

POSTGRADUATE WELCOME GUIDE 2017



warwick.ac.uk/welcome
#warwick2017

WARWICK
THE UNIVERSITY OF WARWICK

WRITE YOUR WARWICK STORY: A NEW CHAPTER...

CONTENTS

University Enrolment and Registering with IT Services	4
Fees and Finance	9
Connect with Us	10
Accommodation	11
Arriving on Campus	14
Arriving off Campus	16
Welcome Events	18
Getting Around	20
The Local Area	23
Academic Life	24
Research Students	29
IT Services	31
Postgraduate Community	32
Support Services	36
Warwick Life	38
Campus Map	42
Our Regulations and Behaviour	44
Term Dates and Contacts	45
Essential Checklists	46
What's next	47

Congratulations on starting at Warwick in 2017. We're looking forward to welcoming you.

A warm and welcoming community awaits you. We will share in your enthusiasm and give you the freedom to challenge and be creative as you progress through your studies. An extensive network of support, facilities and resources will help you to build your knowledge and confidence, encouraging you to work with others and try new things to make your Warwick experience the best that it can be.

Please refer to our Essential Checklists and What's Next sections at the end of this guide for useful reminders.



"I am delighted to welcome you as part of an exceptionally talented community of individuals joining us from different walks of life, and from many different countries and continents. At Warwick you will work alongside world-class professionals and utilise our state-of-the-art facilities, but I would also encourage you to make use of the diversity and experience that you bring to each other.

We are what our students make us and I know you will make a great contribution to Warwick – to the knowledge we create, and the community that we are. I look forward to meeting you in person at one of our many welcome events."

Professor Stuart Croft
Vice-Chancellor and President



UNIVERSITY ENROLMENT AND REGISTERING WITH IT SERVICES

Enrolling at Warwick

 warwick.ac.uk/welcome/checklist

Before you begin your studies, there are some steps you need to complete. We refer to this as 'enrolment'.

Before you arrive:

- ▶ Submit a photo for your Warwick ID Card
- ▶ Complete your course registration
- ▶ Register for an IT Services Account
- ▶ Access the Enrolment Dashboard and complete your other pre-arrival tasks

When you arrive:

- ▶ Collect your Warwick ID Card
- ▶ For students from outside the UK or European Economic Area: collect your Biometric Residence Permit

Submitting a photograph for your Warwick ID Card

 warwick.ac.uk/enrolment/photo

Your Warwick ID Card is used to gain access to buildings and services around campus and acts as identification. You should receive a request to upload a photograph over the summer. Please upload your photo **before 30 August** or your Warwick ID Card may not be ready when you arrive on campus.

If you have not received a request to upload a photo, please use the website above.



Completing your course registration

We'll send you an email before your course starts inviting you to begin the course registration process. You should normally receive this between four and six weeks before the start date of your course.

If you haven't studied at Warwick before, we will create a temporary password for you so that you can start course registration. To request this password you will need:

- ▶ Your Warwick University ID number (the seven-digit number found on your formal offer email)
- ▶ Your date of birth
- ▶ Your family name/surname
- ▶ Access to your personal email account (we'll send your temporary password in an email to the email address you have previously registered with us).

When you sign in for the first time, you'll be able to set your own password and begin your course registration.

Registering for an IT Services Account

Please refer to the instructions on page 8 to register for your IT Services Account.

Accessing the Enrolment Dashboard

 warwick.ac.uk/evasion

Once you have completed your course registration and set up an IT Services Account, you will be able to view your Enrolment Dashboard. The dashboard lists several other activities that we recommend you complete before you begin your studies.

Registering with the Health Centre

 uwhc.org.uk

If you're living on campus or within the catchment area, we encourage you to register with our National Health Service (NHS) Health Centre on campus. You will be able to register online as one of the activities on your Enrolment Dashboard.

Problems enrolling?

If you encounter any problems with the enrolment process, please visit warwick.ac.uk/enrolment/faqs to see our frequently asked questions and get help from the Enrolment team.





Students from outside the European Economic Area

You must provide a valid passport and your original valid visa or other immigration permission, which permits study. We will ask you to upload a copy of these documents when you complete your online course registration so that we comply with Home Office UK Visas and Immigration regulations. You will need to bring your original passport, visa and UKVI decision letter (as applicable) with you when you arrive.

Before you can fully enrol at the University, you must:

- ▶ Complete the online course registration form
- ▶ Attend an enrolment event so we can verify your immigration documents

Visit warwick.ac.uk/enrolment for more details.

Tier 4 visa holders

 warwick.ac.uk/immigration/enrolment

If you hold a Tier 4 (General) student visa, your sponsor must be the University. If you used a CAS (Confirmation of Acceptance for Studies) issued by another institution to obtain your Tier 4 visa, you must apply for a new Tier 4 visa using a CAS issued by the University of Warwick. You will need to do this before you can complete enrolment and begin your course. If you have a visa application in progress, please refer to the enrolment section of the Immigration Service website. We strongly advise that you obtain appropriate immigration permission that allows study at the University of Warwick before you are due to enrol.

If your course lasts more than six months, and you were granted your visa from overseas, you will need to present several documents:

- ▶ Original 30-day travel visa (issued inside your passport)
- ▶ Home Office decision letter
- ▶ Biometric Residence Permit, unless you will be collecting this from us

Collection of Tier 4 Biometric Residence Permit (BRP) cards

 warwick.ac.uk/tier4/brps

If you used the University's delivery code included in your CAS, you should be able to collect your Tier 4 BRP card when you first arrive on campus. If dependants are joining you, please complete the form on our website. If you did not choose delivery to Warwick you will need to collect your BRP card yourself. To do this, please follow the instructions in the Home Office decision letter and present your BRP card at enrolment together with your original passport.

Students with permanent residency or indefinite leave to remain

If your passport is for a nationality that would normally require immigration permission to study in the UK, but you have permanent residency or indefinite leave to remain in the UK, you must provide your original passport and any other immigration documentation that confirms your residency status, such as a BRP card.

We will take a copy of your passport and any other immigration documentation when you arrive so that we comply with UKVI regulations.

If you are seeking asylum, or have been granted refugee status, and you do not have a passport, you must provide:

- ▶ An acknowledgement letter from either the Home Office or your immigration solicitor, which confirms you have valid permission to be in the UK with no prohibition on studying
- ▶ Your refugee application card

OR

- ▶ An immigration status document complete with leave to remain vignette.

Your passport is with the Home Office

If your passport is with the Home Office as part of an in-progress visa application, you must provide:

- ▶ A copy of your previous visa

AND one of the following:

- ▶ A fully online Tier 4 application cover sheet

OR

- ▶ A letter from the Home Office requesting biometric enrolment as part of a UK visa application

OR

- ▶ A letter from the Home Office confirming that an application for leave to remain in the UK has been approved

If your new visa application was submitted after the expiration date of your previous visa, or you cannot provide a copy of your previous visa, you may not be permitted to complete enrolment and begin your course until we can confirm whether your new visa application is likely to be valid. It is very important that you retain a copy of your previous immigration permission and bring it with you to enrolment.

You are advised to make yourself aware of your immigration responsibilities while being registered at the University. Please refer to the information at warwick.ac.uk/immigrationresponsibilities





Registering for an IT Services (ITS) Account and your '@warwick.ac.uk' email address

✉ helpdesk@warwick.ac.uk

🖥️ warwick.ac.uk/welcome/checklist

You should complete online course registration before you register for your ITS Account and email. At the end of the course registration process, click 'Register for IT Services Account'. To register later, go to warwick.ac.uk/register

Your University email is the only one we'll send official messages to so check it regularly. If you choose to forward this email to another address, make sure spam filters don't prevent emails getting through. We'll use it to notify you of things like re-enrolment dates, exam registration, and fees or bursaries information.

Once you have an ITS Account, you'll be able to purchase tickets for Students' Union events, join Warwick Sport and register for modules.

