Safeguarding Reporting Process

In most eventualities, Safeguarding risk assessments will help to mitigate the risk of a safeguarding incident occurring and will provide useful guidance on steps to take should incidents arise. All safeguarding incidents and concerns should be reported via https://warwick.ac.uk/services/wss/safeguarding/reportform/ or to safeguarding@warwick.ac.uk. For immediate advice and support out of hours, please contact the Community Safety team on 02476 522083, noting that if any individual child or adult is perceived to be at risk of immediate harm off campus, the relevant emergency service should be contacted.

Safeguarding Report Flow Chart

Record the name, address, and date of birth of any individuals involved
Your contact details, and your role
What you have been told/observed yourself with dates if possible (distinguishing fact from opinion)

Do you have immediate concerns for the safety/welfare of an individual?
Do you suspect that the individual is at risk of imminent harm?

No

Yes

On campus: Contact the Community Safety team on 02476 522083
Off campus: contact the Police/emergency services

Report to the Safeguarding team as soon as possible via https://warwick.ac.uk/services/wss/safeguarding/reportform/ or to safeguarding@warwick.ac.uk
What to do if you are approached with a safeguarding disclosure

The following guidance should be followed if a child or vulnerable adult approaches you to disclose a safeguarding concern:

• Be welcoming, it will have taken a lot of courage for whoever is making the disclosure to approach you and they may not have the courage to do so again
• Find a quiet place where you will not be interrupted – leave the door open
• Stay calm and listen carefully
• Make notes using their own words
• Reassure them that they were right to share this information with you – let them know that you will need to share the information with other people within the university who will be able to help
• It is not your role to investigate or to provide counselling support
• Contact the Safeguarding team immediately via https://warwick.ac.uk/services/wss/safeguarding/reportform/ or safeguarding@warwick.ac.uk

What to do in the event of an emergency safeguarding situation

• Take any reasonable steps to minimise the risk of any ongoing harm, or to ensure the safety of any individual at risk
• Do not take actions that would put your own safety at risk
• If there is an immediate risk of harm/ongoing harm on campus, contact the Community Safety team on 02476 522083
• If there is an immediate risk of harm/ongoing harm off campus, contact the police and follow their advice
• Once the incident is under control, ensure it is reported to the Safeguarding team via https://warwick.ac.uk/services/wss/safeguarding/reportform/ or to safeguarding@warwick.ac.uk

What to do in the event of a non-emergency safeguarding situation

• Record details of the incident, including names of those involved, times and dates
• Notify the Safeguarding team at the earliest opportunity via https://warwick.ac.uk/services/wss/safeguarding/reportform/ or to safeguarding@warwick.ac.uk

What information should be included in safeguarding reports?

Where possible, the following information should be included in a safeguarding report:

• the name, address and date of birth of any individuals involved
• Your contact details, and your role
• What you have been told/observed yourself with dates if possible (distinguishing fact from opinion)
• Any actions taken so far
• Who has been told, why and when
Safeguarding Referrals

In all instances, the University Safeguarding team will inform the Director of Operations and Community Wellbeing. Safeguarding referrals will be also be logged and included in the annual Safeguarding report to the Audit and Risk Committee.

Does the concern involve a child (under the ages of 18) or an adult at risk (as defined by the Safeguarding policy)?

- No
  - Acknowledge receipt and signpost other possible avenues of support, such as Wellbeing Support Services, the Student’s Union, Report and Support, or external agencies such as the emergency services

- Yes
  - Acknowledge receipt. Request additional details to supplement report if necessary and ensure reporter is kept informed of next steps.
  - Inform Director of Wellbeing and Safeguarding as Designated Safeguarding Lead. Seek information from internal and external colleagues (as appropriate).

Does the concern relate to a student or member of staff at the University, or take place on University premises?

- No
  - Acknowledge receipt and signpost other possible external avenues of support, such as the NSPCC, local authority children’s social care (https://www.gov.uk/report-child-abuse-to-local-council) or emergency services

- Yes
  - Acknowledge receipt.
  - Refer to partner organisation’s (such as a school’s) Designated Safeguarding Lead.
  - Inform DSL of any actions taken to date and ensure referral is acknowledged.
  - Monitor and co-ordinate any follow up actions for the University, as required.

Is the University responsible for leading on safeguarding in this situation?

- No
  - Consult or refer to internal and external colleagues (as appropriate), including the Multi Agency Safeguarding Hub (MASH), Local Authority Designated Officer (LADO) or Adult Social Care Lead.

- Yes
  - Act as a central point of contact to co-ordinate with other areas of the University, liaising with Student Records, Human Resources, or academic/professional services departments as required/appropriate. Ensure any follow up actions such as restrictions on activities, additional support or monitoring plans are put in place.
  - Monitor and review the effectiveness of the implementation of the Safeguarding Policy and escalation process in light of this referral and its outcomes, review decisions made, and any lessons learned.