Parents Welcome Live Chats

We recognise that you will want to support your child, friend or family member as they start at Warwick, so if you have any questions about Welcome and Arrivals, we are here to help.

Claire Caine
Welcome everyone! We recognise that you want to support your child or family member as they start at Warwick. This session will give you the opportunity to ask any questions you have about Welcome, Induction and Arrivals to staff members and current students.

Claire Caine
Hi everyone, my name is Claire and I work in the Welcome Team here at Warwick. I'm joined today by my colleagues Matthew and Tracey from the Residential Life Team, Esther from Wellbeing Support Services and two of our student Welcome Helpers Samantha and Adam.

Tracey Grant
Hello everyone. My name is Tracey and I am one of the Senior Wardens for the Residential Life Team on campus. This is the team that lives alongside student in residential halls on campus and is made up of students and staff volunteers.

Adam Khan-Qureshi
Hello everyone, my name is Adam and I am a third year Biochemistry student. Starting university a few years back was an exciting time, so hopefully I can help answer any questions!

nana
Hello all thanks for this

Jennifer Oluyomi
Good morning! I understand I can pay for accommodation in 3 instalments & also by direct debit. For example, if accommodation is £6,000+, for the year, three instalments would be £2,000+ per term. Please how is the monthly direct debit calculated if payment is in 3 instalments? Could you pls help me understand this better?

Amelia
Hello, I would like to know if you will pick up the students at their arrival at the airport. I have participated in the other chat but I don't know if they have asked already this question. My son will arrive on the 12th sept

Jennifer Oluyomi
Good morning! I understand I can pay for accommodation in 3 instalments & also by direct debit. For example, if accommodation is £6,000+ for the year, three instalments would be £2,000+ per term. Please how is the monthly direct debit calculated if payment is in 3 instalments? Could you pls help me understand this better?

Claire Caine
Hello, the following link will give you the information you need
https://warwick.ac.uk/students/welcome/nextsteps/fundingfinance

Funding and Finance
Information on funding and finance available to new students at the University of Warwick

nana
Hiya my question is regarding accomodation
nana
wrt temp regulating within the room is it central or can it be regulated like a hotel

Alexander ross
Good morning everyone. Is there any specific time we have to be there on 27 sept and do we have to register?

nana
Also when do we actually get our rooms please

Alexander ross
Good morning everyone. Is there any specific time we have to be there on 27 sept and do we have to register?

Samantha Holden
You should receive an email and be able to book a 30 minute slot for that date

ELIRA
Hello everyone! May parents enter the campus and the rooms during welcome week? Thanks

nana
wrt temp regulating within the room is it central or can it be regulated like a hotel

Tracey Grant
Hello Nana. It depends which residential hall! The majority of radiators in the student study bedrooms have something called a “TVR” which is a way of allowing the student to adjust the temperature.

Castelletta Anne-lise
Same for me for the pick up at the airport as my son will arrive the 11th for self isolation. Also We have just fill in the form but when we click on send it open a page with information and at the end when you click on « continue » it come back to the form so I wanted to be sure that the form is well send

Mitali
Hello everyone, I would like to know if a parent can help their child set up their room on arrival?

Amelia
Hello, I would like to know if you will pick up the students at their arrival at the airport. I have participated in the other chat but I don’t know if they have asked already this question… my son will arrive an the 12th sept

Claire Caine
Hello, please check this page regularly. As soon as you have booked flights for your child, please let us know your arrival dates. Where we can see clusters of students arriving at the same airport on the same date, we can charter coaches to bring them to the University. Unfortunately as the arrivals window is so large this year (9 Sept until 11 Jan), we need the flight data before we can confirm University coaches. In the meantime, we can offer advice about public transport from UK airports to Coventry. Please visit this page, which we will update regularly

https://warwick.ac.uk/students/welcome/arriving/international

International Arrivals
Transport Information for International Students arriving at the University of Warwick
Benito Kwok
Good morning everyone, my son is allocated to stay in college residence on campus, I wonder when will be the earliest day to move him in. Thank you

Amelia
thanks

Alexander Ross
Are the parents allowed to enter the accomm to bring all the stuff and how long can we stay?