IT Services will never ask you for your ITS Account details and password via email. For advice on 'phishing' emails and other threats, see warwick.ac.uk/gov/informationsecurity/working_practices



FEES AND FINANCE

STUDENT FINANCE

🖥️ warwick.ac.uk/studentfinance

Paying fees

Once you have completed your course registration, you can see your statement, pay fees and set up a Direct Debit at warwick.ac.uk/evasion. You can find more information about paying your fees (for tuition, accommodation, etc.), contact details and a list of frequently asked questions at warwick.ac.uk/studentfinance

STUDENT FUNDING

☎️ 024 7615 0096

✉️ studentfunding@warwick.ac.uk

🖥️ warwick.ac.uk/studentfunding

The Student Funding Team can help you with different aspects of financial support. This includes government grants and loans, as well as the support available if you find yourself in financial difficulty.

Managing your money

🖥️ warwick.ac.uk/studentfunding/managingyourmoney
warwick.ac.uk/hardshipfunds

Visit the Student Funding website for tips to make your student budget go further. To help keep track of your money, download the Warwick Student Budget Calculator for free from app stores or use it online at warwick.unibudget.me

If you are worried about money, get in touch with the Student Funding Team for advice. Hardship and emergency funding might be available to help you with financial difficulties or short-term crisis situations.



CONNECT WITH US

Welcome to Warwick

 warwick.ac.uk/welcome

Our website for new students takes you through the stages of enrolment, explains what to do when you arrive and introduces you to our services and opportunities. It has useful tips and resources to help you prepare so make sure to take a look.

MyWarwick

 warwick.ac.uk/students

MyWarwick is your online student portal and it's the best place to keep up to date with University news and events. Keep an eye on your inbox for the fortnightly MyWarwick newsletter and head to the website - it's updated daily and has useful links in one place to help you find the information you need.

Your academic department

For information about your course and course induction, it's a good idea to check the website for your academic department. WBS students can refer to my.wbs.ac.uk

Your student record

 warwick.ac.uk/evision

In the online Student Records system you can update your record, pay tuition and accommodation fees, and register for modules. Your department will tell you when module registration is open. Please note that you must complete your course registration before you can access your student record and make payments.

Warwick Students' Union

 www.warwicksu.com

The SU is the independent representative body for Warwick students, providing advice and support, academic representation, entertainment, food and drink and hundreds of student-run societies and sports clubs.

Student Blogs

 studentblogs.warwick.ac.uk/postgraduate

Our Student Blogs are all written by current students, studying and often living on campus. They share their thoughts, opinions and insights on both their academic and social lives.

 studyblog.warwick.ac.uk

The Study Blog connects students with information, support and the Warwick community. It's about your study experience, the highs and the lows, with posts offering tips on how to best navigate your studies. Posts are written by Warwick students and Library staff.

 phdlife.warwick.ac.uk

The PhD Life Blog is aimed at our PhD and researcher community, featuring posts from current PhD students as well as researchers external to Warwick. This blog provides an honest look at PhD life, the excitement, successes and the challenges.

Social media

We'd love to hear from you as you get ready to start your course - whether you have a question or you just want to say hi, please get in touch.

You can find us at:

 [warwickuniversity](https://www.facebook.com/warwickuniversity)
 [@warwickuni](https://twitter.com/warwickuni)
 [@universityofwarwick](https://www.instagram.com/universityofwarwick)

#warwick2017

There will be a **#warwick2017** banner in your Welcome Pack - post a selfie of you with the banner on Twitter or Instagram using **#warwick2017** so we can say hello and so you can connect with other new students. We'll also be posting useful information and reminders in the build-up to the start of term using **#warwick2017**.



ACCOMMODATION

We recognise how important accommodation is to your success at Warwick and plenty of advice is available to help you find accommodation that suits your requirements. You might wish to apply to Warwick Accommodation, the University's professional accommodation service, or you may prefer to seek housing in the private sector.

There is high demand for University-managed accommodation, so we strongly recommend applying before the priority deadline.

WARWICK ACCOMMODATION

 warwick.ac.uk/accommodation

Warwick Accommodation manages off campus properties across Coventry, Kenilworth and Leamington Spa as well as halls of residence on campus. We also have agreements with Liberty Living, Study Inn and City Village, private providers of purpose built student accommodation offering high quality en-suite rooms in Coventry.

Full details of our allocation policy can be found on the Apply pages of the Warwick Accommodation website.

Your offer of accommodation

If you've applied to us for accommodation, we'll send you an email over the summer to let you know if we've been able to allocate you a room. To make sure your email doesn't get lost in a spam or junk mail folder, please add these email addresses to your safe list or email address book:

 accommodation@warwick.ac.uk
allocations@warwick.ac.uk

If you're offered University-managed accommodation you will receive your contract by email. This will contain all the information you need regarding your accommodation fees. For details on how you can pay your accommodation fees, visit warwick.ac.uk/studentfinance/makingpayments. As part of your accommodation offer we'll also send you detailed instructions about moving into your new home.

Accommodation for couples and families

There is very limited accommodation available for students with families. For more information visit warwick.ac.uk/accommodation/staff.



Packing

Please see warwick.ac.uk/studentaccom for details of what is provided in our halls of residence and off campus properties. For those of you joining us from overseas, there is further information in the *International Guide* about what not to bring through an airport when arriving in the UK.

Accommodation on campus

Bed linen and kitchen items

You'll be provided with a bed sheet, duvet, duvet cover, pillow and pillowcase. All kitchens in halls contain at least one cooker, microwave, fridge/freezer, toaster, kettle and ironing board. So you'll just need your own iron, crockery, cutlery, pots and pans.

Unless you have a medical reason and prior permission from Warwick Accommodation, kitchen appliances can't be used in your bedroom, though you can bring your own kitchen appliances for use in the kitchens. There are plenty of places to buy kitchen items either on or close to campus if you do not purchase these before your arrival, but please be aware that if you are arriving by car on 30 September or 1 October you will only be permitted to access campus once. The Rootes Grocery Store on campus stocks a selection of kitchen utensils, cutlery, crockery and glassware.

RLT - Residential Life Team

☎ 024 7657 5570

✉ studentsupport@warwick.ac.uk

Members of the Residential Life Team live alongside you in your halls of residence. Their role is to support your wellbeing and encourage a sense of community. In doing this, they also provide guidance on rules and expectations within your accommodation. You can speak to them if you need advice or someone to talk to.

If you have difficulty settling in, then please speak to a member of the Residential Life Team. If, after a few weeks, you find you're still unhappy, they may refer you to our other Support Services to help you adjust to life at university. In some circumstances you can request to move to a different room within your halls or make a request to transfer to another hall of residence altogether.

ACCOMMODATION IN THE PRIVATE SECTOR

📄 warwick.ac.uk/studentaccom
warwick.ac.uk/privatelodgings

Before you start looking for privately-rented accommodation take some time to understand the process and your legal position. The Warwick Students' Union Advice Centre (WSUAC) provides several informative guides to help you with: House Hunting, Moving Off Campus and Right to Rent Checks. We advise you to seek advice from the WSUAC before signing a contract with a private provider. The website also hosts a forum for students looking for new housemates.

You may also like to use the lodgings list maintained by Warwick Accommodation. This list has details of rooms available in private houses. Please be aware that these lodgings are not vetted by the University.

Many public websites also cater for students seeking accommodation and we have listed some below. **Please remember**, anyone can place adverts on these public websites so the offers of accommodation may not be genuine. Always view a house or room before you enter into a contract. If you choose to use a relocation agency, make sure they are a member of ARP, the Association of Relocation Professionals.

📄 spareroom.co.uk
gumtree.com
rightmove.com

Right to rent checks

📄 warwick.ac.uk/studentaccom
warwick.ac.uk/privatelodgings

Right to rent checks apply if you're renting private accommodation not managed by the University. You will need to prove that you are in the UK legally and have the right to rent. See the Warwick Students' Union Advice Centre website for further information.

Short-stay accommodation

📄 www.visitcoventryandwarwickshire.co.uk

If you're unable to visit the area to secure permanent accommodation ahead of the start of your course, you may need to find temporary accommodation. There are many excellent hotels and bed and breakfasts in the local area.



ARRIVING ON CAMPUS

If you are living in University-managed accommodation, your arrivals weekend will take place on Saturday 23 and Sunday 24 September.

Please check warwick.ac.uk/welcome/arriving for a full breakdown of the arrivals process including where to collect your key and University ID card.

