

WELCOME2013

THE UNIVERSITY OF
WARWICK



WELCOME TO
Warwick
AND THE UK

#warwick2013

 **INTERNATIONAL GUIDE**

A GLOBALLY CONNECTED UNIVERSITY

Welcome

It is our belief that at Warwick every student is an international student. By this we mean that all students, from whatever country or discipline, emerge from Warwick as global citizens, international rather than insular in knowledge, skills and outlook. Whether through working as part of a multicultural team on campus or spending time on an exchange programme overseas, you will find numerous opportunities to develop your ability to operate effectively across cultures during your time here and in so doing, increase your employability and enrich your own personal experience.

The Warwick experience is unique. Our cosmopolitan campus, which is home to 145 nationalities, encourages students to interact and work together through participation in major student-led events such as One World Week, Warwick Student Arts Festival and Warwick Economics Summit, as well as 250 Students' Union societies and 70 sports clubs. Becoming part of Warwick's global community will allow you to learn from the diverse mix of cultures on campus and equip you with the skills to work and study effectively in a globalised world.

This booklet, along with the *Welcome Guide* and *Student Handbook* and will provide you with the information you need to prepare for your arrival, settle in and make the most of your time at Warwick. You can also find all of these publications and the most up to date information at www.warwick.ac.uk/go/welcome. We will also keep you updated through our 'Inform' newsletter, which is sent to all international students each term. If you have any questions about your arrival at Warwick or throughout your studies, please feel free to contact us. The contact details can be found online and at the end of this booklet.



WELCOME TO **Warwick** **AND THE UK**

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Immigration & visas

MANY STUDENTS WILL NEED TO APPLY FOR IMMIGRATION PERMISSION TO STUDY IN THE UK. IF YOU HAVE QUESTIONS, OR EXPERIENCE ANY DIFFICULTIES IN MAKING A VISA APPLICATION, PLEASE CONTACT THE INTERNATIONAL OFFICE OR OUR OVERSEAS REPRESENTATIVES. THE CONTACT DETAILS CAN BE FOUND AT THE END OF THIS BOOK. WE WOULD ALSO ENCOURAGE YOU TO REFER TO OUR WEBSITE: go.warwick.ac.uk/immigration

EEA AND SWISS NATIONALS

European Economic Area (EEA) citizens (all EU countries plus Iceland, Liechtenstein, Norway and Switzerland) have the right of free movement and residence in the UK. If you are from one of these countries you will have only a brief passport or identity card check on arrival in the UK.

NON-EEA NATIONALS STUDYING FOR LESS THAN SIX MONTHS

A Student Visitor visa can be a useful option for a non EEA national coming to the UK for study of less than six months, or completing a distance learning course, such as the Distance Learning MBA. Student Visitors do not have to study full-time.

Non-visa nationals coming to study a course lasting less than six months (including distance learning) are not required to obtain entry clearance (a visa) before entering the UK. They can apply for permission to enter the UK as a student visitor at the UK port of entry on arrival.

We would advise that it is less risky to obtain entry clearance before travelling to the UK as it means that an Immigration Officer has to grant you entry to the UK.

A Student Visitor visa is valid for six months (or up to 11 months for someone studying an English language course). It does not provide you with permission to work in the UK and it is not possible to extend this type of visa or switch into any other visa category from within the UK. You are advised to ensure that a Student Visitor Visa is the most appropriate visa type for your circumstances to ensure you do not encounter problems later on.

If you are applying for entry clearance as a student visitor or seeking permission to enter the UK as a student visitor on arrival, you must show that you have been unconditionally accepted to study at an

institution which is listed on the UKBA's Register of Tier 4 sponsors (approved education providers), which the University of Warwick is. You must be at least 18 years old, and have the financial resources to accommodate and maintain yourself during the visit. You should be aware that if there is any chance you may need to extend your stay to complete your studies or you wish to work whilst in the UK, you should apply for a Tier 4 student visa (there is no minimum length of course for a Tier 4 visa).

You should also be able to show evidence of your intention to leave the UK at the end of your course, e.g. plane tickets.

Students applying for a Student Visitor visa should ask their department for a Student Visitor visa letter and should read the following advice: www.warwick.ac.uk/go/immigration/visitor/studentvisitor/

NON-EEA NATIONALS STUDYING FOR MORE THAN SIX MONTHS

All non-EEA nationals, even non-visa nationals, who will be studying on full-time courses of more than six months are required to apply for a Tier 4 visa in advance of travelling to the UK. To qualify for this type of visa, you must have a Confirmation of Acceptance for Studies (CAS) from a Highly Trusted Tier 4 sponsor such as the University of Warwick, and score the required 40 points (30 points for having a CAS and 10 points for maintenance, which is proof of how you will pay for your tuition fees and living expenses).

CONFIRMATION OF ACCEPTANCE FOR STUDIES (CAS)

The CAS is a unique reference number, which tells the UK Home Office that a licensed institution wishes to sponsor you for a course of study in the UK. It is valid for a maximum of 6 months, but you can only apply for your Tier 4 visa 3 months before the start of your course. The University of Warwick will issue your CAS by email when you have met all the conditions of your offer and you have replied to our email to confirm that we have all of your personal details correct, eg your name on your CAS, which must match exactly with the name as it is written in your passport. By agreeing to sponsor you, we are pledging that we will fulfil the duties attributed to Highly Trusted sponsors by the Home Office, including reporting you if you are frequently absent from your studies or if you withdraw early from your course. A full list of your responsibilities

as a sponsored student and the University's, as your sponsor, are at: www.warwick.ac.uk/go/immigration/responsibilities/

MAINTENANCE

If you do not have an educational loan or official financial sponsorship from a Home Office defined sponsor, such as a government, scholarship agency, university or international company, you will need to show funds in your or your parents name. You will need to provide bank statements to show that you have kept the specified amount of money in your personal bank account for 28 consecutive days. The closing balance must not be more than 31 days before the date of your Tier 4 application.

The balance of each day of the 28 day period must be at least your total tuition fees for the first academic year plus £7,200 to cover your living expenses for the year (£800 x 9 months).

If you have studied in the UK before for a course of at least six months and you still have time remaining on your Tier 4 visa, the UKBA will consider that you have an 'established presence' in the UK and will only require you to show £1600 for living expenses (£800 x 2 months) in addition to tuition fees. For further details, please read the 'living costs' section of the Tier 4 (General) Policy Guidance: <http://www.ukba.homeoffice.gov.uk/sitecontent/applicationforms/pbs/Tier4migrantguidance1.pdf>

It is certainly worth taking the time to read this guidance, especially the section on 'living costs' and the acceptable forms of evidence because in 2012, the small number of visa refusals for Warwick offer holders were nearly all due to applicants not showing the right amount of money or not showing the funds in an acceptable format.

'LOW RISK' NATIONALITIES

From July 2011, applicants and dependants who are nationals of the Home Office's low risk countries and British National Overseas Passport Holders, and who are studying at a Highly Trusted Sponsor institution will not need to produce financial documents or academic qualifications at the Tier 4 visa application stage, but should have these available should Home Office request to see them.

TB TESTING

Applicants for UK visas in certain countries require a certificate to show that they are free from infectious pulmonary tuberculosis (TB). Only certificates issued by the International Organisation for Migration will be accepted. If you are applying from a country where this is required, you can find details of IOM run clinics on the British Embassy/ High Commission website for your country.

Further information on TB requirements can be found at www.ukba.homeoffice.gov.uk/policyandlaw/immigrationlaw/immigrationrules/appendix/

Ensure that you carry any medical certificates in your hand luggage in case Immigration Officers ask to see them when you arrive at the airport in the UK. It is possible that you could be asked to have a chest x-ray taken at the UK airport when you arrive.

WHAT DOCUMENTS DO I NEED TO MAKE A TIER 4 APPLICATION FROM OUTSIDE THE UK?

- VAF9 – PBS Migrant application form. Ensure it is the most up to date form at the time you apply. In some countries you will be required to complete and submit an online form.
- PBS Appendix 8 General Student self assessment form (for Adult Students) (with CAS issued on or after 21 April 2011)
- Tier 4 visa application fee (paid in local currency)
- CAS
- Passport(s)
- Biometric Residence Permit (BRP) (if you have ever studied in the UK and have time remaining on your BRP)
- 2 passport photos (it is essential that you refer to the UKBA photo guidance)
- Evidence confirming you have the required maintenance funds*
- Evidence of official financial sponsorship or consent to complete studies (if applicable)
- Certificate or transcript of previous studies (if applicable)**
- TB certificate (if applicable)
- ATAS certificate (if applicable)
- VAF 10 – PBS Dependant application forms and fees for any dependants applying at the same time as you
- Marriage certificate (if your spouse is applying as your dependant at the same time)**
- Birth certificates (if you have children applying as your dependant at the same time)**

** If you are using a parent or guardian's bank statement as evidence of your finances. You will need to get a letter from them confirming their relationship to you and that they agree for you to use the funds for your studies and your birth certificate confirming your relationship to them. This must be an original legal document or a notarised copy.*

*** With official translation as detailed in the UKBA Policy Guidance.*

The British Embassy in your home country may have other specific documents that it requires you to submit. It is advisable to contact the Embassy. You may also wish to contact Warwick's representatives based around the world for guidance (see contacts at the back of this book).

Where to apply for your visa – you must apply for a Tier 4 visa from your home country or country of residence. Depending on the procedure in your country, you will either apply online, directly to the nearest British diplomatic post or via a visa application centre (VAC). These centres are normally run by the Home Office's commercial partners, VFS Global or WorldBridge Service. You will also need to supply biometric data (ten-digit finger scans and a digital photograph) as part of your Tier 4 application. Please contact your nearest British Embassy for details.

When to apply for your visa – you should plan your application several weeks in advance of your intended date of travel because there may be 4-6 weeks' visa processing delay in the peak summer period. The Home Office Visa Services web page gives a helpful guide of processing times at visa sections around the world (they are normally one month behind): www.ukvisas.gov.uk

You must have received your Confirmation of Acceptance for Studies (CAS) and have the required type of financial evidence. You must not, however apply more than 3 months prior to the start of your course.

CREDIBILITY INTERVIEWS

The Home Office has introduced credibility interviews as a check that applicants are genuine students. These will be short interviews asking general questions about study plans – please refer to the International Office website for full details www.warwick.ac.uk/go/immigration/student/credibility. Low risk nationals will not be subject to interviews.

ATAS (ACADEMIC TECHNOLOGY APPROVAL SCHEME)

ATAS is a scheme which enables the UK Government to screen postgraduate applicants in certain disciplines who may, through their studies have access to information and technology that could be used to develop weapons of mass destruction. You will need to apply for a clearance certificate before applying for a Tier 4 visa. You should apply as early as possible for your ATAS certificate because, for research students, you should allow some time for your supervisor to produce a statement on your research proposal and then it will take at least 20 working days for the Foreign and Commonwealth Office to produce your certificate. For further information: www.warwick.ac.uk/go/atas

HOW CAN I APPLY FROM WITHIN THE UK?

If you are already in the UK with immigration permission as a student (under the previous Immigration Rules) or as a Tier 4 student, the International Office can help you to apply for your Tier 4 visa extension. Please visit our website for further information: www.warwick.ac.uk/go/immigration/student/

COURSE OF STUDY	LENGTH OF TIER 4 PERMISSION
12 months or more	Length of the course plus 4 months at the end and 1 month before course start date
6 months or more but less than 12 months, eg JYA, some exchange students and HEFP	Length of the course plus 2 months at the end and 1 month before course start date
Under 6 months and pre-session course (a course which is taken in preparation for the main course of study in UK)	Length of course plus 1 month at the end and 1 month before course start date
Under 6 months and not a pre-session course	Length of course plus 7 days at end and 7 days before course start date
Pre-session English course plus a main degree programme for which the applicant has an unconditional offer and a CAS covering both courses	Length of combined courses plus 4 months at end and 1 month at beginning
Pre-session English course plus a main degree programme for which applicant has a conditional offer	Length of pre-session course only plus one month at end and 1 month at beginning



HOW MUCH TIME WILL I BE GRANTED ON MY VISA?

According to the Tier 4 Policy Guidance, you should be granted Tier 4 permission as detailed in the table opposite:

We would advise you to check that you have been given the full length of leave that your course entitles you to. In case of error, you should contact the British Embassy or VAC that issued your visa and ask for the correct length of leave to be granted. (If you have an official financial sponsor, who makes it a condition of their sponsorship that you must not stay in the UK beyond a certain period, it is likely that leave will be granted in line with the period stipulated by the official financial sponsor). If you have applied from within the UK and you have not been issued the correct length of leave, please contact the International Office.

REFUSALS

If your Tier 4 application is refused and you applied from outside the UK, you should take the following action:

1. Read the Refusal Notice you are given which sets out the reasons for the refusal – this way you can avoid making the same mistake twice.
2. Complete the online refusals form ensuring you attach a copy of your refusal notice.

Email: immigrationservice@warwick.ac.uk

Fax: +44 (0)24 7652 4337

3. An adviser will contact you as soon as possible informing you of the best course of action and will request a new CAS, on your behalf, if appropriate.
4. If the appropriate course of action is to make a fresh Tier 4 application, you should receive a CAS in due course.
5. An Adviser will inform you that this process has begun.
6. Your new CAS will be issued by the Admissions Office by email, enabling you to submit a new Tier 4 application (ensuring that you have valid financial documentation and all other required documents).

If your Tier 4 application is refused and you applied from within the UK, contact the International Office immediately for further advice.



Immigration Advice website.

Scan or visit:

www.warwick.ac.uk/go/immigration

Money & banking

RESEARCHING BANK ACCOUNTS

Opening a bank account can take several weeks until it is functional and may involve you standing in queues for long periods of time (especially in the banks on campus). It is essential to make suitable arrangements for having access to money during your first few weeks, without compromising your personal safety. The maximum we would advise you to travel with is £250 in cash, with extra funds in the form of GBP Sterling travellers cheques or a credit card. Please do not bring large amounts of cash with you. Any cash can usually be paid into your new UK bank account, even before it is fully operational. Please note that if you are living in private accommodation, you will need to bring enough money for the deposit and at least two months' rent.



