Parents Welcome Live Chats

We recognise that you will want to support your child, friend or family member as they start at Warwick, so if you have any questions about Welcome and Arrivals, we are here to help.

Claire Caine
Hi everyone, my name is Claire and I work in the Welcome Team here at Warwick. I’m joined today by my colleagues Will, also from the Welcome Team, Kathryn from Wellbeing Support Services, Simon from our World at Warwick Team, Tracey and Matthew from our Residential Life Team and two of our student Welcome Helpers Samantha and Adam.

Adam Khan-Qureshi
Hi everyone, my name is Adam and I am a third year Biochemistry student. I look forward to answering your questions!

Simon Brown
Hello, my name is Simon and I am from the World at Warwick team. It's a beautiful sunny day in Coventry for answering some questions.

Samantha Holden
Hi my name is Samantha and I am entering my third year studying Philosophy, Politics and Law. Happy to answer any questions about student life

Will Thomas
Hello! My name’s Will and I’m part of the Welcome and World at Warwick Teams. I was also a student here, although it was quite a while ago now!

Tracey Grant
Hello. My name is Tracey and I am one of the Senior Wardens for the campus Residential Life Team

Jaishree Nahata
Hello, I am Jaishree Nahata, mother of Ojasvi Nahata, MSc Finance student at WBS

Will Thomas
Hi Jaishree. How can we help?

Jaishree Nahata
I wish to know how should my daughter plan her travel from Birmingham airport to WBS. Given that she is travelling alone and for the first time to the UK

Purity
Hallo what Type of shops are on campus and what do they sell

Lisa Harris
Hello everyone. Just wondering exactly what to send up with our daughter. Do they have access to a vacuum cleaner to clean their own room. She is in Rootes. Also, can parents park on site on arrivals day, as we’ll be driving from a long distance so will probably arrive earlier than our slot. Thanks.
Doug Parkin
Lovely to connect with you all. Is there going to be a presentation as part of this session?

Jaishree Nahata
I wish to know how should my daughter plan her travel from Birmingham airport to WBS. Given that she is travelling alone and for the first time to the UK

Simon Brown
Hi Jaishree. Thanks for your question. The University is providing free-of-charge coach transfer services to the University of Warwick main campus from certain airports, on certain dates and times - see https://warwick.ac.uk/students/welcome/arriving/international for more information

International Arrivals
Transport Information for International Students arriving at the University of Warwick

Purity
If my child is going to quarantine or self isolate how does she get access to access basic supplies for the period?

Alexander Ross
Hi, Will the covid lockdown situation in Birmingham affect getting to or getting around Warwick?

Doug Parkin
Lovely to connect with you all. Is there going to be a presentation as part of this session?

Tracey Grant
Hello Doug. We have an online video which you can take a look at: https://warwick.ac.uk/students/welcome/parents
You are welcome to follow the questions thread on this page. If you have any questions you are welcome to ask

Parents and Supporters | University of Warwick
Information for parents and supporters of new students arriving at Warwick University.

Purity
Are there hotels available on campus can parents book these

Lisa Harris
Hello everyone. Just wondering exactly what to send up with our daughter. Do they have access to a vacuum cleaner to clean their own room. She is in Roots. Also, can parents park on site on arrivals day, as we’ll be driving from a long distance so will probably arrive earlier than our slot. Thanks.

Will Thomas
Hi Lisa. We have a suggested packing list here: https://warwick.ac.uk/students/welcome/arriving/whattobring There will be a vacuum cleaner they can use in on-campus accommodation. You’ll have a 30 minute parking slot nearby the accommodation just to unload and then a 3 hour long-stay parking space at another area on campus.

