

WARWICK

YOUR COVID-19 SAFETY GUIDE

WARWICK.
ON CAMPUS
TOGETHER



CONTENTS

WELCOME	03
KEEPING OUR COMMUNITY SAFE	04
OUR SPACES	06
FACILITIES	08
TEACHING AND LEARNING	10
STUDENT EXPERIENCE	13
SUPPORTING YOU	14
LIVING ON CAMPUS	16
LIVING OFF CAMPUS	18
REPORTING AND KEEPING WELL	21
ARRIVING AT WARWICK FROM OVERSEAS	25

A warm welcome if you're joining us for the first time. To our current students, it's great to see you back.

It's important that we get our return to campus right. As your University, we have a responsibility to look after you, your fellow students and staff. However, as representatives of Warwick, we have a broader responsibility to protect the communities around us. We must be considerate of everyone while coronavirus continues to challenge us all.

The safety and wellbeing of our staff, students and local communities is of the utmost importance. At the same time, we want to ensure that you have, and continue to have, the best possible student experience. That experience encompasses not only your learning, but also the many opportunities outside of your studies.

We've never encountered anything like this before, so the way we interact with each other both within and beyond the classroom will, necessarily, look very different as we go into the start of this academic year. But there's no reason why 'different' can't lead to exciting, challenging and rewarding experiences.

We'll continue to react swiftly to advice from the UK government and to keep you informed at every step. We'll continue to put your safety first. And we'll continue to do everything possible to ensure you thrive within our campus community.

But we need your help. If you're on campus, or in our neighbouring towns and cities, please abide by the guidance. Please look after those around you. And please be responsible.

I look forward to seeing you around campus and wish you all the best for the start of the autumn term.

Warmest regards,
Stuart Croft, Vice-Chancellor and President



KEEPING OUR COMMUNITY SAFE

It will be some time before we can all be together on campus in the way we used to be, so we need to support each other. Here are some of the actions you need to take to help keep everyone safe.

KNOW YOUR RESPONSIBILITIES

Read and follow our list of community responsibilities.

WEAR A FACE COVERING INDOORS

You'll need to wear a face covering when working, studying or moving around our indoor spaces, and on public transport (unless you have a disability or long term physical or mental health condition that prevents you from doing so).

KEEP YOUR DISTANCE

The rules for social distancing will depend on whether you're indoors, outdoors or on transport. Find out more about our spaces and moving round campus.

SOCIALISE SENSIBLY

Please minimise your number of in-person social interactions as much as possible. This is key to decreasing the transmission of the virus.

HANDWASHING AND SANITISING

Wash your hands regularly with soap and water, for at least 20 seconds each time. There will also be lots of hand sanitiser points across campus.

STAY AT HOME AND SELF-ISOLATE IF YOU FEEL UNWELL

Please don't leave your home if you have Covid-19 symptoms or you have been instructed to do so. Read more on [what to do if you think you may have Covid-19](#), including details of our [Test and Trace](#) service.

USE TEST AND TRACE

If you have Covid-19 symptoms, you must contact our [Test and Trace](#) service, where the team will tell you what you need to do next.

FOLLOW SIGNAGE

Follow the directions on the signs, stickers, posters and digital screens around campus.

RESPECT OTHERS

If you're reminded of the guidelines, please remember that we all have a role to play in keeping each other safe.

SPEAK UP

Don't be afraid to report any instances of people not following the guidelines to any member of staff.

LOOKING OUT FOR EACH OTHER

We're a community that cares about one another. If you notice that someone is not following the guidelines, please let them know in a friendly and polite way. Be aware that some people with visible and non-visible long-term health conditions and disabilities may be unable to wear a face covering.

Make sure you're always aware of people moving around you, particularly if you're wearing earphones or using your phone.

And if you're unsure about anything, make sure you ask a member of staff.

OUR SPACES



Although it will remain the base for your University experience, we'll be asking you to use campus a little differently while we live with coronavirus.

REDUCING CONTACTS ON CAMPUS

The fewer physical contacts we have, the fewer opportunities there are for the virus to spread.

- Our blended approach to teaching and learning means more of you will be spending more time studying away from campus
- We're monitoring the number of people on campus
- When you're outside of your accommodation, please remain the recommended distance apart from others, wherever possible.

GUIDANCE INDOORS

We're reducing how many people are allowed in a building, laboratory, office, workshop or lift at one time. Please move around buildings carefully and watch out for our signage reminding you what you need to do.