Nana
Thanks Tracy so it can be adjusted within the room like a hotel

Nana
Also when do we actually get our rooms please

Tracey Grant
Hello Nana. You find out your room number on arrival. If you have applied for campus accommodation and received a reply from Warwick Accommodation then you should at least know which residential hall you have been allocated.

ELIRA
Hello everyone! May parents enter the campus and the rooms during welcome week? Thanks

Claire Caine
Hello, we are advising that 2 parents can accompany their child in the car onto campus but only 1 can help unload and enter the accommodation block

Mitali
Good morning, will the parents be allowed to enter their child’s accommodation and stay at the Warwick conferences for a few days? (international student)

Anthony Tsang
Good morning - would you recommend that students bring their own bicycles or just use the bikes available on campus?

Alexander Ross
Are the parents allowed to enter the accomm to bring all the stuff and how long can we stay?

Moderator
2 parents can accompany to campus, but only one can go into halls. In our experience in Wellbeing Support Services, we find students settle in better if parents don’t stay too long.

Nana
If you arrive late will you still be allowed to help your child into his hall of residence please

Alexander Ross
can we visit her the next day.
Mitai
Hello everyone, I would like to know if a parent can help their child set up their room on arrival?

Tracey Grant
Hello Mitai. If you hoping to accompany your son or daughter to help them move in then two people can accompany the student for arrival. Only one person can help the student to move into their room in order to support our plans to maintain social distancing for moving in. We recommend that one the student has moved in that the people supporting them leave campus in order for the student to “find their feet”. More instructions will be available once you have booked an arrival slot.

Castelletta Anne-lise
Same for me for the pick up at the airport as my son will arrive the 11th for self isolation. Also We have just fill in the form but when we click on send it open a page with information and at the end when you click on “continue” it come back to the form so I wanted to be sure that the form is well send

Moderator
We’re not quite sure which form you are referring to Castellatta. Can you let us know?

Mitai
Good morning, will the parents be allowed to enter their child’s accommodation and stay at the Warwick conferences for a few days? (international student)

Samantha Holden
One parent may enter to accommodation to drop the student off but after this may not enter. [https://warwick.ac.uk/services/conferences/spaces/scarman/] may be a place for you to stay

Conference and meeting rooms in Coventry | Warwick Conferences
Scarman is a professional and flexible conference centre. Offering creative conference spaces, small meeting rooms, dining and bedrooms in Coventry.

Anthony Tsang
Good morning - would you recommend that students bring their own bicycles or just use the bikes available on campus?

Adam Khan-Qureshi
Good morning! It depends on personal preference here really - there is a UniCycle programme where you can rent a bike on an ad hoc basis (see [https://warwick.ac.uk/services/estates/transport/cycling/unicycle] for more info). Some people do choose to bring their own though alternatively. Although, personally I feel most things are in walking distance from each other on campus in first year!

UniCycles at Warwick | Cycling | University of Warwick
UniCycles at Warwick offers you the chance to hire a bike at your convenience, and drop it off at an on campus docking station.

Alexander Ross
Can we visit her the next day.

Moderator
Our campus is open, so yes, you can come to campus. We suggest you meet outside the next day though, rather than in halls.
Castelletta Anne-lise
Require form for self isolation (to arrive 14 days before welcome week)

Anthony Tsang
Thank you

Mitali
Could we visit her the next day?

Samantha Holden
Our campus is open, so yes, you can come to campus. We suggest you meet outside the next day though, rather than in halls

Castelletta Anne-lise
Require form for self isolation (to arrive 14 days before welcome week)

Moderator
We’re not sure that this is a Warwick form. Is it a UK government form perhaps?

Benito Kwok
Good morning everyone, my son is allocated to stay in college residence on campus, I wonder when will be the earliest day to move him in. Thank you

Tracey Grant
Hello. Some students may need to self-isolate on arrival. We have made arrangements for these students to be able to arrive from Wednesday 9th September. If this is what you would like to do then we encourage you to book via Warwick Accommodation. The standard arrivals period will be between Wednesday 23rd September and Sunday 27th September in order for students to be here for Welcome Week. The arrivals booking system will be going live online from Monday.