Please note that our undergraduate students will be arriving on 30 September and 1 October so you may experience delays on campus.

Collecting your Warwick ID Card - living on campus

If your course starts **before** Saturday 23 September, we'll give you your Warwick ID Card as part of your course induction.

If your course starts **on or after** Saturday 23 September, we'll give you your Warwick ID Card when you collect the key for your residence.

Kitchen meetings

A member of the Residential Life Team will arrange a kitchen meeting over Arrivals Weekend or during your first week. This is your opportunity to meet your tutor and other students from your block. It's also an opportunity to share information on using the kitchen equipment, make sure you know the fire procedures, and lay basic ground rules on how best to share the kitchen.



Receiving parcels and post at the Student Post Room

 warwick.ac.uk/studentpost

Please note, our service is only for on-campus residents; we are unable to accept items for anyone living off campus.

If you're living on campus, including Westwood campus, your address is:

Your full name as shown on your Warwick ID Card (in the order of given name/family name)

Your residency / block / flat / room (in that order)

University of Warwick
COVENTRY
CV4 7ES

Including your Warwick ID Card number with your postal address may help speed up delivery.

Letters are delivered to your block by 1pm, Monday to Saturday, during term time. Larger items, such as parcels, and 'signed for' or courier items, are kept at the Student Post Room on Westwood campus. You'll receive a notification email from the Student Post Room once your item is ready to collect. Please check your email spam/junk folders from time to time.

Please bring your Warwick ID Card when you collect your parcel.

You can track parcels with a tracking number at warwick.ac.uk/tracking

Our campus shuttlebus (Service B) can take you to and from the Post Room during its term-time opening hours:

Monday-Friday: 10.30am-6pm
Saturday: 10am-3pm

For shuttlebus times, check warwick.ac.uk/shuttlebus

Amazon lockers

 warwick.ac.uk/retail/facilities/amazon

Amazon Lockers are self-service kiosks that allow you to collect and return Amazon parcels at a time convenient to you. We have four locker sites around campus to make it easy for you to pick up parcels in-between your study or work.

ARRIVING OFF CAMPUS



Planning your journey

If you're living off campus, you may find the [traveline.info](https://www.traveline.info) website useful for planning your journey.

Warwick Accommodation

Arrival instructions

You can arrive at any time from the start date of your contract. If you are arriving on 30 September or 1 October please be aware that this is the arrivals weekend for our undergraduate students and you may experience delays on campus. Please refer to your arrival instructions for details of where to collect your keys.

If you are arriving at any other time you can collect your keys from Student Reception in Senate House. Opening hours are on our website [warwick.ac.uk/accommodation/reception](https://www.warwick.ac.uk/accommodation/reception)

Information about moving in to your property will be provided to you with your accommodation offer.

Liberty Living, Study Inn and City Living

Arrival instructions

If you are allocated off campus accommodation managed by Liberty Living, Study Inn or City Living they will contact you directly with information about how to accept their contract. They will then send you arrival instructions.

Privately rented accommodation

Your landlord or letting agent will be able to provide information about collecting your keys and when you should arrive.

Collecting your Warwick ID Card - living off campus

 [warwick.ac.uk/enrolment/cardcollection](https://www.warwick.ac.uk/enrolment/cardcollection)

If your course starts **before** Saturday 23 September, we'll give you your Warwick ID Card as part of your course induction.

If your course starts **on or after** Saturday 23 September, you can collect your Warwick ID Card from Student Reception, Senate House, 8am-11pm. We recommend you collect your card soon after you arrive, as it provides access to buildings and other facilities.

Registering with a doctor's surgery

 www.nhs.uk/NHSEngland/AboutNHSservices/doctors

If you'll be living off campus, please locate your nearest doctor's surgery and register with them.



WELCOME EVENTS

WELCOME TO WARWICK PROGRAMME

 warwick.ac.uk/welcometowarwick

23-29 September

You're warmly invited to join our Welcome to Warwick programme taking place between 23-29 September. We hope that during this week you'll settle into your new home, make new friends and adjust to living and studying at Warwick. You'll be able to collect your Warwick ID Card and, for international students, receive support on registering with the police, opening a bank account and collecting your Biometric Residence Permit (BRP).

This is an important opportunity to familiarise yourself with the campus, the surrounding area, our facilities and support services. More than one-third of our students come from overseas so you'll be able to network with a wide range of people from different backgrounds and cultures. We hope you'll take this opportunity to learn from each other and develop new friendships.

All events are optional but we encourage you to participate as much as you can. There is also the option of paying for on-campus accommodation, and/or transport from the airport if you would like to.

Your department may also be running events during this week.

For further information, a timetable of events and booking forms, please visit

 warwick.ac.uk/welcometowarwick



Saturday 30 September and Sunday 1 October

The majority of our undergraduate students arrive on campus over this weekend. It's a busy time with plenty on offer for all of our students.

Things to do

The Oculus - Welcome Hub

A warm welcome awaits. Staff will be available to answer questions and we'll have information stands where you can find out about services and opportunities at Warwick. A student panel will take place each day at 1.30pm and 4pm where you can ask questions and hear first-hand experiences. We will also have a free photo booth, so do pop in and get your keepsake photo!

Parents' and Supporters' Welcome Events and Hub

Members of the Vice-Chancellor's office will join current students and our Wellbeing Support Services to welcome parents and supporters of new students. The 45-minute long talks, taking place at 11am, 1.30pm and 4pm on both days, will include tips for transition for parents/supporters. To register your interest and for more information please see warwick.ac.uk/welcome/arriving

At our Parents' Hub, parents and supporters can get a drink, relax and talk to members of staff at a time of mixed emotions for many.

Warwick Students' Union (SU) - this weekend marks the start of a vibrant two-week entertainments programme designed to welcome you to Warwick: warwick.ac.uk/welcometowarwick

During this time, you can join one of our 250+ societies and 60+ sports clubs at the Societies and Sports fairs during week 1, meet new people, and hang out at any of the SU's bars, pubs, restaurants and coffee shops.

Music Centre - meet us at our stall in the Students' Union and find out what we offer.

Chaplaincy - open for you and your family to have a quiet sit down and a free cup of tea.

Also, you can meet the Chaplains over breakfast on Sunday 1 October between 9.30-11am.

Vice-Chancellor's Welcome Events

The Vice-Chancellor, Stuart Croft, also hosts welcome events for new students. Please join him at 9am on 3 October in the Studio, Warwick Arts Centre.



GETTING AROUND

Interactive campus map

 warwick.ac.uk/interactivemap

This map allows you to browse and search for different locations on campus. You can search for buildings and room numbers, view floor plans, and plan your route from room to room or building to building. It also shows you step-free routes suitable for wheelchairs, undercover routes for avoiding rain, and the location of disabled toilets. You'll also find images of campus buildings and rooms, and links to Google Street View.

Take our interactive map quiz and see how it can help you find your way around: warwick.ac.uk/welcome/ug/findingyourway

PUBLIC TRANSPORT

Train timetables and booking

 nationalrail.co.uk

Just over a mile from the northern edge of Warwick's main campus is Canley train station. This is on the line between Birmingham and Coventry, and usually has two trains an hour in either direction, Monday to Friday. Coventry train station has regular services to Birmingham and London, and runs hourly services to Leamington Spa with a journey time of 12 minutes.

The free Warwick campus shuttlebus includes Canley train station on its route at peak times: warwick.ac.uk/shuttlebus

 [@UOW_Shuttlebus](https://twitter.com/UOW_Shuttlebus)



Bus services

 nxbus.co.uk/coventry
stagecoachbus.com

There are two main bus companies that operate buses to and from Warwick's main campus: National Express Coventry and Stagecoach Warwickshire.

You can catch buses from our central bus interchange adjacent to the Arts Centre and the Central Plaza. Bus stops are also located at various points on campus.