What to bring
When moving to University, you might be tempted to arrive with everything you can think of. We’ve put together a short checklist of some useful things you might want to bring with you.
Purity
Hallo what Type of shops are on campus and what do they sell

Samantha Holden
There are a variety of shops on campus including Rootes Grocery store, pharmacist and plenty of cafes and a 15 minute walk away is Cannon Park which as a variety of shops- this link has more information on what shops are there- https://www.cannonparkshopping.co.uk/ https://warwick.ac.uk/services/retail/openingtimes/

Cannon Park Shopping Centre
A convenient alternative to city centre shopping with FREE parking & a great selection of fashion, fitness, food, gifts & lifestyle brands.

Opening times for campus cafes, shops & bars | Warwick Retail
Opening times for food and drink outlets across the University of Warwick campus. Get food and drink from breakfast till late evening.

Alexander ross
Hi, Will the covid lockdown situation in Birmingham affect getting to or getting around warwick?

Claire Caine
Hi Alexander, not currently no although the situation could change in any areas so we will continue to adhere to government guidelines.

Purity
If my child is going to quarantine or self isolate how does she get access to access basic supplies for the period?

Simon Brown
You can find information about this at https://warwick.ac.uk/students/welcome/guidance/selfisolation#groceries and more about self-isolation in halls of residence at https://warwick.ac.uk/services/residentiallife/lifein halls/selfisolation. This information includes how the University is providing support for students in halls of residence in buying and delivering groceries to them. A number of our brilliant student societies are also offering help, support and advice. Let us know if there’s anything that you want to know that these pages do not cover.

Self Isolating on Arrival
Useful information for students who may have to self-isolate upon arrival to the UK.

Self-isolation in residences
Whether you are coming to live on campus for the first time or if you are a returning student, you may be concerned about how COVID-19 will impact your life in halls. The University has your health and safety as a top priority and this webpage will give you more information about self isolation in residential halls.

Jo Thomas
Hello. The arrivals info states that only two people can accompany students on arrival but are we able to bring a third if they remain in our vehicle? Thanks

Moderator
Good morning, my name is Claire and I work in the Student Opportunity team. Looking forward to answering your questions and welcoming your sons and daughters to Warwick

Jaishree Nahata
Thank you, Simon.
Purity
Are there hotels available on campus can parents book these

Will Thomas
Hi Purity. Yes there are - you can book Bed and Breakfast rooms in one of our conference centre hotels here: https://warwick.ac.uk/services/conferences/bedrooms

Hotel in Coventry | En-suite bed and breakfast
Book your bed and breakfast stay in Coventry. A range of en-suite bedrooms to match your budget. Full hot and cold buffet breakfast. Free parking & Wi-Fi. Book your B&B Coventry today.

Doug Parkin
I thought this was billed as a presentation and chat with the VC and Head of Student Experience, followed by questions.

Jo Thomas
Hello. The arrivals info states that only two people can accompany students on arrival but are we able to bring a third if they remain in our vehicle? Thanks

Claire Caine
Hi Jo, yes as long as they remain in the car. Only one person (who remains the same) can help unload belongings into the accommodation block.

Jaishree Nahata
How many students are traveling from India this month? Are students mostly opting to go ahead with the online term or will be arriving physically?

Doug Parkin
I thought this was billed as a presentation and chat with the VC and Head of Student Experience, followed by questions.

Will Thomas
Hi Doug. Apologies for any confusion. A talk has been recorded with the VC and Director of Wellbeing and Safeguarding and is online here: https://warwick.ac.uk/students/welcome/parents We hope we'll be able to answer any questions you may have, as we have representatives from the Welcome, World at Warwick, Residential Life and Wellbeing teams, and two current students currently online.

Parents and Supporters | University of Warwick
Information for parents and supporters of new students arriving at Warwick University.

Jaishree Nahata
Does the NHS (IHS) cover Covid-19 as well for students? What is the cap limit for the cover?
Jaishree Nahata
How many students are traveling from India this month? Are students mostly opting to go ahead with the online term or will be arriving physically?

Samantha Holden
Hi I am not sure how many students from India but Warwick Indian society are running a buddy scheme with another student from India so they can get extra support from them. If you message them on Facebook they can arrange this for you or emails them: https://www.warwicksu.com/societies-sports/societies/indian/

Indian Society
Warwick Students’ Union - creating a better experience for students at Warwick.

