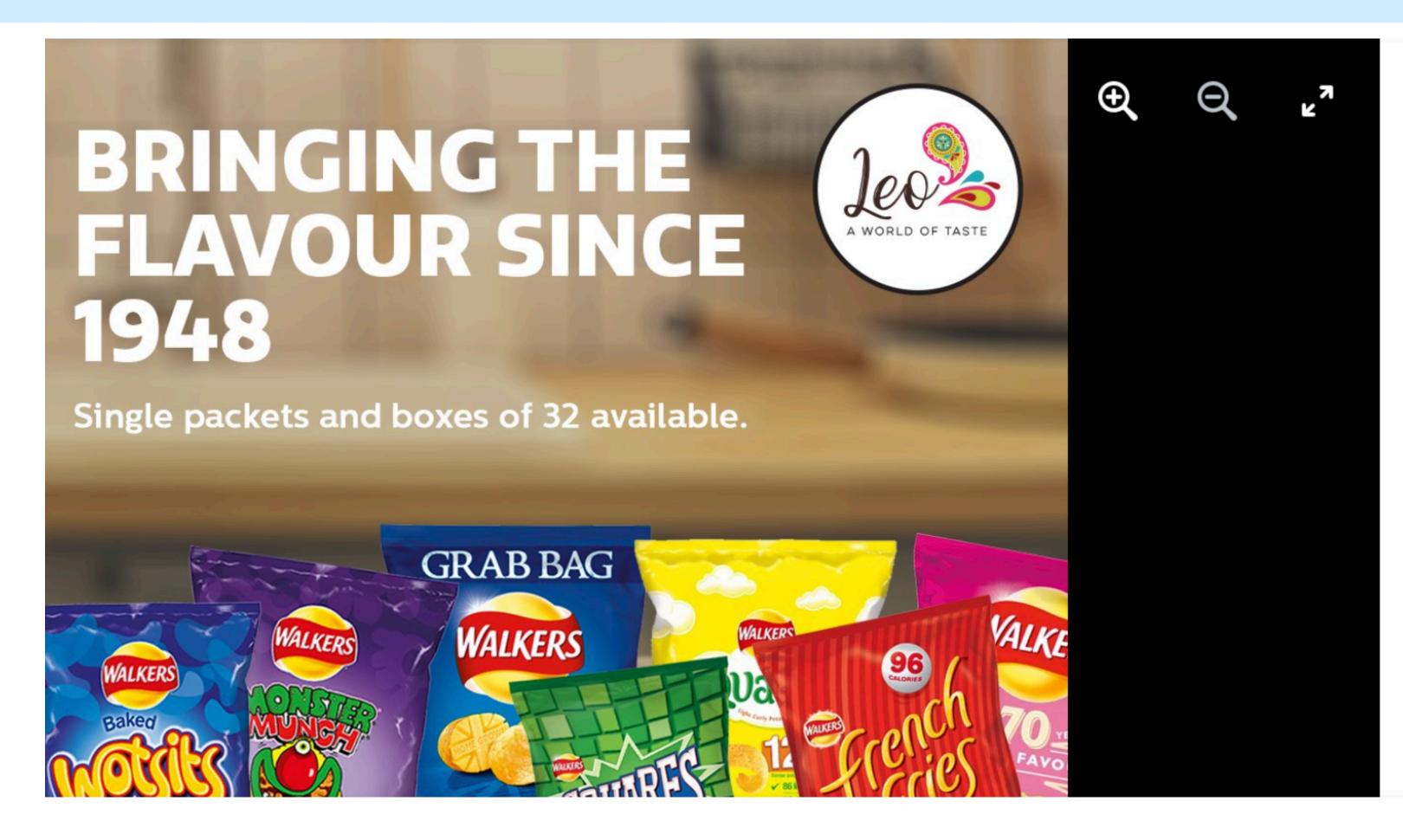
International Business and Finance Week 2 Seminar 2

Junxi Liu Jul 2024

Doing Business Is Not As Simple as You Might Thought...