- Wear a face covering when working, studying or moving around indoor spaces
- Make sure you maintain the recommended social distancing wherever possible
- Follow our one-way systems
- Open doors and windows if you can
- Use the hand sanitiser stations at the entrances and exits of buildings.

GIVE YOURSELF SOME SPACE

We've introduced solutions to help with social distancing around campus.

- Floor dots around campus will remind you to keep a safe distance apart
- We've added perspex screens and barriers where social distancing can't easily be maintained for longer periods
- Spaced-out workstations and desks enable you to work back-to-back or side-by-side, rather than face-to-face
- In communal areas, you may find signs asking you not to use some seats.

ENJOY THE OUTDOORS

Make the most of our quieter outdoor spots, and take breaks and lunch outside if you can. If you're socialising with other people, outside is always best. However, be aware of other people around you and make sure you're socially distanced from anyone outside of your household bubble.

TRAVEL

When using public transport, please follow [UK government guidance](#) by wearing a face covering, unless a disability or long-term health condition prevents you from doing so.



FACILITIES

You'll find a range of accessible facilities and services across campus to help keep everyone healthy and protect our community.

HEALTH CENTRE

Our Health Centre is at the heart of campus. Its NHS staff can conduct telephone consultations and send electronic prescriptions to any UK pharmacy. If you need to be seen face-to-face, they will invite you to the surgery. The Centre's services will adapt as Public Health England guidelines develop.

FREE FACE COVERINGS AND THERMOMETERS

We're providing a free reusable face covering and thermometer to every student who needs one. Everyone, apart from those exempt for health reasons, will need to wear a face covering on campus, in line with the University's safety guidelines.

Face coverings and thermometers are available to pick up over two weeks starting from 23 September. After this date, you can still collect them from Senate House, but please visit at a quieter time to minimise footfall. If you're in campus accommodation, you'll find the face covering and thermometer on your bed when you arrive.



TEST AND TRACE

We've introduced a new appointment-only Test and Trace service for students and staff. If you think you may have Covid-19 symptoms, you'll be able to complete a self-swab test on campus.

This service, which draws on the expertise of colleagues across the University, will complement the NHS Test and Trace process.

HAND SANITISER STATIONS

You'll find these across campus, at the entrances and exits to buildings, and in places where it's more difficult to wash your hands with soap and water.

THERMAL SCANNERS

In some buildings, you'll be able to check your temperature using our thermal scanners.



TEACHING AND LEARNING

Providing you're able to join us in person, your autumn term will begin in the week commencing 5 October by blending excellent face-to-face engagement with online learning – this mix will enable us to provide you with a great University experience, delivered as safely and effectively as possible. For students unable to make it to campus for the start of term, please visit our [Arrivals page](#) to view the options open to you.

All students will receive a week-long series of face-to-face and online activities to get you ready for study. For returning students, this will include a summary of key learning from the previous year and digital social engagement activities.

Our library services will also be on-hand to support, and all essential and recommended reading will be available electronically.



LECTURES AND SEMINARS

Seminars, workshops and, if you're on a lab-based course, structured small group practical sessions will be held in person. Our classroom and laboratory spaces have been adapted, so these small group activities will be delivered in line with UK government and Public Health England guidance on social distancing.

In term one, expect your lectures to take place online. This means any session which features a class size above 25 will be delivered digitally and, depending on your course, there'll be different ways how this will be achieved. There may also be occasions where you'll be viewing live-streamed lectures, or engaged in other online group activity.

We'll also be prepared if circumstances significantly change, and ready to switch to wholly online teaching if necessary.

Check out our [teaching and learning webpages](#) for the most up-to-date information.



IT EQUIPMENT AND SUPPORT

Although Warwick has excellent IT workspaces and computing labs across campus, we recommend having your own computer in case of any further disruption.

A laptop is best, as you may need it on campus, in residences and at home during term time and holidays. Please **don't feel you need to buy a new device**. A reliable laptop less than three years old should be fine.

Whatever you use will need to support [Microsoft Office Pro Plus](#) (or equivalent), [Microsoft Teams](#) and [Moodle](#). Some of you may need a different device specification, depending on what your course activities are – if this is the case, your department will be in touch.

Get more information on the [recommended technical specification](#) for student devices.

IT BURSARIES

We're offering an [IT Bursary](#) of **£600** for specific groups of students to purchase a personal device. The scheme is means-tested and open to new and existing home fee paying undergraduate and taught postgraduate* students who don't have the necessary equipment to support their learning.