The more research you can do in advance of arriving in the UK, the easier it will be to open your account. Opening an account at a branch off campus, whether you live on or off campus may be an easier option, and if your account is with either Santander or Barclays, then you will be able to use the branch located on campus. Bank branches are very conveniently located in Coventry City Centre (in Broadgate) and near The Parade, Leamington Spa. Smaller branches of some banks can also be found in Earlsdon (Coventry) and Kenilworth.

You are free to choose any bank to open an account with. Banks will offer different features with their accounts, and you may not have access to credit or overdraft facilities. Banks may also charge a monthly fee for some accounts. Research the accounts available to you before you arrive in the UK to ensure that you open the account suitable for your needs. With some banks, you can start the process before you arrive in the UK, especially if the bank in your home country has links with UK banks.

TRANSFERRING MONEY

To transfer money once your account is operational, your UK bank will be able to advise you on the procedures. Costs for transfers vary from one bank to another, so it is important to check this. Online transfer options are also available through companies such as HiFX and PayPal. Check rates and compare quotes before transferring money.

DOCUMENTS TO OPEN A BANK ACCOUNT

In order to open a bank account, the bank will ask you to provide documentation that confirms some or all of the following details:

- Your identity (passport or identity card)
- Proof of student status (University Certificate of Status Letter)
- Proof of your UK address (University Certificate of Status Letter or tenancy agreement)
- A statement from your bank from your home country
- Proof of your overseas address (University Certificate of Status Letter)



Banks may change their requirements so please check online for the latest advice www.warwick.ac.uk/go/offerholders

DIRECT DEBITS

Direct Debit instructions are set up to take regular payments from your bank account. Your university tuition fees and accommodation fees are usually taken by Direct Debit. Other companies such as mobile phone operators will also require you to set up a Direct Debit if purchasing a contract phone. Direct Debits are the easiest way to pay your bills, and are covered by the Direct Debit Guarantee. For further information please see www.thesmartwaytopay.co.uk

Information on paying your tuition and accommodation fees can be found within the Student Handbook or on the Student Finance website www.warwick.ac.uk/go/studentfinance

CURRENCY

The British pound Sterling (£) is divided into one hundred pence (100p). There are coins for the values of 1p, 2p, 5p, 10p, 20p, 50p, £1, £2 and notes worth £5, £10, £20 and £50. Please note that some smaller shops will not accept £50 notes.

Try and do as much research as you can before you leave. It will make opening an account a much smoother process.



Student Finance website.
Scan or visit:
www.warwick.ac.uk/go/studentfinance

English Language

PRE-SESSIONAL ENGLISH LANGUAGE

If your degree course is conditional upon you improving your English language or if you would like to take an English course before you begin your studies, you should consider attending a short intensive course at Warwick's Centre for Applied Linguistics (CAL). CAL organises two consecutive five week courses of English each summer, which concentrate on developing students' academic and social language skills. In 2013, the Phase 1 & 2 course is from 8 July to 13 September 2013, and the Phase 2 course is from 12 August to 13 September 2013. The tuition cost for each five week phase is £1350. The cost for on-campus en-suite accommodation is £124.00 per week, or students can arrange their own private accommodation. Further information can be found at www.warwick.ac.uk/go/presessional

IN-SESSIONAL ENGLISH SUPPORT PROGRAMME

CAL provides an extensive programme of English language support for international students. This support is free of charge to participating students. English classes are taught at lunchtimes and in the evenings to avoid clashes with students' other classes.

There are a wide range of topics including academic writing, academic reading, sentence and paragraph construction, grammar, seminar participation, understanding lectures, pronunciation, giving presentations, colloquial English and listening to the news. There are also special classes at pre-intermediate level for partners of international students at the University. See more information at www.warwick.ac.uk/go/leap

CAL provides a range of academic English learning materials for students including The Academic English Zone. You can find more information at www.warwick.ac.uk/go/cal/learning_english/activities/

INTRODUCTION TO LECTURES

If you are concerned about attending lectures taught in English, Warwick has compiled a learning resource CD of lectures to help you improve your academic listening, note-taking and overall confidence. For more information on the CD and how to purchase, please see www.ease.ac.uk

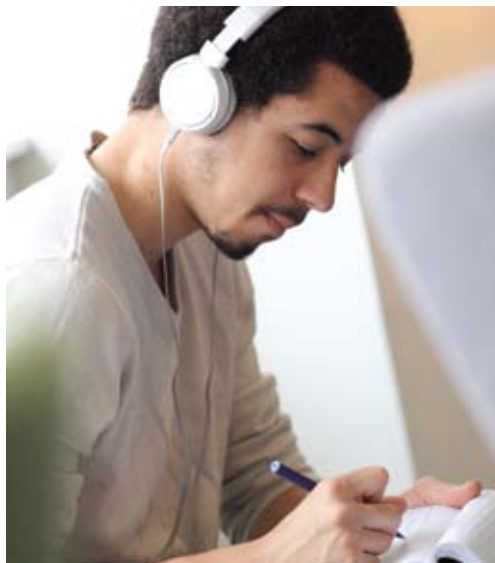
You will also be able to find out more about studying at Warwick during Induction and on page 38 of this brochure.

COMMUNICATING AND UNDERSTANDING

Knowing the English language is, of course, the best start towards effective communication. Don't be surprised however if it takes you a while to get used to understanding it in different contexts such as listening to a lecture, holding a conversation in a crowded room where many people are speaking at the same time, understanding regional accents or the tone of voice used, understanding lecturers or fellow students who are also from overseas, getting used to someone's body language and understanding British humour. Don't let these difficulties ever put you off trying to communicate. You will get used to them in time.

REGIONAL ACCENTS AND DIALECTS

During your studies, you will notice that there are many different accents and dialects in the UK, meaning pronunciation and sometimes grammar and vocabulary can vary between speakers. Understanding these accents can take time and may be confusing to start with. A great way to help you to understand is to visit different regions during your studies. The International Office arranges an exciting programme of trips to different cities throughout England. You can find the schedule of upcoming trips online at www.warwick.ac.uk/go/international/



Arriving in the UK for the first time was quite daunting and I thought it would be hard to adapt without my old friends and all of my family around me. The Orientation programme run by the International Office was an amazing distraction from any home-sickness or sadness you may feel – it is well run and there is no time to stop – you meet so many people and I had a great time. When I arrive my first impressions were that the University is not only beautiful, but modern, well-run and huge.

The best thing about Warwick is the international student community. There are students from over 120 countries and I seem to have friends from everywhere, which means that I get a global outlook. The location of the University is a strength: I can get anywhere in the UK with relative ease from here.

For anyone thinking of studying at Warwick, my words of advice are that if you want a campus university with independent living, ranked amongst the best in the UK with loads of opportunity then you have chosen the right place.

Keiran Mulleegadoo, MMORSE, Mauritius



Accommodation

APPLYING FOR ACCOMMODATION

Accommodation is one of the most important issues for international students coming to study in the UK. Being happy with where you live will allow you to put your full energy into your studies. It's therefore really important that you spend time early in your preparations to look into what is available and set out what your priorities are. At the same time, you need to be flexible as it's not possible to give everyone their first choice. Please make sure that you apply before the deadline so that your application is considered within the priority grouping.

Warwick Accommodation prioritises new international first year students for on-campus accommodation, on the basis that you have accepted an offer of a University place and your online accommodation form (and reservation fee of £250 for postgraduates) has been received by 31 July 2013. You should refer to the Warwick Accommodation website www.warwick.ac.uk/accommodation for information about each residence before making your online application. The University has a limited number of rooms in single-sex areas, and if this is a priority for you, you can indicate this on your application. Warwick Accommodation will do what it can to accommodate these preferences but it is not possible to guarantee single-sex accommodation.

For students with disabilities, please ensure that your requirements are indicated on your application form. Study Abroad students will be informed of their accommodation arrangements separately.

OFF CAMPUS ACCOMMODATION

Accommodation is also available off-campus, with almost 2,000 rooms available in the local areas of Coventry, Kenilworth and Leamington Spa. All properties are managed by The University of Warwick, and are walking distance to direct transport links to campus. All are furnished and have shared kitchens and living space, with all white goods.



Properties are of a very high standard and are located in areas with high student populations, shops, restaurants, banks, cafes, as well as being within walking distance of main Railway Stations, shopping areas, sporting facilities and parks and open spaces. Find out more by visiting the Accommodation website www.warwick.ac.uk/accommodation

ACCOMMODATION OFFERS

You will be sent an accommodation offer as soon as possible following confirmation that you have met your entry requirements. This will usually be early to mid September. You should confirm your acceptance of the accommodation offer as soon as you can.

Please contact Warwick Accommodation if you wish to arrive early, although please be aware that there is very limited accommodation available before the start of term and you will be charged for extra nights. If you will be arriving after arrivals weekend, please also let us know so that we can ensure that your room is available on your expected arrival. More information can be found on the Warwick Accommodation website www.warwick.ac.uk/accommodation. If you have any questions you can email them to accommodation@warwick.ac.uk



PRIVATE ACCOMMODATION

If you would prefer to live off campus in private accommodation, Warwick Accommodation and the Students' Union can also advise you and help you to find suitable accommodation to meet your budget. Like any towns and cities in the world, there are areas which are pleasant to live in and other areas which are better avoided.

You are strongly recommended to seek advice from other students/International Office/Students' Union before making arrangements for off campus accommodation. **Do not sign or agree to your private housing contract before seeing the property.**

You will need to book temporary accommodation and arrive well before the start of term to allow time to find something appropriate. You should ensure that you receive a tenancy agreement for your private property. This is for your own protection as well as for administrative reasons such as opening a bank account.



Accommodation website.

Scan or visit:

www.warwick.ac.uk/accommodation

TEMPORARY ACCOMMODATION

If you arrive in the UK early, you may need to book temporary accommodation until you are able to move into accommodation either on or off campus. Within the UK, you can stay in hotels, either Luxury, Business or Budget, as well as smaller guest accommodation such as guest houses or bed and breakfast. Guest accommodation is usually a private or small independent premises, which won't typically provide all of the facilities offered at hotels. However, these establishments are warm and welcoming and can be a fantastic way to settle into your new surroundings. Please note that some guest accommodation may not be able to accept credit card payments, so please check when booking. To find temporary accommodation, please visit **www.visitcoventryandwarwickshire.co.uk**

ACCOMMODATION IN LONDON

If you arrive late in the day you may wish to stay in London overnight. We strongly advise that you book a hotel in advance to avoid any problems when you arrive. As London hotels can be very expensive, you may also wish to consider staying at International Students House which has reasonably-priced accommodation specifically for students – **www.ish.org.uk**. For more information about hotels, please see **www.visitbritain.com** and **www.visitlondon.com**. There is also help available at the Tourist Information Centres at Heathrow and Gatwick Airports.

COUNCIL TAX

Not all students are exempt from paying Council Tax, so if you do receive a bill, you should contact the local Council Office for advice. Students living in residences on campus, or those living in a property solely shared by students, should be exempt from paying Council Tax. If you live with someone who isn't a student, then your household will need to pay Council Tax. For further information and links to the Council Tax Exemption Form, please visit **www.direct.gov.uk**

Before you arrive

Live Chat

Don't forget that you can chat to members of the International Office each week at:
www.warwick.ac.uk/go/livechat



PREPARING FOR WARWICK

To make your arrival at Warwick as smooth as possible, there are important things that you will need to do before you leave for Warwick. These include:

Online enrolment – There are two stages to completing your enrolment. Stage one – completing the online enrolment and uploading your photograph, and stage two – collecting your University card. At stage two, you will need to bring along your visa and passport (or identity card) as the University needs to scan and retain a copy of these documents. You will need to enrol online up to two weeks before the start of your course. Full information will be provided within the *Welcome Guide* and on the Welcome to Warwick website. The *Welcome Guide* is sent to your home address, so please ensure that the University has up-to-date information for you.

Upload photograph – You will need to upload a photograph of yourself for your University card. The photograph must meet University guidelines, which follow UK general standards for passport photos. Please ensure that the photograph submitted is of your head and shoulders only and that it is taken against an off-white or a very light background. You should also avoid wearing very strong or very pale coloured clothing. Full guidelines can be found on the Welcome website – **www.warwick.ac.uk/go/welcome**

Register for IT services account – Once you complete your enrolment, you will be given a link to complete your registration for an IT services account, which includes your student email account. Please note that the University may use this email address to contact you regularly, so please remember to check this before your arrival.



Paying your fees – Tuition fees are due in full at the start of the academic year. Alternatively, you can pay your fees by instalment via direct debit, please refer to the guidance at: www.warwick.ac.uk/services/academicoffice/finance/pay/direct_debit. You must pay a minimum of 50% of your fees at or before enrolment. You can pay this online at my.warwick.ac.uk

The first instalment is due on or before 30 September 2013. You can pay this online by credit or debit card, or by bank transfer or sending a cheque or banker's draft. All payments must be in GBP Sterling. Please quote your name and University number on the reverse of any cheques or banker's drafts before sending them.



Welcome to Warwick website.
Scan or visit:
www.warwick.ac.uk/go/welcome

For bank transfers, please see below for the account details.

Bank: Barclays Bank
Name: The University of Warwick
Number: 80113700
Sort code: 222355

Swift code: BARCGB22

Further information on preparing for Warwick can be found within the *Welcome Guide* and on the Welcome website – www.warwick.ac.uk/go/welcome

PRE-DEPARTURE EVENTS

The International Office offers pre-departure events in a number of countries. The events are a useful opportunity for students and parents to find out more about Warwick, meet a personal contact from the University and to get to know other students before arriving on campus. You will be invited to any events which are held in your country. More information can be found on www.warwick.ac.uk/go/international

If there is not a briefing in your country, this guide, together with the other guides you will receive throughout the summer, should provide all the information you need to prepare for your arrival at Warwick. The International Office hold weekly live chat sessions for you to ask any questions you may have. Please visit www.warwick.ac.uk/livechat

ONLINE FORUMS

Throughout the summer there will be various online forums that you can use to obtain information about Warwick, including about Orientation and arrival. It is worth noting that only forums on the University of Warwick website are the responsibility of the University. Any other forums such as Facebook, whilst still providing helpful information, will be managed by students for students and any opinions expressed will be those of the author only.