Walkers





Leo Foods

28 May 2020 · 🚱

Fun Fact: Why are Walkers Crisps called Lays? Pepsi acquired Walkers and re-branded it with the Lay's logo and products in 1989. The snack food is exactly the same, but PepsiCo decided to keep the Walkers name to ensure customer brand loyalty in the United Kingdom. At Leo Foods we sell a wide variety of different Walkers flavours and brands – what's your favourite?

#walkerscrisps #crisps #snacks #barsnacks #pubgrub #yummy #instafood #delicious #snacktime #marbella #leofoodsspain



4 0

Walkers Ltd^[4] is a British snack food manufacturer mainly operating in the UK and Ireland. The company is best known for manufacturing potato crisps and other (nonpotato-based) snack foods. In 2013, it held 56% of the British crisp market. [5] Walkers was founded in 1948 in Leicester, England, by Henry Walker. In 1989, Walkers was acquired by Lay's owner, Frito-Lay, a division of PepsiCo. [6]



Budweiser

Ms. Mulvaney, 26, is popular on TikTok, where she has more than 10.8 million followers and has been documenting her transition online. She celebrated a full year of her "Days of Girlhood" series in March with a live show at Rockefeller Center called "Dylan Mulvaney's Day 365 Live!"

Her Bud Light promotional post was less than a minute long and was mostly about a \$15,000 giveaway that the company sponsored during March Madness. She mentions that the company sent her a tallboy can with her face on it to celebrate the 365-day milestone.

Calls for a boycott followed. Some of the most prominent voices backing it have attacked the transgender community in the past, including the musician Kid Rock, who posted a video of himself shooting a stack of Bud Light cases in April.

After Bud Light's sales slumped, Anheuser-Busch, the beer's brewer, announced in late April that <u>two of its executives were taking a leave of absence</u>. The company also <u>said in early May</u> that it would focus its marketing campaigns on sports and music.

Bud Light loses top US beer spot after promotion with transgender influencer

Sales dropped by almost 25% on last year after brand featured Dylan Mulvaney in social media



GDPR

General Data Protection Regulation

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The General Data Protection Regulation is a Regulation in EU law on data protection and privacy in the EU and the European Economic Area. The GDPR is an important component of EU privacy law and of human rights law, in particular Article 8 of the Charter of Fundamental Rights of the European Union.

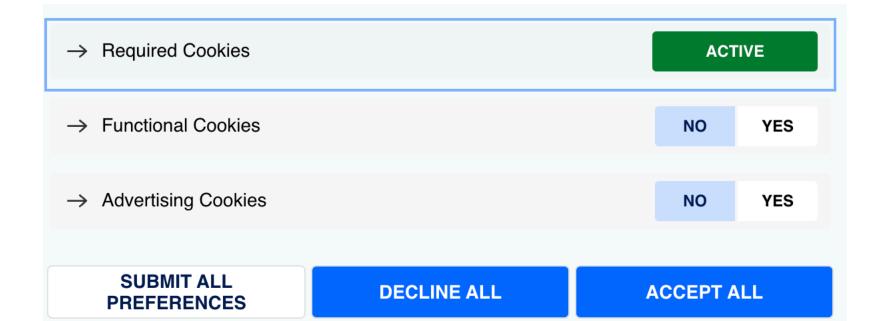
Wikipedia

Originally published: 27 April 2016

Journal reference: L119, 4 May 2016, p. 1-88

Made by: European Parliament and Council of the

European Union



U.S. tech giant Meta has been hit with a record €1.2 billion fine for not complying with the EU's privacy rulebook.

The Irish Data Protection Commission announced on Monday that Meta violated the General Data Protection Regulation (GDPR) when it shuttled troves of personal data of European Facebook users to the United States without sufficiently protecting them from Washington's data surveillance practices.

It's the largest fine imposed under the bloc's flagship General Data Protection Regulation (GDPR) privacy law and it comes on the eve of the fifth anniversary of the law's enforcement on May 25.

Amazon was previously fined €746 million by Luxembourg and the Irish regulator also imposed four fines against Meta's platforms Facebook, Instagram and WhatsApp ranging between €405 million and €225 million in the past two years.