*Applies to those in receipt of a Warwick Taught Masters Scholarship or Sanctuary Scholarship

STUDENT EXPERIENCE

OPENING UP OUR CAMPUS

We're planning to fully reopen our campus – including our retail, entertainment and sporting facilities – in stages. [See our campus timeline.](#)

As these facilities reopen, we'll be following closely the social distancing guidelines from the UK government and Public Health England. Look out for signage within our campus facilities.

WARWICK STUDENTS' UNION (SU)

Despite restrictions around holding events on campus, Warwick SU [societies and sports clubs](#) will still have loads of amazing activities for you to get involved with during term one.

The majority of these will be online (early on in the term at least), but they will still be a great way to meet new people, try new things and get involved with [your SU](#).

THE GREAT OUTDOORS

The virus can't be as easily transmitted outdoors, so why not explore our fantastic open spaces on campus. Discover lakes, woodland, cycle paths, [walking routes](#) and a [sculpture trail](#).

A CARING COMMUNITY

Being on campus together presents some challenges, but it also enables you to connect with your friends, classmates and teachers, and to look out for one another. We owe it to one another to be responsible – not only for our own wellbeing, but for the health of everybody within our community. Find out more about [support on campus](#), so you can access help and advice or point others in the right direction.

SUPPORTING YOU

Your wellbeing is just as important to us as your physical health and safety. Thanks to our strong network of wellbeing support, you can be sure we are here for you, whatever you need.

WELLBEING SUPPORT SERVICES

For the start of the autumn term, all our normal [Wellbeing Support Services](#) will continue to be available, whether online or in person (at a safe distance). This currently includes:

- Online masterclasses, such as [Looking After Your Wellbeing During the Coronavirus Outbreak](#)
- Self-help resources
- Email therapy
- Telephone consultations and video therapy
- Online specialist skills sessions.

Read our [Wellbeing Services Coronavirus Updates](#) for more information, tips and advice.

PERSONAL TUTOR

You'll be in regular contact with your personal tutor, who can advise you on any questions you have about your academic work.

RESIDENTIAL LIFE TEAM

If you're living in halls, your residential tutor is never far away and is a good first point of contact if you're feeling unsure or anxious.

STUDY HAPPY

The Library offers wellbeing events, opportunities to connect with other students, and support with finding a work-life balance as part of its Study Happy initiative.

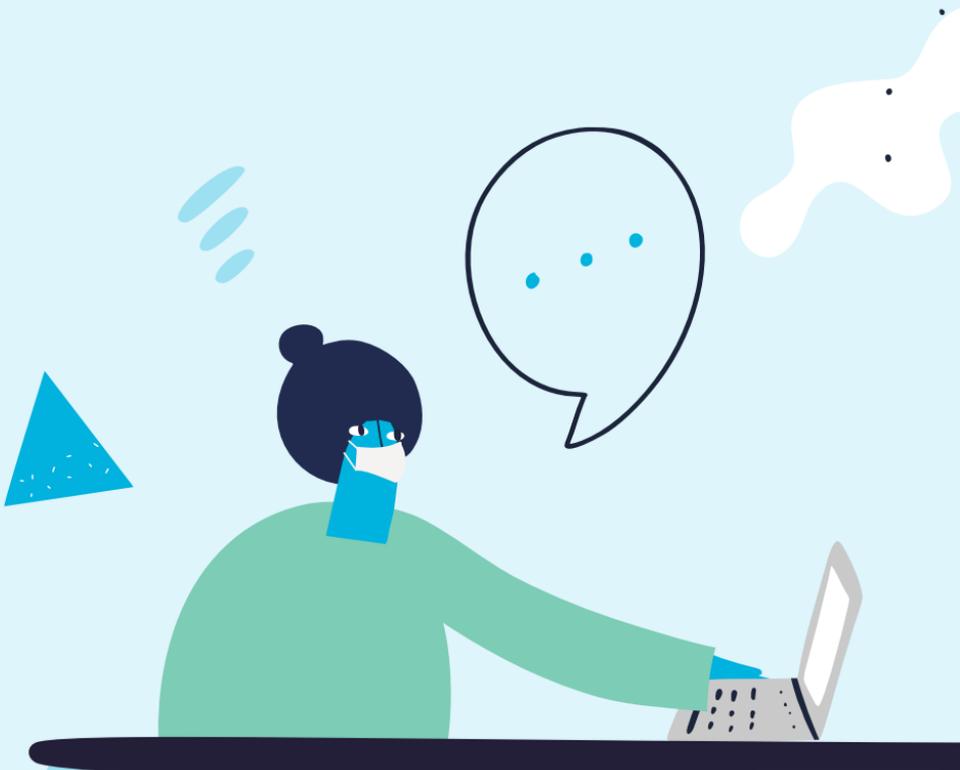
IN AN EMERGENCY

If there is a life-threatening emergency:

- Call our friendly, supportive campus security team on **22222** if you are on campus
- Call **999** or go to your nearest A&E if you are off campus.