Castelletta Anne-lise
Yes it’s a Warwick form: « campus self isolation accommodation request form 2020 »

nana
Hello if you are late on arrival what is the process please?

ELIRA
Is there possible - inside the campus - to buy an English SIM? Or, can you suggest where to buy?

nana
And can one person still bring her into the hall please to settle her

Castelletta Anne-lise
Also we have accepted the accommodation offer but we didn’t receive any receipt. Is it normal?

Anthony Tsang
Would you recommend that students bring basic food stuffs when they arrive as the halls of residence are self catering?
Benito Kwok
thanks Tracey , I was told by the university that accommodation fee could be paid by three instalments, do these instalments need to be settled BEFORE he arrives to take up his accommodation?

Castelletta Anne-lise
Yes it’s a Warwick form: « campus self isolation accommodation request form 2020 »

Moderator
OK. Thank you. Could your son/daughter email their details to welcometeam@warwick.ac.uk and we’ll confirm whether their details have come through

Mitali
In case we arrive on campus later than 27th September 2020 due to self isolation , will accommodation be Held for the student till they arrive on campus?

nana
Thanks Tracy so it can be adjusted within the room lke a hotel

Tracey Grant
Hello Nana. Apologies if I wasn’t very clear. All residential halls have been allocated. You should be aware which hall your son or daughter is coming to. There will have been a specific room allocated for him or her but we need to confirm this on the day in case there is a need to make adjustments.

Karen Czaplewski
Hello and thank you for running this session. Do you know what time the arrivals booking system opens on Monday? Thanks.

Alexander ross
What days can we arrive on for non international students

Castelletta Anne-lise
Ok my son is sending you the mail. Thank you

ELIRA
Is there possible - inside the campus - to buy an English SIM? Or, can you suggest where to buy?

Samantha Holden
The Post Office usually sell them inside the Rootes Grocery Store. You can also buy it online and get it posted. The student will then be able to collect it from the letterbox in their halls

nana
If you arrive late will you still be allowed to help your child into his hall of residence please

Tracey Grant
If you are planning to arrive after the main arrivals dates of Wednesday 23rd September to Sunday 27th September we are sorry but you will not be able to access the residential hall. This is for the well being of the students who will be living there and enables us to maintain social distancing. You can come to campus but you need to remain outside of the residential block.

nana
thank you Tracy
Anthony Tsang
Would you recommend that students bring basic food stuffs when they arrive as the halls of residence are self-catering?

Moderator
You can either bring basics with you, or we have a grocery store on campus, and a Tesco store just outside campus, so either is fine.

Anthony Tsang
Thank you

nana
If she comes in late though can a parent still bring her into the hall

Castelletta Anne-lise
Also we have accepted the accommodation offer but we didn’t receive any receipt. Is it normal?

Claire Caine
You do usually get an automated receipt so please check your Junk or Trash section in your email inbox to see if it’s there

nana
Great is the Tesco walking distance please

Anthony Tsang
Would you recommend that students bring basic food stuffs when they arrive as the halls of residence are self-catering?

Adam Khan-Qureshi
There is also a Wilko in Cannon park which will have most of the basic pots/pan/crockery stuff if needed too!

nana
Hello if you are late on arrival what is the process please?

Tracey Grant
Hello Nana. We recommend that you get in touch with Warwick Accommodation to let them know when your son or daughter is arriving. Even if this is after Sunday 27th September you son or daughter may need to self-isolate after travelling to the UK. We can then reach out to them to ensure they have support.

nana
thank you

nana
Great is the Tesco walking distance please

Samantha Holden
Yes depending where they are on campus about a 10-15 minute walk

nana
And can one person still bring her into the hall please to settle her

Tracey Grant
Hello Nana You can bring your daughter to campus however, we ask that you do not enter the residential halls. We have asked students not to invite visitors to the blocks once Welcome Week and term has started. This is for the safety of all.
nana
finally which shops do they have I see from the chat a Wilko and Tesco are they walking distance pls

Mitali
In case we arrive on campus later than 27th September 2020 due to self isolation, will accommodation be held for the student till they arrive on campus?