Regular buses travel from campus to Coventry, Leamington Spa and Kenilworth. Approximate journey times are:

To Coventry city centre: 15-30 minutes

To Leamington Spa: around 35 minutes

To Kenilworth: around 10 minutes

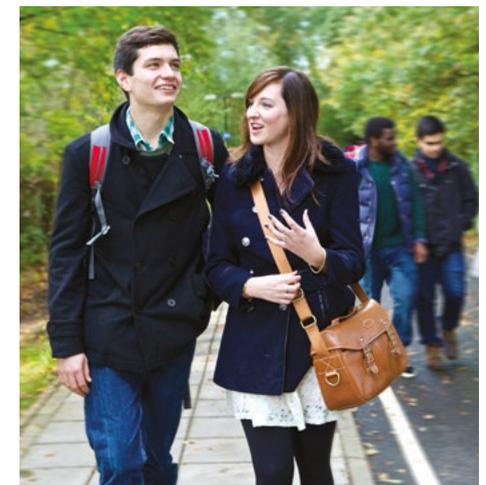
For timings, please visit warwick.ac.uk/transport/buses/campus_services

Do be aware that many of the buses require exact change in coins. Find out more about tickets and passes at networkwestmidlands.com/tickets-and-passes

Coaches

 nationalexpress.com
uk.megabus.com

Coventry's national coach services include National Express and Megabus. National Express operates several routes from Pool Meadow Bus Station in Coventry city centre, which has bus links with campus. Megabus has a number of stops, including Cannon Park Shopping Centre, which is a 10-minute walk from central campus.





Getting to Wellesbourne campus

The W2 bus service operates weekdays between central campus and Wellesbourne via Leamington Spa. For timetable information and fares, see traveldecourcey.com

Car parking and car sharing

✉ carparking@warwick.ac.uk

💻 warwick.ac.uk/parking

Campus parking is very limited, with parking restriction schemes also in place in the surrounding residential and commercial areas. There are circumstances where you may apply for permission to park on campus - for example, if you have a disability. In general though, we would advise you not to bring cars on to campus. Instead we encourage you to take advantage of the public transport links to campus.

We also have a dedicated student car share scheme for those living off campus. Learn more at warwick.ac.uk/takeamate

Cycling

💻 warwick.ac.uk/directions/bike

Warwick campus is great for cycling with plenty of secure cycle parking facilities and a network of cycle paths to explore the local area.

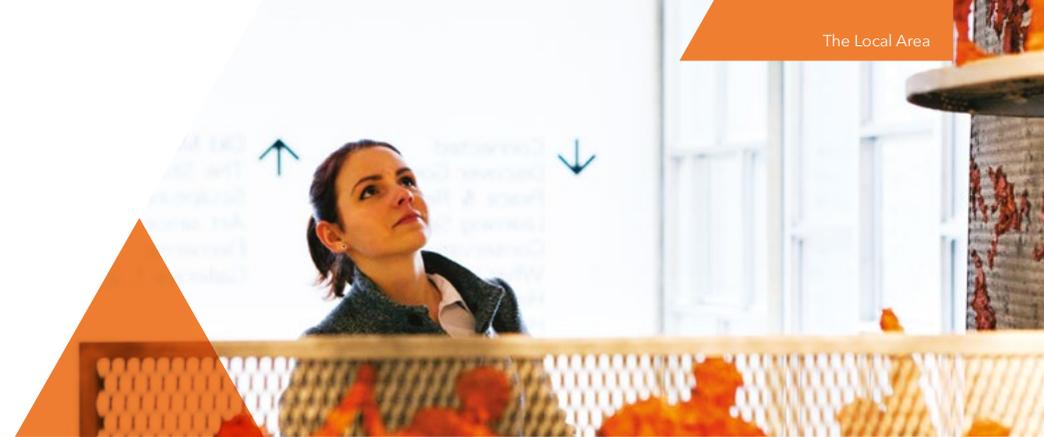
We even have our own innovative cycle hire scheme called 'UniCycles at Warwick'. You can hire one of 100 bikes from 17 stations to travel on and off campus for a regular fare or a subscription. See warwick.ac.uk/uni-cycles

Bike maintenance

A bike maintenance and repair service is available on campus every Friday from 10am to 4pm during term time on the Piazza by the Students' Union. The service is provided by our partner Bikewrench and students receive special rates for any repair work and parts.

Taxis

A taxi rank is located in the central bus interchange, very close to the Students' Union and Piazza. Licensed taxis wait there throughout the day and into the evening.



THE LOCAL AREA

💻 warwick.ac.uk/community

Our campus is on the border of Coventry and Warwickshire, close to Coventry city centre and within easy reach of the towns of Kenilworth, Leamington Spa, Warwick and Stratford-upon-Avon.

Coventry

You'll find plenty to do in Coventry - there's good shopping and an entertainment complex with a multi-screen cinema and an ice rink. To the north of the city is the Ricoh Arena, a major sport and entertainment venue. There's plenty to discover in Coventry too, at historic sites including Coventry Cathedral, St Mary's Guildhall and Medieval Spon Street. You can also explore the city's more recent heritage at the Transport Museum, Music Museum and Herbert Art Gallery.

Earlsdon and Canley are areas of Coventry where many of our students choose to live. Canley is a short walk or cycle ride from the University, while Earlsdon is slightly further away (around 20 minutes by bus or 15 minutes cycling). Both have a choice of shops and you'll find several good pubs in Earlsdon.

Kenilworth, Leamington Spa and beyond

We're also right alongside the beautiful Warwickshire countryside. The historic town of Kenilworth, with its stunning castle ruins, is not far from campus by bus. Beyond Kenilworth, you'll find the larger towns of Leamington Spa and Warwick. Many of our students live in Leamington, so it has great bus links to campus. Leamington is an elegant Regency town with a wide choice of cafés, restaurants and shops, and Warwick is steeped in history - its castle is one of the UK's most popular visitor attractions.

World-famous Stratford-upon-Avon is nearby and a real 'must-do' during your time at Warwick.





ACADEMIC LIFE

Academic department inductions

In your first weeks, your academic department will provide you with the information you need to get started with your studies. This may take the form of a welcome reception, introductory lectures and a departmental handbook. You might also have an induction to the Library, as well as to any other facilities you may use during your time at Warwick, such as laboratories or specialist software.

Timetables

Your personalised timetable can be displayed in a variety of ways and this will depend on your department. See the department list at warwick.ac.uk/centraltimetabling/studenttimetable

To start with you'll just see core lectures. After online module registration opens, your timetable will be updated to reflect the optional modules you've chosen. Your department will organise smaller group sessions such as seminars.

If you have any questions about your timetable, please contact your academic department in the first instance.

Personal Tutors

Personal Tutors are academic staff assigned to students undertaking taught courses. They assist with induction into Warwick and departmental life, provide feedback on academic progress, and offer pastoral support. You can speak to your Personal Tutor about course changes, module choices, study problems or other issues that affect your ability to study. Each department also has one or more Senior Tutors providing particular support expertise.

Research students also have a named member of staff responsible for offering pastoral care, though they may not be referred to as a 'Personal Tutor'.

Dean of Students and Faculty Senior Tutors

Our Dean of Students and Faculty Senior Tutors work closely with Wellbeing Support Services and departmental Senior Tutors to provide academic and pastoral support in more complex instances, as well as working to enhance personal tutoring.

Student-Staff Liaison Committees (SSLCs)

 warwick.ac.uk/sslc

Student-Staff Liaison Committees (SSLCs) consist of staff and student representatives (also known as Course Reps), and give you the opportunity to feed back to your department. Your Course Reps act as the bridge between students and staff, conveying any concerns you may have and working on your behalf. SSLCs also provide a forum for academic staff to explain the reasons behind departmental and academic decisions. The SSLC system is coordinated by the Students' Union's Education Officer.

The Students' Union's annual Course Rep Awards, held in the summer term, recognise the fantastic contribution that Course Reps make to your experience at Warwick.



LIBRARY

 warwick.ac.uk/library
studyblog.warwick.ac.uk

 @WarwickLibrary

Invaluable for your time at Warwick, the Library offers so much more than books and study spaces. It gives you access to: expert staff and services; a programme of wellbeing activities; and skills development sessions to equip you for your course and the world beyond Warwick.

The Library has a growing collection of approximately 1 million printed volumes, over 250,000 e-books and e-journals, and 480 databases. There is a dedicated team of Academic Support Librarians who can help you to make the most of the Library's resources and provide consultation sessions if you need extra help.

