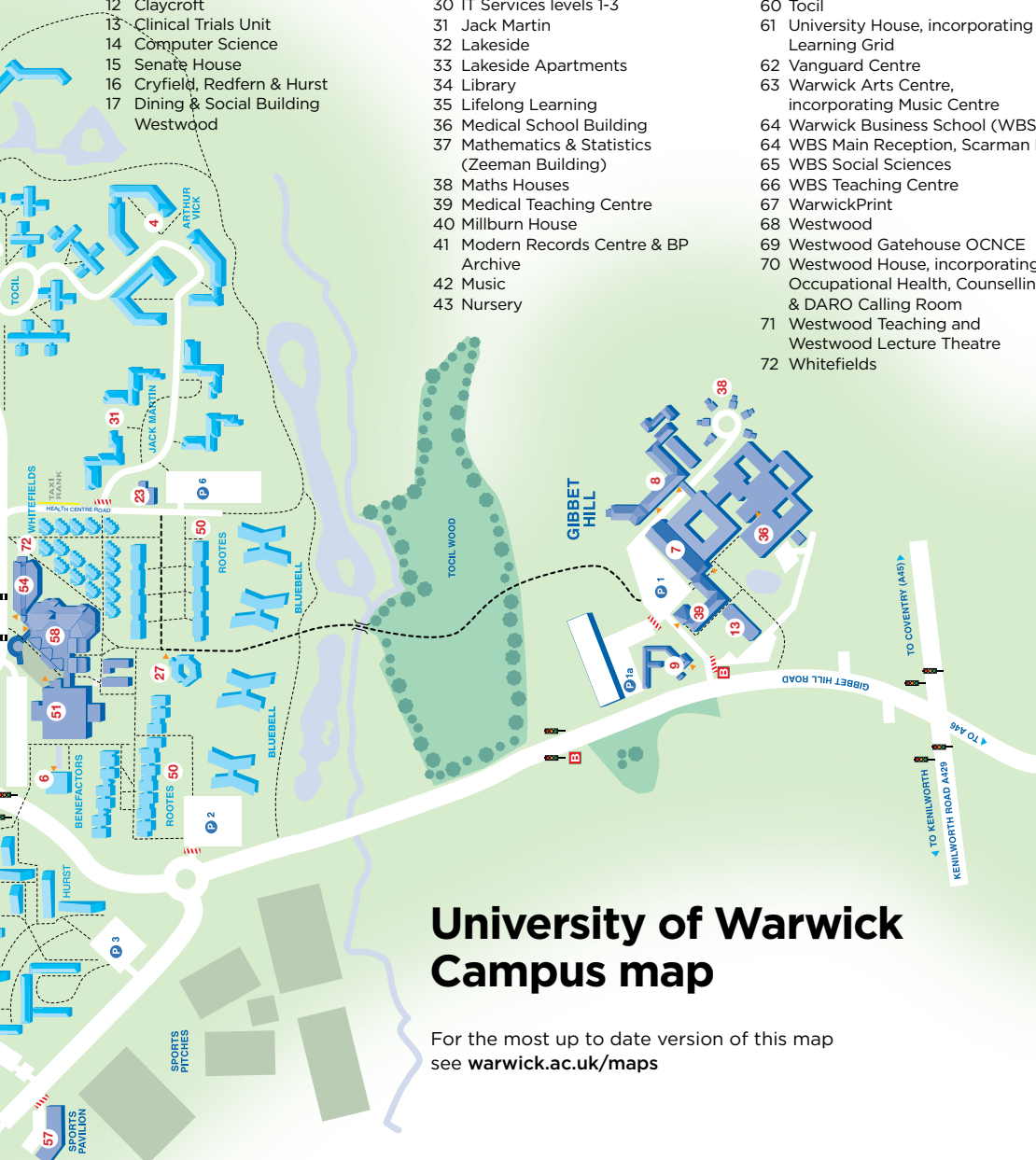


Campus map key

- 1 International Automotive Research Centre (IARC)
- 2 Arden
- 3 Argent Court, incorporating Estates, AdsFab & Jobs.ac.uk
- 4 Arthur Vick
- 5 Avon Building, incorporating Drama Studio
- 6 Benefactors
- 7 Life Sciences
- 8 Biomedical Research
- 9 Gibbet Hill Farmhouse
- 10 Chaplaincy
- 11 Chemistry
- 12 Claycroft
- 13 Clinical Trials Unit
- 14 Computer Science
- 15 Senate House
- 16 Cryfield, Redfern & Hurst
- 17 Dining & Social Building Westwood

- 18 Education, Institute of, incorporating Multimedia CeNTRE & TDA Skills Test Centre
- 19 Engineering
- 20 Engineering Management Building
- 21 Games Hall
- 22 Gatehouse
- 23 Health Centre
- 24 Heronbank
- 25 Humanities Building
- 26 International Digital Laboratory (IDL)
- 27 International House
- 28 International Manufacturing Centre
- 29 IT Services Elab level 4
- 30 IT Services levels 1-3
- 31 Jack Martin
- 32 Lakeside
- 33 Lakeside Apartments
- 34 Library
- 35 Lifelong Learning
- 36 Medical School Building
- 37 Mathematics & Statistics (Zeeman Building)
- 38 Maths Houses
- 39 Medical Teaching Centre
- 40 Millburn House
- 41 Modern Records Centre & BP Archive
- 42 Music
- 43 Nursery