Claire Caine
If you are going to arrive after the 27th then let Warwick Accommodation and they'll be able to hold your son's/daughter accommodation

Alexander Ross
What days can we arrive on for non international students

Moderator
From Wednesday 23rd Sept.

Castelletta Anne-lise
Ok my son is sending you the mail. Thank you

Claire Caine
Great thank you, we'll check this and respond as soon as we can

nana
finally which shops do they have I see from the chat a Wilko and Tesco are they walking distance pls

Adam Khan-Qureshi
Cannon Park is where the Tesco is and as Samantha said is within 10-15 walking distance. There are also other stores there, e.g. Boots, Iceland, Wilko, Sports Direct. And there is an Aldi nearby too! There is a local Rootes Grocery store on central campus to buy smaller grocery items when needed.

Karen Czaplewski
Hello and thank you for running this session. Do you know what time the arrivals booking system opens on Monday? Thanks.

Tracey Grant
Hello The system should be available by lunchtime UK time approx 12.00pm. You should receive an email with details about the booking system and a link to the site. This may arrive earlier. It is a good idea to check your emails.

nana
finally which shops do they have I see from the chat a Wilko and Tesco are they walking distance pls

Claire Caine
https://www.cannonparkshopping.co.uk/ This is a link to the shopping centre near to campus

Cannon Park Shopping Centre
A convenient alternative to city centre shopping with FREE parking & a great selection of fashion, fitness, food, gifts & lifestyle brands.

Alexander Ross
our daughter is taking a science subject, does she needs to buy a lab coat or will it be provided?

Karen Czaplewski
Thank you Tracey.
Benito Kwok
thanks Tracey, I was told by the university that accommodation fee could be paid by three instalments, do these instalments need to be settled BEFORE he arrives to take up his accommodation?

Samantha Holden
Hi, when I came to Warwick I paid the first instalment by the end of the first week of living in Halls. Please see this link for more info https://warwick.ac.uk/services/academicoffice/finance/makingpayments/methodsofpayment/

Methods of payment - Student Finance - University of Warwick
How to pay the University

Anthony Tsang
will we be able to get a transcript of this chat so that we can refer to the information in it as required?

Mitali
If we arrive on campus by 3rd October will the parent be allowed into their child’s room to help them get settled in and how much time will we have to set up their room?

nana
Can one do online shopping and have it delivered please urgent

Alexander Ross
our daughter is taking a science subject, does she needs to buy a lab coat or will it be provided?

Adam Khan-Qureshi
Hi there, lab coats are typically provided by the department and any additional safety equipment (i.e. gloves/googies).

nana
If she comes in late though can a parent still bring her into the hall

Tracey Grant
Hello Nan. I hope you have received my earlier reply. We are asking people not to visit halls once Welcome Week and term has started. You may help her bring her things to the hall but we ask that you do not enter for the health and safety of all.

Anthony Tsang
will we be able to get a transcript of this chat so that we can refer to the information in it as required?

Claire Caine
Absolutely, transcripts of all our live chats will be available on our website https://warwick.ac.uk/students/welcome/parents/ a few days after they have taken place so if you want to check back and read through all the questions and answers please feel free

Parents and Supporters | University of Warwick
Information for parents and supporters of new students arriving at Warwick University.

Benito Kwok
First week will be fresher’s week so do actual lectures/teachings start from the second week? Do student report to their relevant department on 28th September or second week?
Mitali
If we arrive on campus by 3rd October will the parent be allowed into their child’s room to help them get settled in and how much time will we have to set up their room?

Samantha Holden
Parents will not be allowed in after the 28th

Mitali
What if an international student arrives in January for the 2nd term due to travel restrictions, could we hold the accommodation for her?

Alexander Ross
We didn’t receive a receipt for the accommodation by email but she can view a contract when she logs in online. Is that the receipt?

