Warwick Guest

Warwick Guest is a wireless network available to conference attendees, short-term guests and visitors to the University of Warwick. This a free to use service providing access from a laptop or mobile device to public pages.

Individuals holding University of Warwick IT login credentials (e.g. current staff and students, longer term visitors) are encouraged to use the eduroam service instead.

The Warwick Guest service is provided by BT. Users of the service are subject to BT's own terms and conditions. There are links to the BT Terms & Conditions on the landing page.

Getting Started

Select Warwick Guest from the list of available wireless networks

Open your web browser and you should be directed to the BT Wi-Fi landing page

Click the Get Online button to connect

Features

Wireless network access is available within most University buildings

Devices are dynamically allocated an IPv4 address in a private address range

Support

If you are having problems connecting you can call BT on freephone +44 (0)800 022 3322 option 3

Restrictions

Warwick Guest is provided for visitors and does not provide access to the iternal campus network

Service Hours

24 hours a day, seven days a week, 365 days a year

Service Availability

Occasional maintenance is required on the service and as such will often result in an "at risk" period. Where possible this will occur to minimise disruption and be advertised on the IT Services home page.

Not all University wireless services are available in all University locations

Due to the wide variety and varying quality of wireless connected devices, IT Services are not able to guarantee the service coverage and quality for all wireless enabled devices.

IT Services Help Desk

✉ helpdesk@warwick.ac.uk
🖥 warwick.ac.uk/its

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