PREPARE FOR SUCCESS

Prepare for Success is an interactive pre-arrival learning tool for international students who are getting ready to come to the UK to study. It contains twenty two different learning resources on themes connected with academic life in the UK. International students can find out what British academic life is like and what kind of academic skills they will need for effective study. As well as preparing students for what to expect during their studies, the activities also provide scope for language improvement. For more information please visit www.prepareforsuccess.org.uk

In my department the staff and research student numbers are large, which is very useful for me. I always have people to talk to about my ideas and to share thoughts with. This is one of the best things about studying here. Another advantage about Warwick is the location. It is in the centre of the UK and you can go anywhere with very little trouble. The weather is fine once you get used to it!

I have joined the Latin American Society, which is great for socials and dancing. We do salsa dancing and we have a reputation for a good party. I also use the gym which is right in the centre of campus. Being in the UK will give me some opportunities to explore Europe. In the near future I intend to go to France and Germany as there are some Maths conferences held there that I would like to attend. I've also been around the UK a bit to visit the landmarks and historical centres of Oxford, Liverpool, Cambridge, and Bath.

Adriana Ocejo, PhD, Department of Statistics, Mexico



Packing & insurance

THE WEATHER IN THE UK CAN BE CHANGEABLE AND UNPREDICTABLE. RAIN SHOWERS CAN BE EXPECTED AT ANY TIME OF THE YEAR, AND IT IS OFTEN SUNNY AND WARM, AS WELL AS WET AND WINDY ON THE SAME DAY.

It is best to wear layers of clothing so that you can adjust when you are inside a building. Adjusting from a hot climate can be quite difficult, so it is best to bring some warm clothing with you when you travel to Warwick and buy further warm clothing as needed after you arrive in the UK.

PERSONAL BELONGINGS

As an international student we understand that it can be difficult deciding what to bring. Do not feel that you have to bring everything you think you will need with you from your home country. You will be able to buy many things either on campus or nearby, in particular extra items for your accommodation such as a duvet or cooking utensils. Computers can also be bought after you have arrived. It is advisable not to travel with too much luggage as there will be points in your journey when you will have to carry it. Some airlines charge a fee for bringing more than one suitcase so check this with your airline in advance and remember that excess baggage charges at the airports can be very high.

MEDICINES

If you are bringing prescribed medicines with you into the UK, you will need to ensure that they are clearly labelled to avoid any confusion. You may wish to bring a letter from your Doctor or Medical Practice to support the medicine you are carrying.

ELECTRICAL GOODS

Unless you are able to bring travel size electrical equipment, it may be more convenient to purchase electrical items in the UK as items can be heavy and you will be limited on space. The electricity supply in the UK is 240 volts alternating at a frequency of 50 hertz. You will need to check that any electrical products can work at this voltage. Adapter plugs can also be bought in the UK when you arrive. Within the UK, you will need to use British Standard 3 flat blade plugs (technically known as BS 1363).

HAND LUGGAGE

See page 18 for a list of documents that you should carry within your hand luggage. Airlines and airports will have strict guidelines on what you are allowed to pack with your hand luggage, as well as the size and weight of your baggage. Please check with your airline and departure/arrival airport for more information.

WHAT NOT TO BRING

What you can and cannot bring to the UK depends on where you are travelling from. There are strict penalties for bringing in prohibited or restricted items. You must not bring any drugs with you to the UK. The British government takes drug smuggling extremely seriously and there are severe penalties for anyone found with drugs or found to be importing them.

You are not permitted to import items to sell. When you are arriving from outside the EU, you are allowed to bring in up to 200 cigarettes, 1 litre of liquor and goods up to the value of £390. If you know you have brought any prohibited goods, you will have to declare them on arrival at the airport. For more information on bringing goods into the UK, please see www.hmrc.gov.uk and www.defra.gov.uk/animalh/illegal

INSURANCE

Before you travel, you should purchase travel insurance to cover your journey to the UK. Most travel insurance policies cover problems such as delays, emergency medical treatment and lost or stolen luggage. Travel Insurance Policies, such as Annual Multi-Trips, may be a cheaper option if you are considering travelling during your studies.

If you are studying for less than six months, or you have ongoing medical needs that are not covered by the National Health Service, you should ensure that you have a medical insurance that covers your needs. EU students should also hold a European Health Insurance Card (see page 28 for more information).

Student Insurance policies are available, with options to include bike, mobile, room contents, musical instruments, as well as a policy specifically for International Students. Endsleigh Insurance is the only insurance company recommended by the National Union of Students. For further information please see www.endsleigh.co.uk

Travelling to Warwick

ARRIVING AT THE AIRPORT

Students from outside the EEA will be asked to fill in a landing card on the plane with their personal details. You will need to hand this to the Immigration Office at passport control in the airport. If you are not an EEA citizen, at Passport Control, you may also need to show the Immigration Officer:

- Your passport
- Biometric Residence Permit (BRP) (if applicable)
- Offer letter from the University (if applicable)
- Copy of email containing your CAS number
- Evidence of finances e.g. bank statements or sponsorship letter
- Evidence of accommodation (if available)
- Evidence of TB certificate (if required)
- Police Registration Certificate (if previously studied in the UK on a course longer than 6 months)
- Documents used to support your visa application as mentioned in your CAS

Remember to carry these documents in your hand luggage so that they can be accessed easily. Please be aware of changing regulations in this area and keep up-to-date on requirements via the International Office website or via the embassy.

After going through passport control you will be able to collect your luggage and move through to Customs. There are two routes: a green exit if you have nothing to declare and a red exit if you have goods to declare. Please see page 17 for information on what not to bring in to the UK. If you encounter any problems on arriving in the UK please contact us using the details at the end of this booklet.

TRAVELLING WITH RELATIVES

Unfortunately we are unable to provide University accommodation for any relatives or friends who accompany you when you first come to Warwick. However there is a wide selection of hotels and guesthouses in the area. Please see the Warwick Accommodation web pages for more information. Please book in advance as there is high demand especially at the beginning of the academic year. Warwick Accommodation can also provide an email list of some local bed and breakfasts on request.

See www.warwick.ac.uk/accommodation or email the Accommodation Office at accommodation@warwick.ac.uk

AIRPORT COACH PICK-UP SERVICE

Coach pick up services are available at various times before the start of term. Check the dates below and book online. Please note that places are limited and there is a non-refundable charge of £30 per person. Limits apply to luggage. More information is available online at www.warwick.ac.uk/orientation

Pre-Arrivals Weekend

A pick up service is available from London Heathrow Airport on 21 and 22 September 2013.

Orientation

A coach pick up service from Heathrow and Birmingham Airports on Tuesday 24 September 2013 for Orientation participants. This service is included in the Orientation fee and needs to be booked in advance.

Arrivals Weekend

A coach pick up service from London Heathrow on 28 and 29 September 2013.

TRAVELLING INDEPENDENTLY

If you do not use one of the above coach pick up services, we advise you to come to Coventry by coach or train. You can then use the local bus service or taxi to reach the University campus. We recommend that you book a ticket in advance as it can be expensive to buy tickets on the day of travel. Please remember that once you arrive in the UK you will be responsible for your own luggage and you will have to carry this yourself.

From London to Coventry by coach – National Express coaches travel from Heathrow and Gatwick airports directly to Pool Meadow Bus Station in Coventry. Coaches depart frequently and whilst tickets can be bought from the National Express desk in each Arrivals Hall it is advisable to try and book your ticket in advance as the spaces are limited. You are usually allowed to take two medium-sized suitcases (max 20kg) and one piece of hand luggage on these coaches. You can also travel on a National Express coach from Victoria Station in central London to Coventry.



The University offers a coach pick-up service from Heathrow and Birmingham International airports on Tuesday 25 September 2012 for new international/EU students booked on to the Orientation Programme.

The journey from central London or Heathrow to Coventry will take approximately 2 hours and 30 minutes or 3 hours and 30 minutes from Gatwick. You can book your ticket and see timetables at www.nationalexpress.com

From London to Coventry by rail – Direct trains to Coventry depart from London Euston station (in the centre of London) regularly and the journey takes approximately 60 minutes. See www.nationalrail.co.uk for timetable and booking details.

BY TUBE ACROSS LONDON

To travel from Heathrow or Gatwick Airports to Euston Station or to anywhere else in the centre of London, you will be able to use the London Underground system, the Tube. The Tube network is extensive and journeys are fairly cheap (roughly £4 per journey), but there are lots of steps and escalators in the stations that will be difficult to use with lots of luggage and it is often crowded. There are maps of the Underground Network in each station for you to plan your journey. To find out more information see www.tfl.gov.uk/tfl

ROAD AND RAIL TRAVEL FROM BIRMINGHAM INTERNATIONAL AIRPORT TO COVENTRY

Birmingham International is the closest major airport to the University. You can travel by train direct from the Airport to Coventry Train Station in around 15 minutes. If you have a lot of luggage, you might also consider taking a taxi from the airport. The journey will take approximately 30 minutes and cost around £35 (depending on the time of day and the amount of luggage).

TAXIS AND BUSES FROM COVENTRY TO THE UNIVERSITY

By taxi – A taxi is the easiest but most expensive way to get to the University from Coventry. If you have a large amount of luggage, a taxi, costing around £10 is probably the best option. There are taxi ranks outside the train and bus stations. If you decide to come to the University by taxi, you should only use licensed taxis – they will have a yellow or white plate on the back of the car. Remember to ask the driver the cost and to wait for you until you have collected your key so that they can take you to your room.

By bus – Travelling by bus is cheaper than a taxi but can be difficult if you have a lot of luggage. Travel Coventry buses 11 or 12 leave Pool Meadow Bus Station for the University of Warwick regularly. They also stop near to the Train Station. You will need to have some coins with you (for example a one pound coin and another pound in smaller change) as the bus operators will not give change.

Arrival at Warwick

ORIENTATION PROGRAMME

Orientation is a four day residential induction programme for new international and EU students. It is packed full of activities, social events and information sessions to help you adjust to living and studying in the UK. It is a great opportunity to familiarise yourself with Warwick and begin to settle in.

Places are limited and are allocated on a first-come first-served basis. You may apply online from 22 July 2013. You will need to have accepted your offer to study at Warwick, and pay the Orientation fee of £190. This includes three nights' accommodation on campus, breakfast, evening meals and all activities and events. As part of Orientation, we offer a free coach pick-up service from London Heathrow and Birmingham International airport on Tuesday 24 September 2013. You do need to reserve your place online for the coach transfer.

Orientation will take place from Tuesday 24 September 2013 to Friday 27 September 2013. For full details of the programme and events, please see our website at www.warwick.ac.uk/go/orientation

COLLECTING YOUR ACCOMMODATION KEY

If you are not attending our Orientation programme, the Warwick Accommodation Office will send you instructions on how to move into your residence. If you are unsure of how to collect your key, then please go to the Accommodation Reception in Senate House or if you arrive late at night, then please report to the Main Security Gatehouse. Further information will be provided in your accommodation offers email.



Orientation website.

Scan or visit:

www.warwick.ac.uk/go/orientation



STUDY ABROAD STUDENTS

If you are a Study Abroad student you must attend a Welcome Meeting on Friday 27 September. It is essential that you attend this event even if you do not attend the Orientation Programme taking place this week. The Study Abroad Team will send you further information about this.

ARRIVALS WEEKEND

Most returning students and new students not on Orientation arrive during Arrivals Weekend (28 – 29 September 2013). Throughout this weekend and the following week, the University and Students' Union organise lots of events and activities to help you get to know other people and familiarise yourself with the University.



If you have any queries or problems throughout Arrivals Weekend, please do not hesitate to visit International Office staff at the Arrivals Exhibition. If you require assistance outside office hours, please go to Accommodation Reception between 7am and 11pm or the main Gatehouse at any other time.

THE FIRST WEEK OF TERM

The Vice Chancellor addresses all new students at a formal welcome event in the first week of term. You can find out more details about this at www.warwick.ac.uk/go/welcome

Academic departments hold short meetings and introductory lectures during the first week of term to enable you to meet other students and staff and to familiarise yourself with the department and course structure. Your department will inform you separately of these arrangements.

You can find more information on the events and sessions being held during the first week of term in the *Welcome Guide* brochure or you can visit the Welcome to Warwick website www.warwick.ac.uk/go/welcome

There are also a wide range of activities organised by the Students' Union and in particular, the Students' Union societies. Most societies will hold a welcome meeting during the first few weeks of term and this is an opportunity to meet with members of societies and find out about the activities that are organised throughout the academic year. Information on the societies can be found on the Students' Union website www.warwicksu.com

More information on making the most of your time at Warwick can be found on page 22. You can also find more information within the *Student Handbook* brochure.

START.WARWICK APP

Free for iPhone or Android users, this app will help you settle in and find your way around campus. See page 36 for more information.

Checklist of things to do at the start of term

- Phone or email family to let them know you have arrived
- Open a bank account
- Register with a doctor
- Complete enrolment by collecting your University ID card and paying your fees (if you haven't already done so)
- Register with the police (if applicable)
- Take part in welcome sessions at the start of term

The Warwick Experience

WHETHER YOU ARE HERE FOR LESS THAN ONE YEAR OR MORE THAN THREE, THERE ARE MANY OPPORTUNITIES FOR YOU TO MAKE THE MOST OF YOUR TIME AT WARWICK. YOU CAN FIND SOME OF THE HIGHLIGHTS LISTED BELOW. MANY MORE WILL BE HIGHLIGHTED ON THE INTERNATIONAL OFFICE WEBSITE
www.warwick.ac.uk/go/international

VOLUNTEERING

Many students and staff are involved in volunteering projects at Warwick and there are always projects that need students to become involved. Volunteering is a fantastic opportunity to gain new skills and experiences, enhance your personal development, make new friends and meet new and interesting people. The projects vary in commitment and time so please visit the Warwick Volunteers website to see how you can help – **www.warwick.ac.uk/go/volunteers**. You can also find out more on page 41 of this brochure.