If you are unsure or you need urgent medical advice, call NHS **111**.

See more [emergency contact](#) details.



HOW CAN I HELP?

WARWICK
ON CAMPUS
TOGETHER

LIVING ON CAMPUS

We've worked hard to make your on-campus living experience as safe and enjoyable as possible. Let's work together to ensure we're looking after everyone's interests within our campus community.

KITCHEN GROUPS

When you arrive, you'll meet your new housemates (also known as your 'kitchen group' as you'll all share a kitchen). Within your kitchen group, you can interact freely with each other when you're at home. We'd recommend setting up some ground rules to make sure you keep your spaces clean and safe. The Residential Life team live nearby who can offer help and support when you need it too.

If you share a kitchen with others:

- Don't share crockery, glasses and cutlery and keep your equipment away from others
- Use a separate tea towel for drying everything
- Clean surfaces before and after use with your normal cleaning products
- Follow local guidelines about use of kitchens, and stick to your kitchen rota if you have one
- Aim to be away from the kitchen when the cleaners are deep-cleaning. We'll give you prior notice of when deep-cleaning is taking place.



SAFETY MEASURES

This year, we're only allocating students to single rooms – therefore, you won't be allocated a room where you share the same bedroom with another student.

And, guests won't be able to join you in your residences. However, there'll be many spaces and places open on campus for you to meet up with friends.

CLEANING

There'll be regular cleaning of all shared spaces including shared kitchens and bathrooms. We're also increasing how often we clean and sanitise public 'touch points', shared bathrooms and in-residence kitchens throughout the buildings.

IF ANYONE FALLS ILL...

There are key steps you'll need to follow if you or a flatmate should develop symptoms of Covid-19 – this includes our Test and Trace service. If you fall ill, our Residential Life teams are there to support you and provide guidance whilst you self-isolate.



LIVING OFF CAMPUS

Living off campus brings excitement, independence and an opportunity to make new friends. It also means that all of us have a responsibility to look out for each other, and that responsibility extends to people living within our local communities.

It's really important that you follow the guidance, and consider your fellow housemates and other neighbours, whether you have Covid-19 symptoms or not.

MOVING IN

If you are moving in to a shared house, be aware of what arrangements your accommodation provider is putting in place to safely manage students moving in. It is then important that you take precautions, such as keeping help from family and friends to a minimum once you reach the property.

SOCIAL DISTANCING

When you arrive in your property, you'll form a household bubble with your housemates. If you're living on your own off campus, you can form a 'support bubble' with one other household. You should then follow the latest UK government guidance around meeting others from outside your household.

CLEANING

If you're in University-managed accommodation, your property will be deep-cleaned before the start of your tenancy. Once your housemates have all arrived and you form a household together, you should clean communal areas together as you normally would. Creating a cleaning rota together is a good idea.

SAFETY MEASURES

As well as following the standard advice around handwashing and social distancing, and keeping your room well ventilated, here are some tips on keeping your shared kitchen safe:

- Don't share crockery, glasses and cutlery, and keep your equipment away from others
- Each use a separate tea towel for drying dishes
- Clean surfaces before and after use
- Follow any local guidelines about use of kitchens, and stick to your kitchen rota if you've created one.

Read our Covid-19 FAQs and get more information about [living off campus](#) under the current conditions.



LOCAL COMMUNITY

We need to work together with our local communities and take responsibility for the role we play within them.

Please think about your distancing when you're socialising. And, when you're planning to meet in licensed premises:

- Book venues ahead of time to ensure you can be seated
- If you do speak to a venue about booking seats, please be appreciative that the venue may be obliged to ask questions about the size and composition of your group
- Be sensible about the amount you drink
- Have safety measures in the back of your mind as you consume alcohol
- Stay with your household group in one venue
- Provide venues with your contact details, to ensure you can be contacted through NHS Test and Trace.