The first two floors encourage informal and collaborative working with group study zones, while the extension building and upper floors are discrete and quiet, ideal for research, revision and writing. We have two silent study rooms, as well as our bookable accessible study rooms for staff and students registered with Disability Services.

Get Started Sessions

 warwick.ac.uk/lib-getstarted

The Library runs Get Started sessions to help you familiarise yourself with facilities, meet staff and find out more about your course resources.



Learning Grids

Our Learning Grids are located across campus in University House, the Rootes Building and Gibbet Hill campus. We also have a Learning Grid in Leamington Spa. Use the grids to help individually or in groups with facilities to help you practise presentations.

Graduate School

 024 7657 5533

 graduateschool@warwick.ac.uk

 warwick.ac.uk/gsp

The Graduate School is a hub of information and support beyond your academic department. We can provide information on funding your course and opportunities to improve your transferable skills. If you're a postgraduate researcher, we can guide you through the University's processes such as temporary withdrawal, moving from full-time to part-time study, or your final examination.

We also want to know what you think of your time at Warwick. We run postgraduate experience surveys - your feedback is used to make improvements and develop the postgraduate community.

Throughout your time at Warwick, you'll have the chance to join us and other postgraduates for both social and academic events, such as postgraduate lunches and submission workshops. Keep an eye on our events calendar to find out what's being planned for you.

STUDENT CAREERS AND SKILLS

 warwick.ac.uk/careersandskills

Developing your skills

Our Student Careers and Skills department offers dedicated postgraduate skills programmes and careers advice to support your academic and professional development. Choose from our wide range of free workshops, fairs, activities, online resources and one-to-one support, with plenty of opportunities to meet other postgraduates and build your employability.

Skills programmes

 warwick.ac.uk/academicwriting
warwick.ac.uk/maskills

The Academic Writing Programme can help you write clear, persuasive assignments and dissertations, which are essential to your academic success.

The Masters Skills Programme will help you adjust to postgraduate study, develop your research skills and boost your employability. You can also gain recognition through the Warwick Skills Portfolio Award.

Please note that we're updating our skills programmes; these may be subject to change.

Get experience

 myAdvantage.warwick.ac.uk
warwick.ac.uk/workexperience

Find work experience through our online jobs portal, including part-time work to fit around your course and a bursary to support unpaid work. You can also explore 8,000 paid and volunteer roles on campus through the Experience Pool.

Enterprise

 warwick.ac.uk/enterprise

Student enterprise and entrepreneurship are key to our culture and values. If you want to start your own business or develop enterprise skills which will make you stand out from the crowd, we can help you.

Careers support

Decide what you want to do next: identify your skills and strengths, and explore your career options through one-to-one advice and online resources.

Research jobs and employers: search thousands of vacancies on myAdvantage, meet employers on campus and talk to Warwick graduates from your department.

Make effective applications and prepare for interviews: use our online resources, get one-to-one advice on your CV and applications, or take part in interview practice.

Be aware that many graduate job applications open in the summer before you arrive, so, if you're taking a one-year course, do start planning early.

Careers support is also available after you graduate.





Succeeding in a global environment

 warwick.ac.uk/interculturaltraining

We've developed an intercultural training programme which is the perfect complement to the intercultural experience of living and studying at Warwick.



INSTITUTE FOR ADVANCED TEACHING AND LEARNING (IATL)

 warwick.ac.uk/iatl

IATL encourages you to experience different ways of learning and developing. Practically, this means that we host interdisciplinary cross-faculty modules and fund teaching and learning projects for both staff and students.

Postgraduate modules running in 2017/2018:

Contemporary Memory Studies
Experimental Ecologies in Practice
Habitability in the Universe
The Medical Mind in Literature and Culture
Thinking Water
Ways of Knowing: Gender, Bodies, Power

We also offer funding for collaboration, research and performance projects. Last year we distributed more than £20,000 in grants.

We would love to hear about your ideas for 2017/18. Further details are available at:
warwick.ac.uk/iatl/funding/students

RESEARCH STUDENTS



Your supervisor

 warwick.ac.uk/gsp/guidingyouthrough/guidelines/studentprogress

As a student studying for a research degree, your supervisor, or supervisory team, will be your main point of contact in your academic department. Their role is to support you in shaping, honing and refining your ideas and vision for your research. As a critical friend, they will help you to:

- ▶ discover new areas that support your research
- ▶ access new networks
- ▶ produce a high-quality piece of original research

Your supervisor will help you to navigate the University and your research - something that is inevitably rewarding as well as challenging.

Research Student Skills Programme

 warwick.ac.uk/pgskills
warwick.ac.uk/effectiveresearcher

Our programme is designed to help you meet the demands of your research degree, professionalise as a researcher and develop your skills along the way. We encourage you to attend 'How to be an Effective Researcher', our one-day introductory workshop for new research students. The day is designed to help you to make the best possible start to your research career. It will allow you to: meet fellow researchers; help you gain skills and confidence in planning your project; understand how to work effectively with your supervisor; and consider how to communicate the value of your research.



Professional development

✉ pgrdevelopment@warwick.ac.uk

📄 warwick.ac.uk/pgrdevelopment
skillsforge.warwick.ac.uk

The Warwick Professional Development Framework has been created to offer all postgraduate research students an equitable and encouraging environment in which to learn. As such it requires all doctoral research students to engage with at least ten days professional development per (full-time) year.

Five of these days will be completed by developing discipline-specific academic skills through your research. A further two days will be satisfied by networking and attending events such as conferences and research seminars. The remaining three days are for developing transferable skills – broader skills outside your academic discipline. By fulfilling this requirement and taking steps to identify and develop these skills, you will acquire the knowledge and expertise to achieve standards of excellence in your research and in your professional life, as you move from your study into the world of work or for your graduate plans.

Warwick has a diverse range of professional development opportunities facilitated by a variety of expert trainers. Our online portal, Warwick SkillsForge, is a new platform launched to support your activities so that you can view, record, and reflect upon your professional development.

Wolfson Research Exchange

📄 warwick.ac.uk/researchexchange

The Wolfson Research Exchange (REx) is located on the third floor of the Library, and provides a space for all Warwick researchers to network, collaborate and read. PhD students to established researchers are all welcome. The REx also hosts hundreds of researcher-led events a year as well as opportunities to meet other researchers, such as Research Refresh every Thursday, 10.30am-noon.

Support with teaching

📄 warwick.ac.uk/pgr_teach

If you'll be teaching at Warwick alongside your studies, you can access training courses run by the Learning and Development Centre. You can sign up for a one-day workshop, 'Preparing to Teach in Higher Education.' Once you complete this, and if you teach for at least fifteen hours, you can undertake the 'Academic and Professional Pathway' for postgraduate researchers, a teacher development course with the option of gaining academic credit.

There are also networks you can join such as the Talking Teaching Forum, the Widening Participation Forum and the Technology Enhanced Learning Forum.

Careers support

📄 warwick.ac.uk/careersandskills

Our Student Careers and Skills department offers dedicated careers support, including a PhD employer networking event and events on academic and non-academic careers. We can also help you enhance your profile through an online ePortfolio and opportunities to showcase your work at researcher events.



IT SERVICES

HELP WITH IT

☎ **024 7657 3737**

✉ helpdesk@warwick.ac.uk

📄 warwick.ac.uk/its

Walk in and see us at the IT Services Help Desk on the first floor of the Library (open 9am-5.30pm Monday to Friday). Information leaflets are available in the Library and at **warwick.ac.uk/helpdesk/leaflets**

You can also ask a question any time via the online ITS Help Desk or email. Visit **warwick.ac.uk/helpdesk**

Internet access

To access Wi-Fi, you first need to register for an ITS Account.

Every student bedroom on campus has access to the residential Wi-Fi network 'resnet-secure'. In case you have problems accessing this we'll leave a network cable in your room ready for when you arrive. ResNet is governed by an Acceptable Use Policy: **warwick.ac.uk/resnetaup**

Elsewhere on campus, you can use the 'hotspot-secure' network. For a list of Wi-Fi networks and instructions on how to connect, visit **warwick.ac.uk/wireless**

Computer work areas and printing

For a full list of computers and printers on campus, visit **warwick.ac.uk/findpc** or **warwick.ac.uk/findprinter**

To use a printer in the computer rooms, you'll need to buy printer credits. You can buy credits with a debit or credit card at **warwick.ac.uk/printercredits**. If you don't have a card, you can pay with cash at the Office for Global Engagement. We also run a wireless printing service, where you can print to any ITS-run printer from your personal devices.