Mitali
My daughter is arriving from India and I was wondering if they will have face to face classes in term 1 or would it be better to arrive on campus in January for term 2?

Purity
Any contacts for Covid testing Center for international parents who will require a certificate before traveling back

Jaishree Nahata
Is it necessary to open a bank account with the UK banks given that we already have an account in India? Will forex card work instead (we have swipe instead of tap-and-go system)
Can the payments be made through net banking instead of swiping or tapping? Apart from the NHS services provided is there any need to take additional health insurance? Can we get a policy copy?

Mitali
My daughter is arriving from India and I was wondering if they will have face to face classes in term 1 or would it be better to arrive on campus in January for term 2?

Will Thomas
Hi Mitali. The recommendation is that students should arrive on campus as soon as they can because of the blended approach to online and face-to-face teaching and learning. They should have informed their department about their intended arrival date.

Doug Parkin
Is this a forum for international students?

Samantha Holden
It is for anyone who has any questions - it is not country specific - please feel free to ask anything even if it is just for clarification

Purity
Any contacts for Covid testing Center for international parents who will require a certificate before traveling back

Claire Caine
Currently test centres here require you to have symptoms before you can get tested. We are being advised that tests shouldn’t be carried out without feeling unwell. It might be worth liaising with your airline to check whether they provide a service or ask for further details.
Jo Thomas
Thank you. This is a useful forum

Will Thomas
Happy to help! :-)

Jaishree Nahata
Is it necessary to open a bank account with the UK banks given that we already have an account in India? Will forex card work instead (we have swipe instead of tap-and-go system)? Can the payments be made through net banking instead of swiping or tapping? Apart from the NHS services provided is there any need to take additional health insurance? Can we get a policy copy?

Moderator
Dear Jaishree, we would strongly advise that a UK bank account is opened even where a student has access to a bank account at home. This is because so many payments are done via direct debit or bank to bank transfer and a UK account is required. We strongly advise against bringing large amounts of cash to the University to pay tuition/accommodation fees. For payments of fees via Forex, please check with our Student Finance team https://warwick.ac.uk/services/academicoffice/finance/makingpayments/methodsofpayment/

Methods of payment - Student Finance - University of Warwick
How to pay the University

Doug Parkin
What will be some of the highlights of the welcome week?

Jaishree Nahata
Is it necessary to open a bank account with the UK banks given that we already have an account in India? Will forex card work instead (we have swipe instead of tap-and-go system)? Can the payments be made through net banking instead of swiping or tapping? Apart from the NHS services provided is there any need to take additional health insurance? Can we get a policy copy?

Simon Brown
We have extensive advice regarding opening a UK bank account which you can find at https://warwick.ac.uk/students/opportunities/worlidaywarwick/internationalsstudents/bank/

Opening a UK bank account
Information for new international students at the University of Warwick - how to open a UK bank account, typical documents required to open a UK bank account.

Lloyd Czaplewski
Are you planning to ask students from high-risk areas of the UK e.g. B'ham to quarantine on arrival?

Jaishree Nahata
Before international students arrive to campus, are they required to get tested for Covid-19?

Jaishree Nahata
Thank you, Samantha and Simon.
Doug Parkin

What will be some of the highlights of the welcome week?

Samantha Holden

When I was a fresher I really enjoyed the different society events and the campus tours these give you a good base to build on. I would recommend to get involved in as much as you can whether that is in real life or virtual.

Jaishree Nahata

Before international students arrive to campus, are they required to get tested for Covid-19?

Moderator

Dear Jaishree, no we are not requiring international students to get tested for Covid-19 before travelling to campus. As you will know the UK government requires a number of international visitors to self-isolate for 14 days on arrival.

Lloyd Czaplewski

Are you planning to ask students from high-risk areas of the UK e.g. B’ham to quarantine on arrival?