ESG

- ► Environmental, social, and governance (ESG) investing is used to screen investments based on corporate policies and to encourage companies to act responsibly.
- Many mutual funds, brokerage firms, and roboadvisors now offer investment products that employ ESG principles.
- ESG investing can also help portfolios avoid holding companies engaged in risky or unethical practices.
- ► The rapid growth of ESG investment funds in recent years has led to claims that companies have been insincere or misleading in touting their ESG accomplishments.

ESG Criteria

Investment firms following ESG investing often set their own priorities. For example, Boston-based Trillium Asset Management, with \$5.6 billion under management as of December 2021, uses a variety of ESG factors to help identify companies positioned for strong long-term performance. [7]

The criteria are set by analysts who identify the relevant issues facing specific sectors, industries, and companies. Trillium's ESG criteria preclude investments in the following:

- Companies that operate in higher-risk areas or have exposure to coal or hard rock mining, nuclear or coal power, private prisons, agricultural biotechnology, tobacco, tar sands, or weapons and firearms.
- Companies involved in major or recent controversies over human rights, animal welfare, environmental concerns, governance issues, or product safety.

- 1) Which of the following is NOT true about cultural diversity?
- A) Companies may gain competitive advantages by bringing together people of diverse backgrounds.
- B) Cultural diversity is most successful when domestic and foreign firms establish joint ventures.
- C) Cultural diversity may help a company gain deeper knowledge about products and services.
- D) The process of bringing people of different national cultures together is often difficult.

- 2) Which of the following is the MOST accurate statement about culture?
- A) Cultural variables can easily be isolated from other factors such as economic and political conditions.
- B) Although most cultural variables are universal, the forms these variables take differ from culture to culture.
- C) Most cultural variables are superficial and can easily be influenced by environmental factors.
- D) Within a culture, everyone responds to particular cultural variables the same way.

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Answer: B

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Answer: B

- 3) Which of the following ideas holds that a government should NOT interfere in business affairs?
- A) collectivism
- B) laissez-faire
- C) the rule of man
- D) pluralism

- 4) Businesspeople seeking to understand more about another culture in order to successfully conduct business within that culture would be best advised to do which of the following?
- A) Observe the behavior of people who have gained respect within that cultural environment.
- B) Rely on stereotypes, which are based on averages, to gain an understanding of the culture.
- C) Avoid cultural research studies because they perpetuate unjustified stereotypes and behaviors.
- D) Memorize the cultural variations that are typically encountered in a specific cultural environment.

- 5) Certain attitudes can link groups, such as managers, from different nations more closely than managers within a given nation. As a result, international businesspeople should most likely
- A) assume that there are few significant cultural differences among nations
- B) examine relevant groups when comparing nations
- C) adopt universal operating methods
- D) avoid cultural imperialism

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Answer: A

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Answer: B

- 1) Emerging economies exhibit improving productivity, rising income, and growing prosperity, particularly relative to slower growing developing economies.
- 2) Market liberalization restricts foreign investments and growing exports, deregulation and privatization improve business efficiency, and expanding opportunities encourage entrepreneurialism.
- 3) There is a positive correlation between economic freedom and economic growth.
- 4) In a mixed economy, the state reasons that it must make tactical decisions about strategic industries in order to optimize market performance.
- 5) The calculation of GNI per capita takes into account the differences in the cost of living from one country to another.

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Answer: FALSE

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Answer: TRUE

5) The calculation of GNI per capita takes into account the differences in the cost of living from one country to another.

Answer: FALSE

There are five levels of economic integration. What is meant by this statement? Be complete in your answer.

The statement means that there are five degrees of economic integration. These include:

(a) free trade areas, which are economic integration arrangements in which all barriers to trade among member countries are removed; (b) customs unions, which are forms of economic integration in which tariffs between member countries are eliminated and a common trade policy toward non-member countries is established; (c) common markets, which are characterized by an absence of trade barriers among member nations, a common external trade policy and mobility of factors of production among member countries; (d) economic unions, which are characterized by the free movement of goods, services, and factors of production between member countries and full integration of economic policies, a unified currency and tax rates and structures that are uniform for all members; and (e) political unions, in which all economic policies are unified and there is a single government, as occurs among the states in the United States.