Laptop loan

If the computer work areas are too busy, or you need to work from a specific study location in the Library and don't have your own laptop, you can borrow a laptop from the IT Services Help Desk in the Library. Visit **warwick.ac.uk/laptoploan**

Support for privately-owned computers

If you're a member of the University, we offer IT support for your own computer. This service is free if you live on campus, otherwise there is a small charge. Visit **warwick.ac.uk/systemsupport**

Student discounts on Apple purchases

You can get discounts when purchasing Apple products through the Apple Store for Education. Visit **store.apple.com/uk/mac/education**

Software

You'll receive a free Microsoft Office 365 Pro Plus subscription while studying at Warwick. You can download the latest versions for PC, Mac and mobile devices. See **warwick.ac.uk/office365proplus**

To view the full list of available software and installation instructions, visit **warwick.ac.uk/software/list**

For software not provided by the University, you can buy licences with a student discount. For the full list visit **warwick.ac.uk/software/licences**

POSTGRADUATE COMMUNITY



Our community thrives on collaboration between individuals, and the respect we show for each other's opinions and values. We aim to stimulate your intellectual curiosity and provide the facilities to help you work collaboratively with your fellow postgraduates and academic staff.

The Postgraduate Hub (PG Hub)

 warwick.ac.uk/pghub

The PG Hub is at the centre of postgraduate life at Warwick. It is located on the ground floor of Senate House and provides a space for postgraduates, both taught and research, to work, socialise and access support. There is a staffed help desk, bookable study rooms, and even a relaxation room for you to recharge and refresh. We run regular skills sessions to assist you through your time at Warwick, and host various cultural and social events giving the space a great sense of community.

WELCOME TO YOUR STUDENTS' UNION

 warwicksu.com

Whatever your area of study, interests or priorities, your Students' Union will be a big part of your life here at Warwick. You and every other student at Warwick automatically become a member of the Students' Union, and can access a huge range of services, help, support, advice and entertainment.

If you have not already done so, download the Warwick Students' Union app to keep up to date with everything that's going on at your Union, buy tickets, purchase club and society memberships, vote and more! warwicksu.com/app

Representing students

Warwick Students' Union is a not-for-profit organisation, independent of the University and run by students for students to ensure that you get the most out of your time at University.

The Students' Union is led by a team of seven students elected by the student body to spend a sabbatical year working at the Students' Union. These 'Sabbs' are either recent Warwick graduates or taking a year out from their studies to work full-time representing and supporting students. There are also part-time officers who fulfil their roles alongside their course. Student officers are elected in the spring term, which means you will have the chance to vote for the 2018/19 officer team.

The Sabbs are supported by a team of permanent staff and are directed by SU policy, which can be changed or amended at Student Council and General Meetings. Student Council monitors officers' actions, debates important issues, passes policy and sets SU regulations. Campaigns can centre around any part of university life, the local area, or even national issues. The seven Sabbatical Officers for 2017-18 are:

- ▶ **President:**
Hope Worsdale
- ▶ **Democracy and Development Officer:**
Mike Kynaston
- ▶ **Societies Officer:**
Niall Johnson
- ▶ **Postgraduate Officer:**
Emily Dunford
- ▶ **Welfare and Campaigns Officer:**
Ellen Holmes
- ▶ **Sports Officer:**
Ellie Martin
- ▶ **Education Officer:**
Liam Jackson



Societies and sports clubs

 warwicksu.com/societies

The Students' Union is responsible for more than 260 societies and 65 clubs, bringing together over 10,000 students who are interested in, or have a passion for, a certain sport, activity or issue. The SU supports these clubs and societies by providing funding, training and facilities. If there isn't a club or society that interests you, you're more than welcome to get a few people together and start one! The best time to join a club or society is at the fairs during week 1 of the autumn term.

Socialising

 warwicksu.com/events

When it comes to social events, the Students' Union hosts everything from big name acts to student bands, theatre, forums, quizzes, comedy and dance. The entertainment programme runs throughout the whole academic year – visit the website for the full programme of free and ticketed events.

Better yet, all of the money spent in the Students' Union food and drink venues (Curiositea, The Bread Oven, Xananas, The Dirty Duck, The Terrace Bar and The Copper Rooms) is directly reinvested back into the services the SU provide for students.

Postgraduate Sabbatical Officer

 warwicksu.com/democracy/officers/postgraduate

The SU is one of just a handful in the entire country that has a full-time Postgraduate Officer. The Postgraduate Sabb is elected by students and works to improve life for postgraduates at Warwick. If you want to represent your fellow postgraduates by getting involved as a Course Rep, or need some support with your degree or accommodation, the 2017-18 Postgraduate Officer, Emily Dunford, is here to help.

The Postgraduate Officer is supported by seven elected student Postgraduate Representatives on the Postgraduate Exec. Together, they play a crucial role in representing the views of postgraduates. Last year, they secured extended hours for the Postgraduate Hub and the discontinuation of accommodation application fees.

The Office for Global Engagement

 **024 7652 3706**

 global.reception@warwick.ac.uk

 warwick.ac.uk/international/ofge

We offer support to all international students throughout your studies. Our Student Experience team has qualified advisers ready to assist on all immigration and visa-related matters. We also run UK trips and events for all students to take part in. Our Study Abroad team can help you find out about our Study Abroad programmes.

Go Global

 warwicksu.com/goglobal

 facebook.com/goglobalwarwick

At Warwick we believe that every student is an international student. Go Global is our initiative that helps you expand your international experiences at Warwick and beyond. There are many ways to get involved. You may choose to do this on campus as you connect with others from across the globe, learn a new language or by going abroad to study, work or volunteer.

Our opportunities and training are aimed to help you better understand yourself and others, gain a global perspective and develop the intercultural skills that are highly sought after by employers.

The Chaplaincy

Faith | Friendship | Food

 **024 7652 3519**

 chaplaincy@warwick.ac.uk

 warwick.ac.uk/chaplaincy

Central campus is home to the Chaplaincy, which welcomes those of all faiths and of none. It provides a space for faith-based events, as well as study, conversation and hospitality. The Chaplains provide pastoral and spiritual care to all members of the University community.

There are three Chaplaincy kitchens (general, halal and kosher) for use by student faith societies. The Chaplaincy also has multi-faith prayer rooms for quiet reflection and prayer at Westwood and Gibbet Hill campuses.

Regular events are advertised on the Chaplaincy website and Facebook group, together with welcome events at the start of the academic year, so drop in and see us.

Warwick Sport

 warwick.ac.uk/sport

We have many ways for you to keep active with memberships available for our multi-disciplinary centres, including three large sports halls, a gym, fitness classes, 25m swimming pool, climbing wall, bouldering room, squash, badminton and indoor tennis centre. You can try football and hockey on our synthetic pitches, represent the University with one of our teams, or just pay and play for any activity when it suits you.

Why not try one of our free activities like our walking, running or cycling routes and keep yourself active every day?

Warwick Volunteers

 volunteers@warwick.ac.uk

 warwick.ac.uk/volunteers

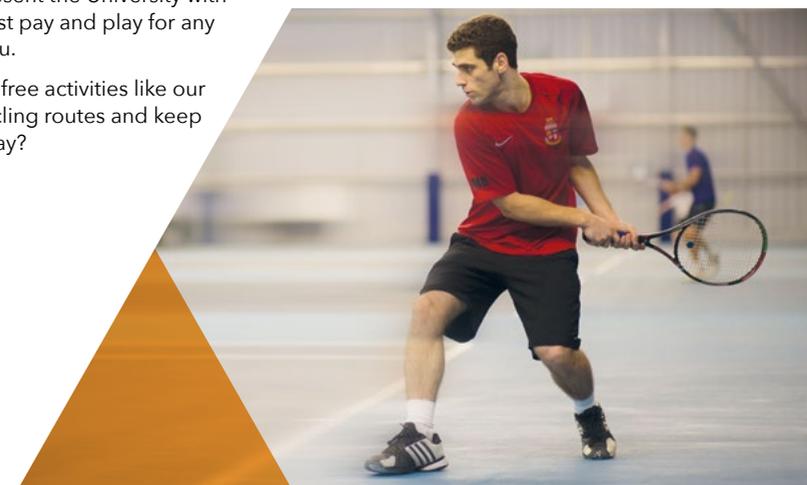
Level one, SUHQ

Volunteering on campus and through community projects can be a beneficial and memorable achievement to add to your Warwick experience. You can choose from a variety of volunteering roles in the local community. Some require regular commitment, while others are flexible, allowing you to give as much or as little time as you're able.