Nana
Thanks Tracy: disappointed:

Mitali
What if an international student arrives in January for the 2nd term due to travel restrictions, could we hold the accommodation for her?

Claire Caine
If you contact Warwick Accommodation you’ll be able to explore what options are on offer for your son/daughter for a January arrival.

Benito Kwok
First week will be freshers’ week so do actual lectures/teachings start from the second week? Do student report to their relevant department on 28th September or second week?

Samantha Holden
Hi, There are academic sessions where you’ll find out more about your course, your classmates and teachers in Welcome Week, these are often compulsory but some will be online this year/ pre recorded. I had a couple of sessions getting to know other students on my course and how to write academically, it is dependent on the course

Mitali
Thank you Samantha and Claire

Alexander Ross
We didn’t receive a receipt for the accommodation by email but she can view a contract when she logs in online. Is that the receipt?

Claire Caine
If she has accepted the contract then she isn’t required to do anything else.
Can one do online shopping and have it delivered please urgent

Tracey Grant
Hello Nana There are a number of shops in the local area who will deliver. You need to know which residential block your daughter will be in and they will need a mobile phone number so they can locate her on campus. If your daughter needs to self-isolate on arrival then we will send her information about food and essential supplies. There is more information here and we will be updating this over the coming weeks: 
https://warwick.ac.uk/students/welcome/guidance/selfisolation

Self Isolating on Arrival
Useful information for students who may have to self-isolate upon arrival to the UK

Mitali
When will we be able to book the moving in slots and how much time will we have to help them set up their room?

Samantha Holden
On Monday you can book your slot to move in. You will have roughly 30 minutes.

Thanks Tracy: disappointed:

Tracey Grant
Hello Nana. I understand. Campus is a very green space and there will be opportunities to meet and walk around. The Residential Life Team will be in touch with your daughter to help her with her transition to life at Warwick. I would recommend that she records herself unpacking in her new room and shares it with you. You can keep this memory and look back on it when she has made it through to graduation and the next steps in her life. We look forward to her arriving.

Benito Kwok
thanks Samantha, Has the University confirmed whether the first term is going to be online teaching or in person physically?

nana
so of I know the hall and room number etc and she purchase her groceries online it would be delivered to the hall

nana
is there an IKEA close by

ELIRA
Is there a bank inside the campus? Where can we have a revolving/credit/debit UK card?

Castelletta Anne-lise
Thank you we have found the receipt for accommodation. It was on his new Warwick email address!
Benito Kwok
thanks Samantha, Has the University confirmed whether the first term is going to be online teaching or in person physically?

Adam Khan-Qureshi
Hi Benito, learning this year will be a blend between online and in-person teaching. The in-person teaching will be mainly tutorials and seminars. For STEM based subjects "wet" labs are also still to take place but with more precautions and measures in the lab. More information about the teaching and learning can be found here: https://warwick.ac.uk/coronavirus/students/teaching/

Teaching and learning at Warwick
What will teaching and learning look like at Warwick for the next academic year?

nana
is there an IKEA close by

Claire Caine
The Coventry IKEA store has unfortunately closed down but there is a Wilko store in Cannon Park shopping centre near to campus

Castelletta Anne-lise
Thank you we have found the receipt for accommodation. It was on his new Warwick email address!

Claire Caine
Great!

ELIRA
Is there a bank inside the campus? Where we can have a revolving/credit/debit UK card?

Samantha Holden
There are is a bank on campus. You could arrange it online and get it posted to their accommodation

Mitali
Will 30 minutes be adequate to help set up their rooms? And we will not be allowed to enter their accommodation again?

Samantha Holden
Due to social distancing we are trying to maintain the 30 minute rule. Parents will not then be allowed to reenter the accommodation after this but may meet outside

nana
thank you Wilko is good

Karen Czaplewska
Are students responsible for cleaning their own ensuite bathrooms?

Moderator
yes, they are

Benito Kwok
when can we start booking for the moving in slot?
nana
Thanks Tracy. Arriving late not because of quarantine (home student) and not being able to help to unpack is a bit sad.