2. How can a health and safety regulation become a trade barrier? Provide examples.

A health and safety regulation might require expensive investments. A country that already has such an investment in place could make it a requirement that all companies selling their products in that country follow the same regulations. For example, a developed country that already has a host of health and safety regulations might impose the same regulations on a company in the developing world that is exporting products into that country. To do this effectively, the foreign firm might have to restructure—and this would take time and investment.

3. How can different environmental circumstances make one country's regulations inefficient in another country?

The answer to this question can be seen in the two examples provided in the case. While it might be efficient for beer producers in Ontario to use recyclable bottles, imports from the United States face different circumstances. Transporting beer bottles back and forth from the United States to Canada would be extremely expensive and as damaging to the environment as using aluminium cans.

Similarly, while recycled pulp might be a solution to environmental problems in Canada, to transport recycled paper back to the United States would be extremely costly.

4. In what way do ethnocentrism and misconceptions about other cultures inhibit those doing business internationally?

Ethnocentrism is the belief that one's own way of doing things is superior to that of others. This inhibits doing business internationally because it prevents the manager from being flexible and open minded when dealing with people from other cultures. The manager is convinced that the way things are done in the home country is better.

5. Why are cultural differences an important factor when adapting products for new overseas markets?

Cultural differences are important because they define the preferences of individuals. The more obvious example is language. For example, computer software sold in Latin America must give instructions in Spanish or Portuguese, not in English. A more subtle difference would include a preference for quieter air conditioners in Japan, where silence and calm are highly praised. In terms of marketing, the labels and instructions should be in the language of the targeted market. More importantly, advertisements should give due consideration to the values and morals of the targeted market

6. Why is an understanding of the institutional norms, regulations and practices of other countries important for international firms? Give examples to illustrate your answer.

Firms must adhere to the laws of the nations in which they work. For example, firms must follow labor laws and regulations, which are a reflection of the culture of each nation. It is also important to know the subtle ways in which things are done. For example, a US manager who clearly delineates his requirements to an official in another country might find that the official perceives his behavior as blunt and demanding.

7. Why are work attitudes of importance to MNEs? Cite and describe two examples.

Work attitudes are important to MNEs because they influence both the quality and the quantity of employee output. People who have a positive attitude toward work are likely to do more and better work than those who have negative attitudes. The MNEs would like to know about these attitudes, so they are better able to anticipate the type and quality of work they are likely to get from employees in various cultures. For example, in Japan, there is a positive attitude toward work and everyone believes they should attend every day. This is good news for MNE employers. In some South American countries, however, tardiness is acceptable. This is not good news for local MNE employers, unless they can change this work attitude.

8. What are the benefits of and the problems for a polycentric MNE?

Polycentric firms tend to act like a federation of semiautonomous organizations with financial controls or strict reporting structures holding them together. Subsidiaries are able to reflect the local cultural norms, and headquarters appreciates the need for different organization designs, procedural norms, rewards systems, and so on, as long as profits flow to the center. While this might altogether eliminate cultural clashes, it also eliminates internal communication that might lead to efficiencies and to learning from each other. A key problem is that the firm is not able to reap the economies of scale that come from standardizing organizational routines, processes, systems and human resources procedures. That is, it is more costly and more complex to operate multiple procedural systems, each led by subsidiary managers.

9. What are the advantages and disadvantages of using a nation as a point of reference for a culture?

Answer: The nation, as opposed to the State, provides a workable definition of a culture for international business because basic similarity among people is both a cause and an effect of national boundaries. The laws governing business operations also apply primarily along national lines. Within the bounds of a nation are people who largely share essential attributes, such as values, language, and race. However, these shared attributes do not mean that everyone in a country is alike, nor do they suggest that each country is unique in all respects.

Outline on MNE

- General frameworks in international business
 - Why go international
 - Comparative advantage
 - Entry modes
- Multinational enterprises, innovation and competitiveness
 - ► The resource-based view (RBV) and the VRIO framework
 - R&D and international dimensions
- Multinational strategy
 - Strategic orientations, formulation, and implementation
 - Control and evaluation.
- Organising strategy
 - Organization structures
 - Strategic management and organizing strategy.

