

Team Leader

Katie Villiers

With nearly 15 years of experience in administrative support and people development environments, Katie is a dedicated Team Leader within the Talent and Development team. She leads the Delivery Support team, providing guidance across programmes and projects while driving high standards in service delivery and learner experience.

Strengths Profile accredited and a certified Mental Health First Aider, Katie brings a strengths-based, people-focused approach to leadership. Her responsibilities span programme administration lead, event and assessment centre support, budget and finance management, and web content maintenance.

Katie collaborates with a wide range of departments across Warwick, streamlines processes through clear mapping and documentation, and manages relationships with external learning and development tool providers. Known for her proactive mindset and commitment to continuous improvement, she supports programmes and people by delivering high-quality operational and administrative excellence.