Tracey Grant

Hello Lloyd. we ask that students do not travel if they are feeling unwell. If they feel unwell here on arrival then we ask for them to self-isolate and arrange a test on campus - see information here: https://warwick.ac.uk/students/welcome/parents/ We will be guided by the UK Government should they introduce any measures that impact travel within the UK.

Parents and Supporters | University of Warwick

Information for parents and supporters of new students arriving at Warwick University.

Jaishree Nahata

Thank you.

Doug Parkin

What will be some of the highlights of the welcome week?

Will Thomas

This year will be a digital-first Welcome Week, with in-person events where safe and possible. We’ll be running online Societies and Sports Fairs, as well as our Living at University Fair of support departments. There’ll be online events from the Students’ Union, including online beer tasting, and virtual clubnights. Societies and Sports clubs have really surprised us with their sheer creativity in adapting their activities to online platforms. And of course, there’ll be the opportunity to find out more about your course, settle in and meet your coursemates. Colleagues in the University and the SU are also working on how their food and drink outlets will be able to run under the new restrictions, and takeaway services will be available.

Doug Parkin

What will be some of the highlights of the welcome week?

Adam Khan-Qureshi

For me personally, I think the highlights was just getting to go and meet new people. Actually, my favourite parts were some bizarre events held by department - we had a "treasure hunt" where I had bumped into some random people who are now some of my closest friends and also a Welcome Lunch where we got to meet other people. My biggest advice would be to start those conversations even with a simple "hello" as that can really kickstart some wonderful memories - online on in person!

Jaishree Nahata

If the Covid-19 situation escalates, and the whole course takes place online, will there be any change in tuition fee or the accommodation fees?
Doug Parkin
What will be some of the highlights of the welcome week?

Claire Caine
Here is a link to our Welcome Week web pages for more information
https://warwick.ac.uk/students/welcome/welcomeweek/

Welcome Week | University of Warwick
Welcome Week, created in partnership with Warwick Students’ Union, is a fantastic programme of events and activities designed to help you settle in, make friends and adapt to life at Warwick.

Tracey Grant
The University has set-up a campus based test and trace service. You can find more information about this here:
https://warwick.ac.uk/coronavirus/testandtrace

Test and Trace at the University of Warwick
Find out how to get tested on campus from 9th September 2020 if you are a member of staff member or student at Warwick.

Doug Parkin
Do you have any idea of the sorts of face-to-face delivery is planned. At the moment I’m picturing my son sitting on his own in his room with a laptop for a whole term.

Simon Brown
If you would like to read further information and guidance about what Warwick is doing to support students who need to self-isolate on arrival for 14 days, then have a look at
https://warwick.ac.uk/students/welcome/guidance/selfisolation and
https://warwick.ac.uk/services/residentiallife/lifeinhalls/selfisolation

Self Isolating on Arrival
Useful information for students who may have to self-isolate upon arrival to the UK

Self-Isolation in residences
Whether you are coming to live on campus for the first time or if you are a returning student, you may be concerned about how COVID-19 will impact your life in halls. The University has your health and safety as a top priority and this webpage will give you more information about self-isolation in residential halls.

Jaishree Nahata
If the Covid-19 situation escalates, and the whole course takes place online, will there be any change in tuition fee or the accommodation fees?

Moderator
Dear Jaishree, the University will be monitoring the situation closely, however I think it that provided we are able to deliver teaching and learning, even if it is digitally, it is unlikely that there will be a tuition fee discount.

Jaishree Nahata
Can we send parcels to the university accommodation address that will arrive one or two days before the student arrives?

Jaishree Nahata
Ok, thank you.
Becky Hartnup
Will students be housed with others from their course, or will they be mixed groups?

Doug Parkin
Do you have any idea of the sorts of face-to-face delivery is planned. At the moment I’m picturing my son sitting on his own in his room with a laptop for a whole term.

Tracey Grant
Hello Doug. Your son will be able to socialise with the students in his kitchen group. The local Residential Life Team can support him and will be introducing the kitchen groups online. There are lots of activities out on campus where your son can meet others - of course in groups of 6 or less. The students Union societies and sports clubs will reach out and link students up too.