Discussion Questions

1. Define the term strategic planning.

Strategic planning is the process of evaluating an enterprise's environment and internal strengths, then identifying long- and short-range objectives and implementing a plan of action for attaining these goals.

2. In what way can the following basic predispositions affect an MNE's strategic planning: ethnocentric, polycentric, regiocentric, and geocentric?

An MNE with an ethnocentric predisposition relies on the values and interests of the parent company in formulating and implementing the strategic plan. Primary emphasis is given to profitability and the firm tries to run operations abroad the way they are run at home. An MNE with a polycentric predisposition tailors its strategic plan to meet the needs of a local culture. An MNE with a regiocentric predisposition is interested in obtaining both profit and public acceptance (combining both the ethnocentric and polycentric approaches), and uses a strategy that allows it to address both local and regional needs. An MNE with a geocentric predisposition views operations on a global basis. The largest international corporations often use this approach. They produce global products with local variations, and staff their offices with the best people they can find, regardless of the country of origin. Multinationals, in the true meaning of the word, have a geocentric predisposition. An MNE's predisposition greatly influences its strategic planning process.

KFC

19 Porridge – China, Singapore, Malaysia



Green Curry Chicken Rice Bowl – Thailand



Cars

Here are the 10 best-selling vehicles in the U.S. by unit sales for 2022, according to Motor Intelligence.

1. Ford F-Series: 653,957 units – down 9.9% from 2021



2023 Ford Super Duty F-350 Limited

. .

Europe's most popular car is now the Peugeot 208

The Volkswagen Golf loses the top spot after 14 years



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Cars, Continued

The A6L looks identical to the standard A6 both from the front and the back. It's just the side (obviously) where the difference is the most evident: The A6L is 111mm longer than the standard A6. The wheelbase has gone up by 100mm. In comparison, the long wheelbase E-Class that we get in India is 141mm longer than its standard version and the wheelbase is up by 140mm.



It's a known fact Chinese customers have a soft spot for rear legroom, which is why many of the German luxury brands have developed separate LWB models to cater to the world's most populous country. The distance between the axles grows by 130 millimeters (5.1 inches), resulting in a generous wheelbase of 3105 mm (122.2 inches) for the locally assembled 5 Series Li.



Discussion Questions

3. How will an MNE carry out an external environmental assessment? Identify and describe the two major steps involved in this process.

In an external environmental assessment, an MNE gathers information and then assesses these data. Information gathering focuses on answering the question: What is going on in the external environment? There are a number of ways that MNEs go about conducting an environmental scan and then forecasting the future, including (a) asking experts in the industry to discuss industry trends and make projections about the future; (b) using historical industry trends to forecast future (c) asking knowledgeable managers to write scenarios describing what they foresee for the industry over the next two to three years; and (d) using computers to simulate the industry environment and generate likely future developments. Of these, expert opinion is the most commonly used. Information assessment is often based on an evaluation of the five forces that determine industry competitiveness—buyers, suppliers, potential new entrants to the industry, the availability of substitute goods and services, and also rivalry among the competitors. As an MNE examines each of these five forces, it evaluates the attractiveness and unattractiveness of each.