STUDY ABROAD

Studying abroad is an opportunity to gain new friendships, experiences and perspectives on your course, whilst living in another country for a term or more. Not only will it give you a new outlook on your studies, but the cultural experience and life skills gained will improve your CV and show future employers that you are able to approach issues from different cultural perspectives. You can find out more about the opportunities that await you at **www.warwick.ac.uk/go/studyabroad**

WARWICK ADVANTAGE

The Warwick Advantage is about making the most of your time at Warwick. It provides a portal to hundreds of opportunities and activities available to Warwick students. There are also fantastic resources to help you to demonstrate the learning, development and skills you gain through your experiences at Warwick. More information can be found at **www.warwick.ac.uk/go/advantage**. More information can also be found on page 39.

INTERNATIONAL OFFICE

The International Office provides a range of opportunities for international students and more information can be found on page 43 or on their website **www.warwick.ac.uk/go/international**

GLOBAL ADVANTAGE AWARD

The Global Advantage Award is a way of formally recognising students who invest time and effort in developing global competencies through extra-curricular activities. The award focuses on capabilities highly valued by employers including openness and flexibility, building relationships, communicating across cultures and personal growth. This award creates a great opportunity to reflect on and capture skills in preparation for employer application forms and interviews. You can find more information about the Award at **www.warwick.ac.uk/go/advantage/award/global**.

STUDENT-LED EVENTS

One World Week – is the world's largest student-run international event and one of the most exciting weeks on campus. OWW is an amazing celebration of culture, diversity and internationalism. You can find out more at **www.oneworldweek.net**

Warwick Student Art Festival – is an annual festival which showcases and celebrates creativity in the form of music, theatre, film, dance, art and literature. More information can be found at **www.wsaf.co.uk**



TEDx – is a programme of local, self-organized events that bring people together to share a TED-like experience. TEDx brings people together in a spirit of sharing new ideas and sparking discussion. Take a look at www.tedxwarwick.com for more information.

Warwick Economics Summit – is the largest student-run academic conference of its kind in Europe, where students can listen to some of the world's most revered and inspirational speakers. Read about this conference at www.warwickeconomicssummit.co.uk

Warwick International Development Summit – is a unique and internationally recognised student-run weekend event that aims to raise awareness of development issues by challenging narrow conceptions of the issues through an innovative joined-up approach to development. You can find out more at www.wids.org.uk

These events and more are advertised throughout the year through the Students' Union www.warwicksu.com

STUDENTS' UNION SPORTS CLUBS AND SOCIETIES

With over 250 societies within the Students' Union and around 70 Sports Clubs within the Sports Centre, there are lots of opportunities for you to join clubs and societies that you are interested in.



Student societies can be an important part of university life, especially cultural societies, where students can organise and participate in cultural events such as religious festivals, musical concerts and performances, and international cookouts and barbeques. Not only do these societies help to bring fellow nationals together on campus, but they also introduce the societies' culture to campus. Examples of this include the fabulous Malaysia and Thai nights – society run evenings with traditional dinners and outstanding student performances. You can find out more on the societies available on the Students' Union website www.warwicksu.com

POSTGRADUATE SOCIETIES

The Postgraduate Society is one of the best ways to meet new people at Warwick, and is a good source of social life for postgraduates. We work really hard to make new members feel welcome from the first event they attend and encourage new members to get to know other people in the society. The Society organises regular events, parties and trips across the UK. Get involved at www.warwicksu.com/societies/postgraduate



Police, safety & security

POLICE REGISTRATION

Some (non-EEA) nationals are required to register with the police. If you have to do this it will be written or stamped on the Entry Clearance (visa) sticker in your passport or on your identity card. Failure to register with the police, when required to do so, is a criminal offence.

If you are unsure whether you should register, please contact the International Office. Usually, you must register with the police within seven days of arrival in the UK. However, if you arrive for Orientation or on Arrivals Weekend, you may delay registering until the start of term when the International Office makes arrangements for your registration. To attend the International Office arranged registration, you must sign up in advance and full information is provided on the International Office website www.warwick.ac.uk/policeregistration

If you arrive at any other time of year, you will need to register with the police in person within seven days of arrival. The International Office is able to provide you with information about this. When you register you will be sent a Police Registration Certificate (PRC) showing your visa status and expiry date, photo, address and study details. You should take this certificate with you whenever you travel in and out of the UK and you must update the certificate every time you change address, course or extend your visa. For more details, please see www.warwick.ac.uk/go/international/offerholders

SAFETY AND SECURITY

You should feel happy to travel in Britain in safety during daylight hours. You will find the police in the UK polite and helpful. West Midlands Police and Warwickshire Police, the University's local police forces, are committed to ensuring that everyone who visits the area enjoys a crime free stay. They have dedicated officers within the university to make the area feel safer for students.

Crime, however, is a nasty fact of life wherever you live or study. As in most countries (and particularly at night), you must use your common sense and be aware of your surroundings. At night, you should take sensible precautions such as avoiding badly lit streets and not walking on your own. At all times, do not accept a lift in a car from a stranger. Warwick has a particularly safe campus with a very low crime rate, but it is advisable that you avoid walking around alone after dark even on the campus. We have a number of systems in place to make the campus as safe as possible. These include a late night shuttle-bus service to residences for vulnerable students, a 24-hour 365-day a year security team and emergency telephones situated around campus.

YOUR BELONGINGS

Theft can often be avoided through being sensible and careful with your belongings:

- Always remember to lock your room and any ground floor windows when you go out even if it is just for a short while
- Do not carry around with you large amounts of money and do not have your valuable items or personal documents on display



- Ensure you have suitable insurance for your possessions and properly mark your valuables with Ultra Violet or 'UV' marker pens.
- If you plan to use a bicycle, make sure you have a good quality D-lock
- Never purchase items (e.g. computer equipment) from strangers on the street
- Always keep important receipts securely

INTERNET SECURITY

When accessing internet sites, and in particular, shopping or subscription websites, you should only give credit card or personal information when you know that the website is legitimate. To ensure that the site is official, you can look at the domain registration information at www.whois.net. Secure pages are also highlighted by a padlock symbol which appears at the bottom of your browser window. You should also check to make sure you can find the full contact information for the company, including postal address, telephone number and email address. If you are unsure about the site's legitimacy, then do not provide any personal details.

IDENTITY FRAUD

Identity fraud is a growing concern worldwide, and you should certainly take precautions to ensure that criminals are not given access to personal information, such as name, date of birth, address and bank/credit card information.

- Don't share this information with anyone unless you know exactly who you are dealing with
- Be careful to securely dispose of any bank statements or other personal documents
- Always ensure that personal documents, such as passport or identity card, bank or credit cards and cheque books are always kept secure and in a safe place
- Never give your bank PIN number or security passwords to anyone. Your bank will never ask you for this information

For further information and practical advice, you can visit the Identity Theft website www.identitytheft.org.uk

REPORTING A CRIME

In an emergency, or where there is a danger to your own life or if there is a crime being committed, then call the emergency services on **999** or **101** from any telephone. For non-emergency minor crime, you can report a crime or speak to your local police station on **0345 113 5000**.

It is important to report any crime, even if you think it is a minor offence. It is important that you report the crime to the police and to the University Security Team. You can also speak with our on-campus Police Constable via his surgery, as detailed on the opposite page.

For comprehensive information on all aspects of safety please visit the West Midlands Police website at www.west-midlands.police.uk/ **saferstudents** and follow the links for international students. Additionally we strongly advise all students to read the British Council information booklet on confidence, which can be accessed via the International Office website www.warwick.ac.uk/go/international/offerholders



Faith provision



CHAPLAINCY

The Chaplaincy is the focus of Spiritual life on campus. It is primarily a place of meeting; meeting to eat, to chat, to laugh, to worship, to discuss, to find friendship, to discover ... It is a place where you can come with faith, seeking faith or find a safe place to ask questions about life and the universe. It is a place to relax with friends or to find solitude in the midst of a busy term. The Chaplaincy is a diverse place, a location where an international community is nurtured, a space where you can encounter people who are different from you as well as a meeting place for those with whom you share values and faith. The large public space can be booked by anyone to conduct worship, organise meetings, campaign on issues of social justice or to arrange social events.

The Chaplaincy is home to chaplains from the Abrahamic faiths; Christian (Catholic, Anglican and Free Church); Muslim and Jewish. The chaplains are always glad to meet up with students and staff from across the University. The chaplaincy is a valued part of the Student Support network and offers confidential pastoral support as well as Spiritual guidance.

THE CHAPLAINCY TEAM

Rabbi Fishel Cohen – Jewish Chaplain

📞 07771 653 717
✉ fishelcohen@gmail.com

Father Harry Curtis – Catholic Chaplain

📞 024 7652 3522
✉ 07881 901 587
✉ h.a.curtis@warwick.ac.uk

Rev Dr Stuart Jennings – Free Church Chaplain

📞 024 7652 3520
✉ 07989 579 858
✉ S.B.Jennings@warwick.ac.uk

The Chaplaincy provides a popular gathering space within a busy and vibrant campus for worship, quiet and sharing hospitality. Everybody is welcome here.

Rev Dr Alastair Kirk – Anglican Chaplain

📞 024 7652 8158
✉ 07583 244 091
✉ A.J.Kirk@warwick.ac.uk

Shaykh Imran Suleman – Muslim Chaplain

📞 024 7655 0667
✉ 07725 404 352
✉ Imran.Suleman@warwick.ac.uk

Mrs Sheila Hope – Chaplaincy Co-ordinator

📞 024 7652 3519
✉ S.M.Hope@warwick.ac.uk

WORSHIP OPPORTUNITIES IN THE LOCAL AREA

There is a huge range of opportunities to gather together with other people from your own faith traditions. Some take place in the chaplaincy. Others can be discovered by going to the individual web pages of specific religious and cultural societies on campus. In addition, the chaplaincy and the local multi-faith forum have useful resources on local places of worship for different religious groups:

🌐 www.warwick.ac.uk/go/chaplaincy
🌐 www.coventrymultifaithforum.org/
🌐 www.warwick.ac.uk/societies/all/religious/

The best thing about Warwick is the academic side, that's what I'm here for. I really enjoy the contact with the tutors and lecturers; I really feel part of the institution. I feel like I know my lecturers and they know me, I can drop by and ask them questions anytime. It is awesome. Having only 12-15 students in a classroom and internationally renowned academics teaching and giving written feedback on all your essays!

Campus life is very new to me, it is like a bubble. Outside of my studies I am a member of the Global Development Society, the Postgraduate Society and Warwick Sports, the sports facilities are really good.

My advice to others would be: – Come to Warwick for the academics! If you are just interested in kicking back and getting along Warwick won't be for you. I'm really impressed with the academic experience, you get a personal relationship with your academic superiors and that is very special.

Iver Kjar, MA International Political Economy, Denmark



Health

THE NATIONAL HEALTH SERVICE (NHS) IS THE GOVERNMENT-FUNDED HEALTH SERVICE IN THE UK. STUDENTS AT WARWICK WHO ARE STUDYING A RECOGNISED COURSE FOR LONGER THAN SIX MONTHS CAN REGISTER WITH A LOCAL DOCTOR OR GP (GENERAL PRACTITIONER) FOR FREE NHS CARE.

A GP surgery will normally give you access to doctors and nurses. For some medical complaints you may be able to seek advice from the nurse or from a pharmacist. If you do need to see a GP they will either be able to treat you or they can refer patients to see specialist consultants at a hospital if necessary.

You will generally need to make an appointment to see a doctor or nurse and this might not be possible on the same day. If you require medical care for pre-existing or routine conditions such as diabetes or pregnancy you may be expected to pay for treatment. You may be able to reclaim these costs if you have medical insurance from home.

For international students coming to the UK with family, if you (and your spouse and children if applicable) come to the UK for more than six months you are entitled to some free NHS treatment such as free consultations with a GP, free family planning treatment and free emergency hospital care.

Unless you are in the categories above, if you are here for less than six months, you are not usually entitled to free NHS treatment. The University Health Centre will assist you in an emergency, as will some other GPs or hospitals, but you will have to pay for further services as a private patient. We advise you to take out medical insurance or ensure that you have medical cover as part of a travel insurance package instead.

REGISTERING ON CAMPUS

Students living on campus may register with the University Health Centre. If you have lived in the UK before and already registered with a GP you should bring your NHS number with you in order to transfer doctors. You will be able to do this at the beginning of term or should refer to the University Health Centre website to find out how to make an appointment at other times of the year – www.uwhc.org.uk



REGISTERING OFF CAMPUS

Students living off campus and not in the Health Centre catchment area will need to find a doctor close to where they live by searching the NHS website at www.nhs.uk

To register with a doctor you will have to fill in NHS registration forms and show evidence of your UK address, evidence that you are a student at Warwick, your passport and details of all your inoculations and any pre-existing medical conditions. Information will be included in the *Welcome Guide* publication for this purpose.

OUT OF HOURS HEALTH ADVICE

If you require medical advice or attention out of normal surgery hours, 9am until 6pm during term time or 9am until 5pm during holidays, then you can seek advice from NHS Direct, which is a nurse-led telephone advice helpline – 111. You can also seek advice from health professionals within the NHS Walk-in Centre, located in Coventry City Centre.

EEA AND SWISS STUDENTS

To use NHS facilities in the UK, you should apply for a European Health Insurance Card (EHIC) before you leave your home country. This entitles you to free or reduced-cost medical treatment necessary if you have an illness or accident.



You still need to register with a GP practice on arrival in the country if staying for an extended period. Contact your local healthcare provider to find out how to apply for a card.

PHARMACIES (CHEMISTS)

Pharmacists in the UK dispense medicines that your GP prescribes. The cost of a prescription is currently £7.85. You can also buy many non-prescription drugs such as pain-killers and throat lozenges at a pharmacy or supermarket. The staff will also be able to provide advice on minor ailments, pregnancy testing and emergency contraception. Antibiotics are not sold over the counter at pharmacies; you will have to see a doctor to get a prescription before obtaining these. If you have a minor condition, you can seek advice from pharmacy staff instead of seeing a GP. There is also a pharmacy situated on campus.

Most pharmacies are open from 8.30am until 5.30pm, although the Pharmacy located in Sainsbury's Supermarket (10 minute taxi ride from main campus) is open from 7am until 11pm weekdays, 7am until 10pm on Saturday and 10am until 4pm on Sunday. For information on other late night opening pharmacies, please contact NHDirect on 111.