Becky Hartnup
Will students be housed with others from their course, or will they be mixed groups?

Samantha Holden
Halls will be mixed with students from different courses which is nice to meet a variety of people.

Jaishree Nahata
Can we send parcels to the university accommodation address that will arrive one or two days before the student arrives?

Adam Khan-Qureshi
Yes - your child should know which accommodation block they will be in so they can have it sent to: Name, Student ID, Phone Number, Residence Block, University of Warwick, Coventry, CV47ES

Lisa Harris
Will students be given the usual amount of time in the laboratories (following guidelines) or is that being restricted too? We haven’t heard anything from the individual subject department.

Lloyd Czaplewski
When will the online introduction of kitchen groups take place? Is it before arrival on campus? Thanks.

Becky Hartnup
How do we find out which accommodation block they are in? And are there opportunities for them to connect with the others in their block before they start?

Jaishree Nahata
Thank you, Adam. The blocks have not been assigned yet. Will the address of the accommodation suffice with this other information?

Doug Parkin
Likewise we have heard virtually nothing from the subject department.

Jaishree Nahata
Thank you, Adam. The blocks have not been assigned yet. Will the address of the accommodation suffice with this other information?

Adam Khan-Qureshi
Yes - so if your child is in Rootes they can just put "Rootes" as their accommodation block.
Jaishree Nahata
Sure, thank you, Adam.

Adam Khan-Qureshi
No problem!

Lisa Harris
Will students be given the usual amount of time in the laboratories (following guidelines) or is that being restricted too? We haven’t heard anything from the individual subject department.

Will Thomas
Hi Lisa. All campus spaces and teaching activities are going through individual risk assessments. Group size, additional cleaning and time spent in a space together with others are all control measures that may be considered to reduce overall risk of transmission and may reduce available lab time. It will likely differ by department, and will be communicated by them to students.

Lloyd Czaplowski
When will the online introduction of kitchen groups take place? Is it before arrival on campus? Thanks.

Tracey Grant
Hello Lloyd. The kitchen groups will happen as students arrive. Arrivals is taking place over a longer time period in order to allow for social distancing. So the meetings will be regular. The Residential Life Team will be available to help students make links. If you are worried that your son may not do this - just encourage him to get in touch with his local member of Residential Life. They are there to signpost, support and be a listening ear. They may not know the answer but they will know someone who can help. This covers all aspects of University life - including opportunities to link with others.

ALISON GATEHOUSE
She

Becky Hartnup
How do we find out which accommodation block they are in? And are there opportunities for them to connect with the others in their block before they start?

Samantha Holden
There are some Facebook groups but these are for the whole accommodation block and are not run by the university. I personally did not know/was not in a group chat beforehand and it was fine we were all in the same situation. The Our Warwick page has more about student experiences in Halls and you can direct message a blogger to chat to them or ask questions. https://our.warwick.ac.uk/hope this helps. I often think it is better there is no chat beforehand because then you do not have preconceived perceptions.

Page not found – OurWarwick

WARWICK
THE UNIVERSITY OF WARWICK

Doug Parkin
Likewise we have heard virtually nothing from the subject department.

Will Thomas
Hi Doug - departments have been sending out messages by email to students since August. I will send a private message to you to investigate this further and see if I can help.
Becky Hartnup
How do we find out which accommodation block they are in? And are there opportunities for them to connect with the others in their block before they start?

Samantha Holden
Your student should have already been allocated an accommodation but the specific block, flat and room number is issued on the day of arrival.

ALISON GATEHOUSE
She

Claire Caine
Hi Alaine, How can we help?

Moderator
How are your children feeling right now about beginning their studies at Warwick?

Jacqueline Griffith
Mine is ready to begin...but naturally nervous about the newness of it all.

Alexander Ross
She is a little nervous but excited overall.

Jacqueline Griffith
Mine is ready to begin...but naturally nervous about the newness of it all.