The University will be regularly updating [online guidance](#) on how to protect both yourself and others within your local communities. This will change if local restrictions come into force in Coventry or Warwickshire, so please keep checking for updates.

WIDE-REACHING SUPPORT

If you feel anxious and need more support, don't forget you can contact our [Wellbeing Support services](#) while you live off campus.



REPORTING AND KEEPING WELL

PROTECTING YOURSELF

It's important that you take care of yourself and by doing so, you'll also be protecting those around you. As well as following guidance and signage around campus, there are some key ways you can protect yourself.

DO

- ✓ Wash your hands with soap and water often for at least 20 seconds
- ✓ Always wash your hands when you get home or arrive on campus
- ✓ Use hand sanitiser gel if soap and water aren't available
- ✓ Cover your mouth and nose with a tissue or your sleeve (not your hands) when you cough or sneeze
- ✓ Put used tissues in the bin straight away and wash your hands afterwards
- ✓ Try to avoid close contact with people who are unwell
- ✓ Resist the temptation to touch your eyes, nose or mouth if your hands are not clean.



We have prepared additional advice and guidance for students with a disability, and for those with a health condition that places them in one of the two 'high risk' categories by the UK government and Public Health England.

WHAT TO DO IF YOU FEEL UNWELL

SYMPTOMS OF COVID-19 INCLUDE:

- A high temperature (fever)
- A new continuous cough
- Loss of your sense of smell or taste.



IF YOU THINK YOU MAY HAVE COVID-19:**① Self-isolate**

This is of the utmost importance if we are to contain the spread of the virus.

② Get tested

If you are on campus... We're operating a Covid-19 Test and Trace service for both students and staff.

If you think you've got Covid-19 symptoms, you can complete a self-swab test on campus and receive your result the next day. We'll also do all your contact tracing, to enable us to quickly reduce transmission rates across campus and the surrounding community.

If you are not on campus... Visit the University's Test and Trace service, but avoid using public transport to get there (request a home testing kit via the NHS if you can't make it to campus).

If you've been tested by a facility not on campus, or used a home testing kit, you should fill in the Contact Trace Form.

IF IT'S NEGATIVE:

You don't need to do anything else or to self-isolate.

IF IT'S POSITIVE:

- **Tell us** (if you haven't used our on-campus Test and Trace Service) by calling 024 765 23111 or emailing testandtrace@warwick.ac.uk We'll advise you on what to do next
- **Self-isolate** for the time recommended by health professionals (currently, guidance suggests a minimum of ten days).

Find out more about self-isolation.

If you are feeling unwell with other illnesses:

Please notify your GP. This may include ongoing health problems and concerns.

IN AN EMERGENCY

If there is a life-threatening emergency:

- Call our friendly, supportive campus security team on **22222** if you are on campus
- Call **999** or go to your nearest A&E if you are off campus

If you are unsure or you need urgent medical advice, call NHS **111**.



ARRIVING AT WARWICK FROM OVERSEAS

We appreciate that, for some of you, getting to campus for the start of term could prove challenging. We're ready to support you in finding a safe and efficient way of getting to University.

If you're an international student aiming to be on campus for the start of autumn term, see our up-to-date [International Student Arrivals guidance](#) to find out what Warwick is doing to assist you. From helping you research flight options to providing transfers from UK airports, we're here to help.

IMMIGRATION

If you are a new international student, see our [guidance for travelling and arriving in the UK](#). If you are a current student arriving from overseas, see our [guidance for re-entering the UK](#).

If you are a new European student, see our [EEA student guidance about the implication of Brexit](#), and how the date you plan to arrive in the UK may affect your future immigration status.



SELF-ISOLATION FOR INTERNATIONAL STUDENTS

If you're arriving from a country outside of a Travel Corridor, you should follow advice on the [UK Government website](#) and check if you need to self-isolate on arrival for fourteen days.

On our dedicated webpage on [self-isolation](#), you'll find specific guidance about how we can support you whether you're living [on or off campus](#). Wherever you're based, if you need to self isolate, we can signpost you to ways to get food and other essentials delivered to you. It's really important that you stick to the self-isolation rules if we are to contain the spread of the virus.



"There are an amazing number of opportunities, things and experiences that we can look forward to. All we need to do is look in the right places. It's going to be an interesting year; I am intent on making it an amazing one, too."

Tanishk Saha,
Student blogger



WARWICK.
ON CAMPUS
TOGETHER

[Click here for more information, guidance and advice](#)