DENTISTS AND OPTICIANS

To find local dentists and opticians see www.nhs.uk. Dental treatment and eye care are subsidised but not free under the NHS. Dentists only take a limited number of NHS patients and many people have to pay full costs for private treatment. If you wear glasses or contact lenses bring a copy of your latest prescription to the UK in case of an emergency.

You can apply for help with all healthcare costs if you have a low or limited income. Forms are available from the University Health Centre or from any pharmacy.

INOCULATIONS

Please ensure your inoculations (vaccinations) are up-to-date before coming to the UK and bring a record with you of all the inoculations that you have received. All students require the meningitis vaccine and we recommend that you are vaccinated against measles, mumps and rubella. Please try to have either the meningitis C or meningitis A + C vaccination before leaving your home country. If you are unable to arrange this, ask the Health Centre when you register.

GENERAL HEALTH ISSUES

You will probably remain fit and well throughout your studies. However, some students find that any minor health problems they experience seem worse when they are adjusting to a new climate, unfamiliar food, and the emotional stress of being away from home. The most frequent illness is the common cold which may cause you minor discomfort in the form of a sore throat and runny nose. The symptoms of a cold will usually disappear within two to three days. You will find that pharmacies (chemists), shops and supermarkets will sell medicines for minor illnesses such as colds.

Accidents and emergencies

If you require hospital treatment for an accident or emergency the nearest hospital is either University Hospital Coventry (6 miles from campus) or Warwick Hospital (3 miles from Leamington Spa). In an emergency, you should call **999** for an ambulance.

In my first week I attended the university's orientation programme, which I thoroughly enjoyed. During this week I met my best friends at the university and had a brilliant week. When I arrived I couldn't believe how big and beautiful the campus was, it was like a maze and the lecture halls were really impressive. I would say that the best thing about Warwick is that there is so much to do on campus and you can never get bored. I am a member of lots of different societies including the Indian Society, the Pakistan Society, Warwick Raw, and the tennis and golf societies. Since being at Warwick, I have made the most of my time in Europe by travelling to various places such as Edinburgh, London, Paris, Rome, Venice and the Lake District.

Akansha Agarwal, BSc Management, India



Adapting to life in the UK

OUR CULTURE IS THE WAY WE HANDLE THE BASICS OF LIVING, SUCH AS FOOD, SHELTER, CLOTHING, FAMILY ORGANISATION, GOVERNMENT, LAW AND ORDER, RELATIONSHIPS WITH PEOPLE, CELEBRATIONS AND RELIGION. CULTURE AFFECTS EVERY PART OF OUR LIVES.

Experts advise us to think of our culture as a pair of tinted glasses which affect everything that we see. We have worn them for so long that it's hard to imagine the world looking any different. Others are wearing differently tinted glasses, so things look different to them – yet we are all looking at the same world. Realising this is the beginning of cultural awareness. Expect to experience some form of 'cultural surprise' when you live and study at Warwick (even if you have lived in the UK before). It will take a while to get used to being in a different environment, but you should be confident that you will soon adjust and feel comfortable.

Whatever you have done before, expecting things to be different when you come to study at the University of Warwick is crucial. Below you will find examples of British culture where students are often surprised by what they find. This is definitely not exhaustive, but will hopefully help you prepare for your time here.

BEING POLITE

Expressions of politeness are also closely linked to culture. You will probably find that the British use expressions of politeness such as 'please', 'sorry' and 'thank you', a lot more than other nationalities. It is not only language which people from other cultures might occasionally misunderstand and interpret as impolite; it might be a gesture, a different way of addressing someone, looking someone in the eye when you speak, expectations around offers of hospitality, etc. One or more of these may well catch you out, but trying to view them as different, rather than better or worse than what you are used to, will help you cope.

SOCIALISING

It is perfectly natural and understandable to seek out other students of your own nationality to mix with socially. To help you get the most out of your study experience it's good to strike a balance with meeting British students too and this may demand some effort and determination.

British students might meet up for a cup of coffee or tea (by which they mean meeting up for a chat), or they might go to a pub for a drink. It is perfectly acceptable to drink something non-alcoholic.

Joining societies and clubs is an excellent way of meeting other students.

RELATIONSHIPS AND GENDER ISSUES

You may experience cultural differences from what you are used to, for example displays of affection in public, how people (especially women) dress, degrees of openness around sexual orientation, how men and women relate to each other.

BRITISH CULTURE

A great way to experience British culture is to take part in the HOST UK programme, which offers opportunities to spend a weekend or a week with a British family. You can find out more information from the International Office – see page 43.

SMOKING

Smoking is not allowed in public buildings including restaurants and pubs and on public transport. You are also not permitted to smoke in any University building, which also includes your study bedroom if you live on campus. If you are caught smoking in a banned area, you could receive a fine.

TIME KEEPING

It is important to be punctual in the UK. Lectures and lessons will start at the scheduled time and you will interrupt the session if you are late. Punctuality is also important for appointments, for example, with a doctor. If you know you will be late, it is important that you phone beforehand to let the person know.

QUEUING

In the UK, it is polite to queue and wait your turn within a café, bank, supermarket or anywhere that you receive a service.

EQUALITY

It is important to be courteous to whoever you are talking to, no matter who they are or what they do.

STUDENT LIFE

More information about living in the UK can be found on the UK Student Life website www.ukstudentlife.com

Shopping & eating

IN THE UK, THE WORKING WEEK IS MONDAY TO FRIDAY WITH MOST OFFICES SHUTTING AT THE WEEKEND. THEREFORE, SATURDAY IS TRADITIONALLY THE DAY FOR SHOPPING. NOWADAYS MANY PEOPLE GO SHOPPING ON A SUNDAY AS WELL, ALTHOUGH NOT ALL SHOPS WILL BE OPEN ON BOTH DAYS.

There are transport facilities available on a Sunday, but they will usually run on a limited schedule. You can find up-to-date information on schedules on the transport websites.


Shops are usually open from 9am until 5.30pm on Monday to Saturday. Most supermarkets are open for longer hours and larger ones may even be open 24 hours a day on weekdays. On Sundays, most larger shops are open from 10am until 4pm or 11am to 5pm.

Campus facilities include a supermarket (Costcutter), a bank and building society, travel agent, a pharmacy and hairdressers. There is also a bookshop located within the Arts Centre. During term time, there is also an indoor market, held in the Atrium of the Students' Union.

Cannon Park Shopping Centre is within walking distance of the campus. Outlets include a large Tesco supermarket (open 24 hours Monday to Saturday and 10am until 4pm on Sunday), a Post Office, East Asian grocery store, a dry cleaner, a pharmacy, hairdressers, beauty salon, clothes shop, optician, frozen food store and discounted hardware store.

SPECIALIST SHOPS

As the Midlands area of the UK has a strong mix of cultures, there are many specialised shops to buy from. Within some areas of Coventry there are various Halal butchers and takeaways, Asian dress shops, Henna tattooing and shops selling Asian foods. Coventry City Centre has a range of Chinese food shops and herbalists, and an acupuncture centre. Coventry Indoor Market sells a wide variety of exotic fruit and vegetables, meat and fresh fish. In Leamington Spa, the 'Globe' supermarket sells Thai and other East Asian food. There are also several online companies which deliver specialist foods. There is a range of international food available within the local area and you can find out more by speaking to current students at Warwick or looking online.



There are plenty of places to eat on campus which also provide a wide variety of reasonably priced hot and cold food.

DELIVERED SHOPPING

Most supermarkets now offer the option of purchasing your groceries online and having them delivered to your residence, for a small delivery fee. Supermarkets include Asda, Sainsburys, Tesco, and Waitrose.

COOKING

Some international students say that being able to eat the right food is the single most important factor in helping them to feel at home. Getting used to the food in another country can take some time and may be a difficult process. If you are cooking for yourself, don't be afraid to ask for advice on where to buy the products you'd like, or how to use facilities in the kitchen. If you prefer to eat prepared meals, the local area provides a variety of different cuisines.

EATING ON CAMPUS

There are plenty of places to eat on campus which also provide a wide variety of reasonably priced hot and cold food. Food on campus is not subsidised – an average meal costs from £4.00. Opening times vary between the various outlets on campus.



Some of the University food outlets and all Student Union outlets serve Halal and Kosher meals, although it is always advisable to check. The on-campus supermarket also sells some Kosher and Halal products.

EATING AT WARWICK

Eating at Warwick is the cheapest way to buy food and drink across campus, offering a 10% discount. Your university card will have an Eating at Warwick function enabled on it which works in the same way as a mobile top up, you simply add funds to your card online and then use it to make purchases at outlets on campus to receive your discounts. To add funds go to www.warwick.ac.uk/go/eating

BRITISH FOOD

In the UK, you will have the opportunity to experience British food. Whilst potatoes and bread seem to feature heavily within most meals, you should certainly experience some of the traditional dishes such as roast dinner, fish and chips, toad in the hole, shepherd's pie and bangers and mash. Desserts may include rhubarb or apple crumbles, sticky toffee pudding and lemon meringue pie. Most pubs or restaurants may include a selection of these dishes. A must, when visiting tourist areas, is the cream tea, which consists of scones, jam and clotted cream. But jam or cream first, you decide...!

A sample of food costs in the UK

Fresh Food

Potatoes 2.5kg – £1.35
Onions 1kg – £1.20
Carrots 1kg – £1.00
Bananas 1kg – £0.70
Mushrooms 400g – £1.00
Apples 800g – £1.50
Milk 4 pints – £1.20
Butter 250g – £1.50
Eggs (6) – £1.45
Cheese 370g – £4.00

Food cupboard

Oil 1 litre – £1.50
Diced tomatoes 400g – £0.80
Soup 400g – £0.85
Baked beans 400g – £0.70
Tuna 185g – £1.10
Pasta 500g – £1.00
Noodles 375g – £1.10
Rice 1kg – £1.40

Bakery

Bread (loaf) – £1.25
Pitta bread (6) – £0.60
Croissants (6) – £1.50

Fresh meat and fish

Bacon 300g – £2.40
Gammon steaks 450g – £4.00
Beef meatballs 360g – £2.00
Beef rump steak 256g – £5.00
Lamb chops 351g – £5.26
Pork loin steaks 300g – £3.00
Sausages 454g – £1.80
Cod loins 227g – £4.30
Tuna steak 200g – £4.40
Chicken breast 258g – £3.00
King Prawns 175g – £3.00

Drinks

Coffee 100g – £3.00
Tea bags 250g – £1.80
Orange juice 1 litre – £1.00
Cola 2 litre – £2.00
Sparkling water 1 litre – £1.00

The information available and Warwick's reputation was the main reasons for me deciding to choose to study at Warwick. The best thing about Warwick is the variety of opportunities here. You have lots of choices and can do more things than you can imagine. There are so many societies and my school also arrange a lot of activities for us. At the moment, I am a member of the TEDx society and also Warwick Finance, Debating, Entrepreneurs society, Good Food, Warwick Snow, Golf and the Duke of Edinburgh Awards Scheme. As you can see there's a lot to do. I can't think of anything negative about Warwick.

When I graduate I plan to work in Banking & Finance in either London or Singapore, whichever has the best opportunities for me. My advice to any students thinking of coming to Warwick would be to do it and to seek out as many opportunities as possible.

Lin Hai, BSc Accounting & Finance, Singapore



Finances & budgeting

WE STRONGLY ADVISE YOU NOT TO BRING LARGE AMOUNTS OF CASH INTO THE UK.

There is no limit to the amount of money of any currency that you may bring into the country. However we strongly advise that you do not bring large amounts of cash with you to the UK (we advise that you bring only about £250). You will be expected to declare amounts over 10,000 Euros (approximately £9,000) on arrival at the airport. Also, some countries operate restrictions on the amount of currency that can be exported.

The vast majority of shops and services in the UK will accept payment in UK currency only. Credit and debit cards are widely accepted and you will usually be required to remember and use a personal Identification Number (PIN number) for a UK credit or debit card.

EXAMPLE COSTS

It can be hard to calculate how much things will cost in a new country, but try to budget for your estimated weekly income and expenditure before coming to the UK. Here is a very rough guide to your likely weekly expenditure (excluding your tuition fees):

Accommodation: £79 to £153 on campus, single rooms including heat and light

Accommodation: £72+ off campus + £35 travel and utilities

Books and materials: about £10

Food/general expenses: about £75 to £90

You may also like to add:

Clothing/TV Licence/Entertainment/Electrical equipment, etc: about £50/£60

Extra warm clothing (if coming from a hot climate): about £15

In addition, do not forget to include your travel costs in the UK during vacations and any extra expenses demanded by your course.

If you choose to purchase items in the UK, rather than bringing them with you, you will also need to budget for these. Here are some example costs of typical items you may wish to purchase:

Bath towels: £10 – £15

Duvet*: £10 – £15

Saucepan: £7 – £12

Plates: £1 – £5

Bicycles: £100+

Winter coat: £50 – £100

Jumper: £30+

Basic colour TV: £100+

**Please note, on campus accommodation does provide blankets, although some students do prefer to buy their own duvet*

MAKING YOUR MONEY GO FURTHER

Carrying your Student ID card with you will allow you to take advantage of student discounts in some shops, cafes, restaurants and other outlets. Find out more at www.studentbeans.com

You don't need to buy everything new. Most high streets or city centres have second hand shops, or charity shops, where you can buy items cheaply. There are also opportunities to buy second hand items at Warwick, through sales and notices in departments and the Students' Union. Internet sites such as Ebay (www.ebay.co.uk) and FreeCycle (www.freecycle.org) provide a cheap way of finding the goods that you are looking for.

Comparison sites are a good way of finding best prices on purchases such as travel, insurance, shopping and mobile phone contracts. If you purchase items from websites, you may also wish to consider purchasing through cashback sites such as www.topcashback.co.uk or www.quidco.com – these sites pay you for purchasing items through them. For advice on these websites and general information on saving money, visit www.moneysavingexpert.com

Internet & communications

YOU DO NOT HAVE TO OWN A COMPUTER TO BE ABLE TO STUDY AT WARWICK AS THE UNIVERSITY PROVIDES AN EXTENSIVE NETWORK OF COMPUTERS IN OPEN ACCESS WORK AREAS ACROSS THE CAMPUS THAT CAN BE USED BY ALL STUDENTS, MANY OF WHICH ARE OPEN ON A 24 HOURS BASIS. HOWEVER, MANY STUDENTS DO BRING OR BUY A COMPUTER OR LAPTOP TO USE IN THE HALLS OF RESIDENCE AND/OR THROUGH WIRELESS HOTSPOTS THROUGHOUT THE UNIVERSITY. YOU MAY WISH TO REFER TO THE IT SERVICES WEBSITE AT www.warwick.ac.uk/go/its FOR FURTHER INFORMATION.