Moderator
Of course, September always reminds me of the start of my degree. So exciting but also nerve-wracking.

Becky Hartnup
Thanks Samantha.

Doug Parkin
Excited but apprehensive that too much will be on line. As a parent I'm only too aware on how much he will be missing out on. He's less worried because he doesn't know any different.

Becky Hartnup
Thanks Samantha.

Samantha Holden
No problem, happy to help.

Alexander Ross
She is a little nervous but excited overall.

Claire Caine
Understandable especially in the current situation however, we are very excited to welcome all our new arrivals.

Alexander Ross
She is a little nervous but excited overall.

Moderator
Good and it's completely normal to feel nervous right now - it's a big transition, but I have such fond memories of starting university (many moons ago now)!
Mitali
Mine is excited and a bit anxious as well!

Jacqueline Griffith
She is very happy with her accommodation and again nervous about who her immediate neighbours will be...overall excited I think..

Lisa Harris
Regarding allocation of rooms, apparently there was a rumour on various chat rooms that individual rooms within accommodation blocks will be allocated according to your arrival slot, ie first come first served. Presumably that is not true and that all students have been allocated a certain room - they just won't know which one until they get there?
Agree with everyone about the uncertainty - our daughter is having serious second thoughts at the moment. Thanks.

Mitali
Mine is excited and a bit anxious as well!

Moderator
Good and hopefully the nerves will subside after she has arrived and started to feel more settled.

Lloyd Czaplewski
My son is excited about starting his studies but concerned about the current situation. His words - it is a roll of the dice whether he gets Covid

Mitali
Yes I'm told Warwick is friendly and fun! She's nervous about who her flat mates will be

Doug Parkin
Excited but apprehensive that too much will be on line. As a parent I'm only too aware on how much he will be missing out on. He's less worried because he doesn't know any different

Tracey Grant
Hello Doug. We understand. We are all doing things differently right now. It doesn't mean that this is any less valid and the student experience will be just as fun. There will be a mix of students here on campus - there are 7,500 rooms in our accommodation - and so I'm sure that the students will find new ways to make friends and connections in a safe way.

Jacqueline Griffith
She is very happy with her accommodation and again nervous about who her immediate neighbours will be...overall excited I think..

Claire Caine
I remember my time at University and I felt exactly the same although those who I lived with are still best friends now later in life. She will meet lots of people through accommodation, her course and societies she may want to join.

Mitali
Yes I'm told Warwick is friendly and fun! She's nervous about who her flat mates will be

Moderator
Yes, it definitely is friendly and fun. She's bound to be nervous about who her flat mates will be. She might take some comfort in the fact that the Residential Life team read the personal statements of all students going into student residences to try to match likeminded people.

Jaishree Nahata
Can the UK bank account be opened online instead of physically going to the branch?
Lloyd Czapelewski
My son is excited about starting his studies but concerned about the current situation. His words - it is a role of the dice whether he gets Covid

Will Thomas
Concerns about Covid are very sensible, but we're trying to make our campus as safe as possible. We have social distancing, hygiene and cleaning regimens in place, and an on-campus Test & Trace programme. We're taking safety as a collective responsibility, and we can all work to reduce the risk to everyone in our community. There's more information here: https://warwick.ac.uk/coronavirus/safety/oncampus/

Stay safe on campus
We've checked every space on campus to ensure it is safe to use, and approved in line with UK government guidance. We'll only approve any activities on campus if they've undergone a comprehensive risk assessment.

Lisa Harris
Regarding allocation of rooms, apparently there was a rumour on various chat rooms that individual rooms within accommodation blocks will be allocated according to your arrival slot, ie first come first served. Presumably that is not true and that all students have been allocated a certain room - they just won't know which one they get there? Agree with everyone about the uncertainty - our daughter is having serious second thoughts at the moment.

Tracey Grant
Hello Lisa. We have made the decision to place some of the very early arrivals together for self-isolation purposes. However, this is not the case for the wider residential accommodation. There is a mix of students across our halls and the Residential Life Team are looking forward to supporting newly arrived students in residences.