To volunteer with children you'll need a DBS (criminal record) check before starting your placement, so remember to bring suitable ID. See warwick.ac.uk/dbsvolunteers

In addition to a DBS check, if you've lived outside the UK for six months or more in the last five years, you'll need a Certificate of Good Conduct, sometimes called a Police Check, from the country (or countries) you've lived in. It's much easier to obtain this document while you're still in your home country.

Visit the Volunteering Fair on Friday 6 October, 10am-3pm in the Panorama Suite, Rootes Building to find out more.



SUPPORT SERVICES



WELLBEING SUPPORT SERVICES

We have a substantial network of support to help you adjust to, and make the most of, student life. We want you to feel that you're living and learning in a supportive, positive environment.

Student Support

☎ 024 7657 5570

✉ studentsupport@warwick.ac.uk

💻 warwick.ac.uk/supportservices

Wellbeing Support Services, based on the ground floor of University House, can help you find the specialist team you need.

University Mental Health and Wellbeing Team

☎ 024 7657 5570

✉ mentalhealth@warwick.ac.uk

💻 warwick.ac.uk/mentalhealth

Our Mental Health and Wellbeing Team gives advice, information and support to anyone experiencing mental health difficulties so you can participate fully in university life. All communication is confidential and informal.

We would encourage you to tell us about any mental health issues either at enrolment or at any time afterwards so that the team can actively support you in managing any difficulties that may arise.

University Counselling Service

☎ 024 7652 3761

✉ counselling@warwick.ac.uk

💻 warwick.ac.uk/counselling

Our Counselling Service is your opportunity to access professional therapeutic counselling to help you fulfil your personal, academic and professional potential. You can choose from confidential services including individual counselling, group therapy, workshops and email counselling.

Disability Services

☎ 024 7615 0641

✉ disability@warwick.ac.uk

💻 warwick.ac.uk/disability

Disability Services offer confidential advice, guidance and support to anyone with specific learning differences or dyslexia. We also provide support for other sensory impairments, mental health difficulties, Asperger's, unseen disabilities or any other long-term condition that can affect your studies. We create an inclusive environment that gives you the ability to fulfil your academic potential and make the most of student life. We encourage you to make contact to discuss your individual requirements ahead of making an appointment.

For details on all our services and how to register for an appointment, please visit warwick.ac.uk/supportservices

ADDITIONAL SUPPORT SERVICES

Student Reception

💻 warwick.ac.uk/studentreception
warwick.ac.uk/academicoffice

Ground floor, Senate House

Student Reception is the place to go for queries relating to Student Support Services, Accommodation or the Academic Office, including Student Finance, Student Records, the Graduate School, enrolment and examinations. See the website for opening hours.

Students' Union Advice Centre

☎ 024 7657 2824

✉ advice@warwicksu.com

💻 warwicksu.com/advice

Top floor of SUHQ

If you have a problem or question and are unsure what to do, the Students' Union Advice Centre can help you. The service is free, confidential and independent from the University.

Medical care and out-of-hours provision

If you need medical assistance outside of surgery hours, telephone 111. Calls to this service are free from both landlines and mobiles. If you have a life-threatening medical emergency, telephone 999. For first aid while you're on campus, please contact Campus Security.

Campus Security

💻 warwick.ac.uk/security

The Campus Security Team operates 24 hours a day, 365 days a year to keep you safe.

Phone: (if calling from an external line, preface with 024765)

Non-emergency 22083

Emergency 22222

Looking after your property

Although crime on campus is extremely low, we advise you to bring a 'D' type lock for your bike if you intend to cycle. You could also invest in a cable lock for your laptop and insure your personal items.

When leaving your accommodation, always make sure to lock windows and doors and put valuable items away. If you're in public spaces such as the Library, keep your bags and other property with you at all times.

For advice on marking your property for additional security, such as laptops and mobile phones, please contact the Campus Security Team at campus-security-managers@warwick.ac.uk. You can also register all of your valuable property free of charge at immobilise.com

Looking after yourself

We encourage you to be mindful of your personal safety and have a few tips to help you stay safe:

- ▶ Use well-lit and well-used routes where you can be easily seen
- ▶ Try to travel with friends, where possible
- ▶ Avoid using head/ear phones as you walk or cycle
- ▶ Keep your personal property hidden, such as a phone or purse/wallet
- ▶ Try not to carry large amounts of cash or expensive jewellery with you
- ▶ At cash machines, be aware of those around you and put your money away before you walk away from the machine



WARWICK LIFE

PLACES TO EAT, DRINK AND SHOP

 warwick.ac.uk/retail
warwicksu.com/foodanddrink

At Warwick you're never far away from a vibrant, social place where you can eat, drink, shop and meet up with friends.

Many of the University-managed restaurants, cafés and bars across campus open early until late to provide social, study and work places for students long after lectures have finished. All our outlets are unique in personality but all provide choice and variety to suit different tastes, lifestyle choices, dietary requirements and budgets. Some of our larger outlets serve a wide variety of hot food dishes throughout the day from breakfast to dinner.

We also have a range of shops which includes a large convenience store based on central campus, a Book and Gift Shop and a shop selling official Warwick-branded merchandise.

You can also look forward to monthly street food market days on the Piazza.



We think it's important to be ethical in our approach and we work closely with the Environmental Sustainability Team and the Students' Union to try and reduce our impact on the environment. For example:

- ▶ bring your travel mug to any outlet, fill up with your favourite hot drink and get 10p off the price
- ▶ get free tap water from any café

Proceeds made from carrier bag charges in our shops are reinvested to help support the University's environmental strategy. In addition, our coffee supplier is a small, independent and ethically committed roaster who sources their coffee direct from farmers.

The Students' Union also has a choice of bars and food outlets where you can pick up a tasty snack, dine out or relax with friends over a drink. These include Xananas restaurant, Terrace Bar and Curiositea, our vintage tea shop.

Eating at Warwick

 warwick.ac.uk/eating

Accessed via your Warwick ID Card, the Eating at Warwick scheme is a convenient and cashless way to buy food and drink and receive 10% discount in all cafés, bars and restaurants. Parents and guardians can also top up your account online.

Shops and services on campus

Shop or service	Location
Rootes Grocery Store	Central campus
Post Office	Rootes Grocery Store
Cash machine	Outside Rootes Grocery Store
Dry Cleaning	Rootes Grocery Store and the Pharmacy
Barclays and Santander Hair and Beauty Salon Cash machines Pharmacy STA Travel	Students' Union atrium
Book and Gift Shop Warwick Shop	Warwick Arts Centre
Amazon Lockers (four locations around campus)	<ul style="list-style-type: none"> ▶ Next to Rootes Building ▶ Sports Centre ▶ Westwood campus ▶ Lakeside
Street food market	Piazza and Benefactors Place



Warwick Arts Centre

 warwickartscentre.co.uk/students

Warwick Arts Centre is based at the heart of campus and opens 364 days of the year. It boasts a diverse programme of theatre, music, visual arts, comedy and film.

Student deals

Deals include £4.50 cinema tickets, £6.50 theatre tickets and £11 tickets to our classical concert series.

Work and volunteer

You can work in our box office, gallery, front of house or marketing team, or volunteer as a Student Ambassador or Performance Steward.

Study and socialise

Use our free Wi-Fi, comfy chairs and café.

Music Centre

 warwick.ac.uk/musiccentre

 [@UoWMusicCentre](https://twitter.com/UoWMusicCentre)

Our Music Centre has opportunities for all students with an interest in or passion for music. You'll find free practice facilities, rehearsal space and a huge number of different music societies. We also offer one-to-one tuition on a wide range of instruments. Enjoy a great social atmosphere and experience tours, competitions and performances.