- 44 Physical Sciences
- 45 Physics
- 46 Porters & Postroom
- 47 Psychology
- 48 Radcliffe
- 49 Ramphal Building
- 50 Rootes
- 51 Rootes Building
- 52 Scarman
- 53 Science Education
- 54 Shops
- 55 Social Sciences
- 56 Sports Centre
- 57 Sports Pavilion
- 58 Students' Union
- 59 Tennis Centre
- 60 Tocil
- 61 University House, incorporating Learning Grid
- 62 Vanguard Centre
- 63 Warwick Arts Centre, incorporating Music Centre
- 64 Warwick Business School (WBS)
- 64 WBS Main Reception, Scarman Rd
- 65 WBS Social Sciences
- 66 WBS Teaching Centre
- 67 WarwickPrint
- 68 Westwood
- 69 Westwood Gatehouse OCNCE
- 70 Westwood House, incorporating Occupational Health, Counselling & DARO Calling Room
- 71 Westwood Teaching and Westwood Lecture Theatre
- 72 Whitefields



University of Warwick Campus map

For the most up to date version of this map
see warwick.ac.uk/maps

Further information for International Students

📄 **International guide** (available online)

🌐 go.warwick.ac.uk/international

✉ int.office@warwick.ac.uk

We'd like to extend a special welcome to our students joining us at Warwick this year from all around the world. Warwick is home to a vibrant multicultural community, with more than 35 per cent of our student body coming from over 145 countries. We realise that this is an exciting time for you, not just embarking on a new course of study but also moving to a new country and experiencing a new culture. Our colleagues throughout the University, particularly in the International Office, are here to make your adjustment to life and study in the UK as easy as possible.

BEFORE YOU ARRIVE

You should by now have already received the International Office's guide for international students. If you haven't received this in the post it is also available to view online at warwick.ac.uk/welcome. The *International Guide* and the International Office website provide you with essential information to help you prepare for your arrival in the UK and at the University, including detailed visa application advice. Read in conjunction with this guide and the Student Handbook, these should give you all the information you need for your first weeks at the University of Warwick. If you require further information or have any questions please visit the International Office website at go.warwick.ac.uk/international or email int.office@warwick.ac.uk



ORIENTATION 2013

Orientation is a four-day residential programme for new international and EU students. It is particularly useful if you are going to be new to living in the UK. Orientation begins on 24 September 2013 and includes a programme of visits, information sessions on banking and university services, social events and other activities to help you familiarise yourself with life on campus and in the UK and to meet new friends. Further information on Orientation can be found online at warwick.ac.uk/orientation

Places are limited and are allocated on a first-come, first-served basis so book online as soon as possible to avoid disappointment.

On 24 September the University will run a coach service between London Heathrow Airport (Terminal 3) and Birmingham International Airport directly to the University campus (approximate transfer time: 2 hours 30 minutes) for students booked on the Orientation programme. Coaches will depart throughout the day from 09:00 until 17:00. Warwick staff and student helpers will greet you at the airport – you will easily be able to identify them by the bright red t-shirts that they will be wearing.

TRAVELLING TO THE UNIVERSITY

Transfers to the University from London Heathrow Airport and Birmingham International Airport

A coach pick-up service for new international and EU students who are not attending Orientation will depart from London Heathrow (Terminal 3) at 09:00 and 13:00 on Saturday 21 and 28 September and Sunday 22 and 29 September. Seats are £30 per person. Luggage is strictly limited to two pieces per person. You should book in advance online at warwick.ac.uk/orientation

Travelling independently

For students not taking advantage of the pre-booked transfer services, travel information can be found in the *International Guide*.

For further information or if you have any questions please visit the International Office website at go.warwick.ac.uk/international or email int.office@warwick.ac.uk

Term dates 2013 – 2016

2013/2014

Autumn Term

Monday 30 September 2013 – Saturday 7 December 2013

Spring Term

Monday 6 January 2014 – Saturday 15 March 2014

Summer Term

Wednesday 23 April 2014 – Saturday 28 June 2014

2014/2015

Autumn Term

Monday 29 September 2014 – Saturday 6 December 2014

Spring Term

Monday 5 January 2015 – Saturday 14 March 2015

Summer Term

Monday 20 April 2015 – Saturday 27 June 2015

2015/2016

Autumn Term

Monday 5 October 2015 – Saturday 12 December 2015

Spring Term

Monday 11 January 2016 – Saturday 19 March 2016

Summer Term

Monday 25 April 2016 – Saturday 2 July 2016

Parents and Supporters

Are you a parent, guardian or family member of someone who is about to start studying at the University of Warwick? We know that you will also be eager to read the information in this publication, and you are very welcome to. You might be interested to know how Warwick keeps in touch with parents and family members.

We are keen to show that you too are part of the University of Warwick community whether you live around the corner, miles away or even in another country. You may wish to register for communications from Warwick to hear our latest news. Please visit **warwick.ac.uk/family** for more information.

If you are going to be on campus during Arrivals Weekend the Vice-Chancellor will host a welcome address to parents at 14:00 on Saturday 28 September and Sunday 29 September in the Butterworth Hall, Warwick Arts Centre.

The University of Warwick
Coventry CV4 8UW
United Kingdom

 warwick.ac.uk/welcome



When you have finished with
this brochure please recycle it

The information contained in this guide is correct at the time of publishing. The University, however, reserves the right to modify or cancel any statement in this publication, and accepts no responsibility for any consequences of such modification or cancellation.

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THE UNIVERSITY OF
WARWICK