Benito Kwok
Sorry, you meant the 7th, 14th or 21st?

nana
So of I know the hall and room number etc and she purchase her groceries online it would be delivered to the hall.

Tracey Grant
Hello Nana. If you are sending parcels then I would recommend adding in the student University ID number (this is the number that begins 20*) i.e. NAME:20*
HALL NAME
University of Warwick
Coventry
CV4 7ES Once your daughter knows her room number she can add this to the address. For campus deliveries she needs to know the residential block and it is helpful to have a mobile phone number to contact. Use the CV4 7ES postcode https://warwick.ac.uk/students/welcome/guidance/selfisolation

Self isolating on arrival
Useful information for students who may have to self-isolate upon arrival to the UK.

Benito Kwok
Sorry, you meant the 7th, 14th or 21st?

Moderator
7th

ELIRA
Re: bank: where can I find the list of shops/services on campus?

Adam Khan-Qureshi
https://warwick.ac.uk/about/campus/tour/shops/

Shops and Services
Shops and Services

Benito Kwok
Thanks Moderator, that's very useful to know.
ELIRA
re: bank: where I can find the list of shops/services on campus?

Adam Khan-Qureshi
And here are food services on campus: https://warwick.ac.uk/services/retail/eat-drink/

Coffee shops and restaurants on campus | Warwick Retail
Discover the coffee shops and restaurants at the University of Warwick campus. A wide range of choice available for all tastes, budgets and lifestyles.

ELIRA
thanks!

Mitali
I’m concerned how they will manage everything on their own from day 1, will they be able to interact with other students or only their flatmates?

nana
Thanks Tracy. Arriving late not because of quarantine (home student) and not being able to help to unpack is a bit sad

Tracey Grant
Hello Nana. I understand your disappointment. Things are different right now due to COVID-19 and we need to be mindful of our student community has the student household groups are formed and students make friends.

Mitali
Are all food services open on campus?

Benito Kwok
I know parking is much restricted on campus but can we at least drive the car up to the nearest point to the residence hall to unload the luggages then drive off

Karen Czaplewski
This may not be the forum for a Covid-related question, but I haven’t found the answer on your website: if Coventry goes into local lockdown, will the University be subject to the same restrictions? Thanks.

Mitali
Are all food services open on campus?

Adam Khan-Qureshi
Yes - the campus is slowly re-opening all services in preparation for the next term. More details and a timeline can be found here: https://warwick.ac.uk/coronavirus/timeline

Campus timeline at the University of Warwick
We have a timeline of plans to reopen campus and welcome staff and students back to campus. Of course, this is all provisional and depends on the wider context in the UK. Whatever happens, we will constantly be prioritising the safety and wellbeing of our community.
Benito Kwok
I know parking is much restricted on campus but can we at least drive the car up to the nearest point to the residence hall to unload the luggages then drive off

Claire Caine
Yes you’ll be able to get as close to the residence as possible. You’ll get told more information about where to park when you arrive.

Benito Kwok
by the way what time will the booking for moving in slot start on Monday 7th?

nana
I guess so and the pictures of the room is all what you have online?

Benito Kwok
I suppose this booking will be ONLINE too , right?

Benito Kwok
by the way what time will the booking for moving in slot start on Monday 7th?

Samantha Holden
Keep an eye on the website from 9am

Mitali
I’m concerned how they will manage everything on their own from day 1, will they be able to interact with other students or only their flat mates?

Tracey Grant
Hello Mitali. We are aware that it is challenging for students who are facing a period of self-isolation or who find that they are only able to mix with their own kitchen group in residential halls. We are preparing ways for students to meet people on line as well as outside on campus. There will be opportunities to join student clubs and societies and our Sports Centre is looking to facilitate socially distancing activities across campus. We have collated some online ideas and suggestions here but there will be many more in the weeks to come:
https://warwick.ac.uk/students/welcome/guidance/selfisolation

Self Isolating on Arrival
Useful information for students who may have to self-isolate upon arrival tot he UK

nana
I guess so and the pictures of the room is all what you have online?