External Environment

	GDPR	ССРА	CPRA	VCDPA	СРА
Name	General Data Protection Regulation	California Consumer Privacy Act	California Privacy Rights Act	Consumer Data Protection Act	Colorado Privacy Act
Citation	EU/2016/679	Cal. Civ. Code § 1798.100 et seq.	Cal. Civ. Code § 1798.100 et seq.	Va. Code § 59.1-571 et seq.	Colo. Rev. Stat. § 6- 1-1301 et seq.
Jurisdiction	European Union	California	California	Virginia	Colorado
Model	Opt-in	Opt-out	Opt-out	Opt-out	Opt-out
Sector	Non-sectoral	Non-sectoral	Non-sectoral	Non-sectoral	Non-sectoral
Effective date(s)	May 25, 2018	Jan. 1, 2020	Dec. 16, 2020; Jan. 1, 2023	Jan. 1, 2023	Jul. 1, 2023
	GDPR	ССРА	CPRA	VCDPA	СРА
Jurisdictional threshold	Processes personal data in the context of activities of an "establishment" in the EU, or processes personal data of individuals in the EU related to the offering of goods and services to them or monitoring their behavior	"Does business" in California	"Does business" in California	"Conduct business" in Virginia or produce products or services "targeted" to Virginia residents	"Conducts business" in Colorado or produces or delivers commercial products or services "intentionally targeted" to Colorado residents
Revenue threshold	None	Annual gross revenues greater than \$25 million	Annual gross revenues greater than \$25 million in preceding calendar year	None	None
Processing threshold	None	·	Data of 100,000 or more consumers	Data of 100,000 or more consumers	Data of 100,000 or more consumers

External Environment

	GDPR	ССРА	CPRA	VCDPA	СРА	
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Citation	EU/2016/679			Va. Code § 59.1-571 et seq.	Colo. Rev. Stat. § 6- 1-1301 et seq.	
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Sector	Non-sectoral	Non-sectoral	Non-sectoral	Non-sectoral	Non-sectoral	
Effective date(s)	May 25, 2018	Ian. 1. 2020	Dec. 16, 2020; Jan. 1, 2023	Jan. 1, 2023	Jul. 1, 2023	
What types of data are protected?						
Statutory term	Personal data	Personal information	Personal information	Personal data	Personal data	
Defined as	Any information relating to an identified or identifiable natural person	Information that identifies, relates to, describes, is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer or household	Information that identifies, relates to describes, is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer or household	Any information that is linked or		
Definition excludes publicly available info	No	Yes	Yes	Yes	Yes	

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	GDPR	ССРА	CPRA	VCDPA	CPA
Noncompliance	Administrative fines up to €20 million or 4% of total worldwide annual turnover of the preceding financial year, whichever is higher	\$7,500 per intentional violation or \$2,500 per unintentional violation. In actions brought by consumers for security breach violations, statutory damages not less than \$100 and not greater than \$750 per consumer per incident or actual damages.	Administrative fines of up to \$7,500 per intentional violation or \$2,500 per unintentional violation. In actions brought by consumers for security breach violations, statutory damages not less than \$100 and not greater than \$750 per consumer per incident or actual damages, whichever is greater	If a controller or processor continues to violate the VCDPA following the cure period or breaches an express written statement provided to the attorney general, the attorney general may initiate an action in the name of the commonwealth and may seek an injunction to restrain any violations of the VCDPA and civil penalties of up to \$7,500 for each violation	district attorney, a violation of the CPA constitutes a deceptive trade

Discussion Questions

4. What is a value chain? How can this chain be used in an internal environmental assessment?

A value chain is the way in which primary and support activities are combined in providing goods and services and increasing profit margins. This chain is important in the internal environmental assessment because the chain consists of such internal considerations as logistics, operations, marketing, sales, and service strategies.

5. What are some typical MNE goals? Identify and briefly describe four major types.

One major type of MNE goal is profitability, which is measured by annual profit growth, annual earnings per share growth, return on assets, investment, equity, and sales. Another major type of goal is marketing, which is measured by such criteria as total sales volume, market share, and growth in sales volume. A third is production, as measured by quality control, cost control, and economies of scale. A fourth is finance, as measured by criteria such as taxation, foreign exchange management, and optimum capital structure. Still another is human resource management, as measured by the development of managers with a global orientation and by developing managers among host-country nationals.

