14a - Eduroam - Windows 10

What is Eduroam?

Eduroam (education roaming) is the secure, world-wide roaming access service developed for the international research and education community.

It can be used by Warwick University members and visitors from other Universities to connect to wireless, or by Warwick University members travelling to other Universities:
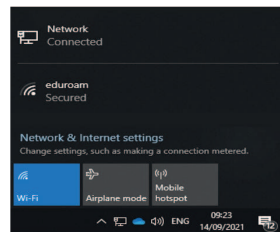
https://warwick.ac.uk/services/its/servicessupport/networkservices/wifi/eduroam/

Eduroam users should be aware of the JANET acceptable use policy:

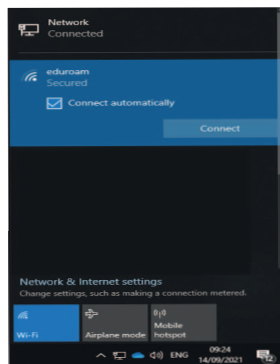https://warwick.ac.uk/services/its/servicessupport/networkservices/wifi/
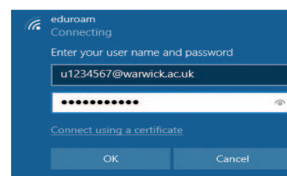
Connection instructions

Click on the **Network** icon in the system tray to open the list of **Wifi** networks

Select the **eduroam network**, check **Connect automatically** and then click the **Connect** button

Enter your **ITS username amd password** in the format **username@warwick.ac.uk.**

Verify Certificates

Before connecting, click **Connect using a certificate** to review the security certificate is valid.

The server name and thumbprint should be the same as shown below:
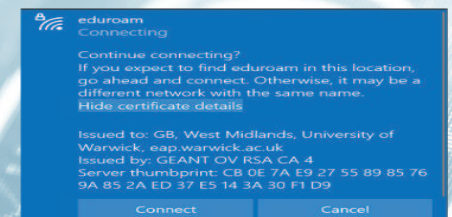
Server Name - warwick-wireless1.warwick.ac.uk
Thumbprint - C3 66 7C 99 D3 D5 2C EB FF C6 E7 D9 89 26 31 92 C4 75 76 1B

Server Name - eap.warwick.ac.uk
Thumbprint - CB 0E 7A E9 27 55 89 85 76 9A 85 2A ED 37 E5 14 3A 30 F1 D9

If the server thumbprint does not match you should click cancel to abort the connection.

Click **Connect** to confirm connection to the network.

If you still have problems connecting, please contact the **ITS helpdesk on 02476 573737 or visit the ITS drop-in centre on the 1st floor of the University Library.**

IT Services Help Desk

✉ helpdesk@warwick.ac.uk

🖥 warwick.ac.uk/its

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