

# 14 - Connecting to the VPN

## What is the VPN?

The VPN (Virtual Private Network) service provides a secure network connection to the University campus network from off campus.

Please note: VPN access CANNOT be given for access to Google or social media. We are bound by the strict rules and regulations of the University AUP policy, whilst also adhering to other countries' policies subject to their law.

This information is detailed in the terms and conditions for VPN access below:  
<https://warwick.ac.uk/services/gov/calendar/section2/regulations/computing/>

For more information and advice, see <https://go.warwick.ac.uk/vpn>

## What will you need before connecting

- A valid ITS account with functioning Multi-Factor Authentication (MFA) settings
- Supported Operating System - Windows 10 & 11, Linux, Apple Mac
- An active internet connection
- A current web browser
- Admin rights on your computer to install the software

To be granted access to the VPN, you will need to "opt-in" by registering via the following form:

[https://warwick.service-now.com/sp?id=sc\\_cat\\_item&sys\\_id=2b153b64696c9100da143a11648fa8aa](https://warwick.service-now.com/sp?id=sc_cat_item&sys_id=2b153b64696c9100da143a11648fa8aa)

Once you have completed the form, we will contact you to go through an identity check via a video call on Teams.

If the identity check is successful then you will be given access to the VPN.

## When to use the VPN

You should use the service when you need to connect to internal systems hosted within the university and NOT for general web browsing

## Get the Cisco Anyconnect client for VPN use

Enter into your browser URL :

**<https://campusvpn.warwick.ac.uk/student>**

Enter your ITS user credentials, in the format - **usercode@live.warwick.ac.uk** and follow the screen prompts to authenticate,

The Cisco Anyconnect Secure Mobility Client download page will open.

## Use the Cisco Anyconnect client for future VPN connections

Use the Cisco Anyconnect client to connect to the VPN Service

- Right click on the Cisco Anyconnect client icon in the bottom right corner of your screen
- The server name is: **campusvpn.warwick.ac.uk/student**
- Click on the **Connect** button
- Enter your ITS user credentials, in the format - **usercode@live.warwick.ac.uk** and follow the screen prompts to authenticate

## To disconnect from the VPN

Right click on the Cisco Anyconnect client icon in the bottom right corner of your screen and press **Disconnect**

If you have problems connecting, please contact the **ITS helpdesk on 02476 573737** or visit the **ITS drop-in centre on the 1st floor of the University Library.**

## IT Services Help Desk

✉ [helpdesk@warwick.ac.uk](mailto:helpdesk@warwick.ac.uk)

🖥️ [warwick.ac.uk/its](http://warwick.ac.uk/its)