Jo Thomas
Have to say, as a parent I really appreciate the level of communication and organisation so far. I think it has definitely helped with the nerves for students too

Mitali
Yes I'm told Warwick is friendly and fun! She's nervous about who her flat mates will be

Will Thomas
I've been here 15 years! One of my first year flat mates was my best man at my wedding, it's true you can make friends for life :-)

Jo Thomas
Have to say, as a parent I really appreciate the level of communication and organisation so far. I think it has definitely helped with the nerves for students too

Moderator
Thank you Jo, delighted to hear that this has been useful. We are really committed to offering our students a warm and safe arrivals experience.

Jaishree Nahata
Can the UK bank account be opened online instead of physically going to the branch?

Simon Brown
Hi Jaishree. That depends on each bank. This page shows some of the requirements for opening an account for different banks: https://warwick.ac.uk/students/opportunities/worldatwarwick/internationalstudents/bank/ukbank/

UK banks with branches in the local area
It is likely that you will still need to wait until after you arrive in the UK before you can fully open the below bank accounts, so we strongly recommend you to open a temporary bank account before you leave your home country, to give you an account which you can use to see you through your first few weeks in the UK. Do not rely on cash - a temporary bank account will be especially important if you need to self-isolate for 14 days on arrival to the UK.
Doug Parkin
Likewise we have heard virtually nothing from the subject department.

Will Thomas
Hi Doug - I've not heard back from you yet. If you want me to look into this further, please drop me an email at newstudents@warwick.ac.uk

Mitali
That's nice to know will. :blush:

Jacqueline Griffith
Agree with Jo...the communication between students has been excellent. It isn't like when I went to university...but this isn't about my experience and I have never lived through a pandemic. So far, so good...I think our children gave got this

Kathryn Fisher
The Wellbeing Support Services teams offer a range of support for students including Masterclasses on Managing Change and Feeling Good an Functioning Well [https://warwick.ac.uk/services/wss/students/masterclass-coronavirus](https://warwick.ac.uk/services/wss/students/masterclass-coronavirus) and [https://warwick.ac.uk/services/wss/students/masterclass](https://warwick.ac.uk/services/wss/students/masterclass) as well as skills sessions. We also offer brief consultations Monday to Friday 10-3pm for advice with a wellbeing adviser for individual support and signposting to other support available.

**Coronavirus Masterclass**
You can also download the PowerPoint (file size 23.5mb) and play the slideshow from the beginning. If you cannot access PowerPoint right now, you can get a sense of our masterclass from the overview below. We have explained what's on each slide, and shared the tools which can help you right now.

**Wellbeing Masterclass**
You can also download the PowerPoint (file size 23.5mb) and play the slideshow from the beginning. If you cannot access PowerPoint right now, you can get a sense of our masterclass from the overview below. We have explained what's on each slide, and shared the tools which can help you right now.

Mitali
This chat has been very helpfull! Thank you.

Claire Caine
We have 10 minutes of our live chat left now so time to ask any further questions. If you've not already done so, please make a note of any useful links we've shared as you won't be able to see these messages after the chat has closed until a transcript of the chat is made available on our website in a few days' time [https://warwick.ac.uk/students/welcome/parents/](https://warwick.ac.uk/students/welcome/parents/)

Parents and Supporters | University of Warwick
Information for parents and supporters of new students arriving at Warwick University.
Jacqueline Griffith
Agree with Jo...the communication between students has been excellent. It isn't like when I went to university...but this isn't about my experience and I have never lived through a pandemic. So far, so good...I think our children gave got this

Tracey Grant
Hello Jacqueline. We are aware that some of our students may have concerns about coming alongside their excitement. They are aware of their need to act responsibly - not just for themselves but for their new friends, study contact and the wider community. The Residential Life Team are looking forward to supporting them with their transition to University life even in these unusual times.