Ireland

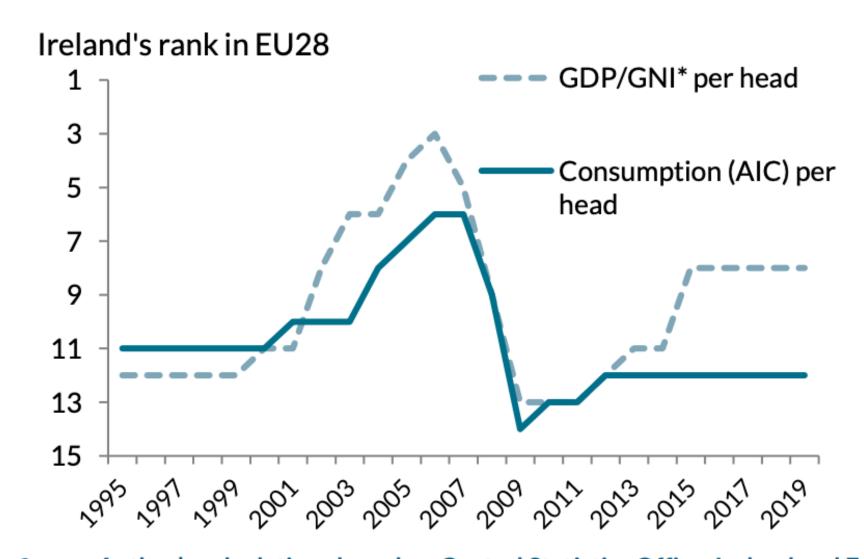
Apple : was all over the headlines on Tuesday after the European Commission ordered the iPhone maker to pay 13 billion euros (\$14.5 billion) in back taxes to Ireland. While Apple is the biggest tech name with the longest history in Ireland, having opened up shop there in 1980, many of Silicon Valley's most notable brands now call Ireland their European home.

Google :, Facebook and LinkedIn : established European headquarters in Dublin, and smaller companies like Zendesk :, Dropbox, HubSpot, Slack and Glassdoor have set up Irish footholds. Salesforce.com said Ireland played a "key role" in its European success upon opening a second Dublin office in 2013.

Ireland does have highly regarded engineering programs at Trinity College Dublin and University College Dublin, and there's no question that the prominence of Guinness is a draw.

But the country has one distinct advantage over its neighbors to the east, north and south. Its corporate tax rate of 12.5 percent is the lowest in Western Europe and 10 percentage points below the average in the European Union, according to KPMG.

Figure 1 | Ireland's Rank Among the 28 Countries of the 2019 EU, using GDP and Actual Individual Consumption at Purchasing Power Parities, but substituting GNI* for Ireland's GDP.



Source: Author's calculations based on Central Statistics Office, Ireland and Eurostat

Discussion Questions

6. One of the most important considerations when implementing a strategy is that of location. What does this statement mean?

This statement means that location is important because of the role it plays in carrying out strategy, in particular, when (a) it can provide a cost advantage by reducing the distance between the company and the customer; (b) it addresses the problem associated with markets where people want to buy only goods that are produced locally; (c) materials, parts, or labor can be obtained inexpensively in the nearby market, thus allowing the company to increase its efficiency; (d) local governments or businesses must buy locally and this opens opportunities for the firm; or (e) there are low-interest loans, low tax rates, free or low-cost land and/or subsidized energy and transportation rates available to firms that set up locally.

7. Functional strategies are used to coordinate operations and ensure that the plan is carried out properly. What are some of the most common types of functional strategies? Identify and describe three.

Three of the most common functional strategies are marketing, manufacturing, and finance strategies. Marketing strategies are designed to identify the needs of consumers and to formulate a plan of action for selling the desired goods and services to these customers. Manufacturing strategies are designed to dovetail with the marketing strategies and to ensure that the right products are built and delivered in time for sale. Finance strategies are used to control operations and to ensure that everything is going according to plan.

Tesla

The official opening in Berlin hit the same beats as the opening of the Shanghai Gigafactory in 2020: Musk delivered the first locally made vehicle, in this case a Model Y SUV, and danced the same happy dance as he did two years ago.

"Tesla will make sure that this is a gemstone for the area, for Germany, for Europe and for the world," Musk told attendees, mostly Tesla car owners who were there to pick up the first batch of vehicles made in the Berlin Gigafactory.

Musk's optimism aside, the Berlin plant needs to increase production quickly to help Tesla capture massive — but possibly fleeting — demand from China, where the US company is unable to keep up with orders.