Samantha Holden
On the https://our.warwick.ac.uk/ there are vlogs and blogs with extra pictures of rooms

OurWarwick – Join our student network
Karen Czaplewski
This may not be the forum for a Covid-related question, but I haven’t found the answer on your website: if Coventry goes into local lockdown, will the University be subject to the same restrictions? Thanks.

Claire Caine
The University will adhere to local government guidance at all times so yes we will be subject to the same restrictions. We continually liaise with the local government to ensure we are making campus as safe as possible at all times.

Mitali
Are students generally allowed visitors in their accommodation through the year?

Claire Caine
We have 10 minutes of our live chat left now so time to ask any further questions. If you’ve not already done so, please make a note of any useful links we’ve shared as you won’t be able to see these messages after the chat has closed until a transcript of the chat is made available on our website in a few days’ time
https://warwick.ac.uk/students/welcome/parents/

Parents and Supporters | University of Warwick
Information for parents and supporters of new students arriving at Warwick University.

Benito Kwok
I suppose this booking will be ONLINE too, right?

Tracey Grant
Hello Benito. You will receive detailed arrival instructions which should help you with your queries about arrivals. You will be asked to come to a point to collect keys and then move on to your residential block. You will have some time here to move in and if more time is needed once you have unloaded, you will be signposted to long stay parking on campus. Your parking permit will form part of your arrival instructions.

Mitali
Thank you Tracey

Mitali
Are students generally allowed visitors in their accommodation through the year?

Tracey Grant
Hello Mitali. Students will not be allowed to have guests or visitors back to residential halls until the Government regulations and guidance changes. This is for the health and safety of the students in the household groups.

Alexander ross
Thank you for the help. Much appreciated.

Mitali
Thank you all for your time.

ELIRA
Thanks for your kind help. Ciao!

Benito Kwok
Is the Residential Life Team located within each block? Warwick Accommodation is another separate administration section, right?
Benito Kwok: what difference does each of them be responsible for?

Karen Czapekewski: Thank you for your time and help.

Benito Kwok: Is the Residential Life Team located within each block? Warwick Accommodation is another separate administration section, right?

Tracey Grant: Hello Benito. Warwick Accommodation provides the buildings and rooms. The Residential Life Team live-in with students to help them with transition to university life, support and signpost them during their time in residential halls.

Benito Kwok: Thank you Tracey.

Benito Kwok: what difference does each of them be responsible for?

Tracey Grant: Hello Benito. The way to think about it is that Warwick Accommodation is the "landlord" and the Residential Life Team are friendly neighbours. Someone to talk to or ask questions. We signpost students who need help.

Benito Kwok: Just out of interest, students are ONLY allowed to reside on campus for the first year, so where or which is the more popular location/town for onward accommodation?

Adam Khan-Qureshi: For my second year and (now) third year I have been in Leamington Spa. I quite it like it here, nice communal town area, and is only a 15-20 minute bus ride. Some of my friends though live in Canley which is in walking distance to the university. Others live in Kenilworth or Coventry.

Benito Kwok: Just out of interest, students are ONLY allowed to reside on campus for the first year, so where or which is the more popular location/town for onward accommodation?

Tracey Grant: Hello Benito. Approximately the same number of students live in South West Coventry and Leamington Spa. There is a lot of student designed accommodation in Coventry and Leamington has more townhouses. Each has different pluses and minuses. Students develop their own preferences depending on what their friendship group wishes to do about living closely together in their second year. Travelling to and from campus does play a big factor.

Claire Caine: Thank you to everyone for joining our live chat today and asking us your questions. We have several other live chats scheduled throughout September so if you have any other questions in the next few weeks please feel free to join us again otherwise you can email us at welcometeam@warwick.ac.uk. Thanks again, we’ll be closing the live chat now.

Anthony Tsang: Thank you.
nana
thx

Benito Kwok
Thanks to you all for your time and help

Claire Caine
A full transcript of this chat will also be available on our web page for you to view again if required. [https://warwick.ac.uk/students/welcome/parents/](https://warwick.ac.uk/students/welcome/parents/)

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Information for parents and supporters of new students arriving at Warwick University.