Connection to the Resident Network (ResNet) is via a wired connection. You will therefore need an appropriate network cable to connect your PC/Laptop to the appropriate port.

Whatever you decide to buy, you should ensure you purchase from a reputable supplier and never from anyone on the street. At the start of the academic year, there are many offers for students looking to purchase laptops for their studies, so please look at the offers available before purchasing. Lots of these offers will be advertised through national papers or on television.

UNIVERSITY APP

The 'Start.Warwick' App will allow you to create your own customised app of Warwick-related information. This app is free for iPhone or Android users. You can currently include:

- Bus times and other travel information
- Opening times around campus
- A room location map
- Departments and services contact numbers
- News and Events at Warwick
- IT-related information

STUDENT TELEPHONE SERVICES

Around 1,300 campus rooms have their own phones and there are around 170 phones in residential corridors. You will need to purchase a telephone card from Costcutter supermarket on campus to make calls from your room. There are also a few pay phones on campus which use cash or selected international telephone cards. The international dialling code for the UK is 0044. The area code for Coventry, which covers the University is 24. When dialling from inside the UK, the code is 024.

CALLING STUDENT CAMPUS ROOMS


Incoming calls to telephones in rooms are made via an auto attendant on **(024) 7657 2572** or **0044 24 7657 2572** for overseas callers. The caller will be asked to input the extension number of the room they require. It is up to the occupier of the room to let people know their extension number; it is classed as an ex-directory number.

CONTACTING THE UNIVERSITY WITH A GENUINE EMERGENCY

Callers needing to contact someone with or without a phone in their room, only in a genuine out of hours emergency will need to dial the University switchboard: **(024) 7652 3523** or from overseas **0044 24 7652 3523**. If you call the switchboard out of hours in an emergency, and hear the automated machine, please hold on until your call is answered.

MOBILE PHONES

In the UK, the most popular companies are 3, Vodafone, O2, Orange, T-Mobile, Tesco and Virgin. There are two different types of mobile phones available, 'Pay As You Go' and contract. Pay As You Go phones are a fixed price and usually come with a fixed amount of credit (which you will have to pay on top of the cost of the phone). Once you have used your credit, you can 'top up' your phone with funds at most supermarkets, newsagents or at a post office. You can also 'top-up' your credit at some cash machines. Pay As You Go phones are ideal for limited usage or if you prefer to have a fixed amount that you spend on your phone each month.



At Warwick, we have lots of opportunities for you to expand your qualifications and skills. You can find out more on the ITS website: www.warwick.ac.uk/go/its

Contract mobiles can vary in the cost of the phone and the cost that you pay each month. Mobile phone contracts can vary in length between 12 to 24 months, and the range of phones will vary dependent upon the monthly cost of the contract and the cost of the phone. Mobile phone contracts are ideal for average to high usage, but please ensure that the contract is right for your needs, as any extra charges will be added to your monthly bill. A direct debit is usually required for mobile phone contracts.

POSTAL SERVICES

The University has a post office and post box on campus. Post boxes are bright red and most have regular collections through the day. The post office offers a full range of international postal services.

Stamps can be bought from post offices and shops such as a newsagents or supermarkets. Post offices can also give you details on overseas postal rates. You can find out more information about the UK Postal Service from the Royal Mail website: www.royalmail.com

RECEIVING MAIL

Incoming mail for you will usually be delivered to your campus residence, to your off-campus house or to your academic department. You should check your pigeon-hole regularly. The International Office can also receive incoming letters (not parcels) if necessary, and will send you an email when a letter has arrived for you. If you are using the International Office to receive letters please ensure that they are addressed:

SM (for student mail), your name
C/o International Office
University of Warwick
Coventry, CV4 8UW, UK



Start.Warwick.app.
Scan or visit:
www.warwick.ac.uk/go/starthelp

Studying at Warwick

IF YOU ARE NEW TO STUDYING AT UNIVERSITY IN THE UK, YOU MAY WELL FIND THAT THERE ARE SOME KEY DIFFERENCES FROM HOW YOU HAVE BEEN TAUGHT PREVIOUSLY.

These might include the amount of independent learning required, the degree of class participation expected, and the need to challenge opinions and defend your point of view to other students and staff. These differences apply to both class discussions and written work. If initially you feel apprehensive about such changes, remember that there is support available. In particular, your personal tutor is there to help with guidance and advice on all aspects of your academic work, including explaining your department's and the University's regulations, as well as to help with your personal and academic development throughout your course.

Advice and information on studying techniques, such as note-taking, presentations and revising, can be also be found online on the Centre for Student Careers and Skills' website www.warwick.ac.uk/go/careers

Careful planning and effective time management are crucial to your academic success. We suggest you split your time into three parts: study time – lectures, individual studying, etc.; maintenance time – cooking, cleaning, shopping, etc.; and discretionary time – socialising, leisure, reading etc; Not included here is paid or voluntary work, and before committing to any such work you should reflect on how best to balance all demands on your time. By breaking down how long you spend on each of these activities, you will be better able to organise your time, and derive maximum benefit from your Warwick experience.

More information will be provided within the *Student Handbook* or you can find out more on the Welcome to Warwick website www.warwick.ac.uk/go/welcome

For students who would like to increase their proficiency of the English language, the Centre for Applied Linguistics runs an extensive programme for international students. You can find out more about this on page 8.





“My degree course – Economics, Politics and International Studies – encompasses a wide range of interdisciplinary subjects that provide a holistic academic education.”

SKILLS PROGRAMMES

To help students adjust to university study and develop the increasing need of skills and attributes, the Centre for Student Careers & Skills offers a wide range of skills programmes for undergraduate, postgraduate and research students. This includes workshops, advice and academic coaching. For more information please see www.warwick.ac.uk/go/skills

WARWICK ADVANTAGE

The Warwick Advantage offers vast opportunities for students to take advantage of during their studies – capturing skills and experiences and helping students to explore new interests. For more information please see www.warwick.ac.uk/go/advantage

For students who have invested a considerable amount of time and effort into a particular activity, society, sports club, campaign, committee, volunteering or anything else that isn't degree related, the Warwick Advantage Award provides students with the opportunity to achieve University recognition. For more information please see www.warwick.ac.uk/go/advantage/award

LANGUAGE CENTRE

If, during your studies at Warwick, you wish to learn a new language, for academic or personal reasons, the Language Centre is here to help. The centre is fully equipped with the latest technology, along with the multi-media open access suite with satellite TV and computer-based learning packages.

With core and optional modules in Arabic, Chinese (Mandarin), French, German, Italian, Japanese, Russian and Spanish, and an even wider selection of languages on the leisure courses, there are lots of opportunities within the centre. You can find more information at www.warwick.ac.uk/go/languagecentre. More information can also be found with the *Welcome Guide* and *Student Handbook* brochures.

GLOBAL ADVANTAGE AWARD

Warwick Global Advantage Award recognises students' development of their global capabilities through interaction with people from different nationalities and cultures. More information can be found on page 22.

LIBRARY SERVICES

Our Library offers five floors of printed volumes and archives. There is a mixture of quiet and informal study space as well as access to print, digital and multimedia technology. Library tours and information sheets will help you at the start of term.

Our Learning Grids can be found across campus and offer flexible and innovative learning spaces. Each has a combination of individual quiet study space and collaborative work areas with wifi access, networked computers and student advisors to provide support and answer any questions. These spaces can be found in University House, Senate House, Gibbet Hill and Rootes Social Building. There is also provision off-campus in nearby Leamington Spa. For more information please see www.warwick.ac.uk/library

Working in the UK

MANY STUDENTS LOOK FOR WORK DURING THEIR STUDIES, OR ONCE THEY HAVE GRADUATED. THE UNIVERSITY WILL NOT FIND WORK FOR YOU, BUT THE CAREERS SERVICE WILL HELP YOU PREPARE YOURSELF FOR THE JOB MARKET.

WORKING IN THE UK DURING YOUR STUDIES

If you are an EEA student you are allowed to work during your studies in the UK without restriction on the number of hours or the type of work that you do. Many students do find part-time or vacation work and it is an excellent way of meeting new people, practising English and gaining valuable skills to use in later employment. However, you must not rely on finding a job to form a substantial part of your income. In the current economic climate, it can be difficult to find work. For non-EEA students according to the immigration rules, you should have access to sufficient funds to pay for your tuition fees, accommodation and living expenses without needing to work in the UK. If you have a Tier 4 general student visa, you may work up to 20 hours per week during term time, and full-time in vacations if you are an undergraduate student. You are not permitted to be employed in a full-time permanent job.



FINDING PART-TIME WORK

There are many opportunities for students to work during the course of their studies and we even have our own temping agency called Unitemps, which is located in the Students' Union. You may also work in a range of jobs in the Students' Union. The *Student Handbook* that you receive will also contain more details of employment opportunities on campus.

NATIONAL INSURANCE

If you intend to work while studying in the UK, any employer will require you to provide them with a National Insurance number. Your employer will be able to provide you with a temporary NI number, until your permanent number is received. More information is available at www.hmrc.gov.uk or call **0845 600 0643**

MINIMUM WAGE

The UK does have national minimum wage rates available to all adult workers who are working legally in the UK. You can find out what the minimum wage rates are at www.hmrc.gov.uk/nmw

WORK EXPERIENCE

Gaining experience in a working environment is becoming increasingly important. Many organisations do offer internship schemes and these are advertised through the Centre for Student Careers and Skills. Any work, whether it is directly relevant or not, is valuable and will increase your skills and experience. More information is available at www.warwick.ac.uk/go/careers. Through your studies, the Centre for Student Careers and Skills will provide a tailored service to help you gain the necessary skills and attributes sought after by employers. These services include careers sessions, 'Focus on' events, Employer presentations, 'Speed Career' events and careers fairs.

VOLUNTEERING

WARWICK VOLUNTEERS PROVIDE OPPORTUNITIES FOR STUDENTS AND STAFF AT THE UNIVERSITY TO VOLUNTEER IN A VARIETY OF ROLES, WITHIN THE LOCAL COMMUNITY.

Although the most likely motivation for volunteering is to 'make a difference' and help people in need, there are many other rewards from volunteering which can improve both your personal and professional development. Through volunteering, you are able to meet a diversity of people, whether other students or members of the groups you are volunteering to help. This can expand the network of people you know, enable you to make friends, and provide you with a chance to interact with individuals from a range of different generations. Furthermore, as you are learning about the culture in Britain, you can also use the opportunity to share your own culture with others in a two-way exchange. Indeed, there are certain volunteering opportunities which may be especially interesting to international volunteers because of the potential to communicate cultural experiences and linguistic knowledge.

In addition to being relevant to academic courses and improving general knowledge of British culture, volunteering develops many essential, transferable skills such as listening and communication, leadership, creativity and problem solving; skills equally relevant in working and day-to-day life. You can find out more online at www.warwick.ac.uk/go/volunteers



It is a UK legal requirement for all volunteers who work with children or vulnerable adults to undertake a criminal records check. International students who wish to volunteer are required to undertake two processes.

International students who wish to volunteer are required to:

- Complete a UK Criminal Records Check
- Provide a 'Certificate of Good Conduct' or equivalent from your home country. This is only applicable for international students who have not lived in the UK for the last five years.

Further information on the criminal records check requirements is available from www.warwick.ac.uk/go/crbvolunteers.

To find out more about the volunteering opportunities available at Warwick, please see www.warwick.ac.uk/go/volunteers



Warwick Volunteers website.
Scan or visit:
www.warwick.ac.uk/go/volunteers

Support & advice

THERE IS A COMPREHENSIVE NETWORK OF SUPPORT AND WELFARE SERVICES AVAILABLE TO STUDENTS. MORE DETAILS OF THE SERVICES AVAILABLE TO STUDENTS CAN BE FOUND AT www.warwick.ac.uk/go/supportservices

PERSONAL TUTOR/SUPERVISOR

Each student has a personal tutor or supervisor who is a member of academic staff based in your department. They will be able to provide you with general academic advice, as well as being able to give you help with non-academic matters. They will also be able to direct you to other services if you need help from elsewhere. Your department will inform you at the start of your studies who your Personal Tutor/Supervisor is.

STUDENT SUPPORT

The Student Support Office acts as an initial assessment point for students who require assistance, but are unsure which support service is best suited to their needs. The Director of Student Support and the Student Support Team provides welfare and pastoral care and helps foster a sense of community amongst students. They will advise and support students with non-academic difficulties. For information or advice contact: studentsupport@warwick.ac.uk or call **024 7657 5570**

SENIOR TUTOR

The Senior Tutor promotes the academic welfare of students, individually and collectively, and provides a sympathetic ear for students to turn to in confidence for support regarding difficulties with their studies, such as change of course, temporary withdrawal, appeals, etc. The Senior Tutor is also an active academic member of staff. For information and advice about academic issues contact: seniortutor@warwick.ac.uk

RESIDENTIAL LIFE TEAM

All students who have accommodation on campus are provided with an excellent network of support staff called the Residential Life Team. The Residential Life Team works and lives alongside students within the halls of residence and is a key part of the University's welfare and support network. They can help with problems in your accommodation, give advice or direct you to the best place to help.

