Which wifi network to select

Hotspot-secure is the main campus wireless network and is available in all campus buildings.
https://warwick.ac.uk/services/its/servicesupport/networkservices/wifi/hotspot-secure/

Resnet-secure is the wireless network available in most campus residences, for Warwick University staff and students.
https://warwick.ac.uk/services/its/servicesupport/networkservices/wifi/resnet-secure

Install the wifi certificate

Some Android phones require the wifi certificate to be downloaded before they can connect to the University resnet/hotspot-secure networks.

Open an internet browser then browse to this URL:
https://warwick.ac.uk/services/its/servicesupport/networkservices/wifi/hotspot-secure/android/certificate/

from your Android device: (or scan the barcode below) (you’ll need to use your own data as not connected to wifi)

Sign in then download the CA certificate QuoVadis Root CA2 G3 (DER) file from the website directly onto your Android device.

You should immediately be prompted to install the certificate onto your device. You will be prompted to enter your pin/fingerprint/pattern to confirm you want to do this.

When prompted for a certificate name, type QuoVadis Root CA2 G3

When prompted for Credential Use, select Wi-Fi

Click OK to install the certificate into the certificate store.

The certificate will then be available in the drop down list when you connect to Wi-Fi.

At this point you may be prompted to enter a Credentials storage password. This is a local setting to your device that you have previously set to protect access to stored passwords. The setup process is now complete and you should have access to the internet. **Note you may need to repeat this when your phone receives an update.**

Follow the instructions overleaf to connect to hotspot-secure or resnet-secure.

Connection instructions for Android phones

Go to the **Settings** menu and press **Network & Internet** or it may say **Connections, or Wireless & networks**

Press Wi-Fi settings and select hotspot-secure or resnet-secure from the list of connections.

When prompted, enter the following details:
EAP method: PEAP
Phase 2 authentication: MSCHAPv2
CA certificate: Select QuoVadis Root CA2 G3
Or
Select Use System Certificates

Domain
If you selected QuoVadis, leave blank
If you selected Use System Certificates, enter warwick-wireless1.warwick.ac.uk

Identity:
Enter your IT Services username e.g. u1812345
Anonymous identity: Leave as blank
Password:
Enter your ITS password

Finally press **Connect**.

Change of password

If you change your ITS password, you will need to reset the wifi: Go to the **Settings** menu and press **Network & Internet or Connections, or Wireless & networks**

Press Wi-Fi settings and select hotspot-secure (or resnet-secure) from the list of connections. It should offer the option to **Forget** – tap this, then it will offer the above screen – complete the fields as above and enter your new password then click **Connect**.

If you still have problems connecting, please visit us in the IT Services Help Desk Drop in Centre on the 1st floor in the Library or phone 024 765 73737.
Which wifi network to select

Hotspot-secure is the main campus wireless network and is available in all campus buildings. [https://warwick.ac.uk/services/its/servicesupport/networkservices/wifi/hotspot-secure/](https://warwick.ac.uk/services/its/servicesupport/networkservices/wifi/hotspot-secure/)

Resnet-secure is the wireless network available in most campus residences, for Warwick University staff and students. [https://warwick.ac.uk/services/its/servicesupport/networkservices/wifi/resnet-secure](https://warwick.ac.uk/services/its/servicesupport/networkservices/wifi/resnet-secure)

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[https://warwick.ac.uk/services/its/servicessupport/networkservices/wifi/hotspot-secure/android/certificate/](https://warwick.ac.uk/services/its/servicessupport/networkservices/wifi/hotspot-secure/android/certificate/) from your Android device: (or scan the barcode below) (you’ll need to use your own data as not connected to wifi)

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Follow the instructions overleaf to connect to hotspot-secure or resnet-secure.

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Change of password

If you change your ITS password, you will need to reset the wifi: Go to the Settings menu and press Network & Internet or Connections, or Wireless & networks

Press Wi-Fi settings and select hotspot-secure (or resnet-secure) from the list of connections. It should offer the option to Forget – tap this, then it will offer the above screen – complete the fields as above and enter your new password then click Connect.

If you still have problems connecting, please visit us in the IT Services Help Desk Drop in Centre on the 1st floor in the Library or phone 024 765 73737.