China has become Tesla's key market since the Shanghai Gigafactory opened. Company revenue in the country has doubled for two consecutive years, hitting \$13.8bn in 2021, according to filings.

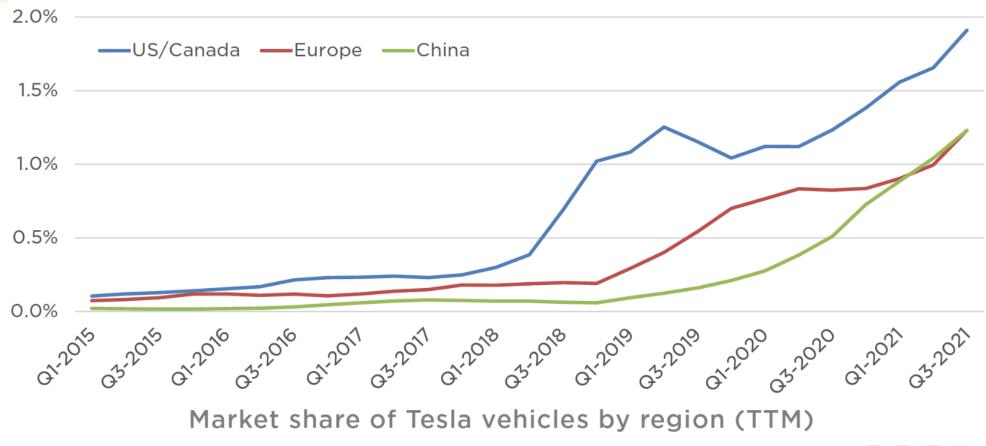
But the local policies that helped Tesla scale up quickly while keeping costs low in China will not last for ever. Shanghai's initial 15 per cent corporate income tax rate for Tesla could go up to 25 per cent after 2023, which will weigh down on margins.

Meanwhile, as Beijing readjusts subsidies for new plug-in electric vehicles and a growing number of local and international rivals go all-in on electrics, Tesla may find it harder to continue dominating the Chinese market.

NEW DELHI, July 24 (Reuters) - Tesla representatives are set to meet India's commerce minister this month to discuss plans to build a factory to produce what the company has described as an all-new \$24,000 car, a person with direct knowledge of the matter told Reuters.

Tesla has expressed an interest in building a factory in India that would produce low-cost electric vehicles (EVs) for the local market and for export, the person said, adding that the company had indicated that it would be for the new vehicle.

Electric vehicles currently account for less than 2% of total vehicle sales in India, now the world's third largest auto market.



Discussion Questions

8. Why do MNEs use an international division structure? Are there any drawbacks to this organizational arrangement?

The MNEs use an international division structure in order to centralize international operations. Some of the benefits of this arrangement include the following: (a) it reduces the CEO's burden; (b) it raises the status of overseas operations to that of the domestic divisions; and (c) all authority and decision making related to foreign efforts is centralized and handled from one central clearing point. Some of the drawbacks include the following: (a) the potential for rivalry between the domestic and foreign groups and (b) pressure put on the home office to think in global terms and to allocate resources on the basis of overall market opportunity

Discussion Questions

9. There are five key variables that MNEs examine in choosing from among alternative organization structures. What are these five? Identify and briefly describe each.

The first key variable the MNE evaluates is the relative importance of international operations at the present time, projecting what the situation might be within three to five years. Second, the company considers its past history and experience in the international arena. Third, it reviews its business and product strategy. Fourth, it considers its philosophy of operating. Fifth, it examines its ability to adjust to organizational changes.

10. Why are some overseas operations highly decentralized while others are very centralized? What factors influence this arrangement?

Overseas operations are decentralized or centralized depending on the benefits offered by each. Some of the factors that encourage decentralization include the following: (a) the small size of the organization; (b) the relative unimportance of the unit to the MNE; (c) a stable competitive environment; (d) a weak volume -to- unit-cost relationship; and (e) a moderate to low degree of technology being used. Some of the factors that encourage centralization include: (a) the large size of the enterprise; (b) a high capital investment; (c) a highly competitive environment; (d) a strong volume-to-unit-cost relationship; and (e) a high degree of technology being used.