Unitemps

 unitemps@warwick.ac.uk

 unitemps.com

Argent Court, University of Warwick,
Science Park

Unitemps is our temporary staffing agency. You'll find a variety of short- and long-term opportunities within the University's administrative, academic and commercial departments, as well as opportunities with local employers.

Language Centre

 language.enquiries@warwick.ac.uk

 warwick.ac.uk/language

Ground floor, Humanities Building

If you're learning a language as part of your course, or are interested in developing your language skills, the Language Centre offers a wide range of modules and the facilities, resources and programmes to support you.

Enrolment for academic modules will take place on: Wednesday 4 October, Thursday 5 October and Friday 6 October between 10am and 4pm.

Online enrolment for Lifelong Language Learning courses will open from mid-September. If you're unsure of your level, we'll be holding some consultation evenings to help you. Dates for these sessions will be published on our website over the summer.

Improving your English

 warwick.ac.uk/al

Centre for Applied Linguistics,
Social Sciences Building

If English is not your first language, Applied Linguistics offers an in-session programme to help develop your academic English skills. We hold classes and workshops in term time throughout the academic year. You are eligible to attend if you are an international student enrolled on a degree course at Warwick. Please note that demand is often high and class places are limited.

Visit warwick.ac.uk/cal/study/learn-english for further details. You can find more information about English language support in the *International Guide*.

Sustaining our campus

 warwick.ac.uk/environment

We all have a role to play in the sustainability of our campus. We're committed to improving the efficiency, and reducing the environmental impact, of our campus, and we hope you'll join us in that.

Don't let it go to waste

Every drip, every scrap of paper, any energy we consume adds up. Ask yourself: what am I not using? What don't I need? What extra bit of effort could I make?

Get involved

You can help us raise awareness and make improvements by signing up to be a Green Champion. We hold events every term and offer placement and project opportunities linked to sustainability.



CAMPUS MAP



Subject to change. For up-to-date versions of our campus map, please visit warwick.ac.uk/maps

OUR REGULATIONS AND BEHAVIOUR

Our Community Values and Expectations

At Warwick, we value our diverse and international community, the pursuit and dissemination of knowledge and research with real impact. We uphold the importance not only of freedom of thought and expression, but also the significance of academic and personal integrity, equality and diversity, and mutual respect and consideration for the rights, safety and dignity of all.

We place great importance on the responsible behaviour of both our students and staff at Warwick. It is important for you, as a student, to have an idea of Warwick's core values and an understanding of the primary expectations of student members of the Warwick community. Take a look at the following to help you understand what this means for you.

 warwick.ac.uk/studentbehaviour

What's Expected of Students at Warwick?

Summarises key expectations for students and signposts to associated support.

 warwick.ac.uk/equalops

Equal Opportunities Statement: setting the value we place on maintaining an inclusive environment where all can contribute and reach their full potential.

 warwick.ac.uk/dignity

Dignity at Warwick Policy: setting out how our differences are respected and valued and how we aim to prevent and address harassment and bullying.

 warwick.ac.uk/wscs

Warwick Student Community Statement: aims for the University as well as for students.

 warwick.ac.uk/strategy

University Strategy: our vision as a world-class university and our values.

 warwick.ac.uk/calendar

University Calendar: the main 'rule book', including ordinances and regulations which you need to be aware of, such as examinations, cheating, use of computing facilities and behaviour.

The University is applying for an award under the Race Equality Charter. The Charter is concerned with the representation, progression and success of minority ethnic staff and students within higher education. We also hold a Silver Athena SWAN Gender Charter Mark Award, reflecting our commitment to gender equality in both staff and student activities.

Warwick is committed to providing a safe and productive environment, where there is equality of opportunity, fostered in an environment of mutual respect and dignity. Applying for and achieving such awards is a statement of Warwick's intent to work continuously towards achieving equality and inclusion for all.

Feedback and complaints

 warwick.ac.uk/studentfeedbackandcomplaints

We want you to be able to let us know when things are going well or there is something that you particularly like, but also if there is a problem that you don't feel you can resolve yourself. As part of this, we have a Student Feedback and Complaints Resolution Pathway and actively encourage feedback on all aspects of the student experience.

TERM DATES

2017/2018

Autumn Term: Monday 2 October 2017 - Saturday 9 December 2017

Spring Term: Monday 8 January 2018 - Saturday 17 March 2018

Summer Term: Monday 23 April 2018 - Saturday 30 June 2018

QUICK CONTACTS

 warwick.ac.uk/contact

University address

University of Warwick
Coventry CV4 7AL or CV4 7ES

 **Switchboard:** 024 7652 3523

Security (Gatehouse)

 **999 or 024 7652 2222 for emergencies**

 **024 7652 2083 for non-emergencies**

Warwick Accommodation

 **024 7652 3772**

 accommodation@warwick.ac.uk

Student Reception, Senate House

 **024 7652 2280**

 studentreception@warwick.ac.uk

IT Services Help Desk

 **024 7657 3737**

 helpdesk@warwick.ac.uk

Office for Global Engagement

 **024 7652 3706**

 global.reception@warwick.ac.uk

Wellbeing Support Services

 **024 7657 5570**

 studentsupport@warwick.ac.uk

Graduate School

 **024 7657 5533**

 graduateschool@warwick.ac.uk

Students' Union Advice Centre

 **024 7657 2824**

 advice@warwicksu.com

Health Centre

 **024 7652 4888**

CHECKLISTS



Record your progress with a tick

Before you arrive

- Submit a photo for your Warwick ID Card
- Complete your course registration
- Register for your IT Services Account
- Pay your fees
- Access the Enrolment Dashboard
- Complete online Health Centre registration
- If you're under 25, get vaccinated against MenACWY
- Visit your academic department's welcome page (late September)
- Find out more about our welcome events at warwick.ac.uk/welcometowarwick and book your place on the Welcome to Warwick programme
- Discover campus with our interactive map: warwick.ac.uk/interactivemap
- Join in on social media [#warwick2017](https://twitter.com/warwick2017)
- Visit warwick.ac.uk/welcome for more advice on getting started

When you arrive

- Collect your Warwick ID Card
- Complete your immigration checks in the Panorama Room, Rootes Building – international students only
- Collect your Student Status letter from Student Reception in Senate House – international students only
- On 30 September and 1 October, visit the Welcome Hub for students and families in The Oculus, including student panels at 1.30pm and 4pm on both days and have your photo taken in our a photo booth
- Any questions? Visit Student Reception in Senate House or our Welcome Hub in The Oculus on 30 September and 1 October

In your first week

- Join in our Welcome to Warwick activities
- Take part in your departmental induction/welcome events
- Attend the Vice-Chancellor's Welcome Event – 9am, Tuesday 3 October, Studio, Warwick Arts Centre
- Visit our fairs:
 - Freshers' Fair
 - Sports
 - Societies
 - Volunteering
- Register with a local doctor's surgery if living outside our Health Centre's catchment area
- Visit the Library (your department may organise a Library induction for you)
- Find out what's happening at the Students' Union: warwicksu.com/welcome2017

WHAT'S NEXT?

Alongside information and videos featured on warwick.ac.uk/welcome, we will send you welcome emails over the summer giving useful tips and advice on topics such as accommodation, studying, getting around, places to eat and drink and the local area. We hope this information will help answer some of your questions and reassure you as you prepare for studying at Warwick.

This guide was accurate at the time of printing. It is, however, printed two months in advance of your arrival at the University and during this interval some of the information may change as programmes are updated. While we will try to keep changes to a minimum, it is nevertheless very important that you check our website for any updates, warwick.ac.uk/welcome

Where there is a difference between the contents of this guide and our website, the contents of the website take precedence and set out the arrangements that will apply on your arrival as well as information on some of the services we provide to you. Information about wider student rights and responsibilities can be found at warwick.ac.uk/aro/studentrights

The University of Warwick
Coventry CV4 7AL
United Kingdom

 warwick.ac.uk/welcome

WARWICK
THE UNIVERSITY OF WARWICK