COUNSELLING SERVICE

The University Counselling Service provides an opportunity for all students at the University of Warwick to access professional therapeutic counselling so that they may better develop and fulfil their personal, academic and professional potential. The Counselling Service offers confidential services that include face-to-face counselling, email counselling, group sessions, workshops and self-help resources. More information can be found at www.warwick.ac.uk/go/counselling

DISABILITY SERVICES

Disability Services offers confidential advice, guidance and support to students with disabilities, learning difficulties and any other long term conditions that are likely to affect their studies. Disability Services can help you with reasonable adjustments to ensure that you make the most of your studies and life at University. If you have a disability, you are strongly advised to contact Disability Services as soon as you have been offered a place so that appropriate support arrangements are put in place in advance of your arrival. Please note that if you do not make contact with us to give us information about your requirements, we will not be able to organise the necessary support. Contact us at disability@warwick.ac.uk or **+44 (0)24 7615 0641**. More information can be found at www.warwick.ac.uk/go/disability

MENTAL HEALTH TEAM

The University has a mental health team. Colleagues work to ensure that students with mental health difficulties receive advice, information and support to facilitate academic work and participation in University life. All communication is confidential and informal. More information can be found at www.warwick.ac.uk/go/mentalhealth

WARWICK SU – STUDENT ADVICE CENTRE

The Students' Union Advice Centre is located on the second floor of Union North. It is run by full-time, professional staff offering free, confidential and impartial advice on a wide range of issues, such as housing, finance and immigration. You may wish to visit their website at www.warwicksu.com/advice

International Office



THE INTERNATIONAL OFFICE IS PART OF THE UNIVERSITY'S STUDENT SUPPORT NETWORK. WE ALWAYS LIKE TO HEAR FROM INTERNATIONAL STUDENTS AND WILL DO WHAT WE CAN TO SUPPORT YOU THROUGHOUT YOUR STUDIES.

There are staff members within our 'Student Recruitment' team with regional responsibilities who have expertise and experience of travelling to your part of the world on a regular basis. The contact details for the regional teams can be found on the International Office website www.warwick.ac.uk/go/international

The Study Abroad team manages a wide range of exchange agreements, visiting programmes, including Visiting, Exchange and Erasmus programmes. If your course has a compulsory year abroad or if there are opportunities within your department for you to study overseas, then the team will be able to advise you. For more information visit the Study Abroad website www.warwick.ac.uk/go/studyabroad

We have a 'Student Experience' team with staff qualified to give immigration advice. As well as providing advice and support on immigration and welfare matters, the Team also arranges a wide range of trips and events for international students. Recent trips have included Windsor Castle, the cities of Oxford, Bristol and York.

The Team also provides support to students wishing to take part in the HOST UK programme. The programme is an opportunity to experience British life by staying with a host family for a weekend or a week, in any part of Britain.

If you would like advice or support during your studies, you can make an appointment to speak with a member of the Student Experience Team through the Student Reception Desk within University House, or you can contact the team at int.office@warwick.ac.uk or +44 (0)24 7652 3706

Getting around

THE UNIVERSITY OF WARWICK CONSISTS OF THREE CAMPUSES, AND IT ONLY TAKES 15 MINUTES TO WALK BETWEEN THEM. FROM MOST OF THE RESIDENCES, IT IS ONLY A SHORT WALK TO ACADEMIC BUILDINGS OR THE STUDENTS' UNION. IF YOU PREFER NOT TO WALK, THEN YOU CAN EASILY BUY A NEW OR SECOND HAND BICYCLE WHEN YOU ARRIVE.

WALKING

Anywhere on campus is easily accessible and is only a few minutes' walk from one side to the other. Campus and the surrounding cities do have a lot of traffic that you need to be careful of. To keep safe whilst walking next to roads, there are a few safety rules that you should follow.

Pavements can be found next to any roads and these should be used in all circumstances. If you are walking anywhere that does not have a pavement, walk in the road but walk towards oncoming traffic and in single file. This is very important as you are able to see any cars or vehicles that are coming towards you.



Pedestrian crossings can be found on busy roads to ensure that you can cross safely; these are either Pelican crossings or Zebra crossings. Pelican crossings are indicated by two poles with standard traffic lights attached. Once the traffic lights have turned to red and the green cross symbol is displayed, you can cross safely. The Zebra crossing is indicated by black and white stripes across the road and two poles with amber flashing lights. To cross safely you should wait at the edge of the road and wait for the traffic to stop completely before attempting to cross.

If you are walking late at night or in dark conditions, wear reflective or bright clothing so that you are visible to oncoming traffic.

If you are listening to music through headphones or using a mobile phone, please be extra careful as you will not be as aware of the traffic around you.

Traffic will be faster than you anticipate so please be aware of this. Don't step out into the road without first checking in both directions that there is no oncoming traffic or that the traffic has stopped to allow you to cross.

If you are waiting at bus stops or traffic lights, it is important to stay on the pavement and keep a safe distance from the traffic.



BUS

Local buses offer a frequent and convenient way of travelling to and from campus. There are regular buses running from the city centre of Coventry through to Leamington Spa and beyond. Of these, the National Express Coventry service numbers 11 and 12, and the Stagecoach Unibus services, U1 and U2, are the more frequent and popular of all the services available. A full list and links to timetables can be found at www.warwick.ac.uk/about/visiting/directions/localbuses

BUS PASS

Purchasing a bus pass is often a cheaper way of travelling, especially when you make a lot of journeys each month. To purchase your pass, you can either sign up on campus during the first few weeks of term or make a purchase online with the Bus Operator directly or speak to the Students' Union for advice on arrival.

CAR

If you are a national of the European Economic Area (EEA) and you hold a current driving licence issued in an EEA country, you can continue to drive in the UK using your national licence, as long as it remains valid. For other international students, if you hold a valid driving licence or international driving permit from your home country, you may be able to drive for up to 12 months in the UK from your arrival date. If you are planning to remain in the UK for longer than 12 months then you must obtain a UK licence. This involves taking a driving test, depending on which national licence you hold. It is illegal to drive in the UK without a valid licence and insurance.

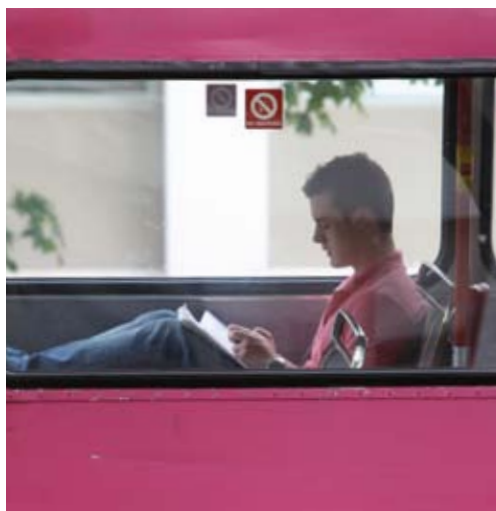
Any car you drive must be properly registered, taxed and insured and it should also hold a Ministry of Transport (MOT) Certificate of roadworthiness if it is more than three years old.

There are strict driving regulations in the UK concerning drinking and driving, speeding, and wearing seatbelts. Make sure you are familiar with the law. More information can be found at www.direct.gov.uk

There are severe pressures on car parking on the University campus and there are parking restriction schemes in place in the residential and commercial areas surrounding it. There is a charge for parking in the car parks on campus and the campus Security Team strictly enforces the University's parking rules and regulations. Illegal parking or parking without the correct permission frequently results in the use of wheel clamps or fines being issued. Students are strongly advised not to bring cars to University with them and there is no dedicated parking for students. There are very good public transport links serving the campus. Only in exceptional circumstances will resident students be allowed to apply for permission to park on campus, for example if they have a disability. For full details of the application process visit the car parking website.

BICYCLE

Using a bicycle can be a very affordable and healthy method of transport. Around campus you will find plenty of bike parks where you will be able to leave your bicycle securely. Please ensure that you use an appropriate lock, such as a D shaped lock, and that your bicycle is locked through the frame rather than the tyres.



Around campus you will find cycleways. These are convenient paths which are usually used by cyclists and people walking. Cycleways are usually traffic free and can be a very scenic way of travelling to your destination. You can find cycleways across the UK, connecting between towns and villages, as well as tranquil routes through the countryside.

If you are planning on using a bicycle as your transportation, please ensure that you:

- Read the Highway Code – this is not just for motorists, cyclists must adhere to this as well.
- Purchase and use a cycle helmet
- Have lights and reflectors fitted to your bicycle
- Make sure that your bicycle is roadworthy
- Purchase a D-lock
- Do not cycle on pavements
- Do not leave your bicycle where it may obstruct other road users
- Use cycle parking where provided when locking your bicycle

You can find more information online at www.direct.gov.uk/en/travelandtransport/cycleandwalking

TAXIS

There will be times when using a taxi is the most convenient method of transport. Please remember that some minicabs that stop in the street may be cheaper but are not licensed and therefore should not be used.

There are other helpful tips when using taxis below:

- If you need to take a taxi, check for reputable local firms and keep these numbers to hand.
- Check there is an official licence plate attached at the back of the taxi before you get in.
- Agree a price of the fare with the taxi driver before getting into the taxi and make sure that you have cash ready when you arrive at your destination. Always pay the fare once you have left the taxi.
- Sit in the back of a taxi and directly behind the driver, whenever possible. You can chat with the driver, but do not tell him any personal information about yourself.

Around campus you will find cycleways. These are convenient paths which are usually used by cyclists and people walking. Cycleways are usually traffic free and can be a very scenic way of travelling.

TRAVELLING AROUND THE UK

Within the UK, people generally use trains or coaches for long-distance travel. Train tickets tend to be expensive unless booked in advance. Cheaper rates are available for students with railcards at off peak times or if purchased online. Coaches are generally cheaper for long journeys, but will take longer.

National Express – www.nationalexpress.com

Megabus – www.megabus.com

National Rail – www.nationalrail.com

Organised day trips are also offered by local coach companies such as Harry Shaw (www.harryshaw.co.uk) and Johnsons Coaches (www.johnsonskoaches.co.uk).

Taxis are more expensive and cost a lot more than in many other countries. They can be useful for short journeys or journeys late at night when there is no bus service or if you have a lot of luggage. Always ask for an estimate of the cost before you get in a taxi and check that it has an official licence plate. This can usually be found on the rear bumper of the car.



The local area

COVENTRY

The city centre of Coventry is located three miles from the main University campus and is the nearest big city to the University. Within the city centre, you have access to shops, cafés and restaurants, as well as entertainment venues such as the Skydome Complex, which houses the Odeon Cinema, restaurants, bars and nightclub venues. Within the Skydome, you can also watch the Coventry Blaze ice hockey team in action or spend an hour or two ice-skating with friends.

Being a historic city, there is also a vast amount of attractions that you should visit, such as Coventry Cathedral and the Cathedral ruins and St Mary's Guildhall. With Coventry's rich history in car production, a visit to the world-class Coventry Transport Museum is a fantastic way to spend an afternoon, especially as it is free entry. The Herbert Art Gallery and museum, with its permanent and temporary galleries, has some outstanding collections and has free entry.

Close to campus, we have fantastic open spaces, such as the War Memorial Park, which is perfect to spend a day enjoying the sunshine. With bookable tennis courts and open spaces to play a casual game of cricket or frisbee, the Park is a perfect space, easily accessible from the campus.

The Earlsdon area of Coventry is where most students living off-campus in Coventry will be located. Within this area, you will find all of the provisions needed for everyday life, including shops, banks, launderettes, cafés and restaurants. There is also a local library and small theatre and it is within walking distance of the city centre, War Memorial Park and Hearsall Common. More information on what to see and do in Coventry can be found at www.visitcoventry.co.uk

KENILWORTH

Kenilworth is located four miles from campus, and is home to the famous ruins of Kenilworth Castle. With shops, bistros and restaurants, Kenilworth is a perfect place to spend an afternoon or evening. Abbey Fields, located to the west of Kenilworth Castle, with its lake (and resident ducks, swans and herons) and sports facilities, as well as the wide open space, is well worth a visit.



Kenilworth Castle has a programme of events throughout the year, from jousting and mediaeval themed weekends, to haunted tours and Christmas carols.

LEAMINGTON SPA

Leamington Spa is a beautiful spa town, made famous by Queen Victoria. With two cinemas and a theatre, as well as countless shops, you can spend the day shopping on The Parade, and the evening relaxing in one of the many restaurants.

The award winning Royal Pump Rooms holds regular exhibitions and events in the art gallery or museum, or you could just enjoy a cream tea in the Tea Rooms overlooking the Jephson Gardens. The Gardens are also a must see for any international student, with lots of attractions including boating on the lake, exotic plants within the greenhouses, cafés and restaurants to name just a few.



Visit Coventry website.
Scan or visit:
www.visitcoventry.co.uk

Only 30 minutes from campus, you will find the popular tourist destination of Stratford-upon-Avon. Famous as the home of William Shakespeare, it is a fantastic town to visit in your spare time.



The south side of Leamington Spa is where most students will live. In this area, you will find all of the essentials for day to day living including shops (including a fantastic Thai/Asian shop), library, restaurants and great access to three great open spaces. The main high street, The Parade, is only a 10 minute walk away.

STRATFORD-UPON-AVON

Only 30 minutes from campus, you will find the popular tourist destination of Stratford-upon-Avon. Famous as the home of William Shakespeare, Stratford is a fantastic town to visit in your spare time. With the famous Swan Theatre, Royal Shakespeare Theatre and The Other Place Theatre, there are lots of opportunities to see a Shakespearian play or anything else that catches your interest. If you would like to find out more about the life of Shakespeare, there are lots of attractions that will interest you, including the Falstaff Museum, Holy Trinity Church, and the homes of Anne Hathaway, Mary Arden and of course, William Shakespeare.

FURTHER AFIELD

Close to campus you will find Warwick (with the famous castle), Birmingham and the Cotswolds as well as major tourist attractions such as Cadbury World, Alton Towers Resort, Drayton Manor Theme Park, the National Space Centre and the Black Country Museum. All of these attractions are easily accessible via train or coach, and you can find out more online at www.visitbritain.com



Bringing your family



IF YOU ARE BRINGING YOUR FAMILY WITH YOU, WHILST YOU ARE STUDYING IN THE UK, YOU WILL FIND ALL OF THE INFORMATION THAT YOU NEED HERE.

VISA

From this point onwards only the following students will be permitted to bring their dependants with them to the UK: postgraduate students on courses of at least 12 months' duration, and undergraduate and postgraduate students who are sponsored by their national government on courses of 6 months or longer.

