Pre-MMI technical checks for candidates

Please work through all of the technical checks listed here, as far in advance of your MMI as possible. We will not offer a repeat MMI if any technical failure could have been avoided had you completed these checks in advance.

If you do not have a suitable device or location please contact us as soon as possible, as we can arrange for you to use a suitable space at the medical school (but please note your MMI will still be online to ensure all candidates are assessed in the same way).

You will need to have your camera ON for the duration of your MMI. You should not use any other applications which require your camera to be on at the same time as your MMI as this may prevent Practique from accessing your camera.

The technical checks need to be undertaken:

- On the device you will be using for your MMI (this should be a PC, laptop, MAC or iPad; Practique is NOT suitable for mobile phones) – please unplug any second screen as this can cause problems with the audio.
- In the location you will be using for your MMI
- Using the browser you will be using for your MMI
- Using the equipment (webcam/headphones/microphone) you will be using for your MMI.

CHECK 1 – Operating System

Windows

Minimum: Windows 10 (2015); Recommended: Windows 11 (2021).

MacOS

Minimum: 10.13 High Sierra (2017); Recommended 12 Monteray (2021).

CHECK 2 – Browser

Practique will run on the following Browsers:

- Google Chrome
- Apple Safari
- Microsoft Edge
- Firefox

Practique will NOT run on Windows Explorer.

Check that you have the latest version of your chosen browser on your device.

CHECK 3 – Storage capacity

You will access the information for each station via Practique. You will need at least 20GB of free space on your device to ensure you can see this information.

CHECK 4 – Internet/bandwidth

You need a minimum download and upload speed of 3Mbps. You can check yours here: https://www.speedtest.net/

You should re-check your bandwidth on the day of your MMI.

CHECK 5 – Amazon Chime readiness test

Practique uses Amazon Chime remote conferencing software. You need to check your device is compatible, by using the test available here: https://app.chime.aws/check

You should re-do the Chime check on the day of your MMI.

Amazon Chime can be blocked in certain locations such as hospitals; your IT department may be able to whitelist the software but otherwise you will need to find another venue.

You will NOT need to use screen share, so do not worry if this test fails.

CHECK 6 – Your camera and microphone

We recommend that if you do not currently use your device for video calls, that you arrange to call a friend or family member (e.g., using FaceTime or Zoom) to check you can see and speak to each other without problems.

When you access Practique on the day of your MMI you may be asked to allow access to your camera and microphone and you should select yes. Make sure you choose the correct microphone if you have an external microphone plugged in.

We cannot guarantee that there will not be any technical problems even if you have completed all these checks successfully. Please do not panic if there is a technical issue that is out of your control – we will ensure that any stations missed can be retaken if required.

Thank you for your cooperation in helping to ensure that your MMI runs smoothly.