Lloyd Czaplewski
Thank you for your time and help

Kathryn Fisher
The Wellbeing Support Services teams offer a range of support for students including Masterclasses on Managing Change and Feeling Good an Functioning Well. [https://warwick.ac.uk/services/wss/students/masterclass-coronavirus](https://warwick.ac.uk/services/wss/students/masterclass-coronavirus) and [https://warwick.ac.uk/services/wss/students/masterclass](https://warwick.ac.uk/services/wss/students/masterclass) as well as skills sessions. We also offer brief consultations Monday to Friday 10-3pm for advice with a wellbeing adviser for individual support and signposting to other support available.

Samantha Holden
I remember when I first joined Warwick it was exciting and nervous at the same time. I felt really homesick in the first few weeks which can be hard so I would recommend to reach out to wellbeing if needed - they are super lovely and no judgement.

Mitali
This chat has been very helpful! Thank you.

Claire Caine
Great, we're glad that we've been able to help.

Lloyd Czaplewski
Thank you for your time and help

Moderator
It's been a pleasure Lloyd. Have a great weekend.

Kathryn Fisher
The Wellbeing Support Services teams offer a range of support for students including Masterclasses on Managing Change and Feeling Good an Functioning Well. [https://warwick.ac.uk/services/wss/students/masterclass-coronavirus](https://warwick.ac.uk/services/wss/students/masterclass-coronavirus) and [https://warwick.ac.uk/services/wss/students/masterclass](https://warwick.ac.uk/services/wss/students/masterclass) as well as skills sessions. We also offer brief consultations Monday to Friday 10-3pm for advice with a wellbeing adviser for individual support and signposting to other support available.

Simon Brown
For international students the Wellbeing team have also produced some new helpful videos which you can find at [https://warwick.ac.uk/services/wss/students/](https://warwick.ac.uk/services/wss/students/)

Students
We have two new online masterclasses that we are offering specifically for Post Graduate Students. Please sign up to them via the links below:

Doug Parkin
Thanks, this has been very helpful
Jacqueline Griffith
Thanks for all your time and the info

Doug Parkin
Thanks, this has been very helpful

Moderator
Thanks for all of your questions Doug.

Lisa Harris
Hi Will. Can I also contact you regarding non-contact from the subject department? Thank you everyone for taking the time to answer our questions.

Jacqueline Griffith
Thanks for all your time and the info

Moderator
Pleasure Jacqueline. Have a good weekend.

Lisa Harris
Hi Will. Can I also contact you regarding non-contact from the subject department? Thank you everyone for taking the time to answer our questions.

Will Thomas
Of course - please do email us at newstudents@warwick.ac.uk

Samantha Holden
If your student wants any more information on a students perspective and how students themselves are adapting check this link out https://our.warwick.ac.uk/ students can also message bloggers directly - there is a blogger from each course and would be happy to help

OurWarwick – Join our student network

Annika
COVID-19 VIDEO DIARY #19
University Re-opening FAQs

Alexander ross
thanks for everything.

Moderator
Thanks Alexander. Have a great weekend.
Jaishree Nahata
Does the NHS (IHS) cover Covid-19 as well for students? What is the cap limit for the cover?

Moderator
Yes it will be covered and no there is no cap limit. [https://www.gov.uk/healthcare-immigration-application](https://www.gov.uk/healthcare-immigration-application)

Pay for UK healthcare as part of your immigration application
Find out if you need to pay the immigration health surcharge as part of your visa or immigration application

Claire Caine
Thank you to everyone for joining our Live Chat today and asking us your questions. We have several other live chats scheduled throughout September so if you have any other questions in the next few weeks please feel free to join us again otherwise you can email us at welcometeam@warwick.ac.uk
Our web page also has a Welcome Parent video with our VC so please take a look [https://warwick.ac.uk/students/welcome/parents/](https://warwick.ac.uk/students/welcome/parents/)
Thanks again, we'll be closing the Live Chat now.

Parents and Supporters | University of Warwick
Information for parents and supporters of new students arriving at Warwick University.