The application fee as a PBS Dependant is £298 (paid in local currency). Your family can apply online or by submitting the VAF10- PBS Dependant application form. Your family will be granted immigration permission for the same length of time as you. For further information, please see: www.warwick.ac.uk/go/immigration/dependants

ACCOMMODATION

There is limited on-campus accommodation for students with families. Typically rents start from £700 per calendar month excluding bills and leases usually start in September. Family accommodation is also available in the local area. Warwick Accommodation will do what they can to help you find a suitable house either on or off campus and it is essential that you contact them as soon as possible with your requirements. Should you be unsuccessful in securing accommodation prior to your arrival, you should come alone to Warwick well in advance of your course so that you can find a suitable home before your family joins you.

More information can be found at www.warwick.ac.uk/accommodation/staff

UTILITIES

When renting your accommodation, the utilities that you would also need to budget for are Electricity, Gas, Water, Council Tax, and if required phone line rental, TV licence and broadband. Check your contract to see if any of these are included within your rent. Comparison websites can provide you with the best packages when choosing

your utility supplier. Sites such as www.uswitch.com, www.moneysupermarket.com and www.simplyswitch.com can be used to find the best offers for you. Further advice can be found on a money advice website such as www.moneysavingexpert.com

CHILDCARE

The University Nursery caters for children from three months to their fifth birthday. Demand for places is extremely high, so it is important to make contact with the nursery as soon as possible before your arrival. More information can be found at www.warwick.ac.uk/go/nursery

Other childminding facilities and nurseries are available locally by private arrangement. For information and advice, please see www.childcarelink.gov.uk

SCHOOLS

If your children are aged between 4 and 16 years, they can enrol for free at state primary and secondary schools in the UK, as long as they are here as your dependants. You will not have to pay for this.

Parents are not permitted to remove their children from the school without prior consent, whether this is for an appointment or holiday. You should provide the school with as much notice as possible before the event. For younger children in primary school, parents or a pre-approved guardian must be present when bringing and collecting children from school. Many parents do decide to continue collecting older children from school. Many schools offer payable sessions before and after the normal school day. These sessions must be booked in advance and further information on these can be found from the Schools Reception.

The BBC website provides a wealth of information to help children with their schoolwork at different key stages and includes exam revision. Further information can be found at www.bbc.co.uk/bitesize

For more information on choosing a state-funded school please see www.britishcouncil.org or see the International Office website www.warwick.ac.uk/go/international/offerholders

HEALTHCARE

If you are studying on a course of six months or more, you and your visa dependants will be entitled to free NHS care. Any children under the age of 16 (18 if in full time education) will also be entitled to free prescriptions, dental treatment and eyecare. Further information is available at the NHS website www.nhsdirect.nhs.uk

FAMILY BUDGETING

It is important that you are realistic about budgeting for your family. Living costs do increase and it can be difficult to find work. The International Office website above does contain information about estimated costs and how to budget realistically.

ENGLISH LANGUAGE SESSIONS

English support is available for Partners of enrolled students at Warwick through the Centre for Applied Linguistics (CAL). Booking must be made by the current student using their university login information on the CAL Intranet.

If an intensive English language course is required, CAL offers a Pre-Requisite English Programme. Further information is available at www.warwick.ac.uk/go/cal

WORKING

The ability for students and their dependents to work in the UK will depend on their visa. For students from the EEA or Switzerland, their dependents can work during their stay in the UK with no restrictions on the type or number of hours it involves.

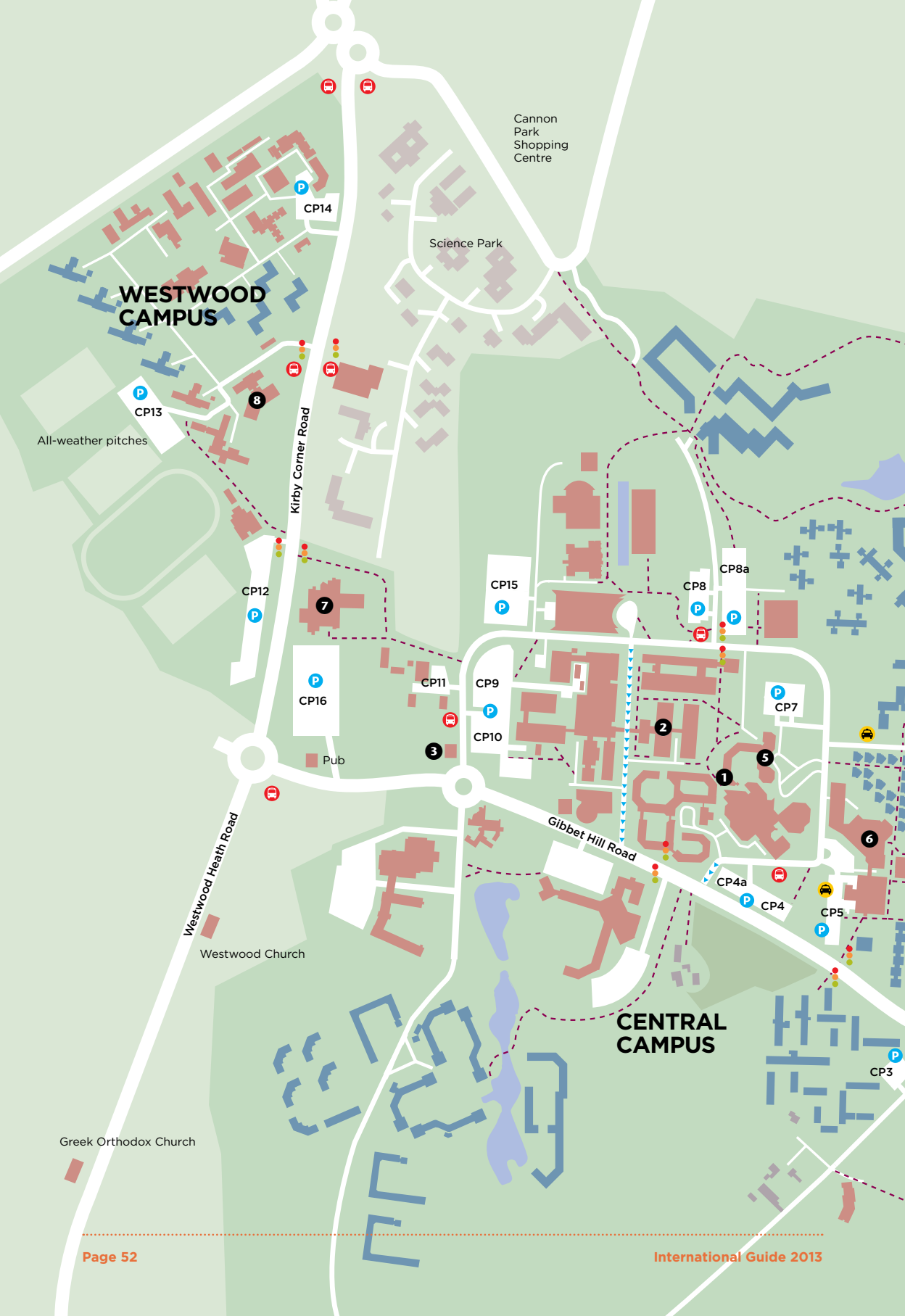
For students from outside of the EEA, their visa will clearly state whether the dependent is allowed to work. If you require any clarification, please speak to the Immigration Team within the International Office or see the UKCISA website www.ukcisa.org.uk/student

DAYS OUT

Warwick is situated perfectly to allow you to explore the Midlands as a family. As well as the trips and events organised through the International Office, there is a wide range of local attractions suitable for families. Why not...

- Have fun at Coventry's Leisure Splash Pool with Waterfall slide, Whirlpool Rapid Ride and Mushroom fountain
- Spend a day in the local parks at Coventry War Memorial Park, Abbey Fields in Kenilworth or Victoria Park in Leamington Spa
- Relax whilst the children play for an afternoon in an indoor soft play centre
- Visit one of the local tourist attractions such as the National Sea Life Centre (Birmingham), Twycross Zoo (Atherstone) or Stratford Butterfly Farm (Stratford-upon-Avon)

More information and advice can be found on the International Office website www.warwick.ac.uk/go/international/offerholders



WESTWOOD CAMPUS

CENTRAL CAMPUS

SUPPORT SERVICES LOCATIONS

CENTRAL CAMPUS

- 1 Chaplaincy**
Islamic Prayer Hall
- 2 Library**
- 3 Security Gatehouse**
- 4 Health Centre**
- 5 Senate House**
Accommodation Office
- 6 Students' Union Building**
Advice Centre
Sabbatical Officers
Society Contacts
Unitemps

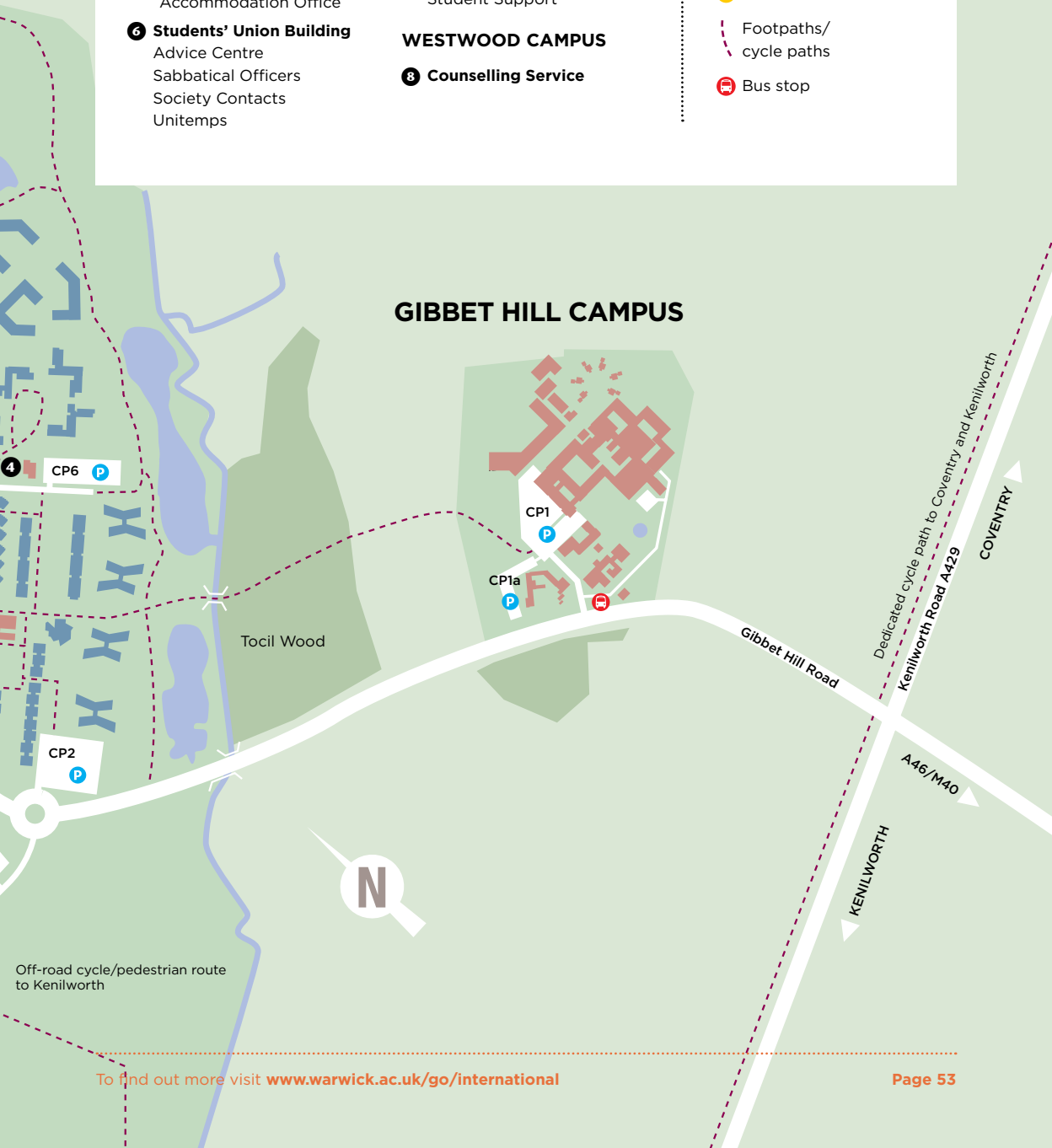
- 7 University House**
Careers Service
Disability Co-ordinator
International Office
Learning Grid
Mental Health Co-ordinator
Student Services Reception
Student Support

WESTWOOD CAMPUS

- 8 Counselling Service**

KEY

- Social or faculty buildings
- Accommodation buildings
- P Parking
- 🚕 Taxi rank
- Footpaths/
cycle paths
- 🚌 Bus stop



Contacts

UNIVERSITY CONTACTS

The International Office

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Coventry CV4 8UW
United Kingdom

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✉ int.office@warwick.ac.uk
🌐 www.warwick.ac.uk/go/international

Erasmus

📞 +44 (0)24 7657 4229
✉ erasmus@warwick.ac.uk

Exchange Students

📞 +44 (0)24 7652 4133
✉ exchange@warwick.ac.uk

Higher Education

Foundation Programme

📞 +44 (0)24 7652 3003
✉ HEFP@warwick.ac.uk

Immigration Advice

📞 +44 (0)24 7652 3706
✉ immigrationservice@warwick.ac.uk

Visiting Students

📞 +44 (0)24 7657 4326
✉ visiting@warwick.ac.uk

Welfare

📞 +44 (0)24 7657 3721
✉ internationalsupport@warwick.ac.uk

REGIONAL CONTACTS

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Europe, Russia and Central Asia

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✉ Caribbean@warwick.ac.uk

South Asia

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✉ SouthAsia@warwick.ac.uk

South East Asia

📞 +44 (0)24 7652 8299
✉ SEAsia@warwick.ac.uk

Study abroad



Being able to provide Warwick students with opportunities to visit prestigious universities across the world is a major factor in enabling all students to consider themselves international. From as far away as Hong Kong, Chile, USA and India to our closer partners in France, Italy and Sweden, each destination provides an enlightening and unforgettable experience.

Helen Johnson, Assistant Director,
Programmes and Student Exchange,
International Office



Study Abroad website.

Scan or visit:

www.warwick.ac.uk/go/studyabroad

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THE UNIVERSITY OF
WARWICK